



---

MARKYT 

# Community Scorecard

## 2025

---

Prepared for



Prepared by



Strategic overview	3
Approach	5
Overall performance	10
MARKYT® industry comparisons	15
MARKYT® community trends	19
MARKYT® community priorities	22
Addressing community priorities	25
Performance ratings:	
Governance	35
Asset management	44
Compliance	55
Discretionary services	62
Advocacy and support for services delivered by the Australian Government, State Government, private industry and non-governmental organisations	72
Overview of community variances	84
Local business views	88
Other stakeholder views	91

# Strategic overview

## Vision



48

% agree

17% above Industry Average  
and up 4% from 2021

## Liveability

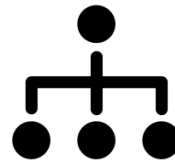


83

Performance Index Score

9 points above Industry Average  
and up 2 points from 2023

## Governance



61

Performance Index Score

10 points above Industry Average  
and on par with 2023

## Finance



50

Performance Index Score

9 points above Industry Average  
and up 4 points from 2023

### Industry leader

- Community engagement
- Local town centres
- Economic development
- Youth services
- Aged care
- Access and inclusion

### Most improved

- Community engagement
- Communication
- Library
- Youth services
- Access and inclusion

### Priorities



Housing



Safety and crime prevention



Local roads



Waste management

# Approach



# Purpose



## Department of Local Government, Sport and Cultural Industries

The Local Government Act requires local councils to develop a **Plan for the Future**. The IP&R guidelines suggest this plan has a major review every four years, and a minor review every two years.

## MARKYT Community Scorecard

The Shire of Dardanup commissioned a MARKYT® Community Scorecard to:

- Support a review of its Plan for the Future
- Assess performance against objectives and key performance indicators (KPIs) in the Plan for the Future
- Determine community priorities
- Benchmark performance



# The Study

Shire of Dardanup commissioned CATALYSE® to conduct an independent MARKYT® Community Scorecard.

CATALYSE® mailed scorecards to all households and residential PO Boxes via Australia Post unaddressed mail, and hosted the scorecard online. Shire of Dardanup provided supporting promotions through its communication channels.

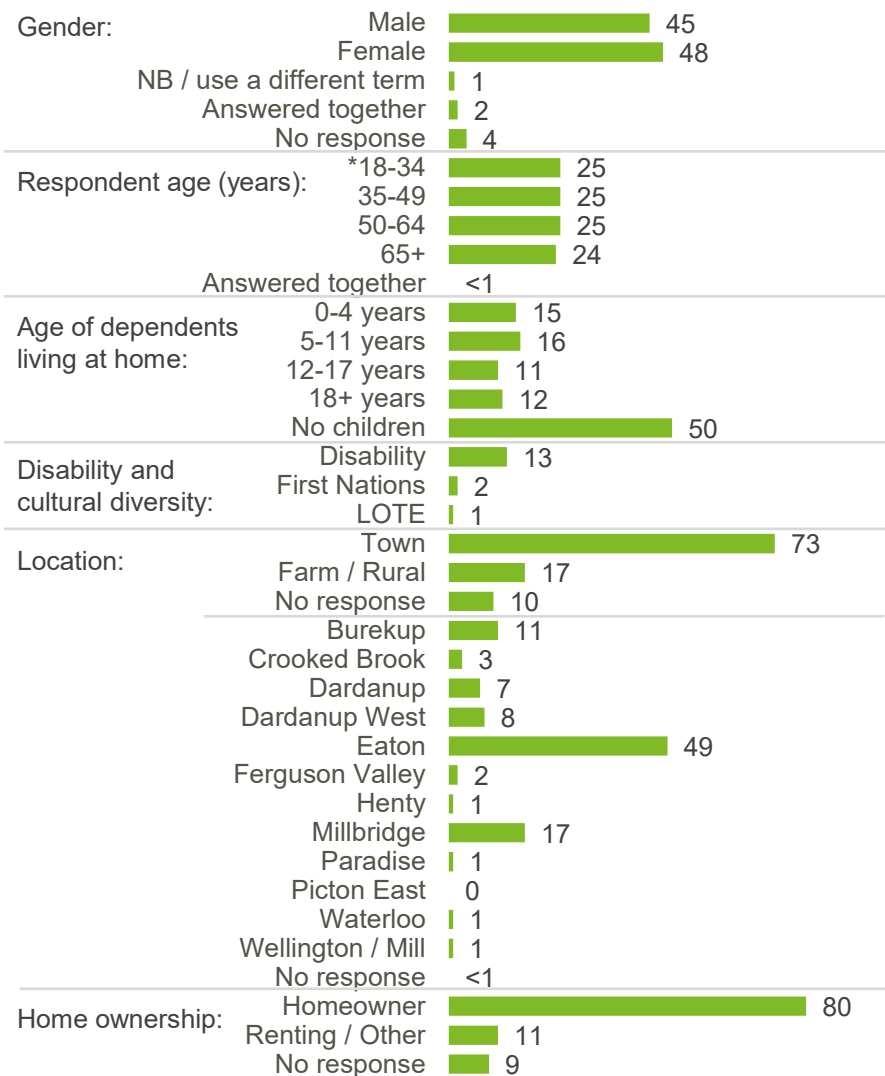
The scorecard was open from 10 February to 21 March 2025 and completed by **894 community members** with various connections to the Shire.

Resident	Business owner / operator	Community organisation manager / committee member	Out of area ratepayer / visitor	Elected Member or Shire employee / affiliate
856	80	181	17	24

The main body of this report shows resident results. Results from other community groups are reported at the end of this report.

Throughout this report, where sub-totals add to  $\pm 1\%$  of the parts, this is due to rounding errors to zero decimal places.

## % of respondents (weighted)



Over 20+ years, CATALYSE® has conducted community and/or business perceptions surveys for more than 70 councils across Australia (listed below). When comparable questions are asked, we publish high and average scores to enable participating councils to recognise and learn from industry leaders.

### Perth Region

Armadale  
Bassendean  
Bayswater  
Belmont  
Cambridge  
Canning  
Claremont  
Cockburn  
Cottesloe  
East Fremantle  
Fremantle  
Joondalup  
Kalamunda  
Kwinana  
Melville  
Mosman Park  
Mundaring  
Nedlands  
Peppermint Grove  
Perth  
Serpentine-Jarrahdale  
South Perth  
Subiaco  
Swan  
Victoria Park  
Vincent  
Wanneroo

### Wheatbelt Region

Chittering  
Dandaragan  
Gingin  
Merredin  
Narrogin  
Northam  
Pingelly  
Toodyay  
York

### Southwest Region

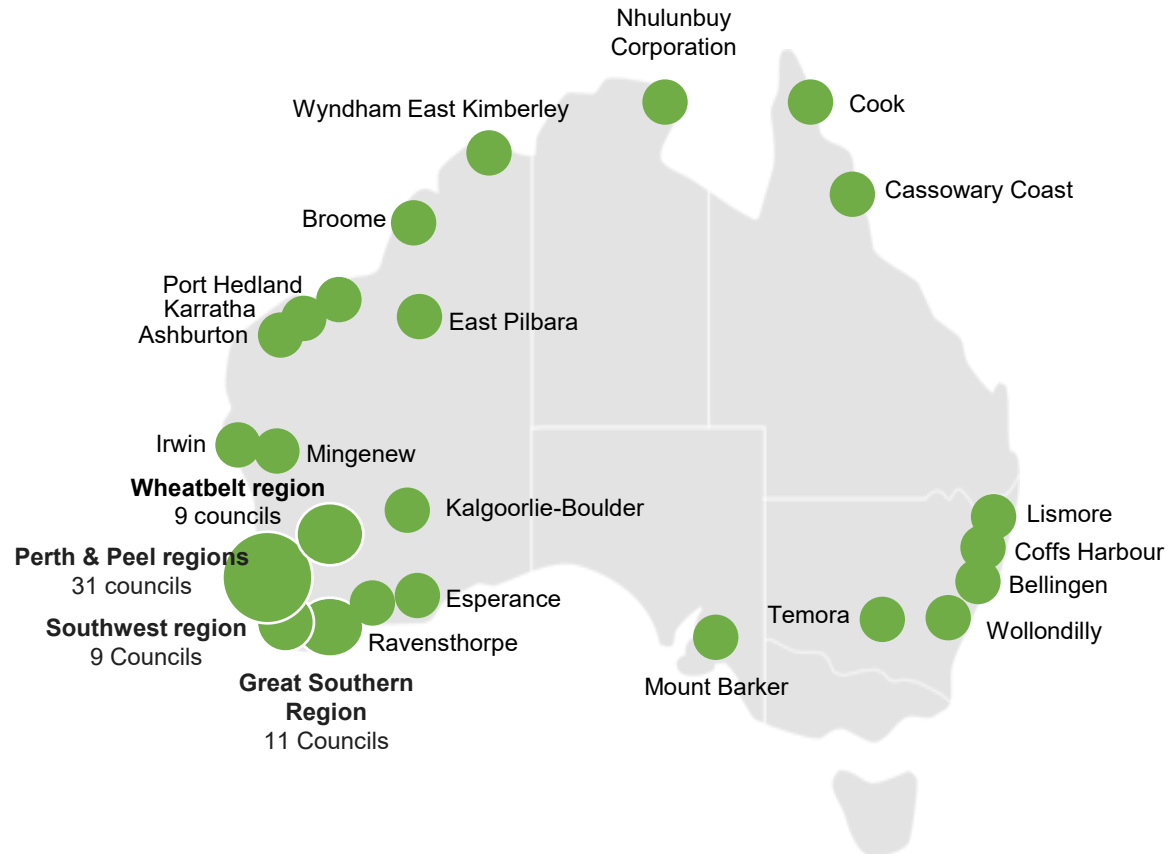
Augusta-Margaret River  
Bridgetown-Greenbushes  
Bunbury  
Busselton  
Capel  
Collie  
Dardanup  
Donnybrook-Balingup  
Harvey

### Great Southern Region

Albany  
Broomehill-Tambellup  
Cranbrook  
Denmark  
Gnowangerup  
Jerramungup  
Katanning  
Kent  
Kojonup  
Plantagenet  
Woodanilling

### Peel Region

Boddington  
Mandurah  
Murray  
Serpentine-Jarrahdale



*Note: in this report, average and high scores are calculated from a subset of these councils that have completed a MARKYT® accredited study within the past three years.*



# How to read MARKYT® performance dashboards

## Performance Ratings

The chart shows community perceptions of performance on a five-point scale from excellent to terrible.

### Positive rating

Is the percentage of respondents who provided a rating of okay, good or excellent.

The **Performance Index Score** is a weighted score out of 100.

### Score

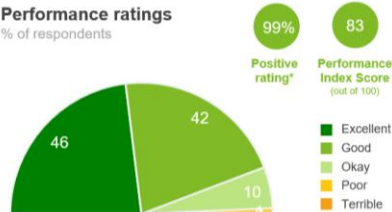
100  
75  
50  
25  
0

### Average Rating

Excellent  
Good  
Okay  
Poor  
Terrible

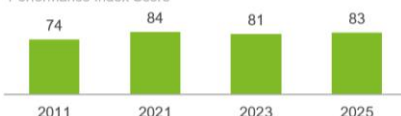
### Performance ratings

% of respondents



### Trend Analysis

Performance Index Score



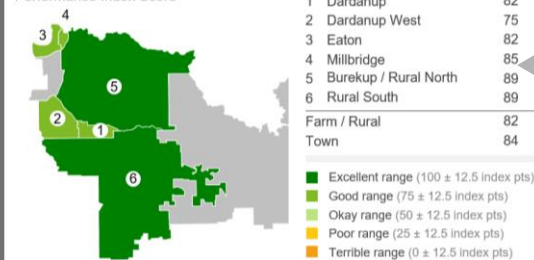
### MARKYT® Industry Standards

Performance Index Score



### Geographical variances

Performance Index Score



### Local area planning district

1 Dardanup	82
2 Dardanup West	75
3 Eaton	82
4 Millbridge	85
5 Burekup / Rural North	89
6 Rural South	89
Farm / Rural	82
Town	84

### Community variances

Performance Index Score

Gender	Age of children	Disability & culture
Male 83	0-4 years 81	Disability 80
Female 83	5-11 years 84	First Nations# 72
Age	12-17 years 83	Mainly speak LOTE# 88
18-34 years 84	18+ years 80	Home ownership
35-49 years 83	No children 84	Homeowner 83
50-64 years 82		Renting / other 87
65+ years 84		

## Geographical variances

Maps variances across the region by location.

## Community variances

Shows how performance ratings vary across the community by key demographics.

**Trend analysis** shows how performance varies over time.

## MARKYT® Industry Standards

Show Council performance compared to other councils.

**Council Score** is the Council's performance index score.

**Industry High** is the highest score achieved by participating councils.

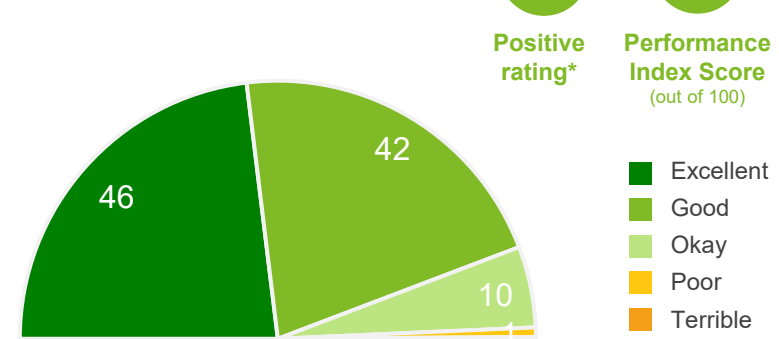
**Industry Average** is the average score among participating.

Overall Performance

# Place to live

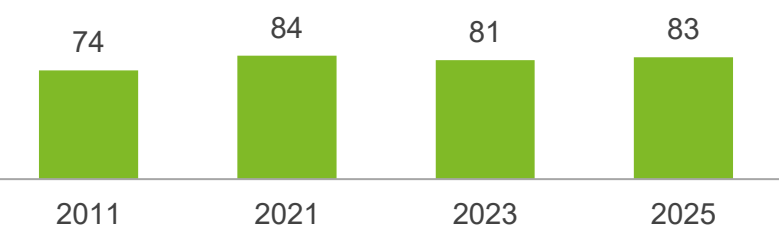
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



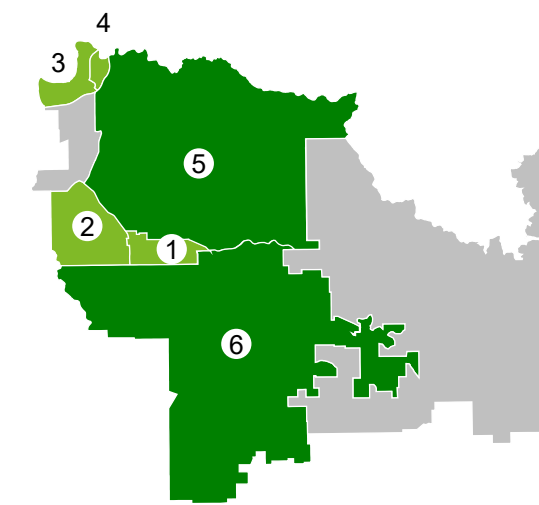
## MARKYT Industry Standards

Performance Index Score



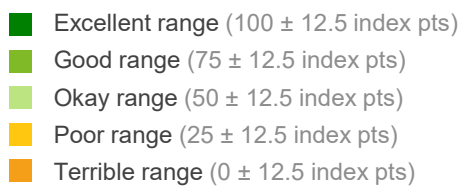
## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	82
2	Dardanup West	75
3	Eaton	82
4	Millbridge	85
5	Burekup / Rural North	89
6	Rural South	89
Farm / Rural		82
Town		84



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	83	0-4 years	81	Disability	80
Female	83	5-11 years	84	First Nations#	72
Age		12-17 years	83	Mainly speak LOTE#	88
18-34 years	84	18+ years	80	Home ownership	
35-49 years	83	No children	84	Homeowner	83
50-64 years	82			Renting / other	87
65+ years	84				

Q. How would you rate performance in the following areas?

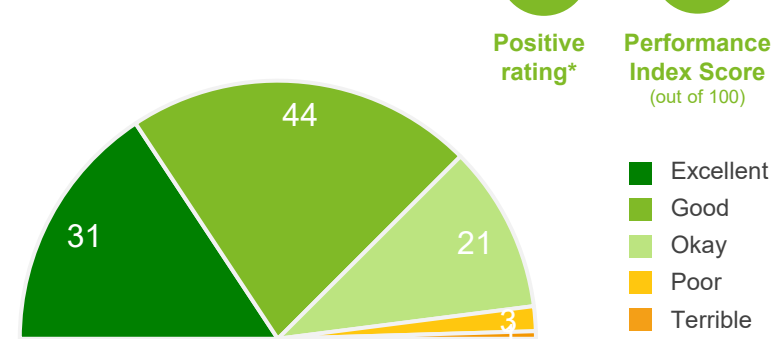
Base: All respondents, excludes 'unsure' and 'no response' (n = 851).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Place to work

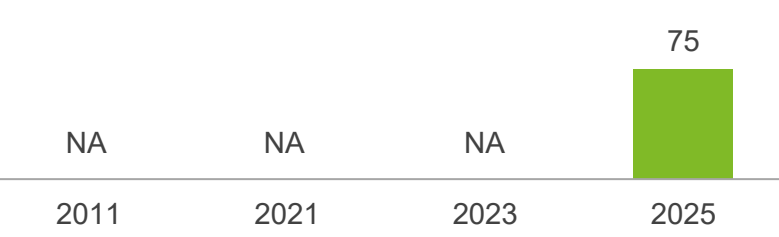
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



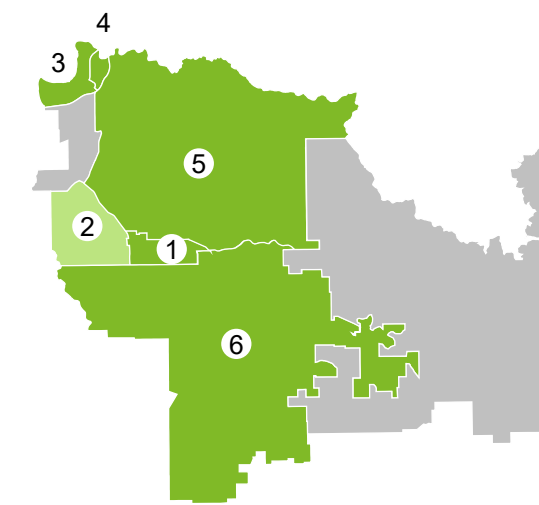
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	79
2	Dardanup West	62
3	Eaton	74
4	Millbridge	76
5	Burekup / Rural North	86
6	Rural South	69
Farm / Rural		67
Town		78

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	76	0-4 years	76	Disability	70
Female	75	5-11 years	78	First Nations#	68
Age	18-34 years	12-17 years	69	Mainly speak LOTE#	75
	35-49 years	18+ years	68	<b>Home ownership</b>	
	50-64 years	No children	77	Homeowner	74
	65+ years			Renting / other	83

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 587).

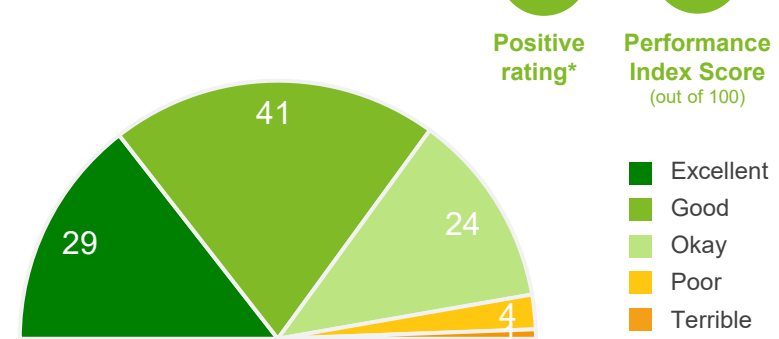
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)



# Place to own or operate a business

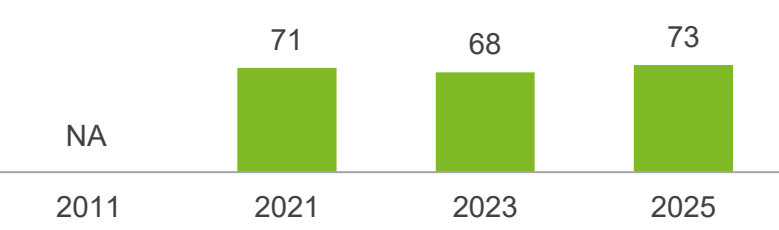
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



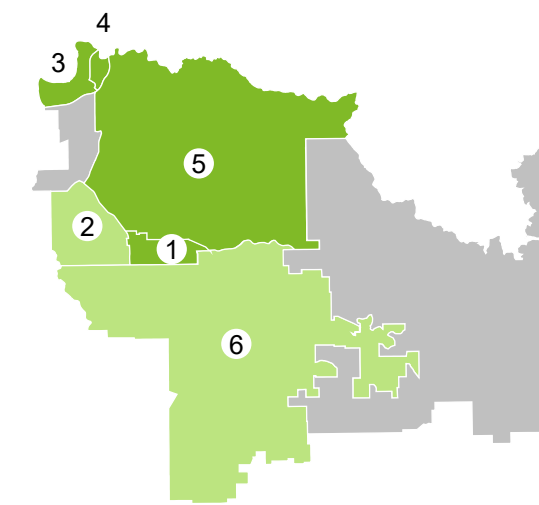
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	70
2	Dardanup West	60
3	Eaton	73
4	Millbridge	76
5	Burekup / Rural North	81
6	Rural South	61
Farm / Rural		60
Town		77

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	72	0-4 years	75	Disability	67
Female	74	5-11 years	76	First Nations#	59
Age	18-34 years	12-17 years	63	Mainly speak LOTE#	78
	35-49 years	18+ years	63	Home ownership	
	50-64 years	No children	75	Homeowner	71
	65+ years			Renting / other	84

Q. How would you rate performance in the following areas?

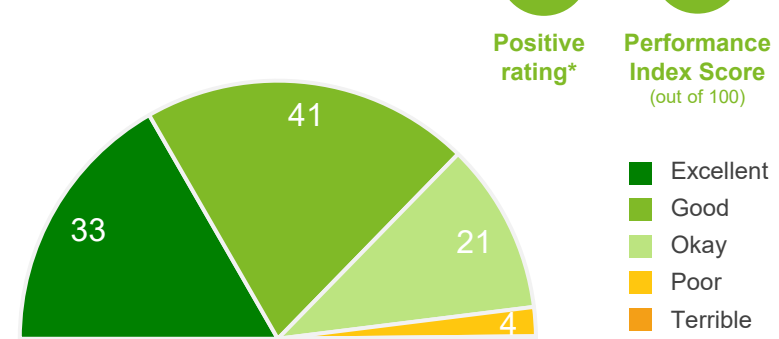
Base: All respondents, excludes 'unsure' and 'no response' (n = 504).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Place to visit

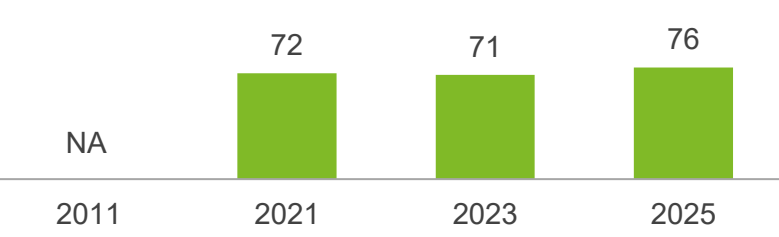
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



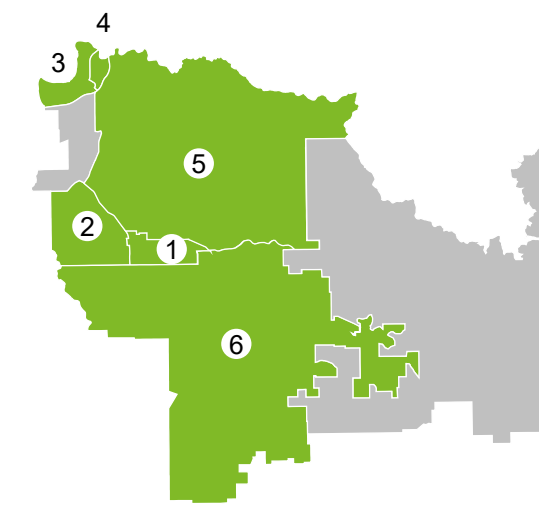
## MARKYT Industry Standards

Performance Index Score



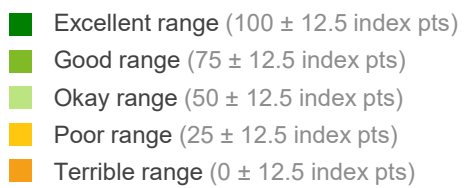
## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	75
2	Dardanup West	70
3	Eaton	73
4	Millbridge	77
5	Burekup / Rural North	85
6	Rural South	85
Farm / Rural		75
Town		76



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	75	0-4 years	75	Disability	71
Female	78	5-11 years	79	First Nations#	65
Age	18-34 years	12-17 years	75	Mainly speak LOTE#	76
	35-49 years	18+ years	70	Home ownership	
	50-64 years	No children	76	Homeowner	75
	65+ years			Renting / other	83

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 797).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

MARKYT  industry comparisons

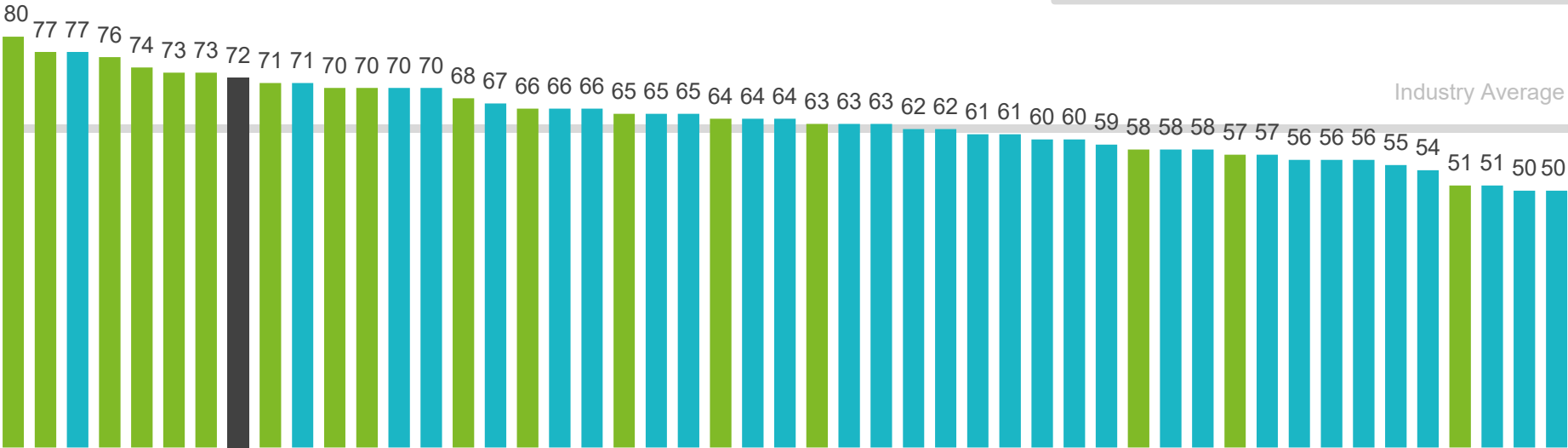
# Overall Performance | industry comparisons


The 'Overall Performance Index Score' is a combined measure of the Shire of Dardanup as a 'place to live' and as a 'governing organisation'. The Shire of Dardanup's overall performance index score is 72 out of 100, 9 index points above the industry average.

## Overall Performance Index Score


average of 'place to live' and 'governing organisation'

- Shire of Dardanup
- Metropolitan Councils
- Regional Councils



MARKYT  Industry Standards

Performance Index Score



Shire of Dardanup

72

Industry High

80

Industry Average

63



# How to read the MARKYT Benchmark Matrix

The MARKYT® Benchmark Matrix (shown in detail overleaf) illustrates how the community rates performance on individual measures, compared to how other councils are being rated by their communities.

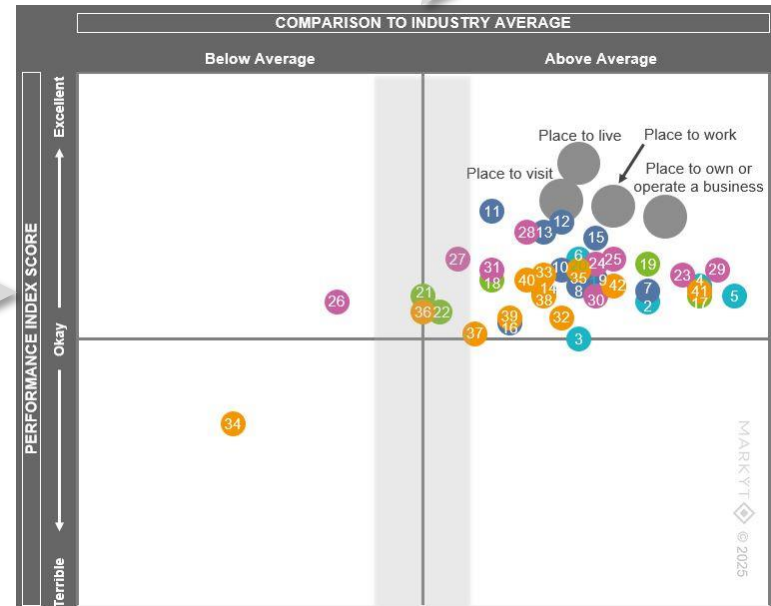
There are two dimensions. The vertical axis maps community perceptions of performance for individual measures. The horizontal axis maps performance relative to the MARKYT® Industry Standards.

Services are grouped in five areas:

- Governance
- Assets
- Compliance
- Discretionary
- Advocacy

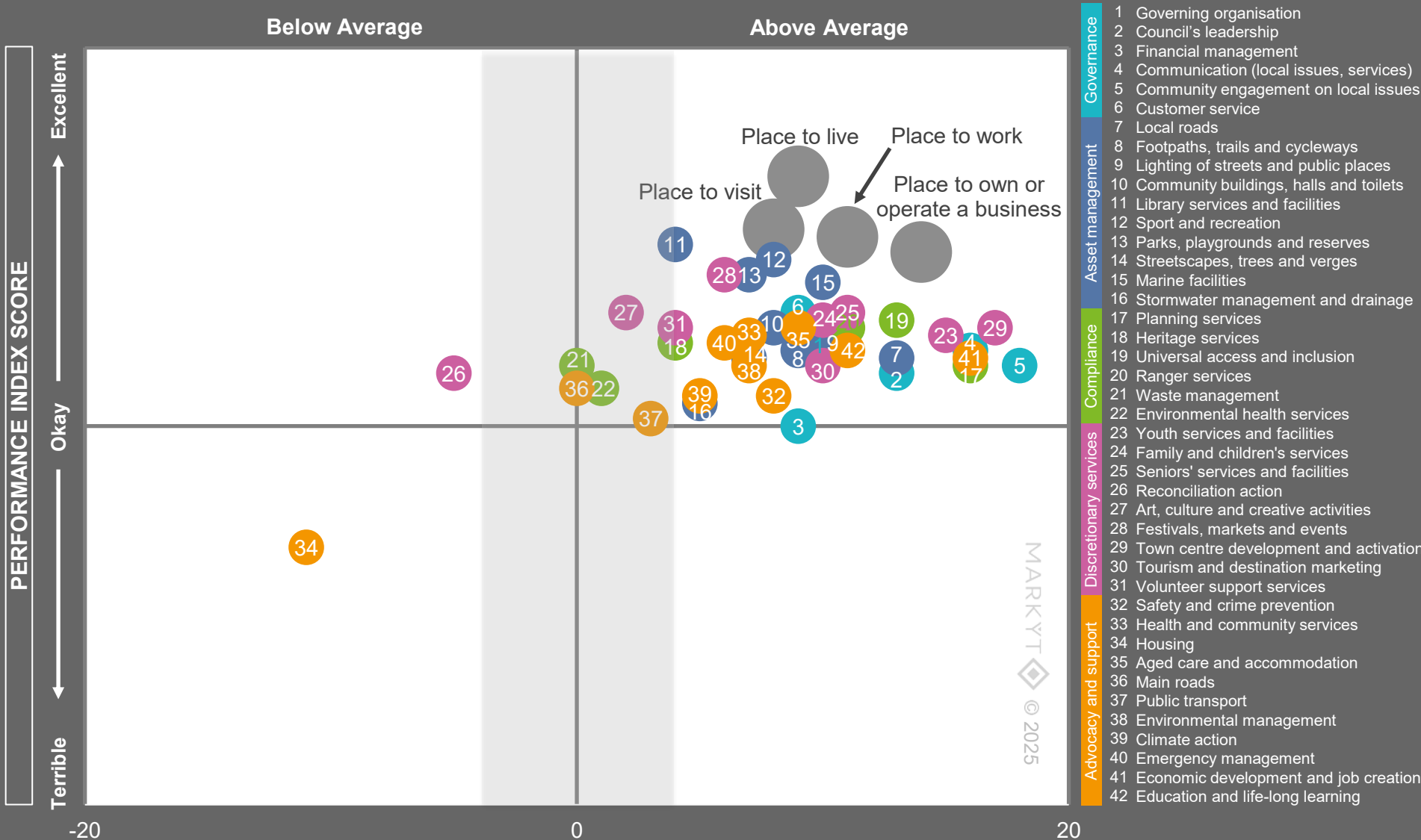
This line represents okay performance based on the MARKYT Performance Index Score. Higher performing service areas are placed above this line while lower performing areas are below it.

Councils aim to be on the right side of this line, with performance ABOVE the MARKYT® Industry Average.



# MARKYT Benchmark Matrix

## COMPARISON TO INDUSTRY AVERAGE



Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response.

MARKYT  community trends

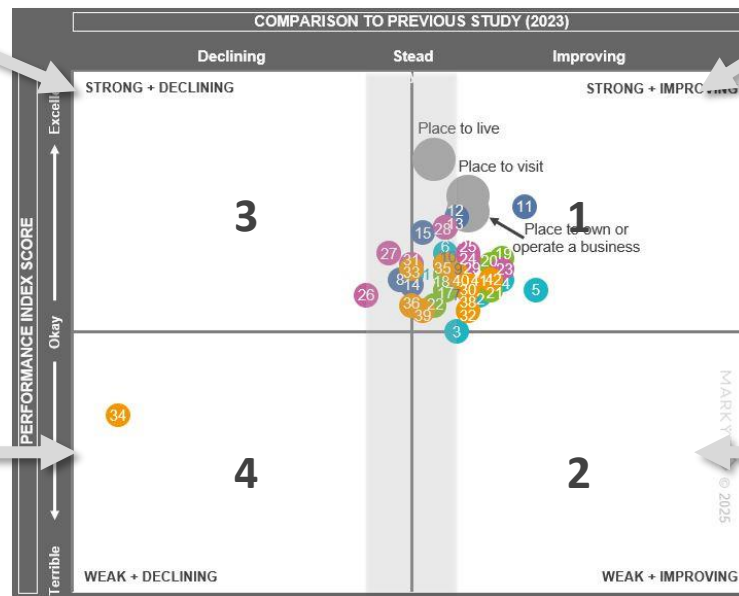
The MARKYT® Community Trends Window shows trends in performance over the past 2 years.

**Window 3** includes higher performing services in decline. **Arrest decline** for:

- Reconciliation action
- Art, culture and creative activities
- Footpaths, trails and cycleways

**Window 4** includes lower performing areas in decline. The **main concern** includes:

- Housing



**Window 1** includes higher performing areas that have improved. **Stand-out improvers** are:

- Community engagement on local issues
- Library services and facilities
- Universal access and inclusion
- Youth services and facilities
- Communication (local issues, services)

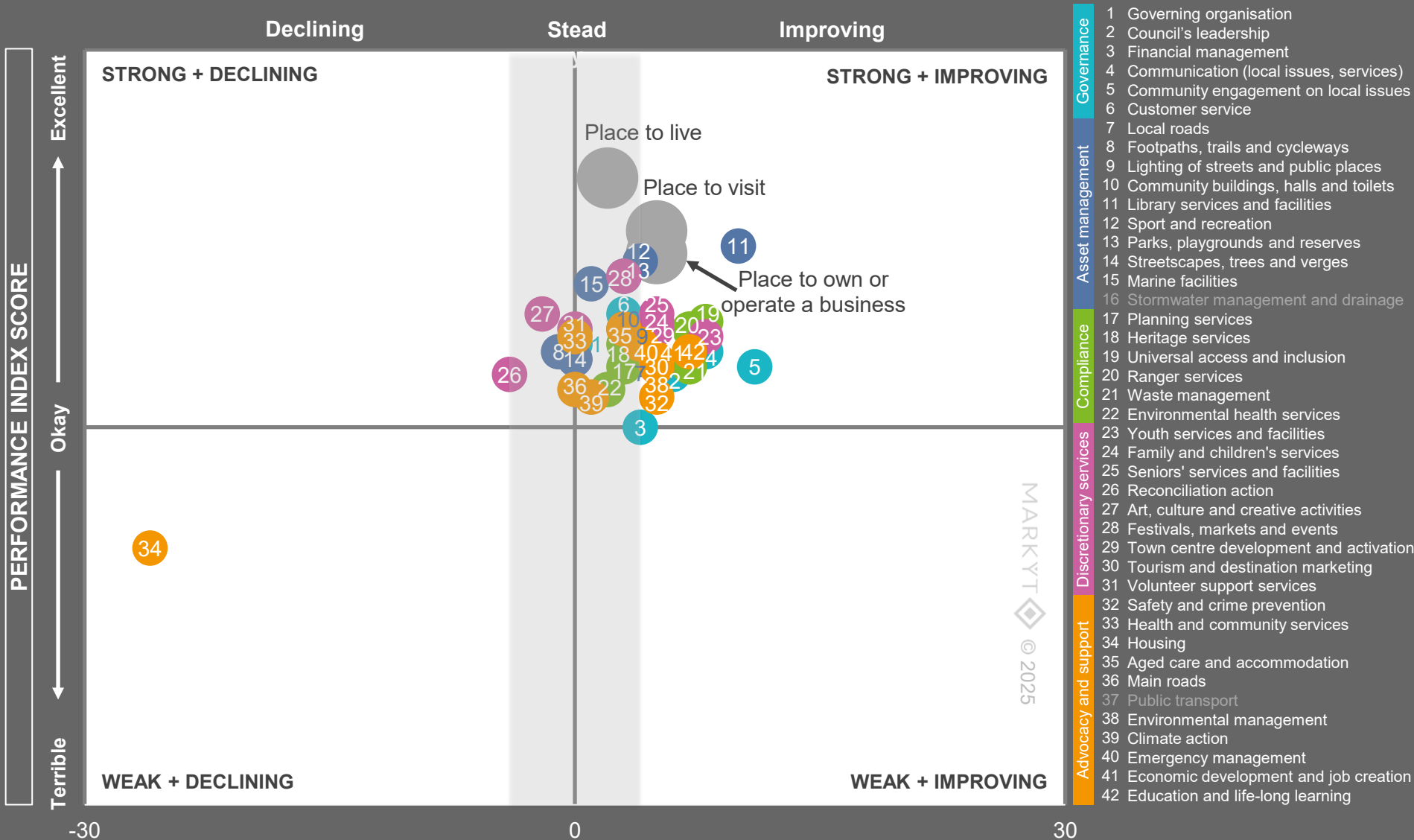
**Window 2** includes lower performing areas that are improving.

There are no services in this window



# MARKYT Community Trends Window

## COMPARISON TO PREVIOUS STUDY (2023)



Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response.

MARKYT  community priorities

# How to read the MARKYT Community Priorities

The MARKYT® Community Priorities chart maps priorities against performance in all service areas.

**CELEBRATE** the Shire's highest performing areas.

**KAIZEN:** consider ways to continuously improve services with average ratings between okay and good to strive for service excellence

**REVIEW** lower performing areas.



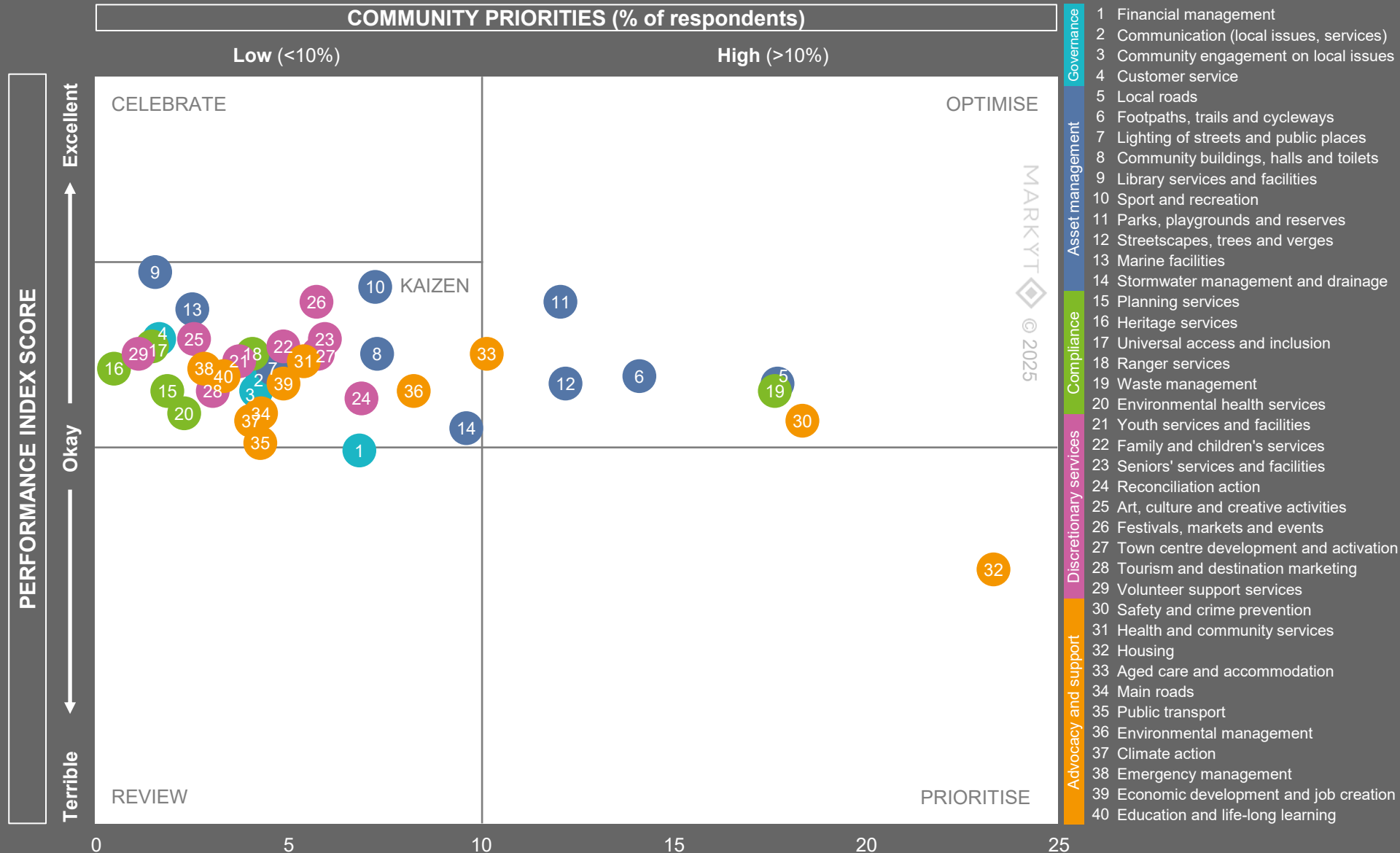
**OPTIMISE** higher performing services where the community would like enhancements to better meet their needs.

**PRIORITISE** lower performing services where the community would like the Shire to focus its attention.

Services are grouped in five areas:

- Governance
- Assets
- Compliance
- Discretionary
- Advocacy

# MARKYT Community Priorities



Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Over the next 10 years, which areas would you mostly like the Shire of Dardanup to focus on improving? Base: All respondents, excludes no response (n = 768)

24



Addressing community priorities

### Community driven actions

- Work with state and federal government or non-for-profits to provide affordable housing options.
- Consider diverse housing options including retirement accommodation and apartments.
- Focus on providing affordable housing to lower income earners and seniors.
- Consider cheaper alternatives to brick, tin or expensive housing materials.
- Release more land.

### Community Voices

*“I’m really asking—pleading, actually—for the Shire of Dardanup to seriously consider more affordable and cheaper housing options. We need solutions now, not later. Whether it’s more low-cost developments, incentives for builders, or partnerships to create housing that’s actually within reach for everyday people, something has to change. This isn’t just about numbers or policies—it’s about giving our kids a chance to stay in the community they grew up in, to build their lives here without being priced out.”*

*“Dardanup’s got heaps of land and room to grow, so I reckon the Shire needs to step up and work with the state and federal governments to fix this mess. We’ve got the chance to make sure the next generation doesn’t end up in the same boat as me. Housing shouldn’t be about making money or investments it’s about having a decent home for your family surely even the boomers can get on board with that. Right now, even with all the hours I’m putting in, that feels like a pipe dream.”*

*“Housing within the shire is too expensive, especially for 18-35 year olds. This includes both renting and buying. It would be amazing if there was an affordable opportunity for young adults (18-25) who may be at TAFE or working to be able to move out and live independently.”*

*“More housing - apartments, housing for downsizing, more retirement housing, smaller blocks with very small front yards.”*

*“More housing for lower earning people...”*

*“Work with the government and get more land ready and promote other building materials other than brick.”*

*“More housing is needed and material other than brick and tile or tin need to be promoted because there are cheaper and quicker options.”*

### Community driven actions

- Advocate for a more visible police presence including a station in Eaton and more police patrolling the streets and engaging with the community.
- Provide more policing of dangerous driving, speeding and motorcycles on footpaths.
- Provide more security patrols, especially at night.
- Provide CCTV and better lighting in parks and known crime hotspots to discourage drug dealing and other anti-social behaviour.
- Provide organised activities and programs to engage at-risk youth.
- Encourage and support Neighbourhood Watch programs.

### Community Voices

*"Police station in Eaton."*

*"More active patrols. We never see any policeman anywhere in the suburbs except Eaton Fair. Why can we not have a substation manned even one day a week?"*

*"More police around, currently we see them maybe once or twice a week, get them to be more engaged in the community to be able to help those in need."*

*"Security services / police patrols. There are regularly people coming to Dardanup West at night to do burnouts and drag race."*

*"Motor bikes using the walkways and reserves as short cuts is daily. It never was in the past."*

*"Light the parks after dark to prevent drug dealing and graffiti."*

*"Increase security cameras in parks and on roads in the vicinity of gathering places such as parks."*

*"More facilities for teenagers and younger children."*

*"Perhaps youth programs at the skate park/Eaton rec centre to encourage positive behaviour and give them an outlet rather than breaking into people's cars/ graffiti/ vandalism etc. Like street art programs..."*

*"CCTV or mobile security or a vehicle funded for programs like Neighbourhood Watch."*

*"Our streets need to be patrolled whether by police or security at night."*

*"Have ranger services do more proactive patrols and enforce local government bylaws. Deter early morning (2-3am) groups from street drinking, loud and socially unacceptable behaviour, especially over the summer holiday periods."*

### Community driven actions

- Improve and widen local roads and bridges to accommodate for growth and increased traffic.
- Improve highway access and advocate for re-opening of Martin-Pelusey Road.
- Improve road maintenance with regular drain checks, grading of gravel roads and resealing of old or damaged roads.
- Adopt measures to reduce speeding in known problem areas, such as reducing speed limits or installing speed humps or chicanes.

### Community Voices

*“Widening of local roads / bridges. No single vehicle bridge lanes.  
Seal all road shoulders and improve / increase road signage.”*

*“Upgrade of bridge on Moore Rd due to increased traffic from Borr Rd.”*

*“With the building of the new highway our local roads have been brutalised.  
They were not designed for the quantity and size of traffic that have been  
using them. We also need better access to the highway. It is convoluted to get  
on and off, to access Dardanup, not only for the locals, but also tourists who  
only get on chance to turn off and weave their way to Dardanup.”*

*“Safe access to highway. Local road condition improved and maintained.  
Safe intersections.”*

*“Local roads are a mess. Keep filling holes is not enough and the new road  
has made it hard to go to Eaton. Martin-Pelusey Rd - where is it.”*

*“The quality of some of the road surfaces and widths around Ferguson,  
Dowdell's Line and Crooked Brook Roads are dangerous.”*

*“Definitely road re-tarring instead of fixing cracks / dips etc. Re-sealing,  
not just patch ups, especially tree street area 'Hale St' Hamilton.”*

*“Grade the gravel roads with expertise so that the gravel doesn't all wash off  
causing damage. Gravel roads in the area should be maintained correctly.”*

*“Millard St, near Hamilton Ave, is commonly used for hooning / racing /  
burnouts. Slow points or speed humps / chicanes would be great.”*

*“Fix roads and lower speed limits around Dardanup West.  
Lots of young families with kids on bikes...”*

### Community driven actions

- Remove or relocate the waste facility, possibly further inland to reduce smells and risk of groundwater contamination.
- Stop accepting waste from outside areas.
- Stop the dumping of toxic waste.
- Ensure a rigorous process for processing recycling and general waste at waste facilities – keeping them separated.
- Improve hard waste collection using tip passes or more regular verge collections.
- Implement a weekly red bin (general waste) collection or increase the size of the red bin.
- Improve waste pickup services during busy holiday periods.

### Community Voices

*“The tip!!!! The Ferguson Valley is not the place for Perth rubbish and some of the most toxic waste made in the state. It needs to be closed to all but Shire waste sooner rather than later.”*

*“Relocate the tip to an area to stop destruction of aquifer and devaluing Dardanup Shire...plenty more places that are not a premium tourist precinct at that could be used i.e., massive coal hole in Collie that will no longer be used for mining coal.”*

*“Water and waste management should be a priority to stop landfill polluting the groundwater.”*

*“...Stop accepting waste from around the state and turning our landscape into a toxic dump!”*

*“Recycling should not be going into landfill. We sort it, then it all gets cross contaminated at the depot.”*

*“Give us in the rural areas free tip passes or roadside collection. We pay enough rates and get nothing to help us with waste management.”*

*“Tip passes along with bulk hard waste collection. Not everyone can wait for the bulk hard waste collection.”*

*“Red bin needs to go out every week.”*

*“Have the general waste bin emptied every week. For a large family it's hard. Yes we do recycling and FOGO but general waste still is the most...”*

### Community driven actions

- Provide an extensive and connected network of footpaths and cycleways to promote walking and cycling for recreation, tourism and safe active transport.
- Ensure path networks provide connection between new developments, suburbs, towns and areas of interest such as the river.
- Maintain and repair footpaths and cycleways regularly so that surfaces are even, clear of debris and safe for all users including prams, wheelchairs and mobility aids.

### Community Voices

*"All streets to have at least one footpath."*

*"Lack of footpaths is dangerous, discourages walking, keeping cars dominant."*

*"New subdivisions should build foot paths and walkways when subdividing."*

*"To encourage less vehicle usage - well maintained footpaths / cycleways may encourage more people (families) to leave the car at home and become more active."*

*"Many streets have no footpaths. Cycleways need to be made known and advertised. Keep in mind cyclists need to crossroads. The shire needs to promote cycling as an alternative to the car."*

*"Cycleways are non-existent in the Dardanup town area and surrounds. Try cycling from Dardanup to Bunbury."*

*"Footpaths, trails and cycleways. Bunbury as a whole has so much beautiful attractions and surroundings with a diverse natural geographical features. More attractions can be developed ie. along the Collie River. Promote kayaking and water activities on the river."*

*"There's too much focus on roads and not enough on alternative means of travel. Rather than just building new roads and maintaining them the local shire needs to implement plans to put in cyclist paths, improve disability access on pathways and create walking trails that are accessible and well lit."*

*"Paths around town are very rough. Pushing a wheelchair on them is almost impossible."*

*"I don't drive anymore so I rely on public transport and my bike to get around so the state of the pathways is a concern for us."*

*"Repair footpaths. Keep footpaths clear of debris regularly."*



### Community driven actions

- Plant more trees to provide shade, prioritising natives that do not drop leaves.
- Beautify streetscapes around town and estate entrances.
- Improve streetscape and verge maintenance with regular mowing, watering, drain clearing, weeding and pruning.
- Incentivise residents to care for their verges.

### Community Voices

*"Trees on verges keep the air cool in summer, increase wildlife and value add properties."*

*"Urban greening will become more and more important. Higher value needs to be placed on trees and vegetation. Increasingly, the warmer weather will cause health issues, particularly amongst the young and older residents."*

*"More maintenance of streetscapes and verges, pulling and killing weeds, planting more native flora, planting trees for shade."*

*"Entrances into Eaton (Old Coast Rd and Forrest Hwy) are unappealing and neglected. They are a sad entrance into a tired looking shire."*

*"Clean up the verges, streetscapes, etc. especially weeds, rubbish and overgrown grass. At least give people a sense of pride in their neighbourhood."*

*"Some street trees look half dead. They are not attractive. They don't appear to be watered - ever. Verges are quite scruffy around Eaton."*

*"Verges and road drains need improvement. Removing trees and debris from drains to help water drain properly but also to improve fire protection."*

*"Streetscapes are poor. Residents are allowed to keep the front of their property in a mess. We need an active garden crew at work tidying up verges and streets deemed as property of the Shire."*

*"Free plants suitable for verge planting with workshops. Pruning of verge trees and maintaining council space. Encouraging verge planting with some water incentive to help residence maintain green/plant approved verges. Improve weed control and mulching."*

### Community driven actions

- Advocate for new and upgraded parks and playgrounds for families.
- Improve park and playground amenities. Suggestions include BBQ and shaded seating areas, basketball courts, football goals, pump tracks, drink fountains, bins and toilets.
- Consider providing enclosed dog exercise areas or providing fencing around the children's playgrounds to separate dogs and children.
- Maintain and upgrade infrastructure, including retic systems and drainage.

### Community Voices

*"Better playground for families to go to."*

*"Parks really lack appeal. Have a look at places like Mandurah and Rockingham. Nothing draws people to the area. Such a great area with so much potential but poorly designed."*

*"Better care of parks and facilities. More benches and undercover areas. Football goals, basketball courts etc."*

*"Dardanup needs upgrade in the park which includes a pump track, additional play equipment. New BBQ tables and seating so families can utilise the park during summer and all year. Lack of bins and dog bags at all entries of the park."*

*"Carramar Park needs a barbecue and seated area with shelter for families, more development for the young teenagers of Dardanup."*

*"Please consider providing a drink fountain at Carramar Park and more bins to reduce litter."*

*"Add fencing and major upgrades including drainage and solid undercover areas to Dardanup Playground."*

*"Sprinkler / retic maintenance - many public spaces have broken or misaligned sprinklers, leading to water running onto roads / footpaths and not actually watering the grass / plants / trees. Regular maintenance (maybe at night) and prompt repairs would help."*

*"Please put a fence around Lofthouse Park Playground. Dog club meets there in 'off leash' time and kids play in playground with no division."*

*"Would love a fenced dog park."*

### Community driven actions

- Advocate for more residential aged care facilities and retirement villages.
- Advocate for increased delivery of services to support seniors to stay in their homes longer.

### Community Voices

*"Aged care facilities in hometown so people don't have to go to Harvey or Donnybrook."*

*"We live in the Town of Dardanup. There are no aged care or accommodation facilities here."*

*"There needs to be a retirement village in Dardanup. At least 100 units, with public transport to Bunbury and Eaton."*

*"There is nowhere within Dardanup town for our ageing residents to live in assisted living. Moving from Dardanup is unsettling for them. Removing many from the only community they have ever lived in."*

*"Need to establish an aged friendly society when planning and organising services."*

*"We have an aging society, our elders have so much to give back to our community if given the opportunity- engage them with youth and young families as much as possible."*

*"Aged care / accommodation - people are living longer so places to go, or more aged care community housing, so they can still stay at home but help is not far or close by. Medical needs, respite assistance."*

*"Possibly more nursing homes or stay at home programmes for seniors."*

*"Aged care and accommodation. Help to allow people to remain in their own home and independent as long as possible. Cost efficient aged accommodation, Lease for Life homes - less or no exit fees."*

*"Aged care. More activities for older people living at home."*

### Community driven actions

- Regular cleaning and maintenance of drains, particularly before winter.
- Upgrade existing drainage systems, particularly in low-lying or flood-prone areas (e.g., the traffic lights at Eaton Fair).
- Manage concerns relating to stormwater runoff from new developments into older drainage systems.

### Community Voices

*“More attention in winter to storm water management.”*

*“Manage stormwater from roads better with better drainage.  
Clear roadside drains regularly.”*

*“Annual maintenance before wet weather.  
Streets near us are prone to flooding.”*

*“There are a few areas that flood every single winter and this needs to be sorted out as it can be quite dangerous for drivers.”*

*“Maybe cleaning of storm water pits, and replace broken storm water lids etc.”*

*“Flushing drains regularly would help or enlarging drains. The drains need to be cleaned more regularly in the Dardanup and Dardanup West areas.”*

*“We need more drainage channels. We don't have enough and keeping the [area] clear of foliage. The drains fill up in winter and then flood out into nearby properties, flooding them so landowners cannot use them in winter months.”*

*“Fix the poor drainage in Eaton, especially at the traffic lights at Eaton fair as these areas flood up every year.”*

*“Stop our streets from flooding, especially at the traffic lights at Eaton Fair.”*

*“Make sure the existing drains are well maintained before adding new developments to the areas draining and flooding the existing ones.”*

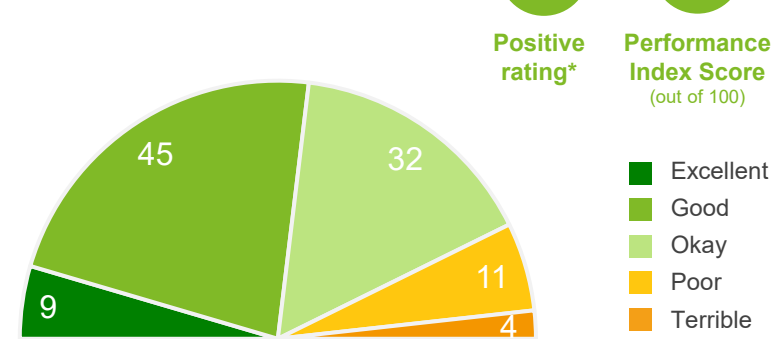
*“Address overgrown/blocked roadside drainage in older areas. Don't just clean out the easy bits to get to. Why are properties getting inundated with rainwater in older areas, worse now, since new developments and subdivisions have appeared in the last 5 years with their new drainage directed into the old system?”*

Governance

# Governing organisation

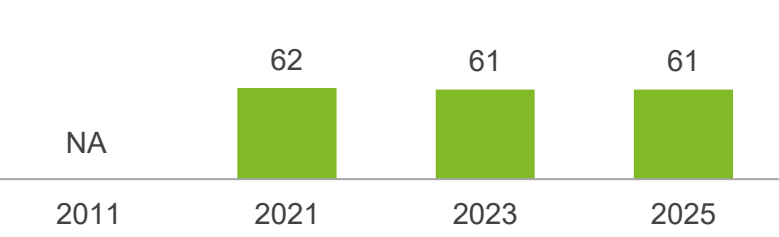
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



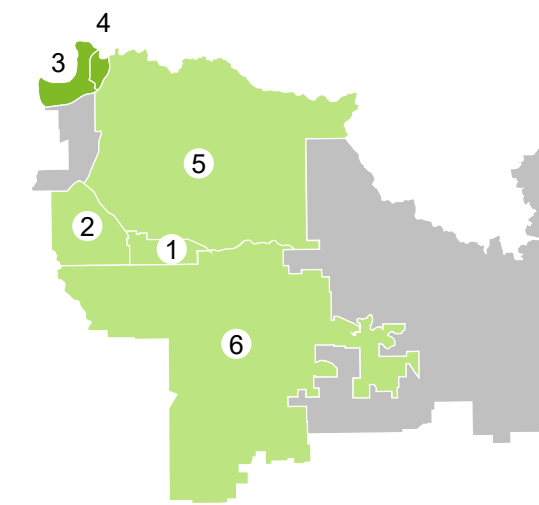
## MARKYT Industry Standards

Performance Index Score



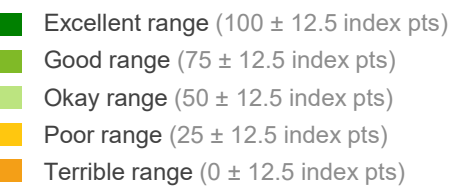
## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	54
2	Dardanup West	42
3	Eaton	65
4	Millbridge	67
5	Burekup / Rural North	61
6	Rural South	54
Farm / Rural		49
Town		64



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	61	0-4 years	59	Disability	62
Female	62	5-11 years	59	First Nations#	46
Age	18-34 years	12-17 years	61	Mainly speak LOTE#	71
	35-49 years	18+ years	56	Home ownership	
	50-64 years	No children	63	Homeowner	60
	65+ years			Renting / other	73

Q. How would you rate performance in the following areas?  
 Base: All respondents, excludes 'unsure' and 'no response' (n = 786).  
 \* Positive Rating = excellent, good + okay # small base size (<20 respondents)

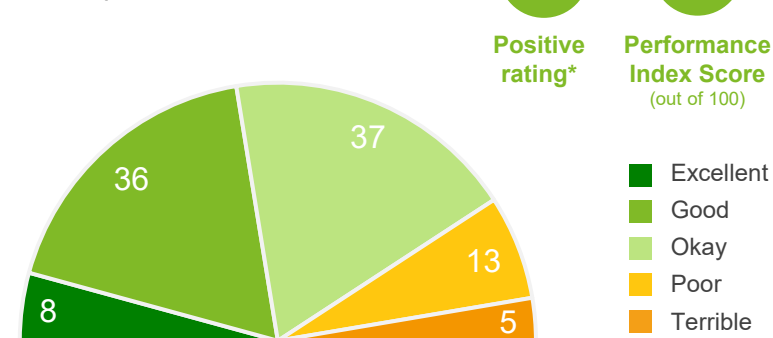


# Council's leadership

strategic planning, decision making, advocacy and lobbying

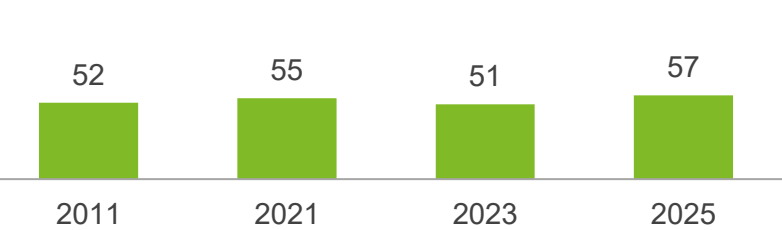
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



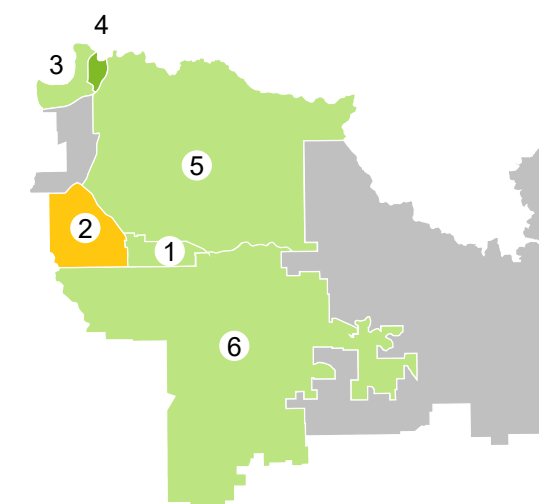
## MARKYT Industry Standards

Performance Index Score



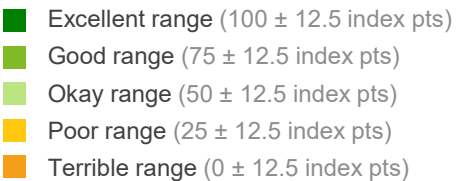
## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	50
2	Dardanup West	36
3	Eaton	61
4	Millbridge	63
5	Burekup / Rural North	58
6	Rural South	51
Farm / Rural		42
Town		61



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	57	0-4 years	57	Disability	55
Female	58	5-11 years	53	First Nations#	36
Age	18-34 years	12-17 years	53	Mainly speak LOTE#	75
	35-49 years	18+ years	51	Home ownership	
	50-64 years	No children	60	Homeowner	55
	65+ years		63	Renting / other	69

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 746).

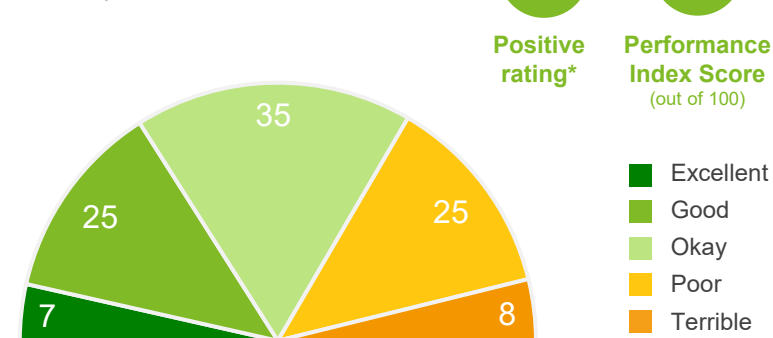
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Financial management

responsible spending, value for money

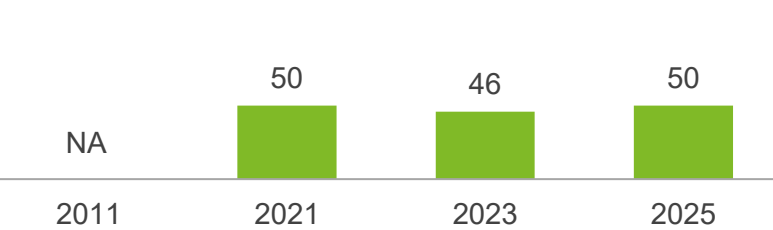
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



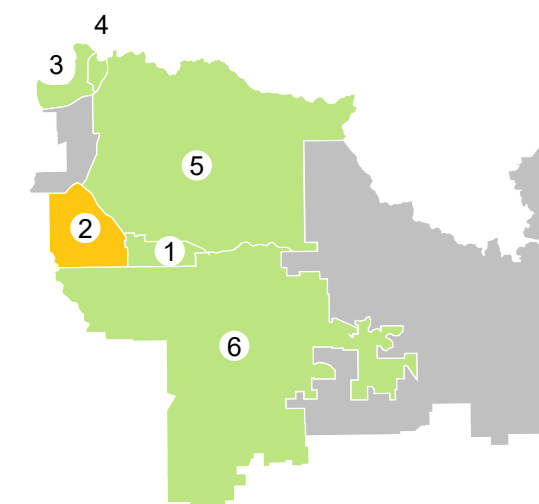
## MARKYT Industry Standards

Performance Index Score



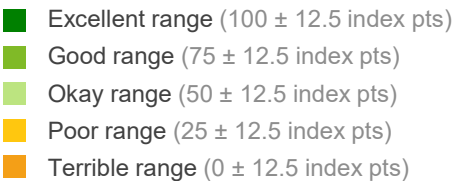
## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	41
2	Dardanup West	32
3	Eaton	55
4	Millbridge	57
5	Burekup / Rural North	39
6	Rural South	44
Farm / Rural		38
Town		52



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	49	0-4 years	47	Disability	53
Female	51	5-11 years	44	First Nations#	34
Age	18-34 years	12-17 years	54	Mainly speak LOTE#	64
	35-49 years	18+ years	47	<b>Home ownership</b>	
	50-64 years	No children	51	Homeowner	49
	65+ years			Renting / other	53

Q. How would you rate performance in the following areas?

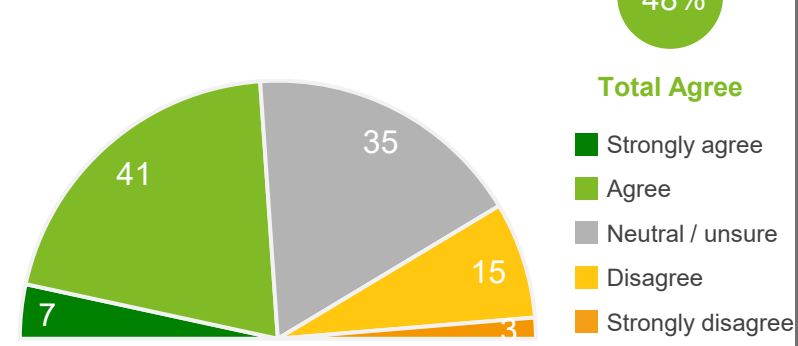
Base: All respondents, excludes 'unsure' and 'no response' (n = 743).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Shire of Dardanup has developed and communicated a clear vision for the area

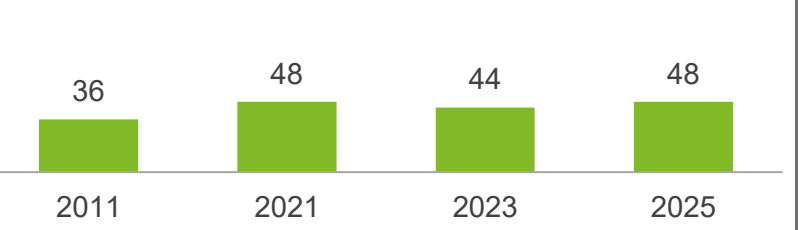
## Performance ratings

% of respondents



## Trend Analysis

% agree



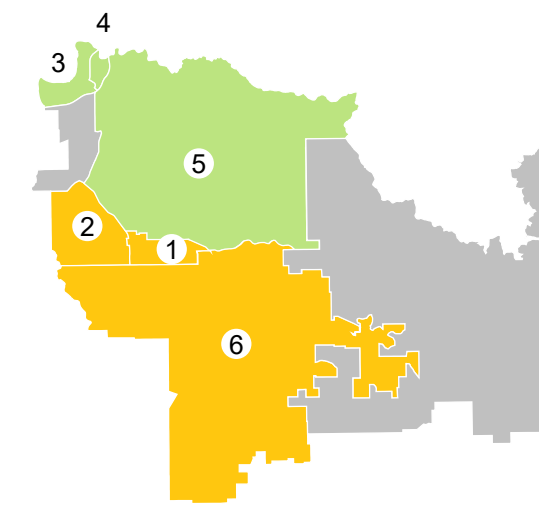
## MARKYT Industry Standards

% agree



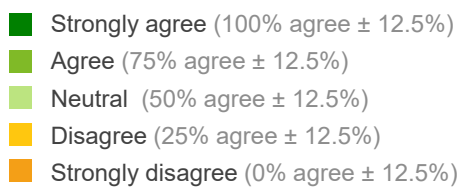
## Geographical variances

% agree



## Local area planning district

1 Dardanup	36
2 Dardanup West	16
3 Eaton	53
4 Millbridge	51
5 Burekup / Rural North	58
6 Rural South	31
Farm / Rural	25
Town	54

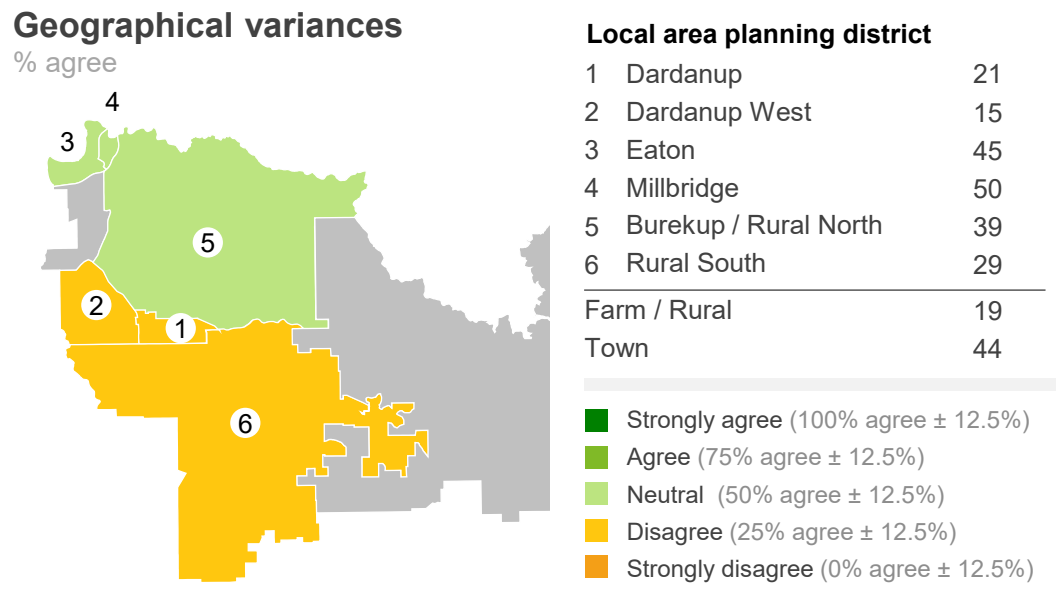
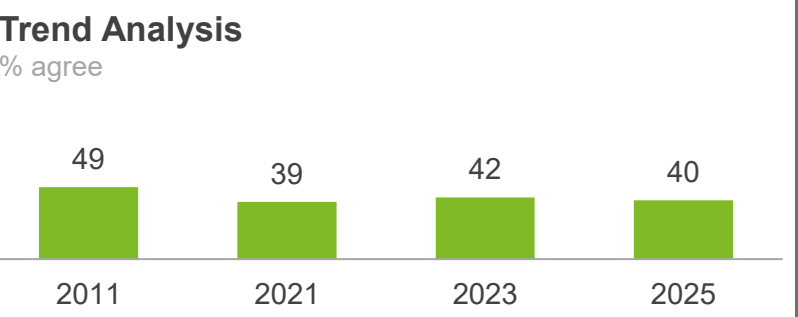
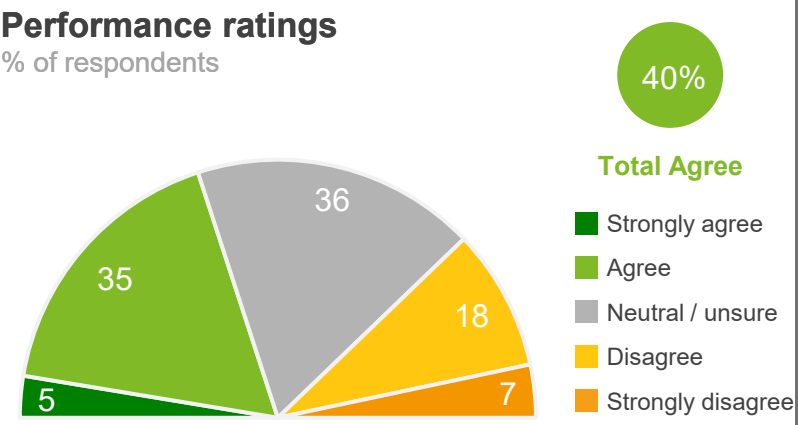


## Community variances

% agree

Gender		Age of children		Disability & culture	
Male	50	0-4 years	54	Disability	46
Female	49	5-11 years	45	First Nations#	23
Age		12-17 years	51	Mainly speak LOTE#	89
		18+ years	35	Home ownership	
		No children	50	Homeowner	44
				Renting / other	82
18-34 years	57				
35-49 years	44				
50-64 years	38				
65+ years	53				

# Shire of Dardanup has a good understanding of community needs



### Community variances

% agree

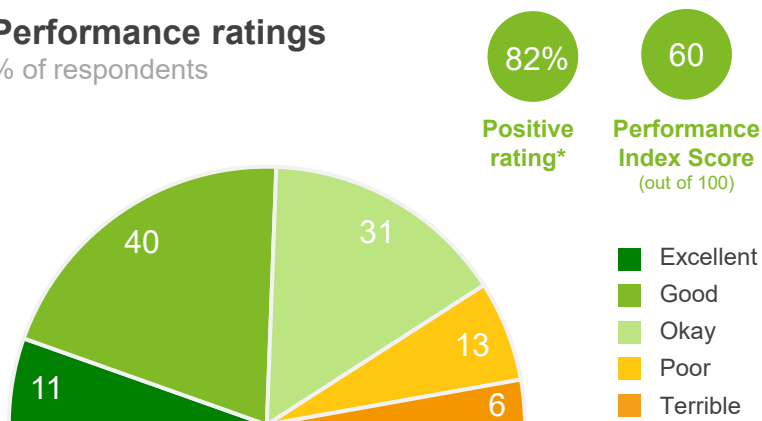
Gender		Age of children		Disability & culture	
Male	43	0-4 years	39	Disability	43
Female	39	5-11 years	34	First Nations#	12
Age	18-34 years	12-17 years	41	Mainly speak LOTE#	57
	35-49 years	18+ years	31	Home ownership	
	50-64 years	No children	43	Homeowner	39
	65+ years			Renting / other	46

# Communication

local issues, services etc

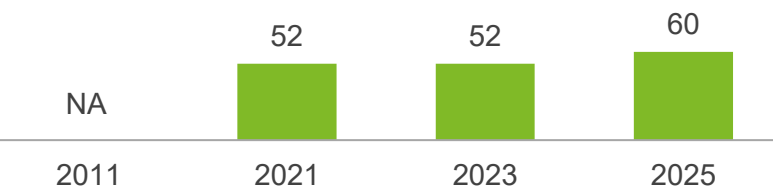
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



## MARKYT Industry Standards

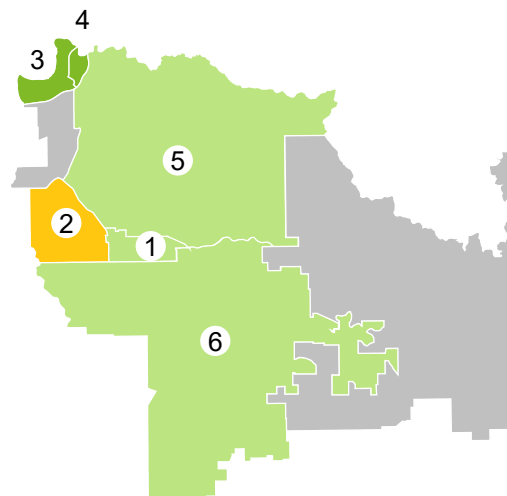
Performance Index Score



Shire of Dardanup	60
Industry High	62
Industry Average	44

## Geographical variances

Performance Index Score



## Local area planning district

1 Dardanup	51
2 Dardanup West	37
3 Eaton	63
4 Millbridge	65
5 Burekup / Rural North	61
6 Rural South	55
Farm / Rural	45
Town	63

Excellent range (100 ± 12.5 index pts)
Good range (75 ± 12.5 index pts)
Okay range (50 ± 12.5 index pts)
Poor range (25 ± 12.5 index pts)
Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

### Gender

Male	61
Female	59

### Age of children

0-4 years	60
5-11 years	59
12-17 years	56
18+ years	52
No children	62

### Disability & culture

Disability	56
First Nations#	38
Mainly speak LOTE#	74

### Age

18-34 years	63
35-49 years	57
50-64 years	55
65+ years	63

### Home ownership

Homeowner	58
Renting / other	73

Q. How would you rate performance in the following areas?

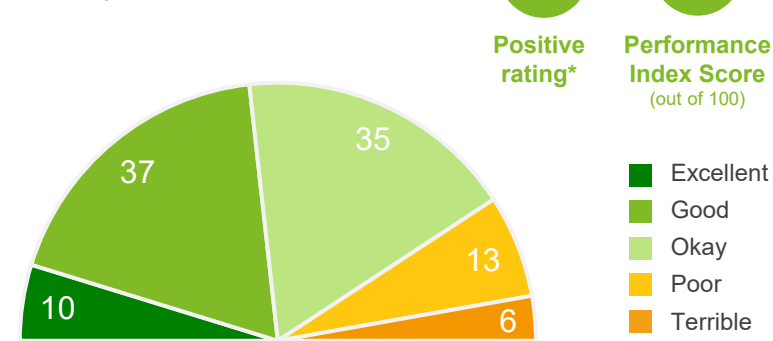
Base: All respondents, excludes 'unsure' and 'no response' (n = 813).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Community engagement on local issues

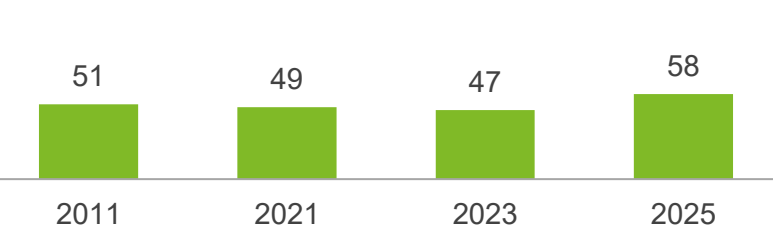
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



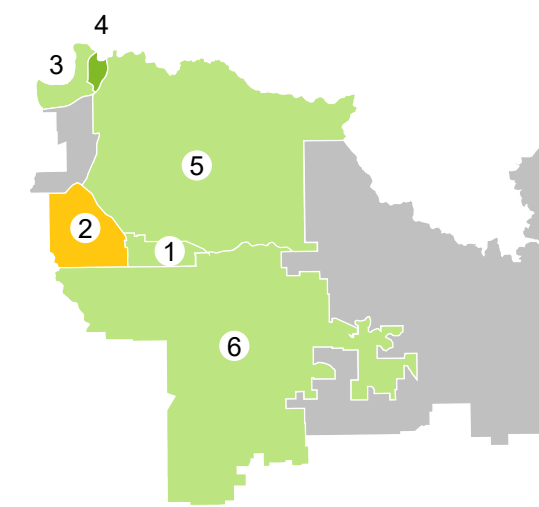
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	52
2	Dardanup West	35
3	Eaton	61
4	Millbridge	63
5	Burekup / Rural North	62
6	Rural South	57
Farm / Rural		45
Town		61

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	58	0-4 years	59	Disability	56
Female	59	5-11 years	56	First Nations#	36
Age	18-34 years	12-17 years	54	Mainly speak LOTE#	68
	35-49 years	18+ years	50	Home ownership	
	50-64 years	No children	59	Homeowner	56
	65+ years			Renting / other	71

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 767).

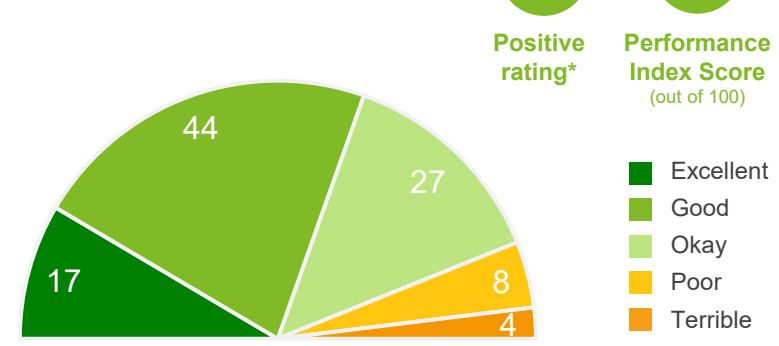
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)



# Customer service

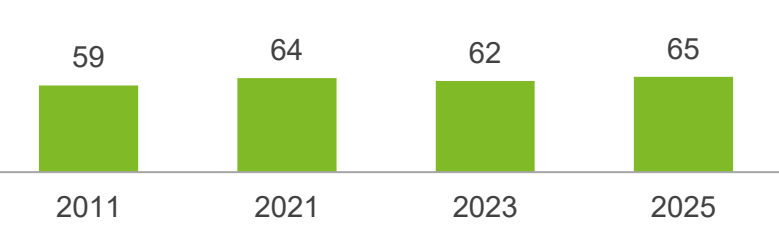
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



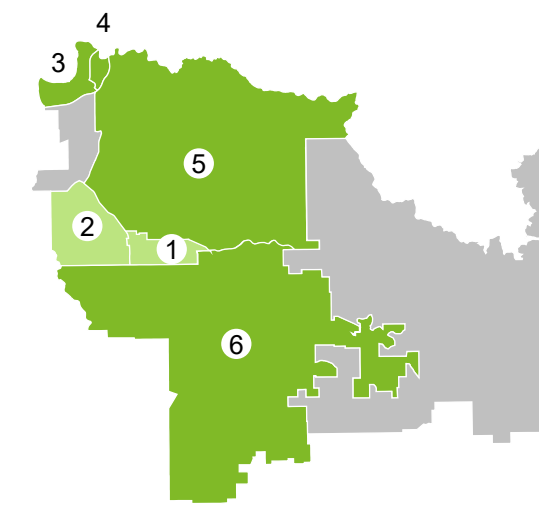
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	53
2	Dardanup West	48
3	Eaton	68
4	Millbridge	70
5	Burekup / Rural North	67
6	Rural South	67
Farm / Rural		54
Town		68

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	65	0-4 years	64	Disability	63
Female	67	5-11 years	64	First Nations#	39
Age	18-34 years	12-17 years	66	Mainly speak LOTE#	69
	35-49 years	18+ years	58	Home ownership	
	50-64 years	No children	67	Homeowner	64
	65+ years		70	Renting / other	75

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 781).

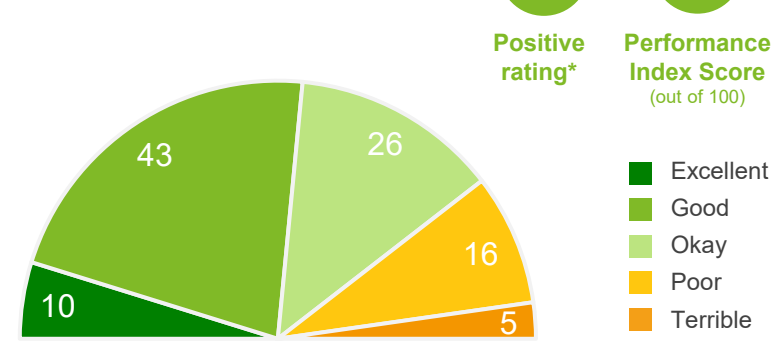
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Asset management

# Local roads and bridges

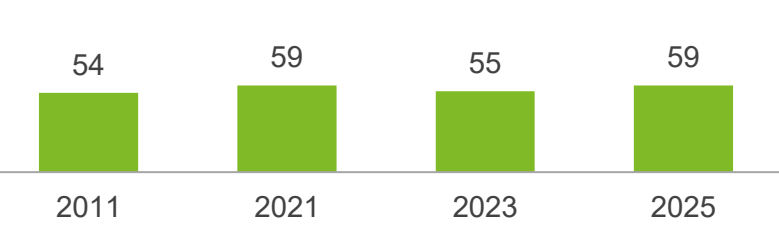
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



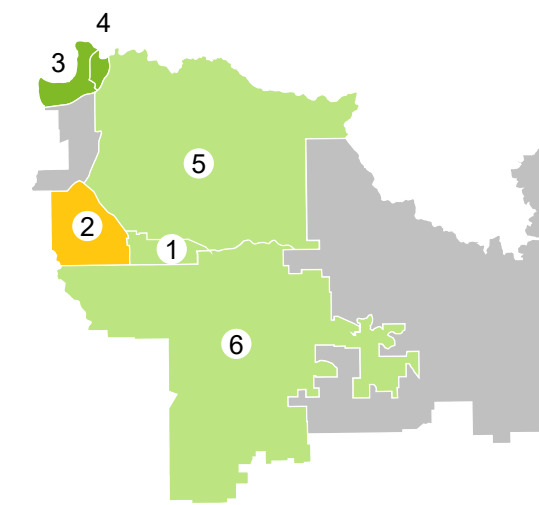
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	47
2	Dardanup West	35
3	Eaton	64
4	Millbridge	71
5	Burekup / Rural North	58
6	Rural South	38
Farm / Rural		38
Town		65

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	60	0-4 years	62	Disability	60
Female	59	5-11 years	60	First Nations#	46
Age	18-34 years	12-17 years	55	Mainly speak LOTE#	83
	35-49 years	18+ years	50	Home ownership	
	50-64 years	No children	61	Homeowner	58
	65+ years			Renting / other	73

Q. How would you rate performance in the following areas?

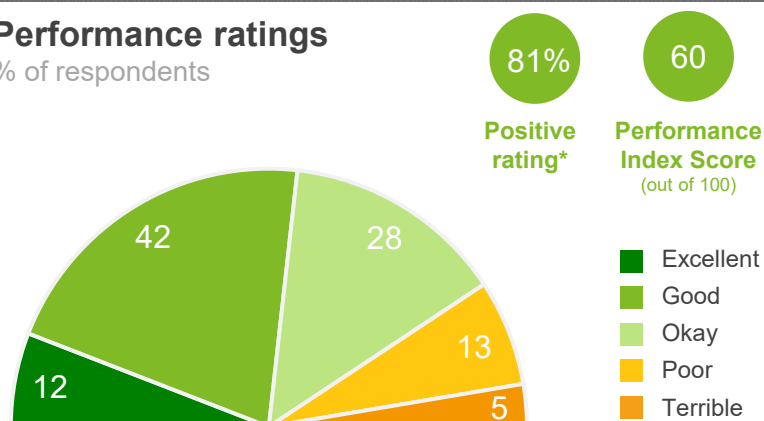
Base: All respondents, excludes 'unsure' and 'no response' (n = 819).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Footpaths, trails and cycleways

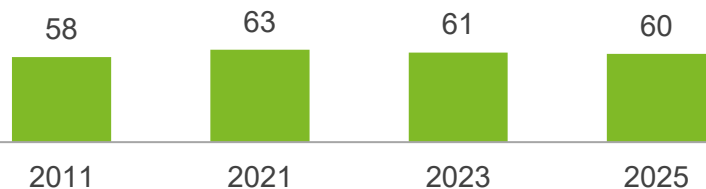
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



## MARKYT Industry Standards

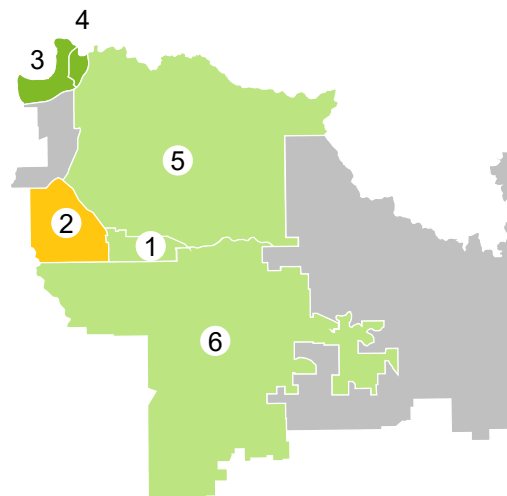
Performance Index Score



Shire of Dardanup	60
Industry High	67
Industry Average	51

## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	50
2	Dardanup West	32
3	Eaton	64
4	Millbridge	71
5	Burekup / Rural North	61
6	Rural South	44
Farm / Rural		42
Town		65

Excellent range	(100 ± 12.5 index pts)
Good range	(75 ± 12.5 index pts)
Okay range	(50 ± 12.5 index pts)
Poor range	(25 ± 12.5 index pts)
Terrible range	(0 ± 12.5 index pts)

## Community variances

Performance Index Score

### Gender

Male	61
Female	61

### Age of children

0-4 years	61
5-11 years	60
12-17 years	57
18+ years	54
No children	62

### Disability & culture

Disability	58
First Nations#	48
Mainly speak LOTE#	77

### Age

18-34 years	67
35-49 years	57
50-64 years	56
65+ years	62

### Home ownership

Homeowner	59
Renting / other	73

Q. How would you rate performance in the following areas?

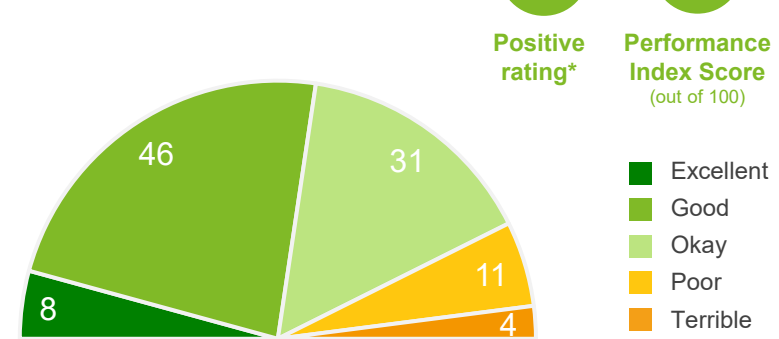
Base: All respondents, excludes 'unsure' and 'no response' (n = 814).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Lighting of streets and public places

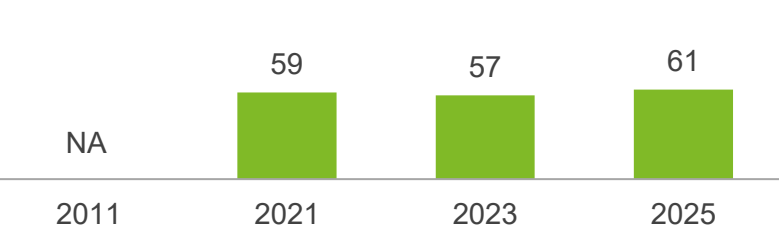
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



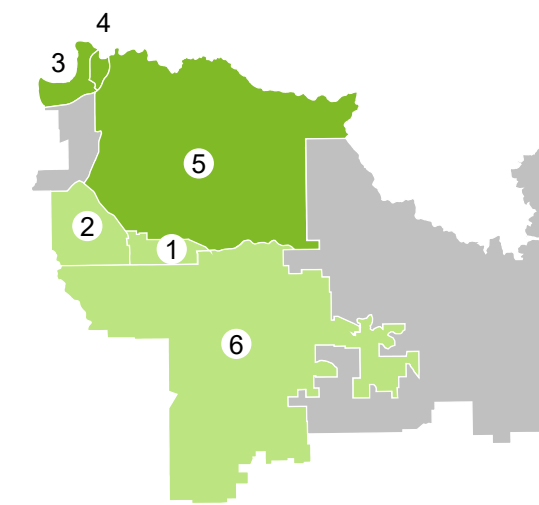
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	52
2	Dardanup West	42
3	Eaton	63
4	Millbridge	69
5	Burekup / Rural North	63
6	Rural South	56
Farm / Rural		49
Town		64

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	62	0-4 years	60	Disability	61
Female	61	5-11 years	61	First Nations#	51
Age	18-34 years	12-17 years	57	Mainly speak LOTE#	68
	35-49 years	18+ years	53	<b>Home ownership</b>	
	50-64 years	No children	63	Homeowner	60
	65+ years			Renting / other	72

Q. How would you rate performance in the following areas?

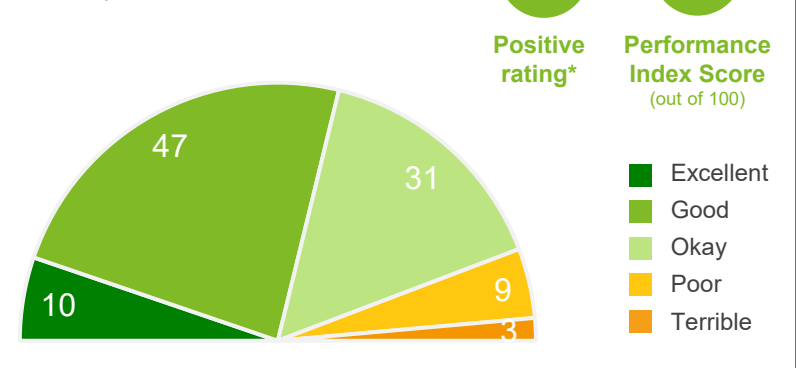
Base: All respondents, excludes 'unsure' and 'no response' (n = 815).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Community buildings, halls and toilets

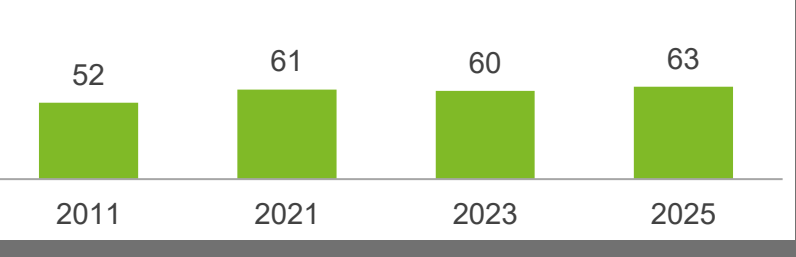
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



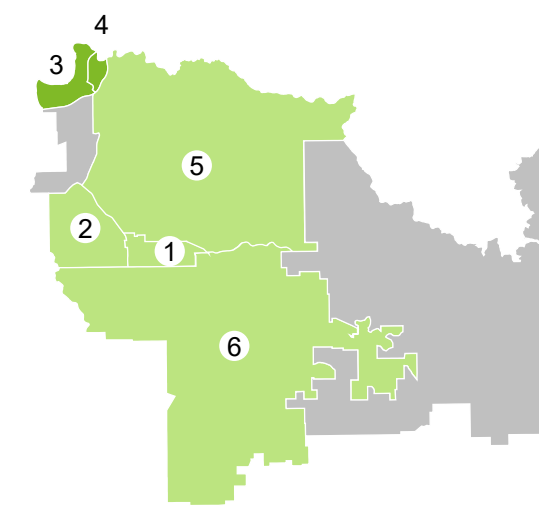
## MARKYT Industry Standards

Performance Index Score



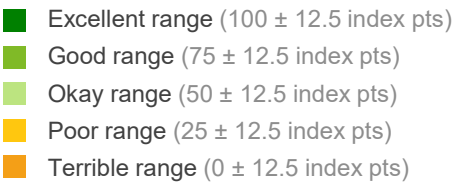
## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	54
2	Dardanup West	48
3	Eaton	67
4	Millbridge	70
5	Burekup / Rural North	62
6	Rural South	57
Farm / Rural		51
Town		67



## Community variances

Performance Index Score

### Gender

Male	64
Female	63

### Age of children

0-4 years	63
5-11 years	61
12-17 years	59
18+ years	56
No children	66

### Disability & culture

Disability	59
First Nations#	52
Mainly speak LOTE#	76

### Age

18-34 years	69
35-49 years	60
50-64 years	62
65+ years	63

### Home ownership

Homeowner	62
Renting / other	75

Q. How would you rate performance in the following areas?

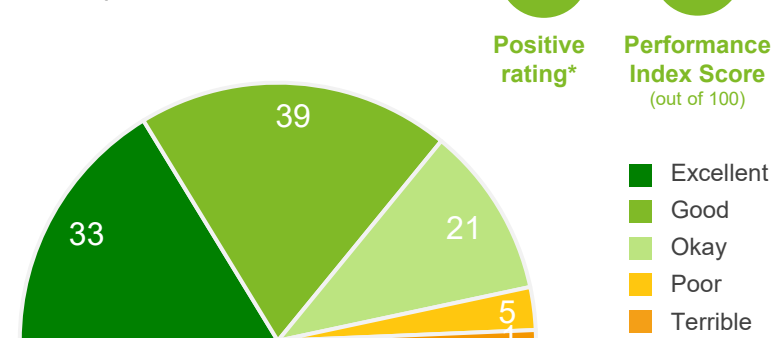
Base: All respondents, excludes 'unsure' and 'no response' (n = 792).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Library facilities and services

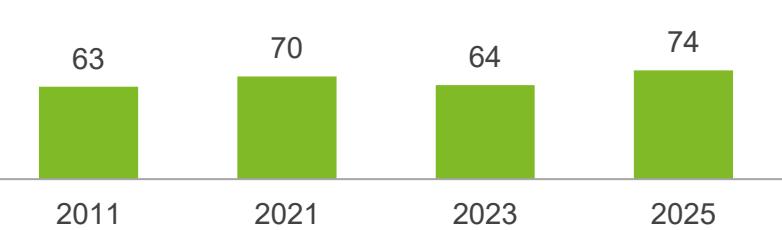
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



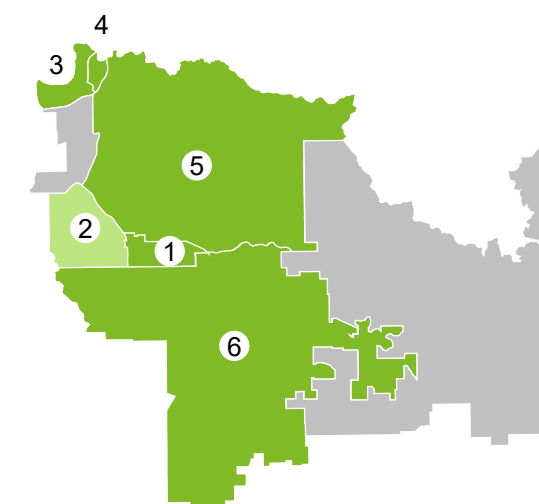
## MARKYT Industry Standards

Performance Index Score



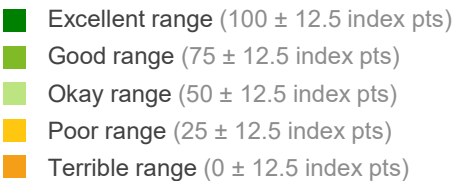
## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	63
2	Dardanup West	49
3	Eaton	79
4	Millbridge	81
5	Burekup / Rural North	73
6	Rural South	65
Farm / Rural		56
Town		78



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	75	0-4 years	76	Disability	72
Female	74	5-11 years	70	First Nations#	65
Age	18-34 years	12-17 years	66	Mainly speak LOTE#	84
	35-49 years	18+ years	65	Home ownership	
	50-64 years	No children	77	Homeowner	72
	65+ years			Renting / other	91

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 724).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

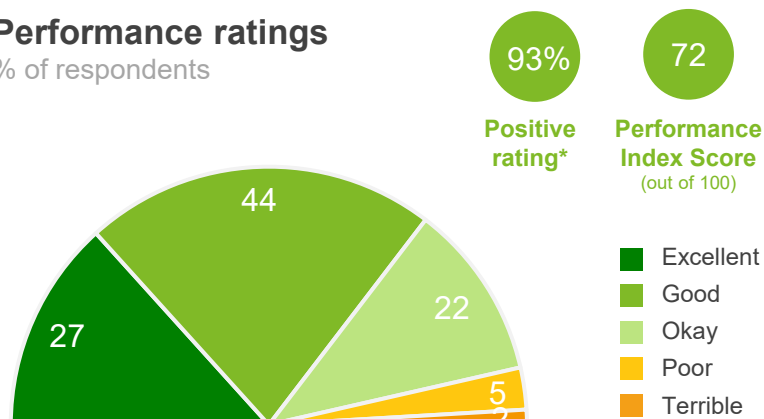


# Sport and recreation facilities and services

including Eaton Recreation Centre

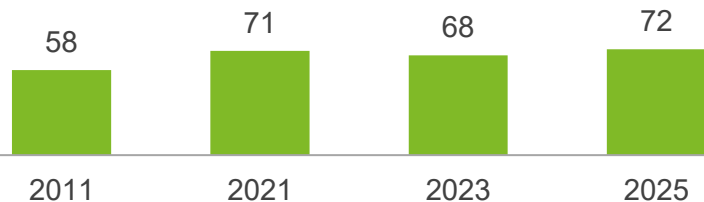
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



## MARKYT Industry Standards

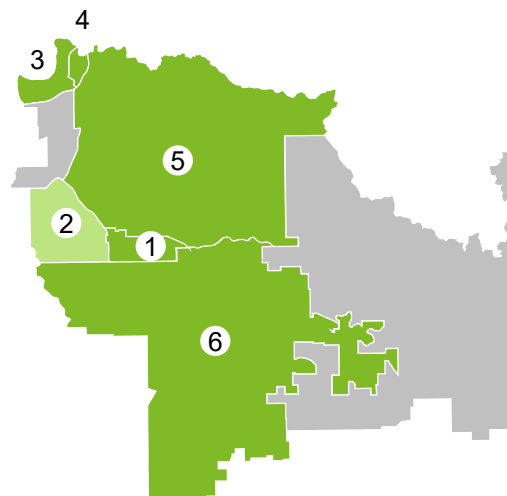
Performance Index Score



Shire of Dardanup	72
Industry High	81
Industry Average	64

## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	64
2	Dardanup West	53
3	Eaton	76
4	Millbridge	72
5	Burekup / Rural North	75
6	Rural South	72
Farm / Rural		60
Town		75

Excellent range	(100 ± 12.5 index pts)
Good range	(75 ± 12.5 index pts)
Okay range	(50 ± 12.5 index pts)
Poor range	(25 ± 12.5 index pts)
Terrible range	(0 ± 12.5 index pts)

## Community variances

Performance Index Score

### Gender

Male	73
Female	72

### Age of children

0-4 years	70
5-11 years	67
12-17 years	60
18+ years	64
No children	76

### Disability & culture

Disability	71
First Nations#	72
Mainly speak LOTE#	77

### Age

18-34 years	79
35-49 years	67
50-64 years	69
65+ years	74

### Home ownership

Homeowner	70
Renting / other	90

Q. How would you rate performance in the following areas?

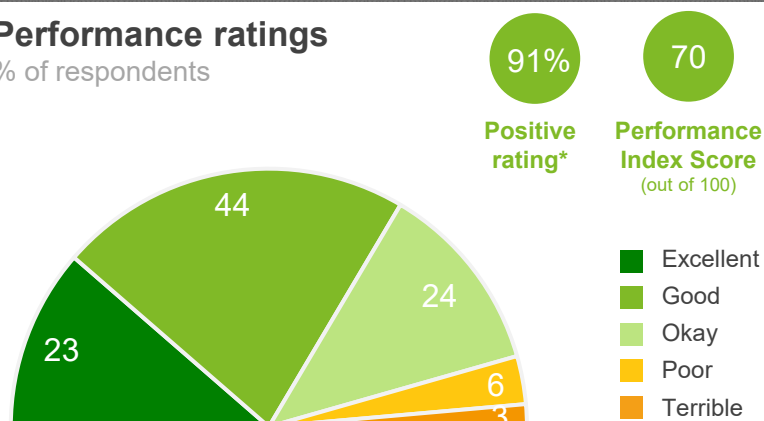
Base: All respondents, excludes 'unsure' and 'no response' (n = 763).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Parks, playgrounds and reserves

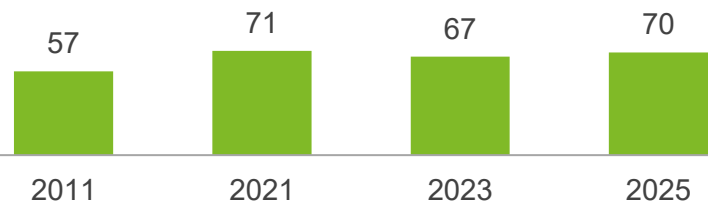
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



## MARKYT Industry Standards

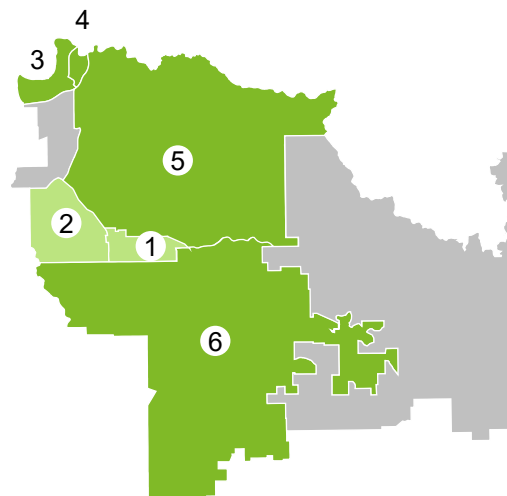
Performance Index Score



Shire of Dardanup	70
Industry High	81
Industry Average	63

## Geographical variances

Performance Index Score



## Local area planning district

1 Dardanup	60
2 Dardanup West	50
3 Eaton	72
4 Millbridge	74
5 Burekup / Rural North	72
6 Rural South	69
Farm / Rural	58
Town	73

Excellent range (100 ± 12.5 index pts)
Good range (75 ± 12.5 index pts)
Okay range (50 ± 12.5 index pts)
Poor range (25 ± 12.5 index pts)
Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

### Gender

Male	70
Female	70

### Age of children

0-4 years	69
5-11 years	65
12-17 years	64
18+ years	64
No children	72

### Disability & culture

Disability	71
First Nations#	61
Mainly speak LOTE#	70

### Age

18-34 years	75
35-49 years	65
50-64 years	67
65+ years	72

### Home ownership

Homeowner	68
Renting / other	84

Q. How would you rate performance in the following areas?

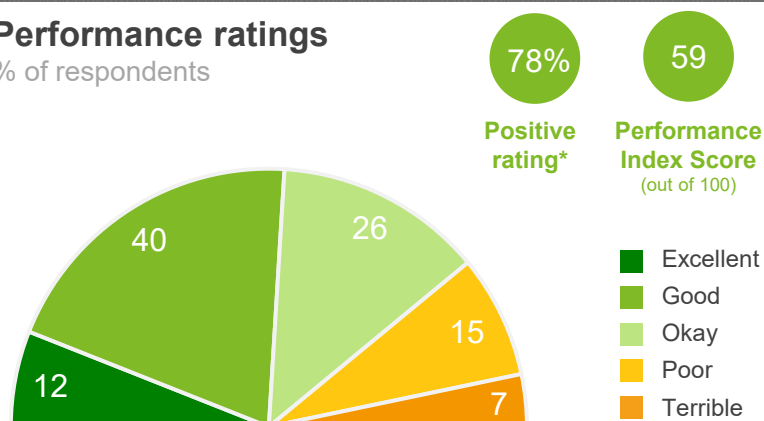
Base: All respondents, excludes 'unsure' and 'no response' (n = 811).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Streetscapes, trees and verges

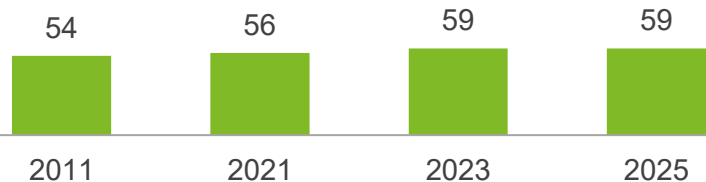
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



## MARKYT Industry Standards

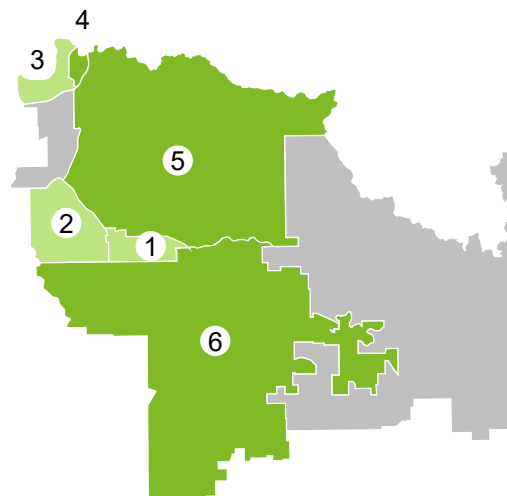
Performance Index Score



Shire of Dardanup	59
Industry High	70
Industry Average	52

## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	56
2	Dardanup West	39
3	Eaton	58
4	Millbridge	68
5	Burekup / Rural North	65
6	Rural South	64
Farm / Rural		50
Town		61

Excellent range	(100 ± 12.5 index pts)
Good range	(75 ± 12.5 index pts)
Okay range	(50 ± 12.5 index pts)
Poor range	(25 ± 12.5 index pts)
Terrible range	(0 ± 12.5 index pts)

## Community variances

Performance Index Score

### Gender

Male	59
Female	60

### Age of children

0-4 years	61
5-11 years	62
12-17 years	56
18+ years	52
No children	59

### Disability & culture

Disability	56
First Nations#	41
Mainly speak LOTE#	74

### Age

18-34 years	66
35-49 years	58
50-64 years	53
65+ years	59

### Home ownership

Homeowner	57
Renting / other	74

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 815).

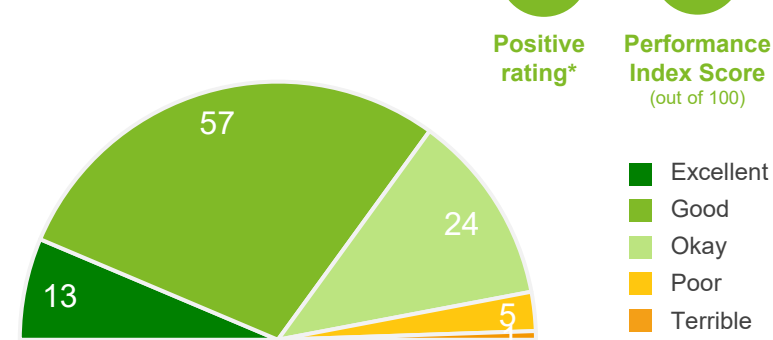
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Marine facilities

boat ramps, jetties, etc.

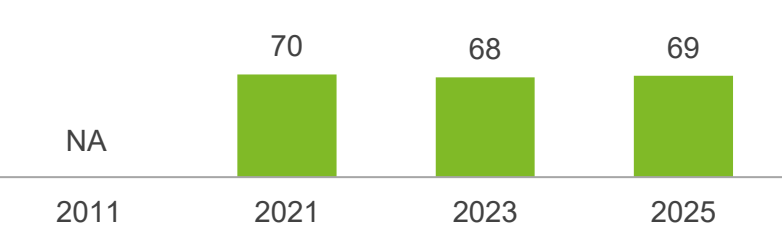
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



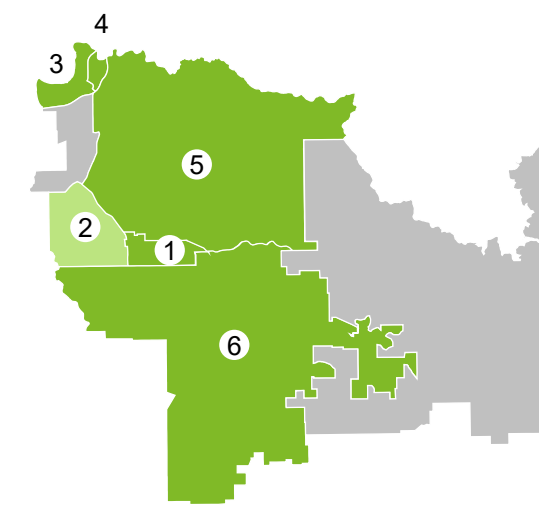
## MARKYT Industry Standards

Performance Index Score



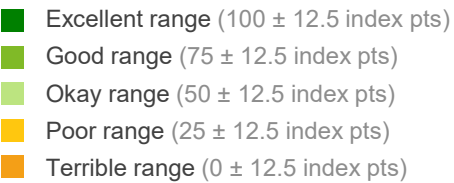
## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	65
2	Dardanup West	59
3	Eaton	70
4	Millbridge	70
5	Burekup / Rural North	69
6	Rural South	70
Farm / Rural		61
Town		70



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	69	0-4 years	71	Disability	69
Female	69	5-11 years	70	First Nations#	66
Age	18-34 years	12-17 years	67	Mainly speak LOTE#	72
	35-49 years	18+ years	67	<b>Home ownership</b>	
	50-64 years	No children	69	Homeowner	68
	65+ years			Renting / other	77

Q. How would you rate performance in the following areas?

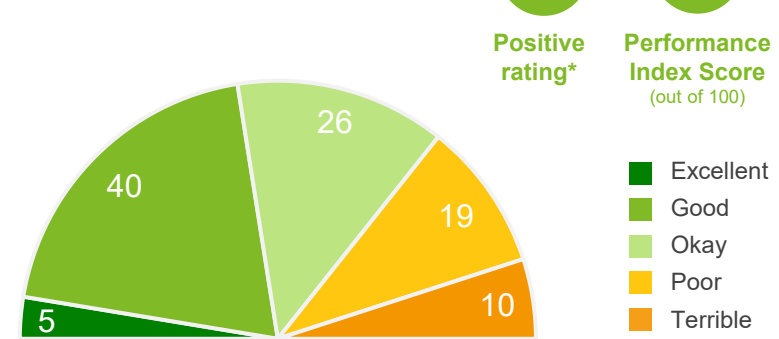
Base: All respondents, excludes 'unsure' and 'no response' (n = 580).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Stormwater management and drainage

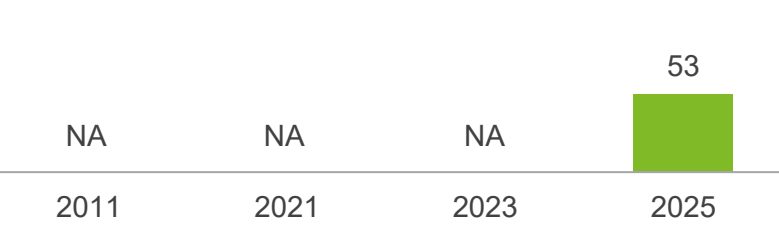
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



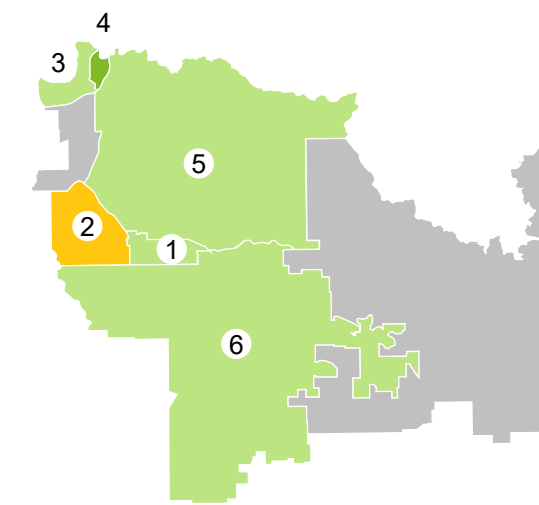
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	46
2	Dardanup West	29
3	Eaton	55
4	Millbridge	64
5	Burekup / Rural North	59
6	Rural South	39
Farm / Rural		35
Town		57

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	55	0-4 years	57	Disability	50
Female	52	5-11 years	53	First Nations#	33
Age	18-34 years	12-17 years	50	Mainly speak LOTE#	66
	35-49 years	18+ years	42	Home ownership	
	50-64 years	No children	53	Homeowner	50
	65+ years			Renting / other	74

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 713).

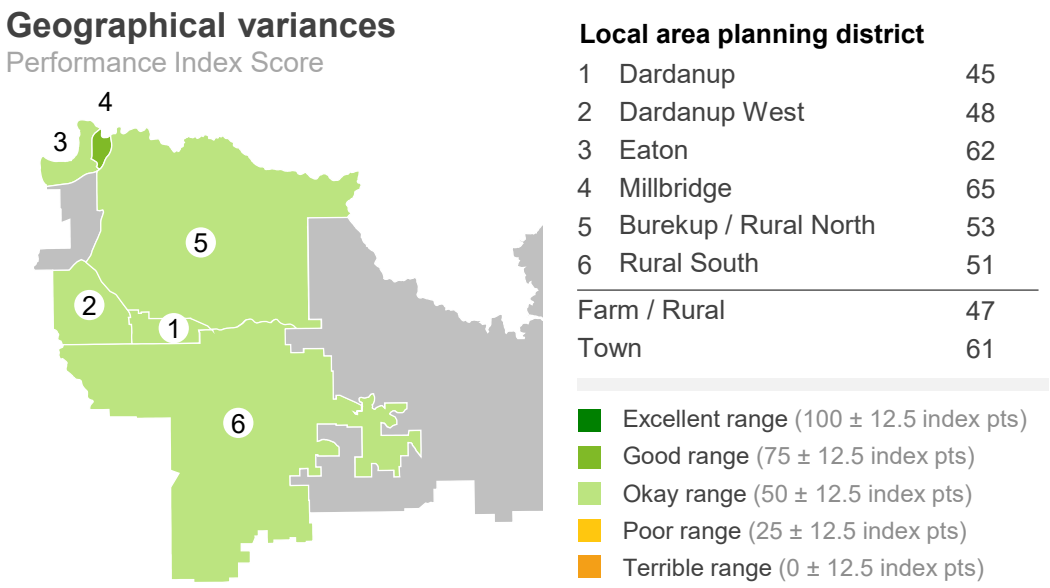
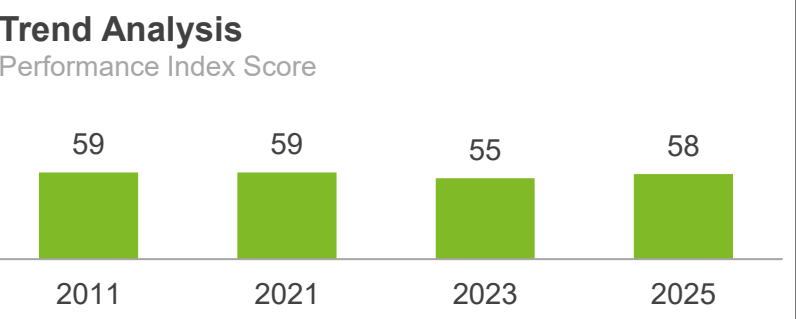
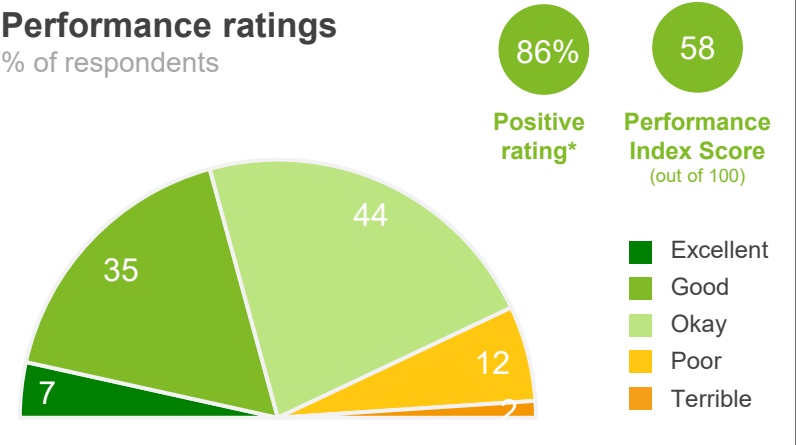
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

Compliance



# Planning services

## land use, development and building approvals



### Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	59	0-4 years	59	Disability	59
Female	58	5-11 years	58	First Nations#	46
Age	18-34 years	12-17 years	58	Mainly speak LOTE#	69
	35-49 years	18+ years	55	Home ownership	
	50-64 years	No children	58	Homeowner	57
	65+ years			Renting / other	67

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 578).

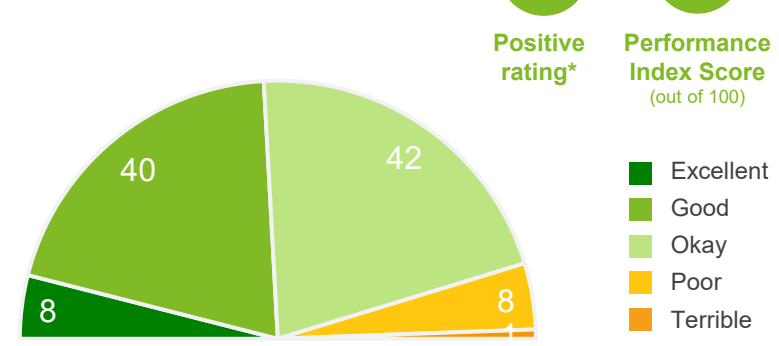
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Heritage services

preserving and promoting heritage sites and local history

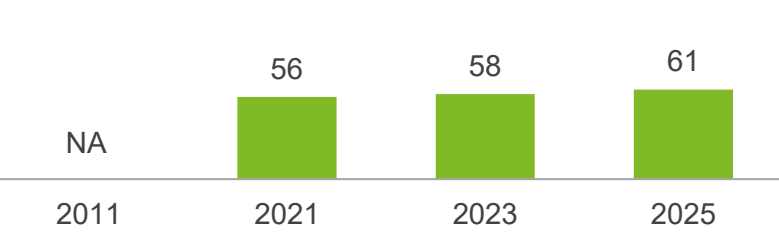
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



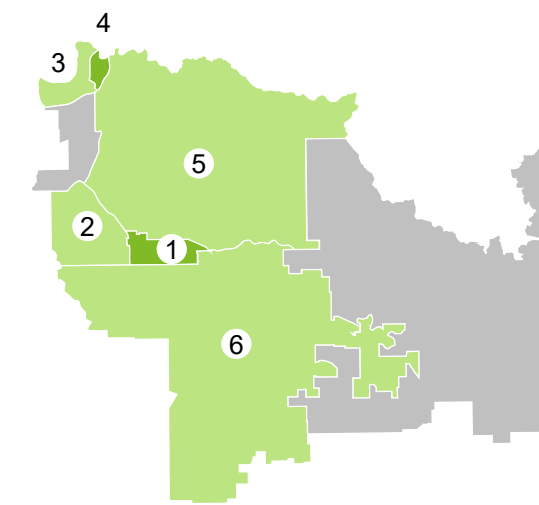
## MARKYT Industry Standards

Performance Index Score



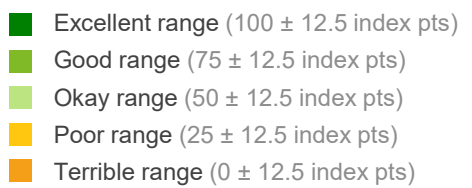
## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	65
2	Dardanup West	62
3	Eaton	61
4	Millbridge	63
5	Burekup / Rural North	57
6	Rural South	61
Farm / Rural		61
Town		61



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	61	0-4 years	60	Disability	63
Female	62	5-11 years	66	First Nations#	54
Age	18-34 years	12-17 years	65	Mainly speak LOTE#	68
	35-49 years	18+ years	55	<b>Home ownership</b>	
	50-64 years	No children	63	Homeowner	61
	65+ years			Renting / other	66

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 468).

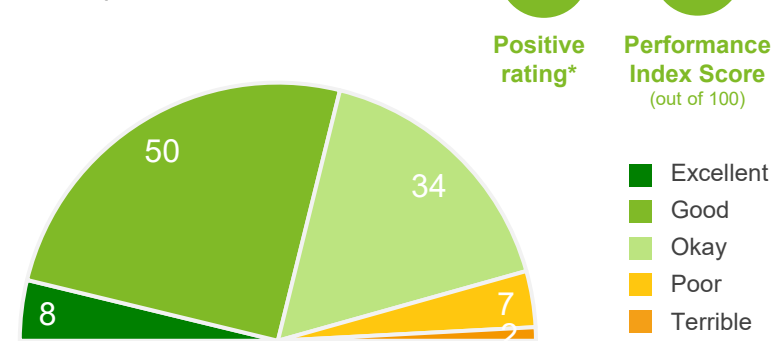
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Universal access and inclusion

disability, gender diversity etc

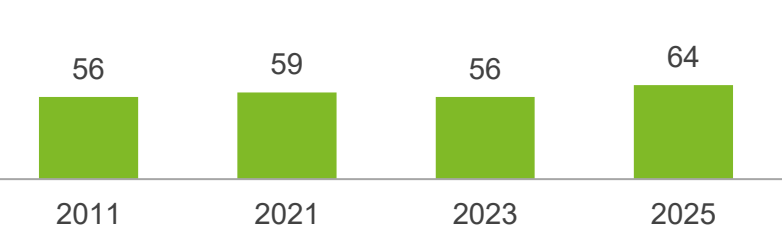
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



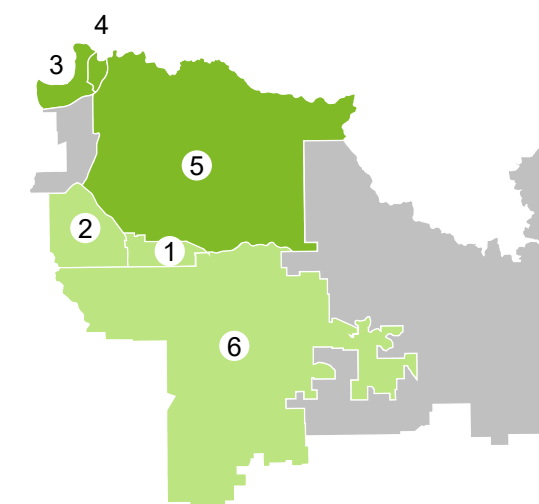
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	61
2	Dardanup West	53
3	Eaton	64
4	Millbridge	67
5	Burekup / Rural North	67
6	Rural South	60

Farm / Rural	58
Town	65

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

### Gender

Male	66
Female	62

### Age of children

0-4 years	69
5-11 years	64
12-17 years	64
18+ years	57
No children	64

### Age

18-34 years	71
35-49 years	62
50-64 years	58
65+ years	63

### Disability & culture

Disability	58
First Nations#	62
Mainly speak LOTE#	78

### Home ownership

Homeowner	62
Renting / other	75

Q. How would you rate performance in the following areas?

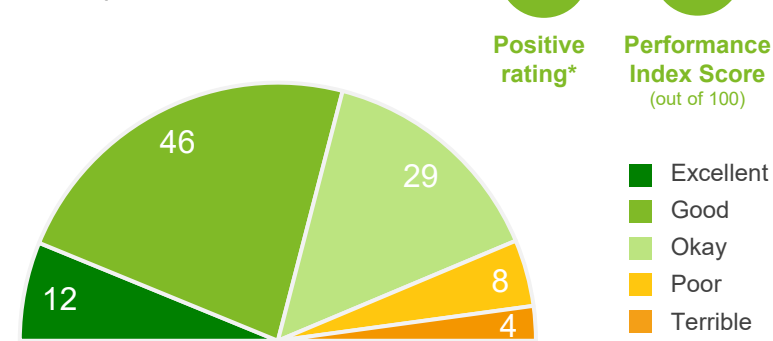
Base: All respondents, excludes 'unsure' and 'no response' (n = 552).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Ranger services animal management etc.

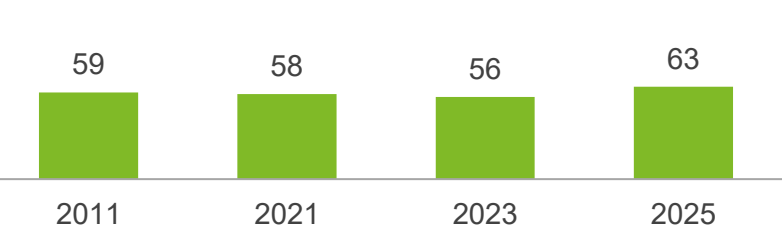
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



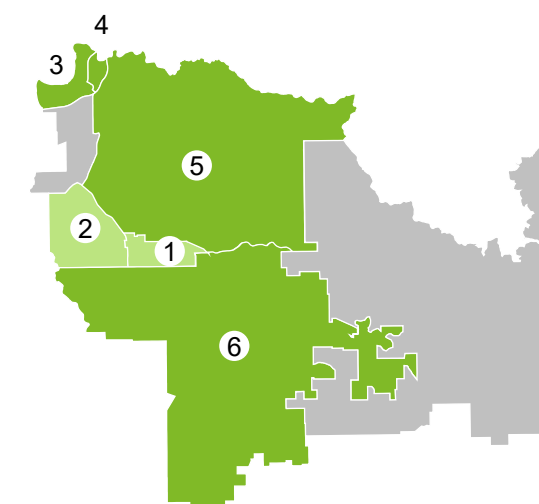
## MARKYT Industry Standards

Performance Index Score



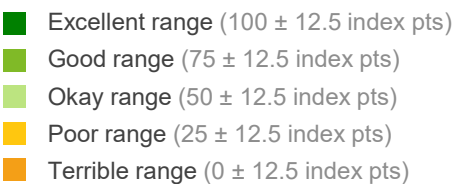
## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	57
2	Dardanup West	52
3	Eaton	63
4	Millbridge	67
5	Burekup / Rural North	70
6	Rural South	63
Farm / Rural		55
Town		65



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	64	0-4 years	68	Disability	63
Female	64	5-11 years	66	First Nations#	41
Age	18-34 years	12-17 years	63	Mainly speak LOTE#	75
	35-49 years	18+ years	54	Home ownership	
	50-64 years	No children	63	Homeowner	61
	65+ years			Renting / other	77

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 686).

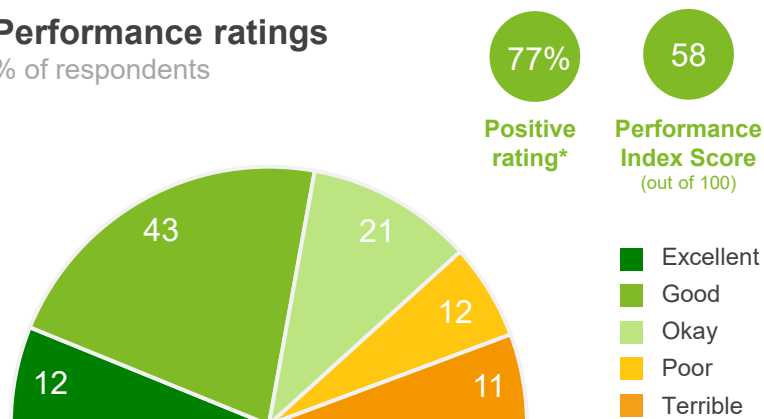
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Waste management

kerbside collection, waste transfer sites, land fill, recycling etc

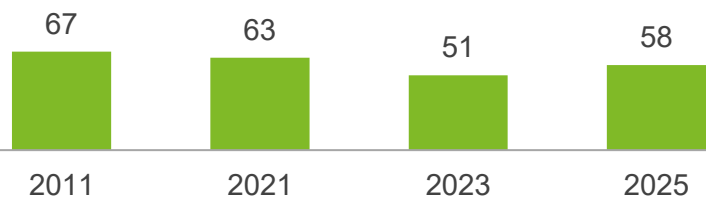
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



## MARKYT Industry Standards

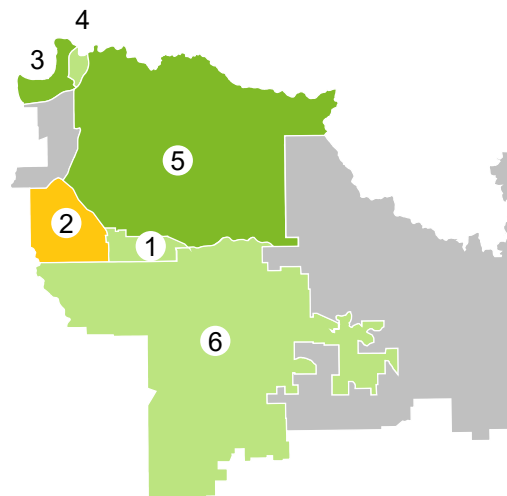
Performance Index Score



Shire of Dardanup	58
Industry High	77
Industry Average	58

## Geographical variances

Performance Index Score



## Local area planning district

1 Dardanup	44
2 Dardanup West	25
3 Eaton	66
4 Millbridge	62
5 Burekup / Rural North	63
6 Rural South	38
Farm / Rural	35
Town	63

Excellent range (100 ± 12.5 index pts)
Good range (75 ± 12.5 index pts)
Okay range (50 ± 12.5 index pts)
Poor range (25 ± 12.5 index pts)
Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

### Gender

Male	60
Female	57

### Age of children

0-4 years	56
5-11 years	52
12-17 years	51
18+ years	48
No children	62

### Disability & culture

Disability	57
First Nations#	38
Mainly speak LOTE#	64

### Age

18-34 years	66
35-49 years	51
50-64 years	54
65+ years	62

### Home ownership

Homeowner	56
Renting / other	75

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 794).

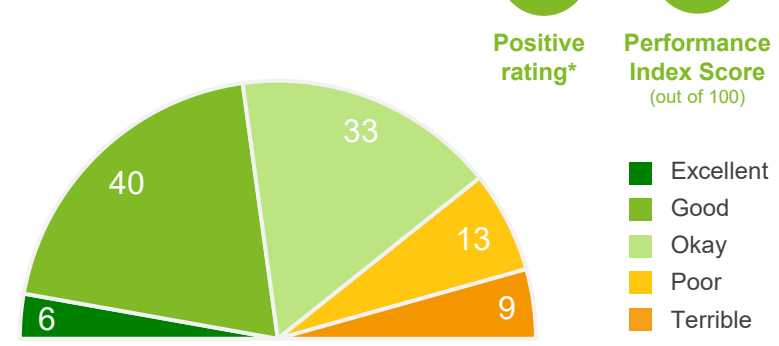
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Environmental health services

pests, pollution, noise, food inspections etc.

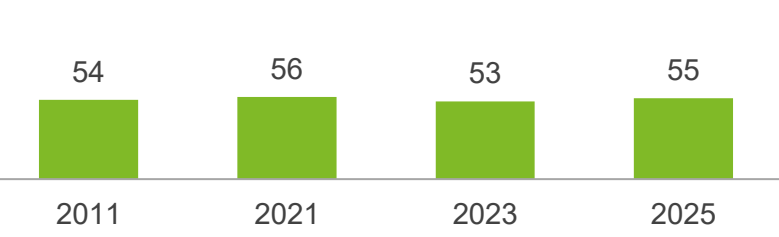
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



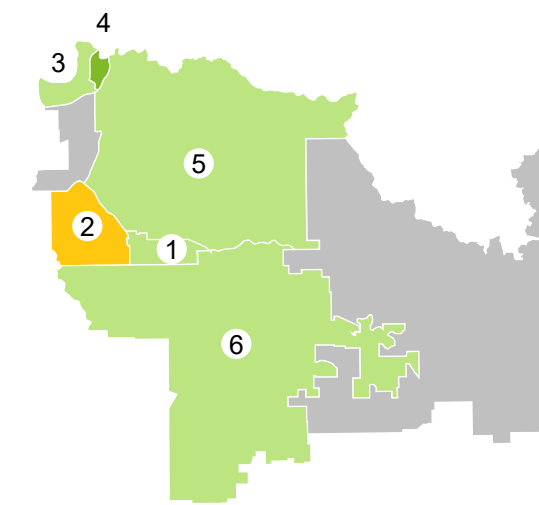
## MARKYT Industry Standards

Performance Index Score



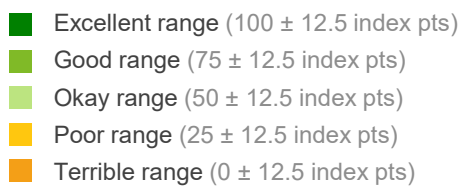
## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	45
2	Dardanup West	32
3	Eaton	58
4	Millbridge	65
5	Burekup / Rural North	61
6	Rural South	38
Farm / Rural		37
Town		60



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	57	0-4 years	57	Disability	52
Female	54	5-11 years	54	First Nations#	39
Age	18-34 years	12-17 years	54	Mainly speak LOTE#	73
	35-49 years	18+ years	47	<b>Home ownership</b>	
	50-64 years	No children	57	Homeowner	53
	65+ years			Renting / other	72

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 639).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

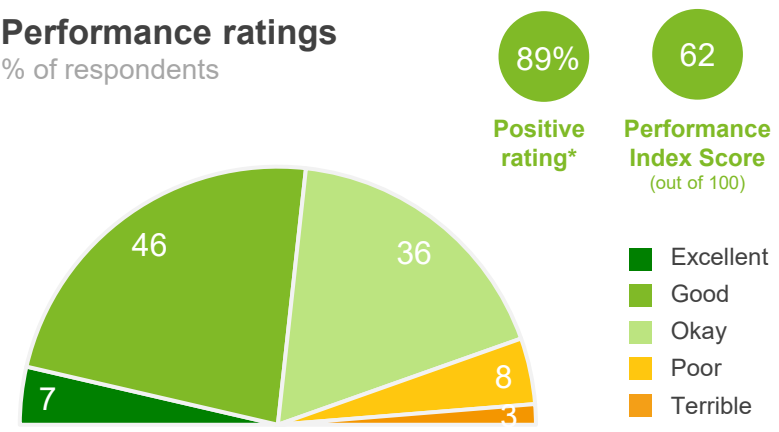


Discretionary services

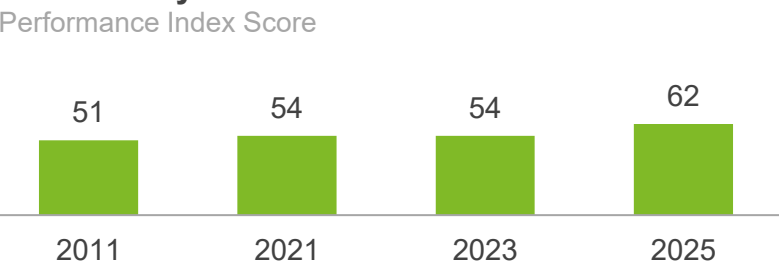
# Youth services and facilities

## Performance ratings

% of respondents



## Trend Analysis



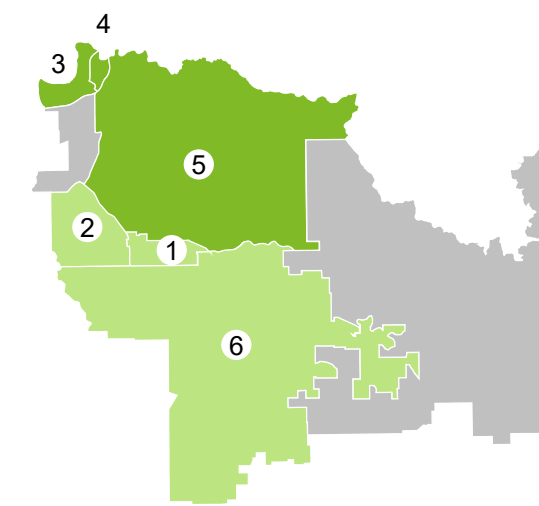
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	57
2	Dardanup West	47
3	Eaton	63
4	Millbridge	67
5	Burekup / Rural North	65
6	Rural South	52
Farm / Rural		50
Town		64

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	64	0-4 years	65	Disability	55
Female	61	5-11 years	60	First Nations#	59
Age	18-34 years	12-17 years	57	Mainly speak LOTE#	64
	35-49 years	18+ years	51	<b>Home ownership</b>	
	50-64 years	No children	64	Homeowner	60
	65+ years			Renting / other	72

Q. How would you rate performance in the following areas?

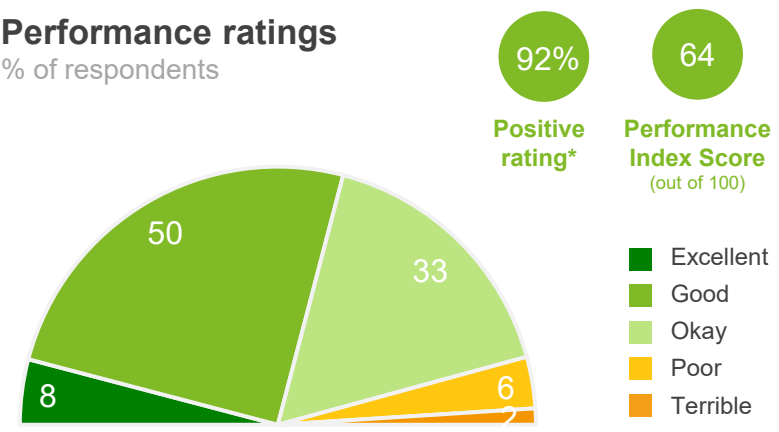
Base: All respondents, excludes 'unsure' and 'no response' (n = 551).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

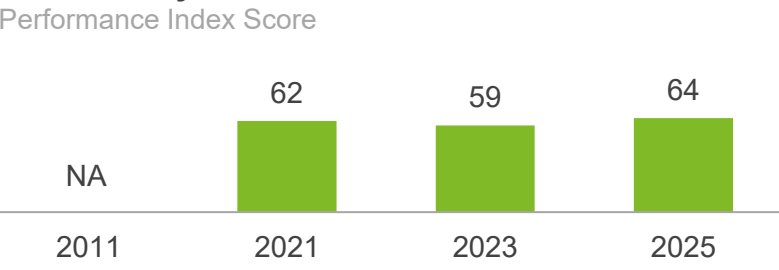
# Family and children's services and facilities

## Performance ratings

% of respondents



## Trend Analysis

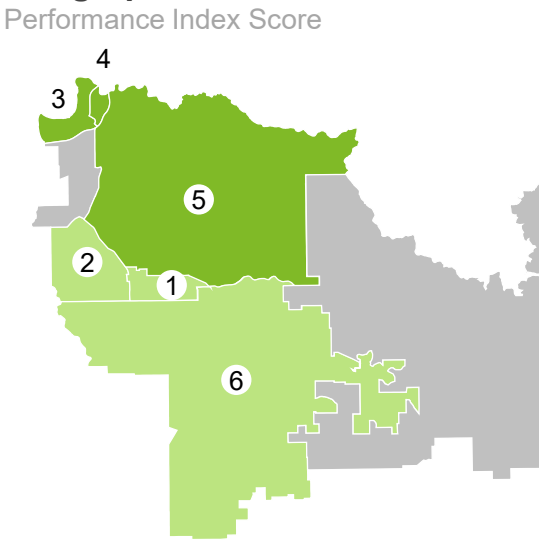


## MARKYT Industry Standards

Performance Index Score



## Geographical variances



### Local area planning district

1	Dardanup	55
2	Dardanup West	48
3	Eaton	66
4	Millbridge	67
5	Burekup / Rural North	66
6	Rural South	59
Farm / Rural		53
Town		66

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

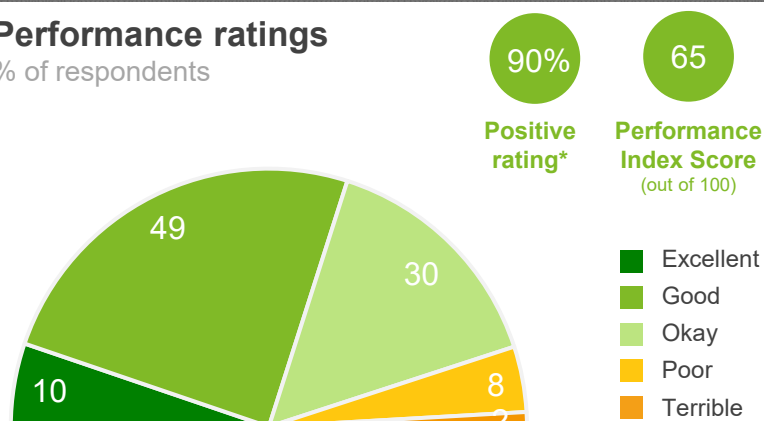
Gender		Age of children		Disability & culture	
Male	65	0-4 years	64	Disability	60
Female	64	5-11 years	62	First Nations#	71
Age	18-34 years	12-17 years	60	Mainly speak LOTE#	79
	35-49 years	18+ years	56	<b>Home ownership</b>	
	50-64 years	No children	67	Homeowner	62
	65+ years			Renting / other	75

Q. How would you rate performance in the following areas?  
 Base: All respondents, excludes 'unsure' and 'no response' (n = 565).  
 \* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Seniors' services and facilities

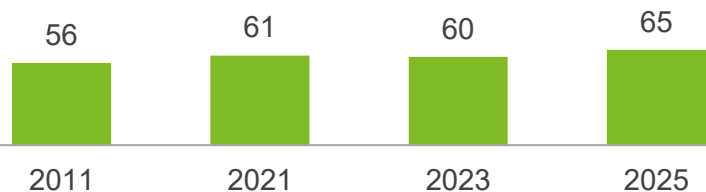
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



## MARKYT Industry Standards

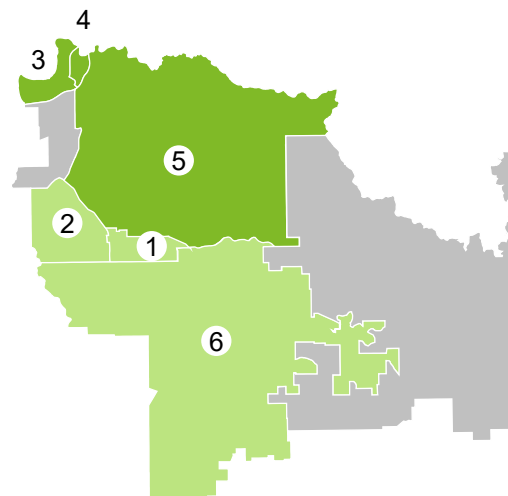
Performance Index Score



Shire of Dardanup	65
Industry High	68
Industry Average	54

## Geographical variances

Performance Index Score



## Local area planning district

1 Dardanup	56
2 Dardanup West	50
3 Eaton	67
4 Millbridge	69
5 Burekup / Rural North	64
6 Rural South	55
Farm / Rural	53
Town	67

Excellent range (100 ± 12.5 index pts)
Good range (75 ± 12.5 index pts)
Okay range (50 ± 12.5 index pts)
Poor range (25 ± 12.5 index pts)
Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

### Gender

Male	65
Female	65

### Age of children

0-4 years	68
5-11 years	66
12-17 years	61
18+ years	52
No children	66

### Disability & culture

Disability	61
First Nations#	63

### Age

18-34 years	71
35-49 years	63
50-64 years	60
65+ years	64

Mainly speak LOTE# 71

### Home ownership

Homeowner	64
Renting / other	72

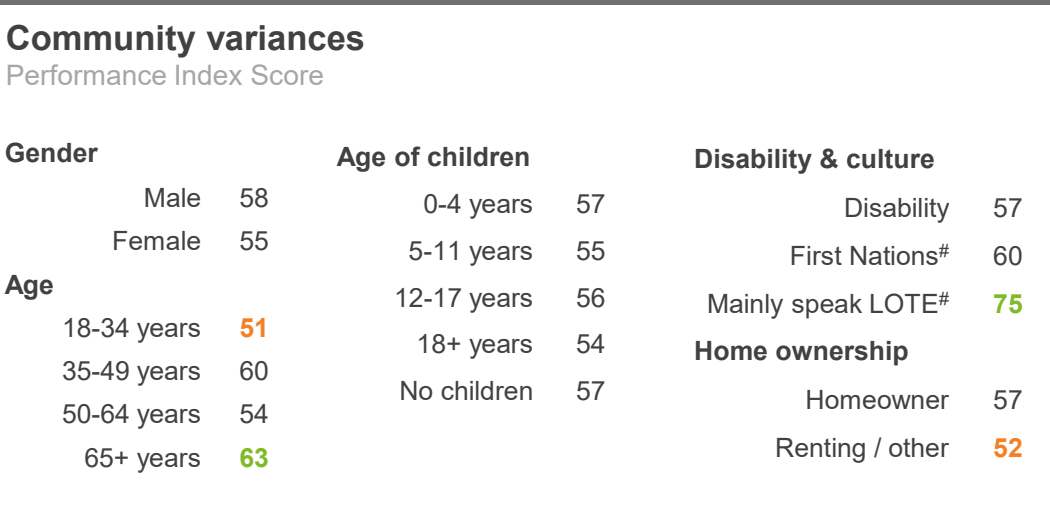
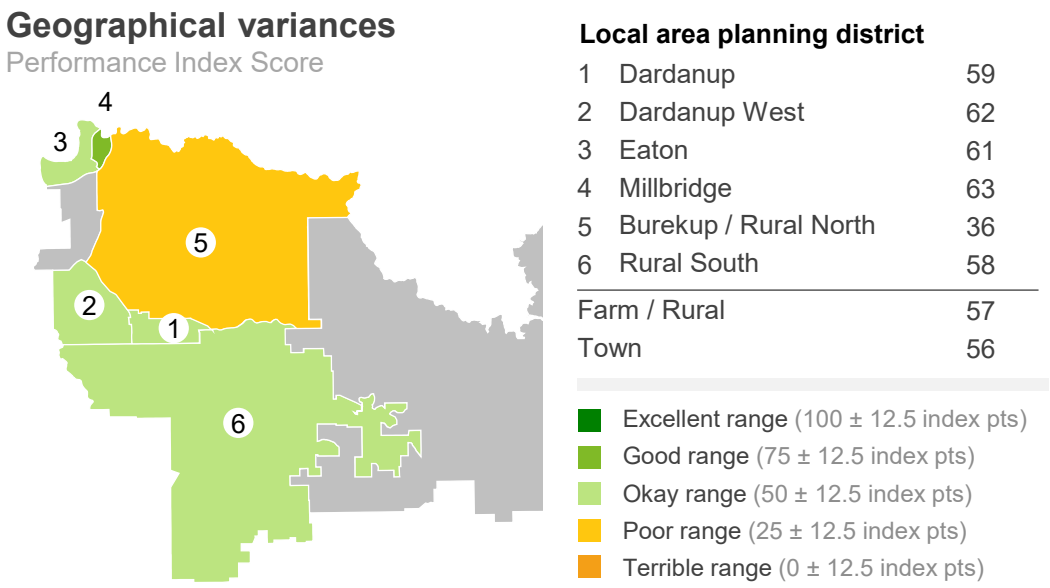
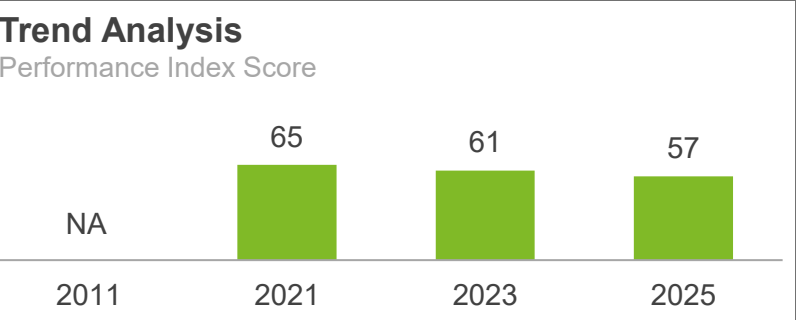
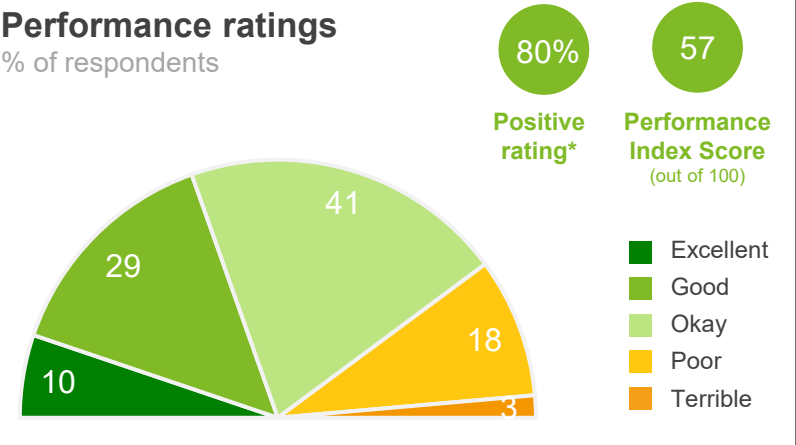
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 564).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Reconciliation action

## recognition and respect for First Nations peoples



Q. How would you rate performance in the following areas?

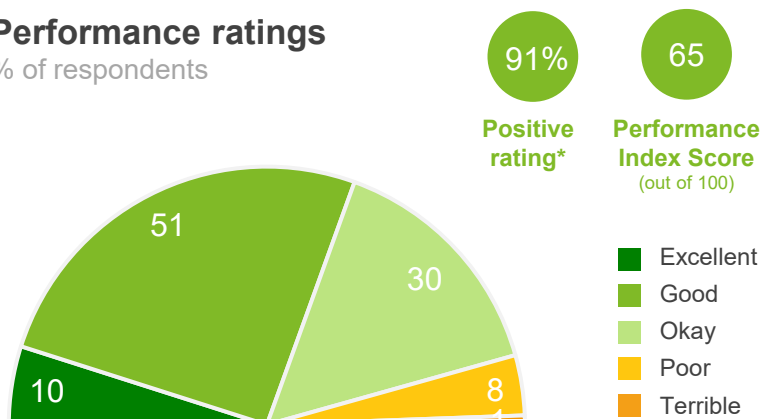
Base: All respondents, excludes 'unsure' and 'no response' (n = 445).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Art, culture and creative activities

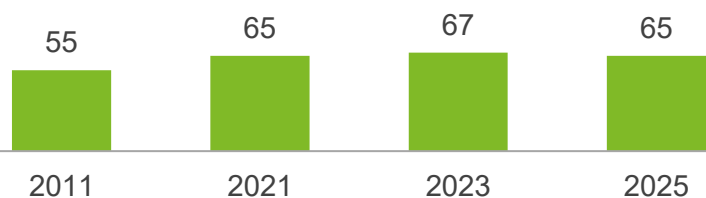
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



## MARKYT Industry Standards

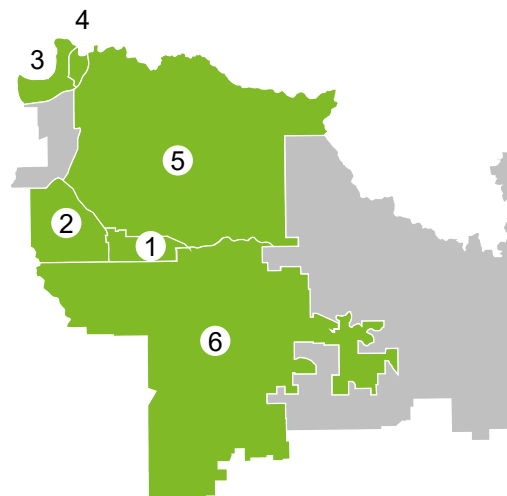
Performance Index Score



Shire of Dardanup	65
Industry High	71
Industry Average	63

## Geographical variances

Performance Index Score



## Local area planning district

1 Dardanup	66
2 Dardanup West	64
3 Eaton	64
4 Millbridge	68
5 Burekup / Rural North	65
6 Rural South	65
Farm / Rural	64
Town	66

Excellent range (100 ± 12.5 index pts)
Good range (75 ± 12.5 index pts)
Okay range (50 ± 12.5 index pts)
Poor range (25 ± 12.5 index pts)
Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

### Gender

Male	65
Female	66

### Age of children

0-4 years	68
5-11 years	67
12-17 years	60
18+ years	56
No children	67

### Disability & culture

Disability	60
First Nations#	56
Mainly speak LOTE#	62

### Age

18-34 years	70
35-49 years	64
50-64 years	62
65+ years	66

### Home ownership

Homeowner	64
Renting / other	73

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 622).

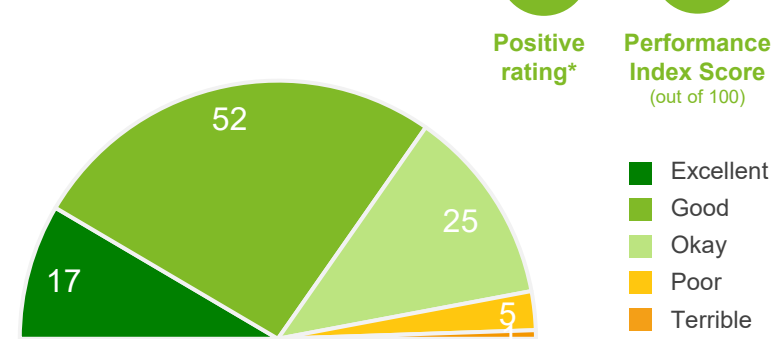
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)



# Festivals, markets and community events

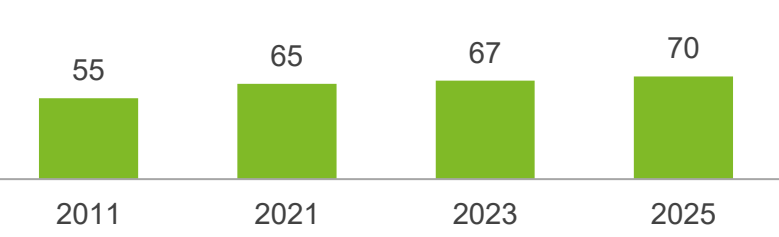
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



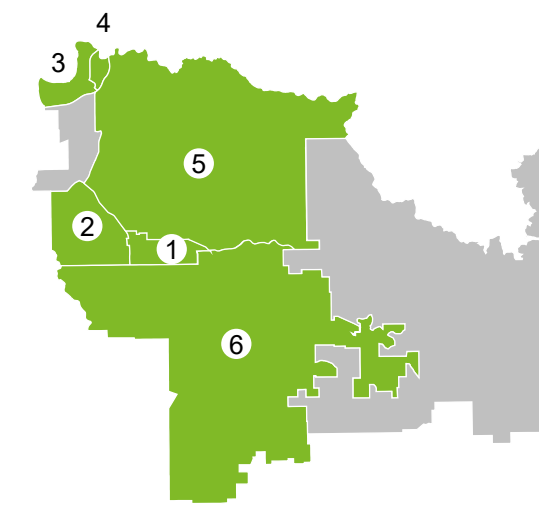
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	69
2	Dardanup West	69
3	Eaton	69
4	Millbridge	73
5	Burekup / Rural North	70
6	Rural South	67
Farm / Rural		67
Town		71

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	70	0-4 years	74	Disability	68
Female	71	5-11 years	72	First Nations#	70
Age		12-17 years	68	Mainly speak LOTE#	68
		18+ years	65	Home ownership	
		No children	70	Homeowner	69
				Renting / other	74
18-34 years	74				
35-49 years	70				
50-64 years	65				
65+ years	69				

Q. How would you rate performance in the following areas?

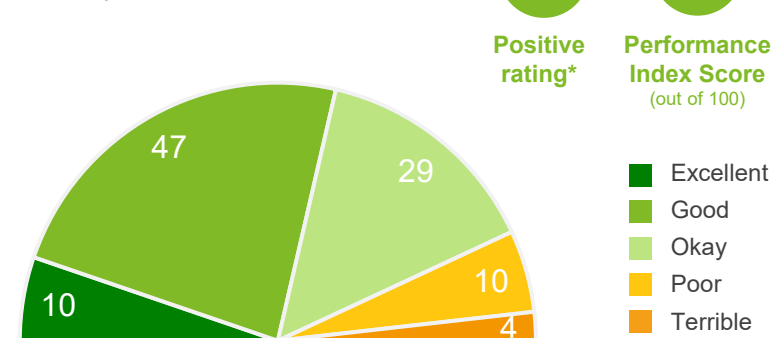
Base: All respondents, excludes 'unsure' and 'no response' (n = 757).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Your local town centre development/activation

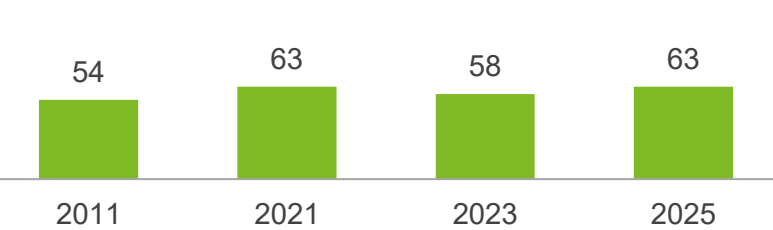
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



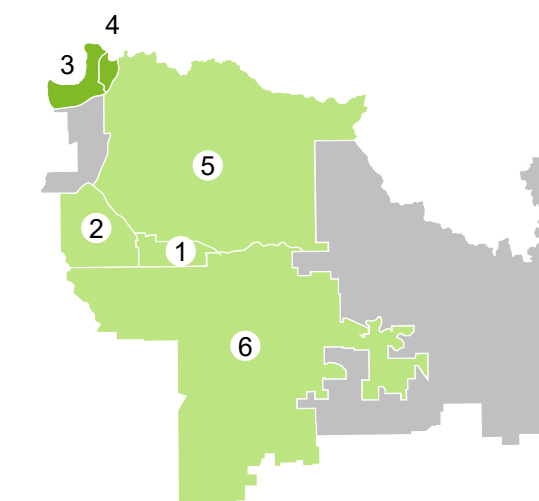
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	49
2	Dardanup West	47
3	Eaton	67
4	Millbridge	68
5	Burekup / Rural North	59
6	Rural South	57
Farm / Rural		49
Town		65

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	64	0-4 years	65	Disability	59
Female	62	5-11 years	58	First Nations#	50
Age	18-34 years	12-17 years	57	Mainly speak LOTE#	72
	35-49 years	18+ years	55	<b>Home ownership</b>	
	50-64 years	No children	64	Homeowner	61
	65+ years			Renting / other	74

Q. How would you rate performance in the following areas?

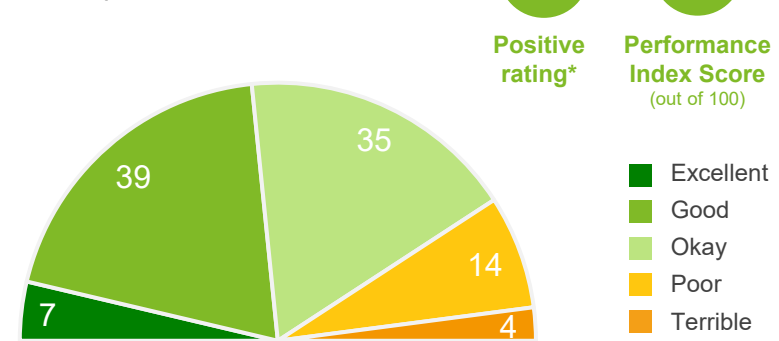
Base: All respondents, excludes 'unsure' and 'no response' (n = 692).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Tourism and destination marketing

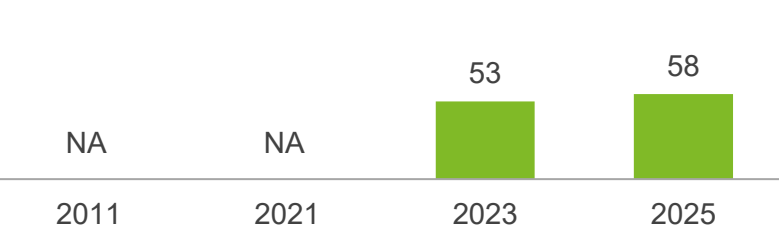
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



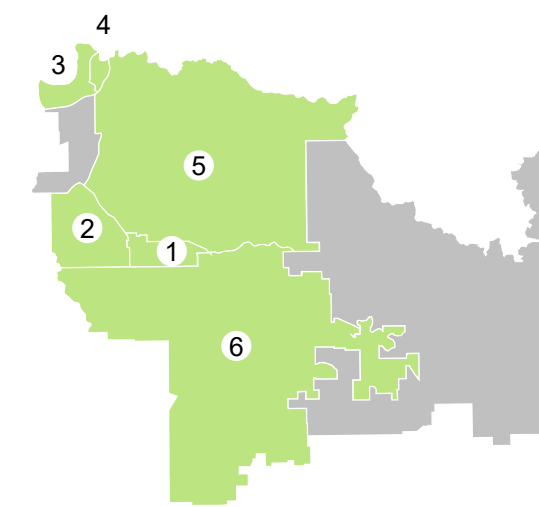
## MARKYT Industry Standards

Performance Index Score



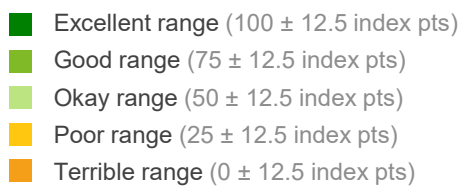
## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	57
2	Dardanup West	52
3	Eaton	57
4	Millbridge	59
5	Burekup / Rural North	62
6	Rural South	62
Farm / Rural		55
Town		58



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	58	0-4 years	61	Disability	53
Female	58	5-11 years	57	First Nations#	60
Age		12-17 years	52	Mainly speak LOTE#	56
		18+ years	49	Home ownership	
		No children	59	Homeowner	56
				Renting / other	69
18-34 years	65				
35-49 years	58				
50-64 years	51				
65+ years	58				

Q. How would you rate performance in the following areas?

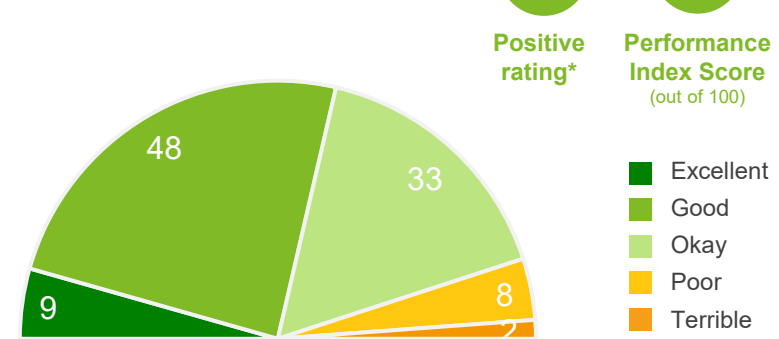
Base: All respondents, excludes 'unsure' and 'no response' (n = 629).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Volunteer support services

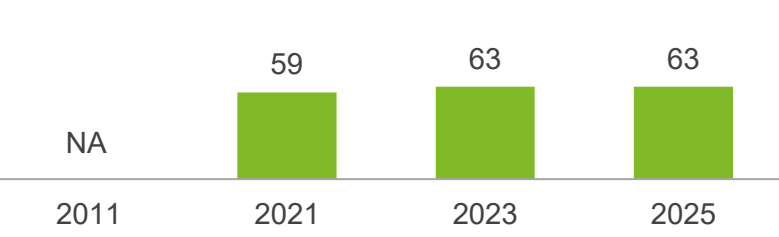
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



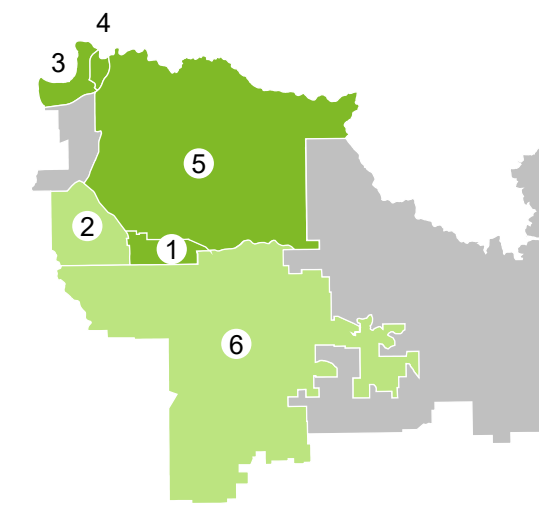
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	65
2	Dardanup West	51
3	Eaton	65
4	Millbridge	66
5	Burekup / Rural North	65
6	Rural South	56
Farm / Rural		56
Town		66

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	65	0-4 years	66	Disability	59
Female	62	5-11 years	62	First Nations#	52
Age	18-34 years	12-17 years	56	Mainly speak LOTE#	65
	35-49 years	18+ years	54	Home ownership	
	50-64 years	No children	66	Homeowner	62
	65+ years			Renting / other	74

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 503).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

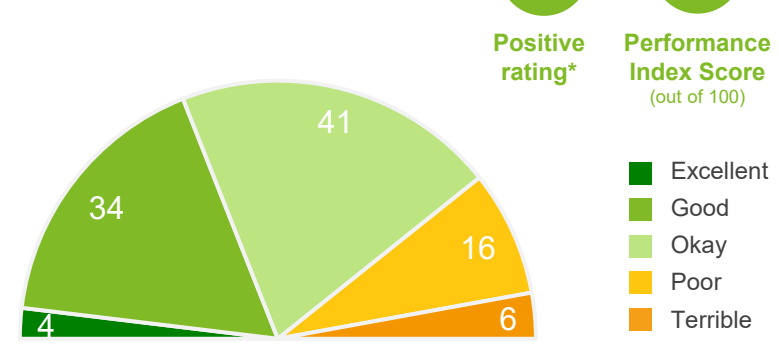
# Advocacy and support

for services delivered by the Australian Government, State Government,  
private industry and non-governmental organisations

# Safety and crime prevention

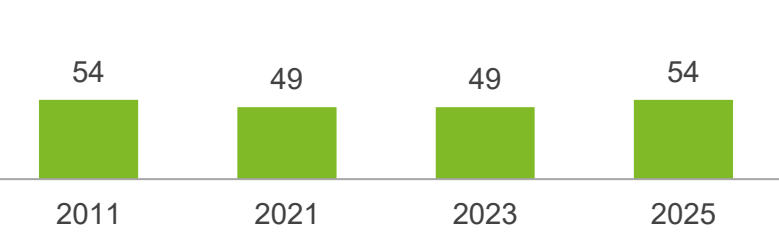
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



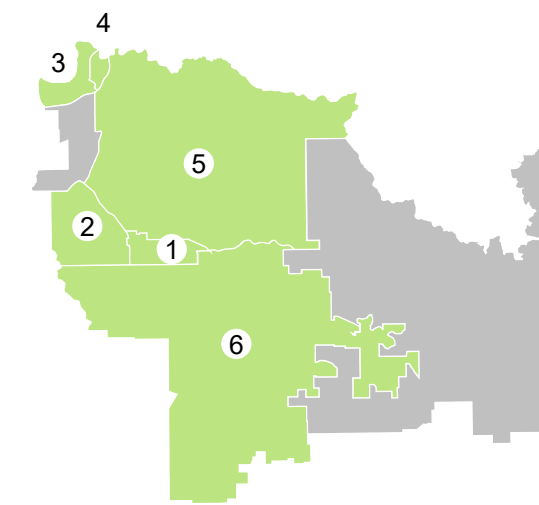
## MARKYT Industry Standards

Performance Index Score



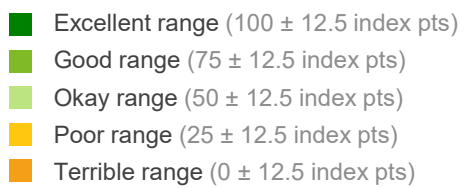
## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	58
2	Dardanup West	44
3	Eaton	52
4	Millbridge	60
5	Burekup / Rural North	58
6	Rural South	50
Farm / Rural		46
Town		55



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	54	0-4 years	55	Disability	52
Female	55	5-11 years	57	First Nations#	46
Age	18-34 years	12-17 years	52	Mainly speak LOTE#	59
	35-49 years	18+ years	43	Home ownership	
	50-64 years	No children	55	Homeowner	52
	65+ years			Renting / other	67

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 691).

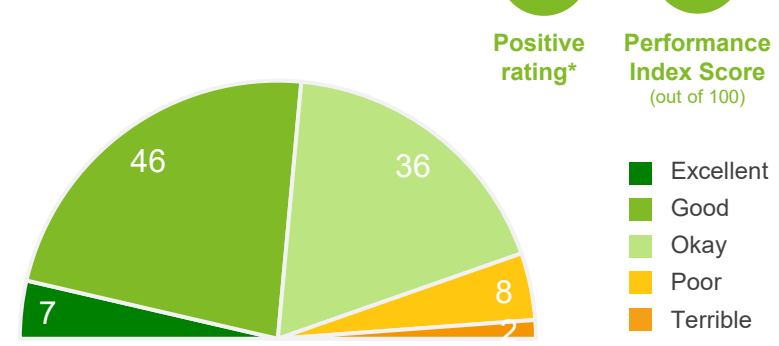
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)



# Health and community services

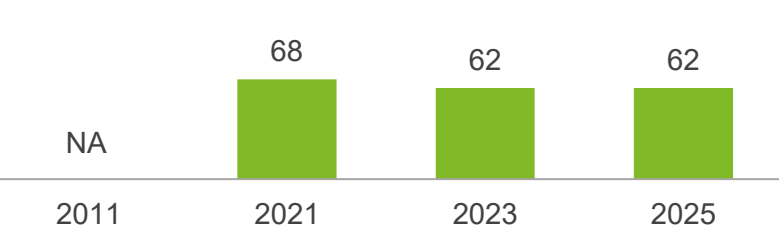
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



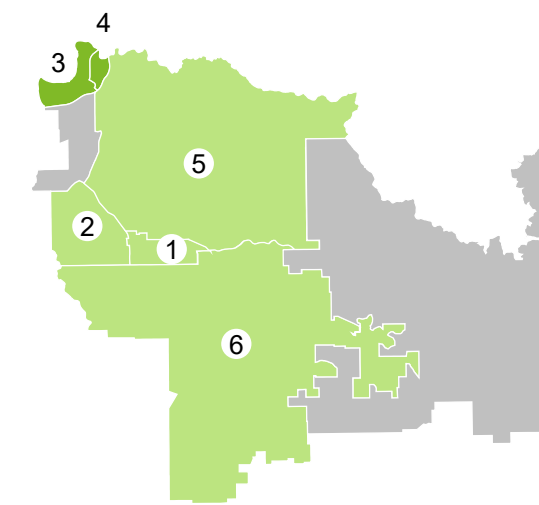
## MARKYT Industry Standards

Performance Index Score



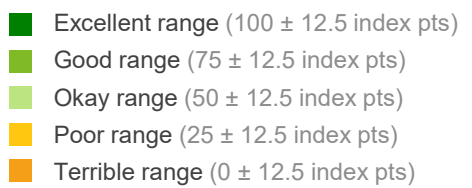
## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	56
2	Dardanup West	46
3	Eaton	64
4	Millbridge	68
5	Burekup / Rural North	60
6	Rural South	53
Farm / Rural		49
Town		64



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	63	0-4 years	62	Disability	60
Female	61	5-11 years	60	First Nations#	53
Age	18-34 years	12-17 years	58	Mainly speak LOTE#	69
	35-49 years	18+ years	52	Home ownership	
	50-64 years	No children	65	Homeowner	60
	65+ years			Renting / other	73

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 678).

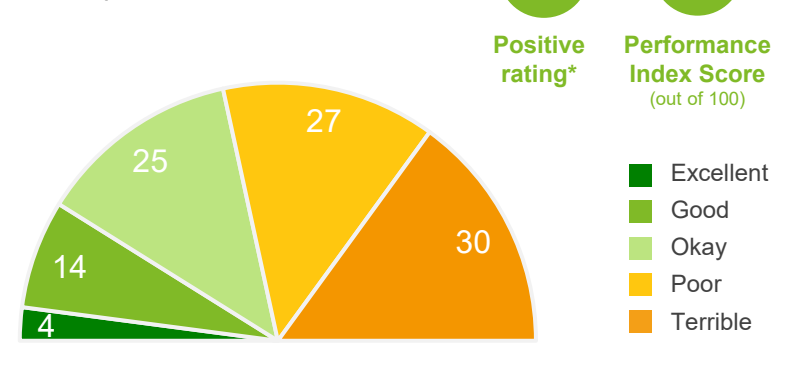
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Housing

availability of affordable housing, social housing, crisis accommodation etc.

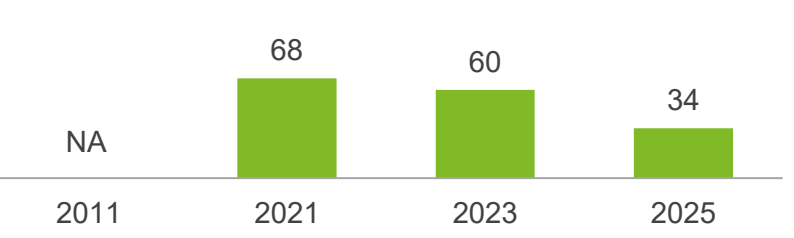
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



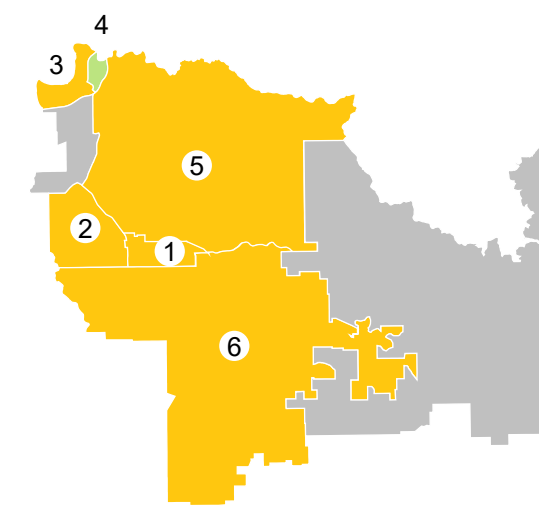
## MARKYT Industry Standards

Performance Index Score



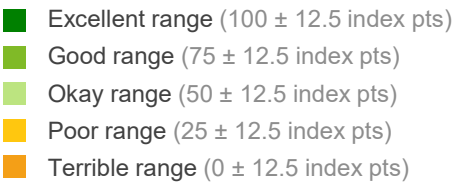
## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	35
2	Dardanup West	34
3	Eaton	37
4	Millbridge	42
5	Burekup / Rural North	15
6	Rural South	36
Farm / Rural		34
Town		33



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	34	0-4 years	32	Disability	37
Female	33	5-11 years	32	First Nations#	33
Age	18-34 years	12-17 years	36	Mainly speak LOTE#	54
	35-49 years	18+ years	35	Home ownership	
	50-64 years	No children	34	Homeowner	36
	65+ years			Renting / other	19

Q. How would you rate performance in the following areas?

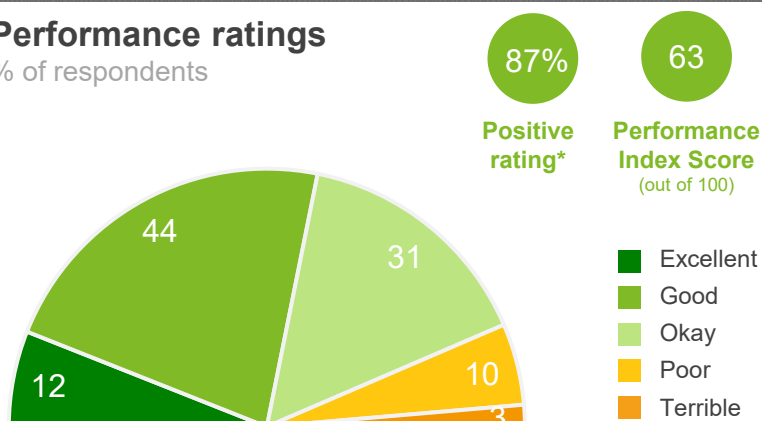
Base: All respondents, excludes 'unsure' and 'no response' (n = 565).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Aged care and accommodation

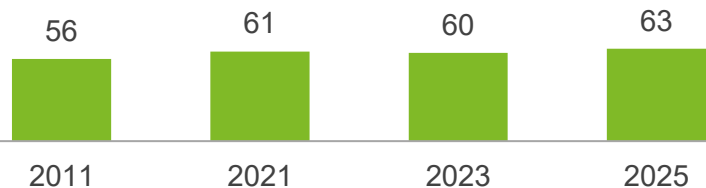
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



## MARKYT Industry Standards

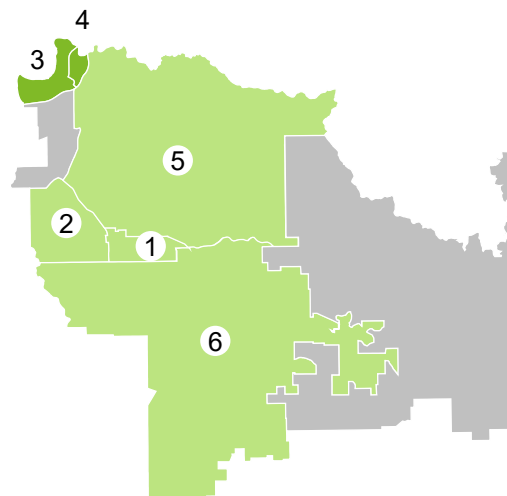
Performance Index Score



Shire of Dardanup	63
Industry High	63
Industry Average	54

## Geographical variances

Performance Index Score



## Local area planning district

1 Dardanup	52
2 Dardanup West	44
3 Eaton	67
4 Millbridge	69
5 Burekup / Rural North	59
6 Rural South	47
Farm / Rural	49
Town	65

Excellent range (100 ± 12.5 index pts)
Good range (75 ± 12.5 index pts)
Okay range (50 ± 12.5 index pts)
Poor range (25 ± 12.5 index pts)
Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

### Gender

Male	66
Female	62

### Age of children

0-4 years	66
5-11 years	61
12-17 years	63
18+ years	57
No children	63

### Disability & culture

Disability	56
First Nations#	63
Mainly speak LOTE#	75

### Age

18-34 years	69
35-49 years	63
50-64 years	62
65+ years	59

### Home ownership

Homeowner	62
Renting / other	70

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 608).

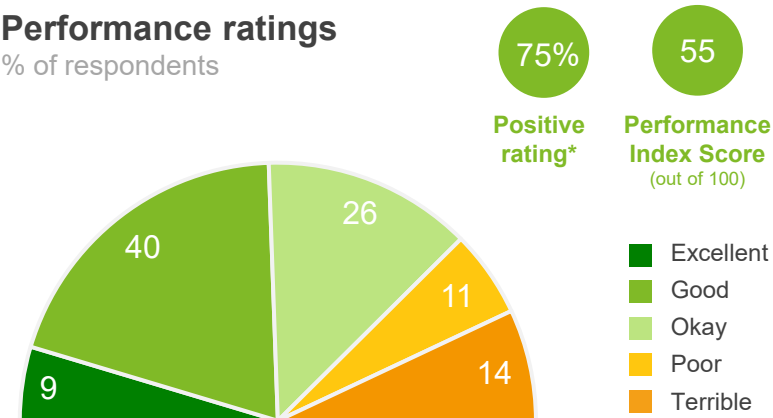
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Main roads

Bunbury Outer Ring Road, South West Highway etc.

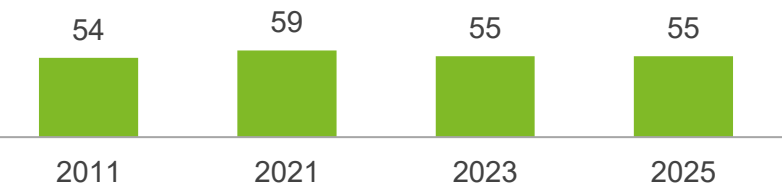
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



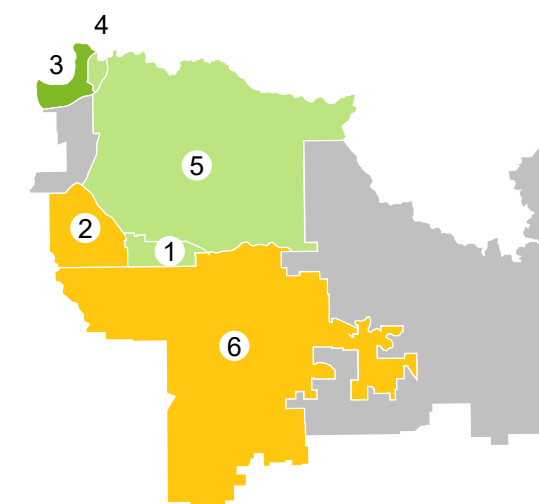
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	43
2	Dardanup West	23
3	Eaton	63
4	Millbridge	60
5	Burekup / Rural North	56
6	Rural South	31
Farm / Rural		30
Town		60

- Excellent range ( $100 \pm 12.5$  index pts)
- Good range ( $75 \pm 12.5$  index pts)
- Okay range ( $50 \pm 12.5$  index pts)
- Poor range ( $25 \pm 12.5$  index pts)
- Terrible range ( $0 \pm 12.5$  index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	57	0-4 years	54	Disability	53
Female	53	5-11 years	52	First Nations#	41
Age	18-34 years	12-17 years	49	Mainly speak LOTE#	72
	35-49 years	18+ years	47	Home ownership	
	50-64 years	No children	57	Homeowner	52
	65+ years			Renting / other	71

Q. How would you rate performance in the following areas?

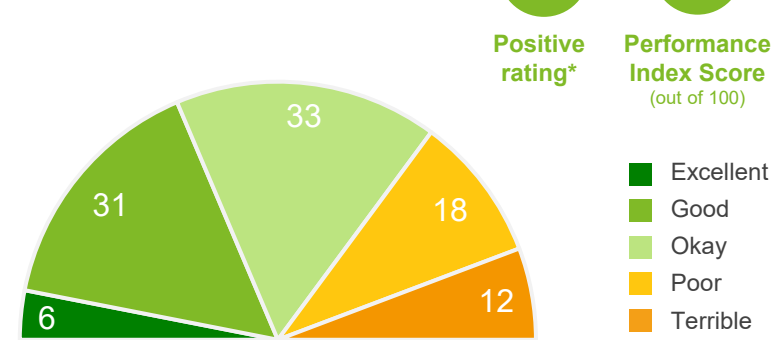
Base: All respondents, excludes 'unsure' and 'no response' (n = 744).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Public transport

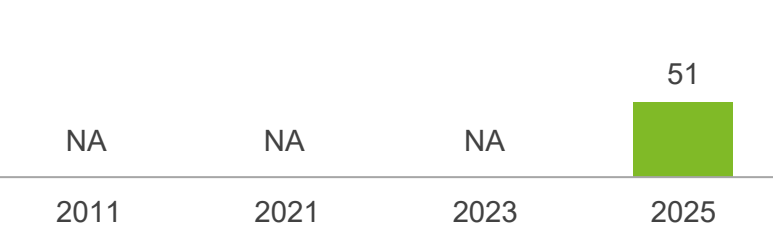
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



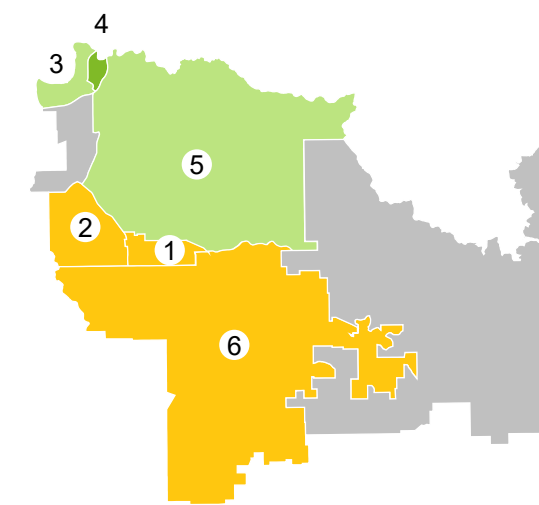
## MARKYT Industry Standards

Performance Index Score



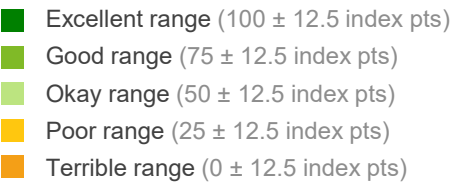
## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	22
2	Dardanup West	19
3	Eaton	60
4	Millbridge	63
5	Burekup / Rural North	42
6	Rural South	22
Farm / Rural		22
Town		56



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	53	0-4 years	49	Disability	47
Female	49	5-11 years	47	First Nations#	41
Age	18-34 years	12-17 years	43	Mainly speak LOTE#	50
	35-49 years	18+ years	42	Home ownership	
	50-64 years	No children	53	Homeowner	48
	65+ years			Renting / other	63

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 614).

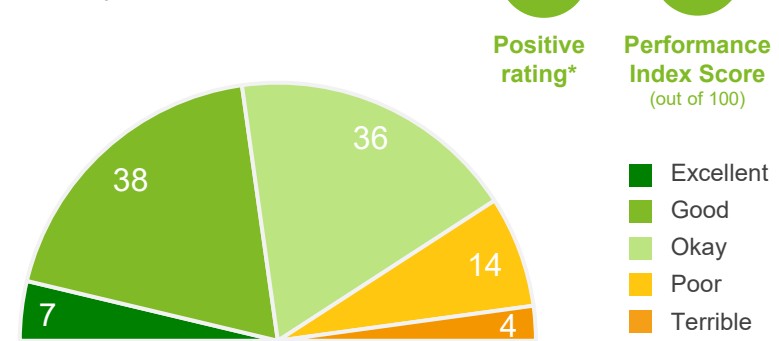
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Environmental management and conservation

forests, rivers, waterways, coastline, etc.

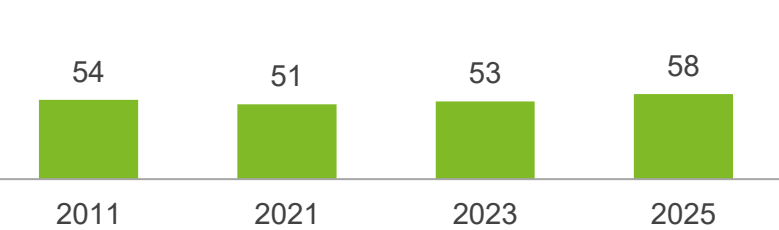
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



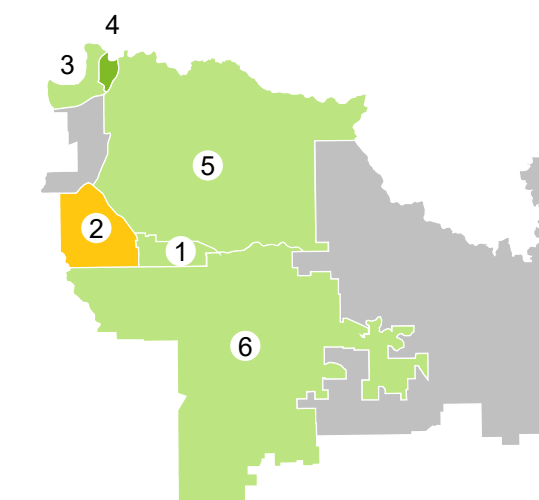
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	52
2	Dardanup West	37
3	Eaton	61
4	Millbridge	67
5	Burekup / Rural North	53
6	Rural South	40
Farm / Rural		39
Town		62

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	59	0-4 years	62	Disability	55
Female	57	5-11 years	60	First Nations#	56
Age	18-34 years	12-17 years	57	Mainly speak LOTE#	67
	35-49 years	18+ years	52	Home ownership	
	50-64 years	No children	58	Homeowner	56
	65+ years			Renting / other	70

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 610).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

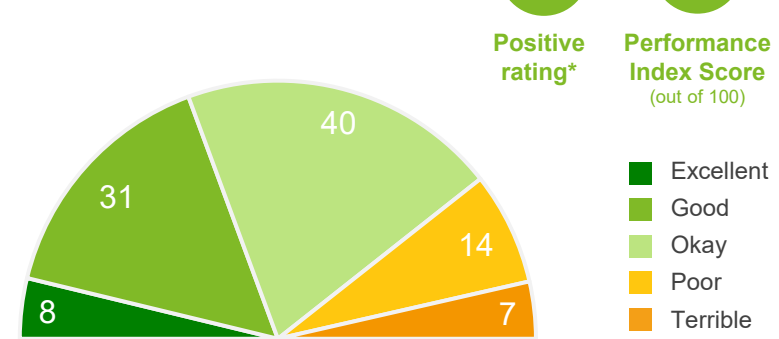


# Climate action

promoting sustainable practices to combat climate change and its impacts

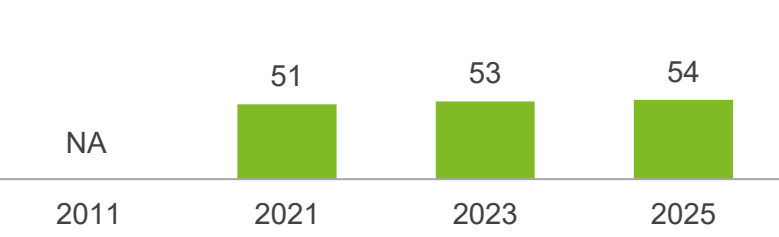
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



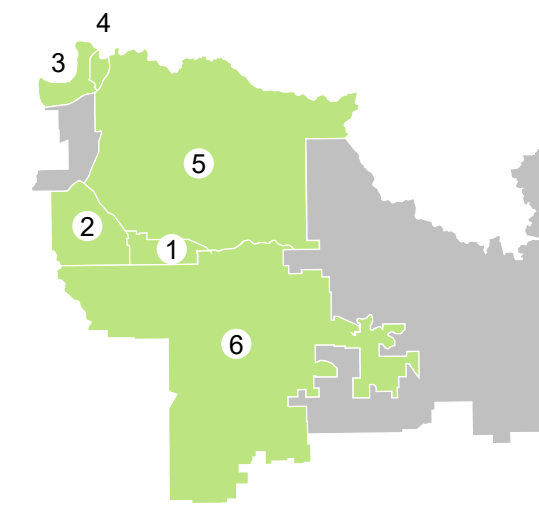
## MARKYT Industry Standards

Performance Index Score



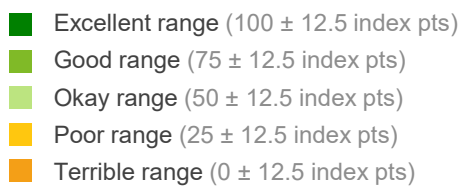
## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	57
2	Dardanup West	41
3	Eaton	57
4	Millbridge	61
5	Burekup / Rural North	53
6	Rural South	41
Farm / Rural		44
Town		57



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	58	0-4 years	59	Disability	51
Female	52	5-11 years	55	First Nations#	62
Age		12-17 years	50	Mainly speak LOTE#	61
		18+ years	51	Home ownership	
		No children	56	Homeowner	53
				Renting / other	65
18-34 years	61				
35-49 years	54				
50-64 years	48				
65+ years	54				

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 452).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

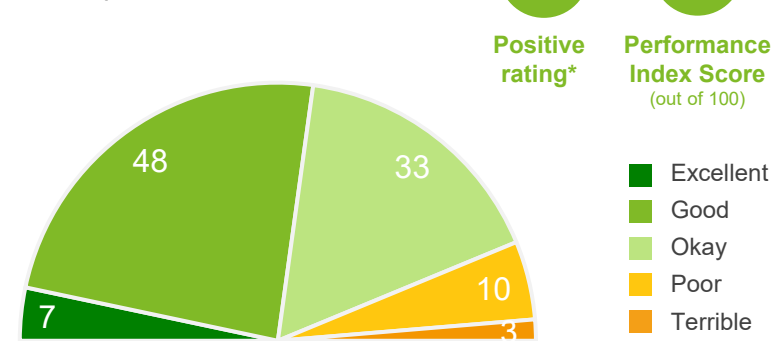


# Emergency management

education, prevention and recovery for natural disasters

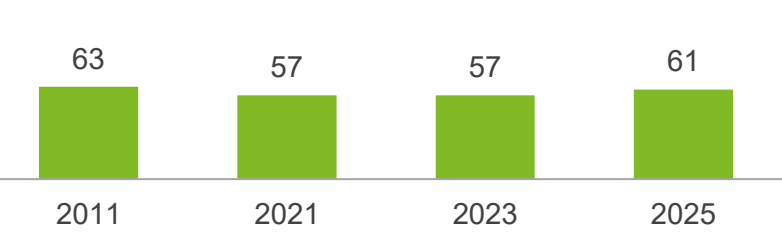
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



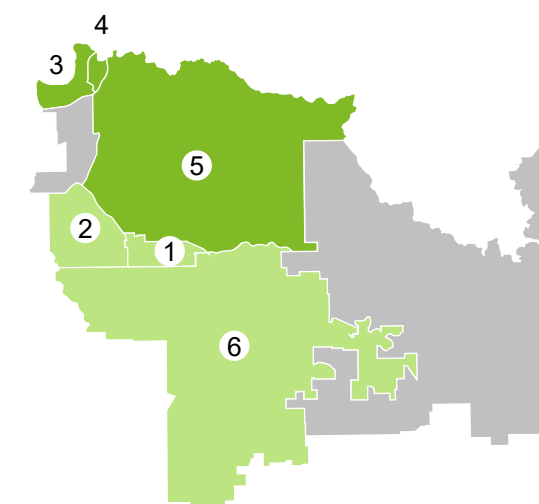
## MARKYT Industry Standards

Performance Index Score



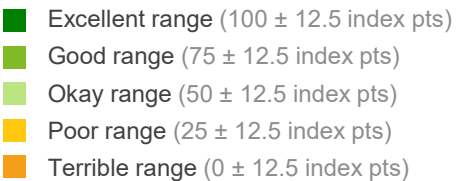
## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	61
2	Dardanup West	44
3	Eaton	63
4	Millbridge	65
5	Burekup / Rural North	64
6	Rural South	54
Farm / Rural		50
Town		64



## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	63	0-4 years	64	Disability	62
Female	61	5-11 years	64	First Nations#	58
Age	18-34 years	12-17 years	61	Mainly speak LOTE#	73
	35-49 years	18+ years	57	Home ownership	
	50-64 years	No children	62	Homeowner	59
	65+ years			Renting / other	72

Q. How would you rate performance in the following areas?

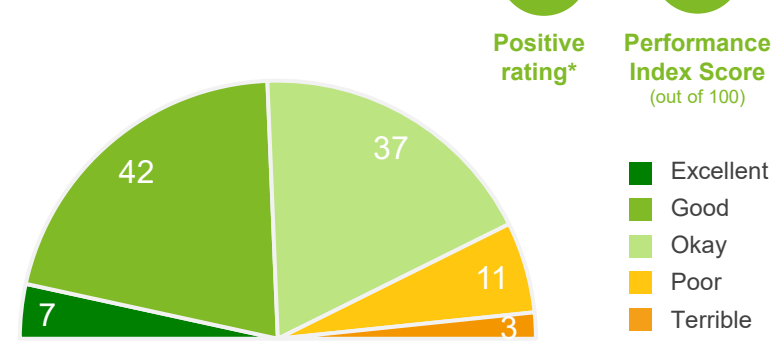
Base: All respondents, excludes 'unsure' and 'no response' (n = 555).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Economic development and job creation

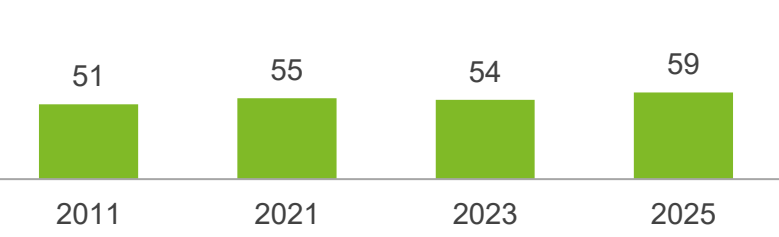
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



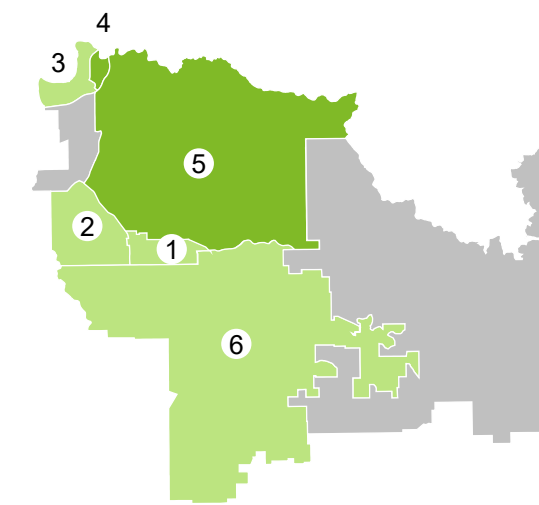
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



## Local area planning district

1	Dardanup	55
2	Dardanup West	40
3	Eaton	61
4	Millbridge	65
5	Burekup / Rural North	63
6	Rural South	46
Farm / Rural		44
Town		62

- Excellent range (100 ± 12.5 index pts)
- Good range (75 ± 12.5 index pts)
- Okay range (50 ± 12.5 index pts)
- Poor range (25 ± 12.5 index pts)
- Terrible range (0 ± 12.5 index pts)

## Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	62	0-4 years	65	Disability	54
Female	58	5-11 years	63	First Nations#	59
Age		12-17 years	56	Mainly speak LOTE#	65
		18+ years	50	Home ownership	
		No children	60	Homeowner	57
				Renting / other	72
18-34 years	67				
35-49 years	58				
50-64 years	54				
65+ years	56				

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 498).

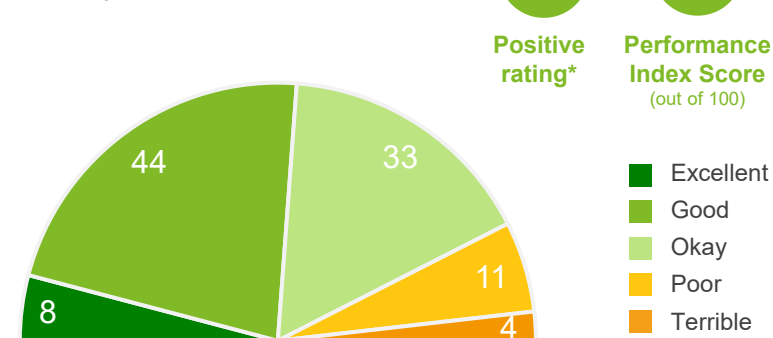
\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Education and life-long learning opportunities

schools, universities, TAFE etc.

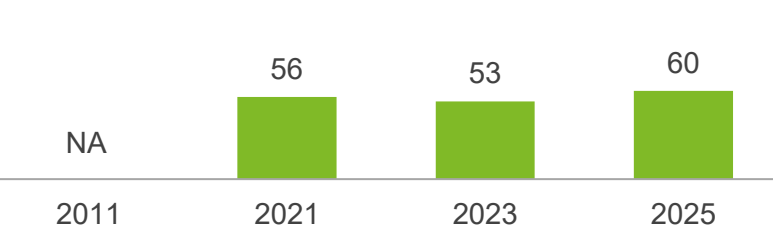
## Performance ratings

% of respondents



## Trend Analysis

Performance Index Score



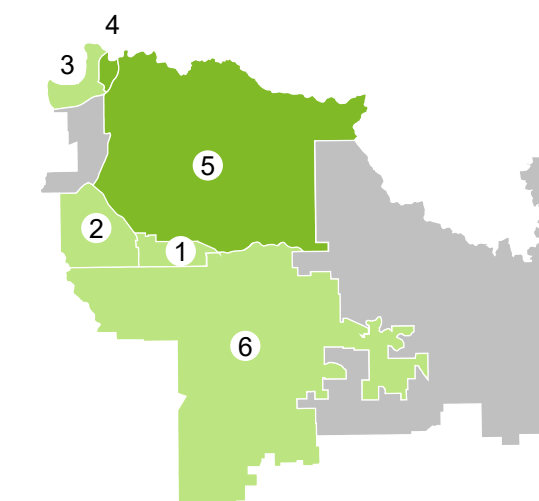
## MARKYT Industry Standards

Performance Index Score



## Geographical variances

Performance Index Score



### Local area planning district

1	Dardanup	59
2	Dardanup West	44
3	Eaton	62
4	Millbridge	63
5	Burekup / Rural North	65
6	Rural South	52
Farm / Rural		46
Town		63

Excellent range	(100 ± 12.5 index pts)
Good range	(75 ± 12.5 index pts)
Okay range	(50 ± 12.5 index pts)
Poor range	(25 ± 12.5 index pts)
Terrible range	(0 ± 12.5 index pts)

## Community variances

Performance Index Score

### Gender

Male	63
Female	58

### Age of children

0-4 years	60
5-11 years	62
12-17 years	54
18+ years	49
No children	62

### Disability & culture

Disability	57
First Nations#	39

### Age

18-34 years	68
35-49 years	57
50-64 years	54
65+ years	62

Mainly speak LOTE# 59

### Home ownership

Homeowner	58
Renting / other	72

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 604).

\* Positive Rating = excellent, good + okay # small base size (<20 respondents)

# Overview of Community Variances

# Summary of community variances

	Total	Homeowner	Renting/other	Male	Female	No children	Have child 0-4	Have child 5-11	Have child 12-17	Have child 18+	18-34 years	35-49 years	50-64 years	65+ years	Disability	First Nations#	LOTE#	Farm / Rural	Town	Dardanup	Dardanup West	Eaton	Millbridge	Burekup / Rural North	Rural South
OVERALL																									
Place to live	83	83	87	83	83	84	81	84	83	80	84	83	82	84	80	72	88	82	84	82	75	82	85	89	89
Place to work	75	74	83	76	75	77	76	78	69	68	81	73	72	76	70	68	75	67	78	79	62	74	76	86	69
Place to own or operate a business	73	71	84	72	74	75	75	76	63	63	81	69	69	72	67	59	78	60	77	70	60	73	76	81	61
Place to visit	76	75	83	75	78	76	75	79	75	70	80	75	72	76	71	65	76	75	76	75	70	73	77	85	85
GOVERNANCE																									
Governing organisation	61	60	73	61	62	63	59	59	61	56	61	60	58	66	62	46	71	49	64	54	42	65	67	61	54
Council's leadership	57	55	69	57	58	60	57	53	53	51	59	54	54	63	55	36	75	42	61	50	36	61	63	58	51
Financial management	50	49	53	49	51	51	47	44	54	47	43	48	48	61	53	34	64	38	52	41	32	55	57	39	44
Communication (local issues, services)	60	58	73	61	59	62	60	59	56	52	63	57	55	63	56	38	74	45	63	51	37	63	65	61	55
Community engagement on local issues	58	56	71	58	59	59	59	56	54	50	61	57	53	62	56	36	68	45	61	52	35	61	63	62	57
Customer service	65	64	75	65	67	67	64	64	66	58	65	65	62	70	63	39	69	54	68	53	48	68	70	67	67
SENTIMENT (% total agree)																									
Clear vision for the area	48	44	82	50	49	50	54	45	51	35	57	44	38	53	46	23	89	25	54	36	16	53	51	25	31
Good understanding of community needs	40	39	46	43	39	43	39	34	41	31	39	40	32	50	43	12	57	19	44	21	15	45	50	39	29

# Summary of community variances

	Total	Homeowner	Renting/other	Male	Female	No children	Have child 0-4	Have child 5-11	Have child 12-17	Have child 18+	18-34 years	35-49 years	50-64 years	65+ years	Disability	First Nations#	LOTE#	Farm / Rural	Town	Dardanup	Dardanup West	Eaton	Millbridge	Burekup / Rural North	Rural South
ASSET MANAGEMENT																									
Roads - local roads	59	58	73	60	59	61	62	60	55	50	67	55	54	61	60	46	83	38	65	47	35	64	71	58	38
Footpaths, trails and cycleways	60	59	73	61	61	62	61	60	57	54	67	57	56	62	58	48	77	42	65	50	32	64	71	61	44
Lighting of streets and public places	61	60	72	62	61	63	60	61	57	53	65	58	59	62	61	51	68	49	64	52	42	63	69	63	56
Community buildings, halls and public toilets	63	62	75	64	63	66	63	61	59	56	69	60	62	63	59	52	76	51	67	54	48	67	70	62	57
Library facilities and services	74	72	91	75	74	77	76	70	66	65	81	71	68	75	72	65	84	56	78	63	49	79	81	73	65
Sport and recreation facilities and services	72	70	90	73	72	76	70	67	60	64	79	67	69	74	71	72	77	60	75	64	53	76	72	75	72
Parks, playgrounds and reserves	70	68	84	70	70	72	69	65	64	64	75	65	67	72	71	61	70	58	73	60	50	72	74	72	69
Streetscapes, trees and verges	59	57	74	59	60	59	61	62	56	52	66	58	53	59	56	41	74	50	61	56	39	58	68	65	64
Marine facilities (boat ramps, jetties, etc)	69	68	77	69	69	69	71	70	67	67	70	68	67	70	69	66	72	61	70	65	59	70	70	69	70
Stormwater management and drainage	53	50	74	55	52	53	57	53	50	42	60	48	47	56	50	33	66	35	57	46	29	55	64	59	39
COMPLIANCE																									
Planning services	58	57	67	59	58	58	59	58	58	55	60	58	55	59	59	46	69	47	61	45	48	62	65	53	51
Heritage services	61	61	66	61	62	63	60	66	65	55	64	63	58	60	63	54	68	61	61	65	62	61	63	57	61
Universal access and inclusion	64	62	75	66	62	64	69	64	64	57	71	62	58	63	58	62	78	58	65	61	53	64	67	67	60
Ranger services (animal management etc)	63	61	77	64	64	63	68	66	63	54	71	64	59	59	63	41	75	55	65	57	52	63	67	70	63
Waste management	58	56	75	60	57	62	56	52	51	48	66	51	54	62	57	38	64	35	63	44	25	66	62	63	38
Environmental health services	55	53	72	57	54	57	57	54	54	47	63	52	51	55	52	39	73	37	60	45	32	58	65	61	38



# Summary of community variances

	Total	Homeowner	Renting/other	Male	Female	No children	Have child 0-4	Have child 5-11	Have child 12-17	Have child 18+	18-34 years	35-49 years	50-64 years	65+ years	Disability	First Nations#	LOTE#	Farm / Rural	Town	Dardanup	Dardanup West	Eaton	Millbridge	Burekup / Rural North	Rural South
<b>DISCRETIONARY SERVICES</b>																									
Youth services and facilities	62	60	72	64	61	64	65	60	57	51	69	58	58	61	55	59	64	50	64	57	47	63	67	65	52
Family and children's services and facilities	64	62	75	65	64	67	64	62	60	56	70	62	59	63	60	71	79	53	66	55	48	66	67	66	59
Seniors' services and facilities	65	64	72	65	65	66	68	66	61	52	71	63	60	64	61	63	71	53	67	56	50	67	69	64	55
Reconciliation action	57	57	52	58	55	57	57	55	56	54	51	60	54	63	57	60	75	57	56	59	62	61	63	36	58
Art, culture and creative activities	65	64	73	65	66	67	68	67	60	56	70	64	62	66	60	56	62	64	66	66	64	64	68	65	65
Festivals, markets and community events	70	69	74	70	71	70	74	72	68	65	74	70	65	69	68	70	68	67	71	69	69	69	73	70	67
Town centre development and activation	63	61	74	64	62	64	65	58	57	55	69	60	57	64	59	50	72	49	65	49	47	67	68	59	57
Tourism and destination marketing	58	56	69	58	58	59	61	57	52	49	65	58	51	58	53	60	56	55	58	57	52	57	59	62	62
Volunteer support services	63	62	74	65	62	66	66	62	56	54	70	60	60	63	59	52	65	56	66	65	51	65	66	65	56
<b>ADVOCACY AND SUPPORT</b>																									
Safety and crime prevention	54	52	67	54	55	55	55	57	52	43	61	51	47	55	52	46	59	46	55	58	44	52	60	58	50
Health and community services	62	60	73	63	61	65	62	60	58	52	68	59	57	63	60	53	69	49	64	56	46	64	68	60	53
Housing	34	36	19	34	33	34	32	32	36	35	22	38	38	41	37	33	54	34	33	35	34	37	42	15	36
Aged care and accommodation	63	62	70	66	62	63	66	61	63	57	69	63	62	59	56	63	75	49	65	52	44	67	69	59	47
Roads - main roads	55	52	71	57	53	57	54	52	49	47	62	51	49	57	53	41	72	30	60	43	23	63	60	56	31
Public transport	51	48	63	53	49	53	49	47	43	42	56	47	47	51	47	41	50	22	56	22	19	60	63	42	22
Environmental management and conservation	58	56	70	59	57	58	62	60	57	52	66	58	51	57	55	56	67	39	62	52	37	61	67	53	40
Climate action	54	53	65	58	52	56	59	55	50	51	61	54	48	54	51	62	61	44	57	50	41	57	61	53	41
Emergency management	61	59	72	63	61	62	64	64	61	57	68	59	59	58	62	58	73	50	64	61	44	63	65	64	54
Economic development and job creation	59	57	72	62	58	60	65	63	56	50	67	58	54	56	54	59	65	44	62	55	40	61	65	63	46
Education and life-long learning opportunities	60	58	72	63	58	62	60	62	54	49	68	57	54	62	57	39	59	46	63	59	44	62	63	65	52



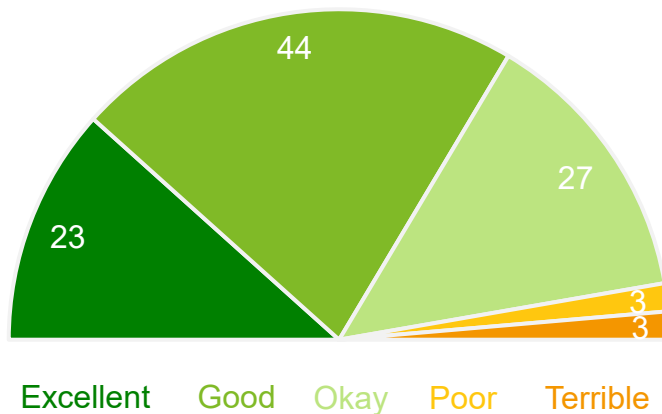
# Local business views

# Place to own or operate a business

Among local business owners and operators

## Performance ratings

% of respondents



94%

Positive  
rating\*

71

Performance  
Index Score  
(out of 100)

## MARKYT Industry Standards

Performance Index Score (Businesses)



Shire of Dardanup 71

Industry High 79

Industry Average 63



Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 73). \* Positive Rating = excellent, good + okay

# MARKYT Community Priorities

Business owners  
and operators

## COMMUNITY PRIORITIES (% of respondents)

Low (<10%)

High (>10%)

Excellent

Okay

Terrible

CELEBRATE

OPTIMISE

KAIZEN

REVIEW

PRIORITISE

- 1 Financial management
- 2 Communication (local issues, services)
- 3 Community engagement on local issues
- 4 Customer service
- 5 Local roads
- 6 Footpaths, trails and cycleways
- 7 Lighting of streets and public places
- 8 Community buildings, halls and toilets
- 9 Library services and facilities
- 10 Sport and recreation
- 11 Parks, playgrounds and reserves
- 12 Streetscapes, trees and verges
- 13 Marine facilities
- 14 Stormwater management and drainage
- 15 Planning services
- 16 Heritage services
- 17 Universal access and inclusion
- 18 Ranger services
- 19 Waste management
- 20 Environmental health services
- 21 Youth services and facilities
- 22 Family and children's services
- 23 Seniors' services and facilities
- 24 Reconciliation action
- 25 Art, culture and creative activities
- 26 Festivals, markets and events
- 27 Town centre development and activation
- 28 Tourism and destination marketing
- 29 Volunteer support services
- 30 Safety and crime prevention
- 31 Health and community services
- 32 Housing
- 33 Aged care and accommodation
- 34 Main roads
- 35 Public transport
- 36 Environmental management
- 37 Climate action
- 38 Emergency management
- 39 Economic development and job creation
- 40 Education and life-long learning

MARKYT  © 2025

Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Over the next 10 years, which areas would you mostly like the Shire of Dardanup to focus on improving? Base: All respondents, excludes no response (n = 75)

Other stakeholder views

## COMMUNITY PRIORITIES (% of respondents)

Low (<10%)

High (>10%)

Excellent

Okay

Terrible

CELEBRATE

OPTIMISE

KAIZEN

REVIEW

PRIORITISE

- 1 Financial management
- 2 Communication (local issues, services)
- 3 Community engagement on local issues
- 4 Customer service
- 5 Local roads
- 6 Footpaths, trails and cycleways
- 7 Lighting of streets and public places
- 8 Community buildings, halls and toilets
- 9 Library services and facilities
- 10 Sport and recreation
- 11 Parks, playgrounds and reserves
- 12 Streetscapes, trees and verges
- 13 Marine facilities
- 14 Stormwater management and drainage
- 15 Planning services
- 16 Heritage services
- 17 Universal access and inclusion
- 18 Ranger services
- 19 Waste management
- 20 Environmental health services
- 21 Youth services and facilities
- 22 Family and children's services
- 23 Seniors' services and facilities
- 24 Reconciliation action
- 25 Art, culture and creative activities
- 26 Festivals, markets and events
- 27 Town centre development and activation
- 28 Tourism and destination marketing
- 29 Volunteer support services
- 30 Safety and crime prevention
- 31 Health and community services
- 32 Housing
- 33 Aged care and accommodation
- 34 Main roads
- 35 Public transport
- 36 Environmental management
- 37 Climate action
- 38 Emergency management
- 39 Economic development and job creation
- 40 Education and life-long learning

MARKYT  © 2025

Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Over the next 10 years, which areas would you mostly like the Shire of Dardanup to focus on improving? Base: All respondents, excludes no response (n = 173)

# MARKYT Community Priorities

Out-of-area  
ratepayers and visitors

## COMMUNITY PRIORITIES (% of respondents)

Low (<10%)

High (>10%)

Excellent

↑

PERFORMANCE INDEX SCORE

Okay

↓

Terrible

OPTIMISE

CELEBRATE

KAIZEN

REVIEW

PRIORITISE

Note: small sample size

MARKYT  © 2025

- 1 Financial management
- 2 Communication (local issues, services)
- 3 Community engagement on local issues
- 4 Customer service
- 5 Local roads
- 6 Footpaths, trails and cycleways
- 7 Lighting of streets and public places
- 8 Community buildings, halls and toilets
- 9 Library services and facilities
- 10 Sport and recreation
- 11 Parks, playgrounds and reserves
- 12 Streetscapes, trees and verges
- 13 Marine facilities
- 14 Stormwater management and drainage
- 15 Planning services
- 16 Heritage services
- 17 Universal access and inclusion
- 18 Ranger services
- 19 Waste management
- 20 Environmental health services
- 21 Youth services and facilities
- 22 Family and children's services
- 23 Seniors' services and facilities
- 24 Reconciliation action
- 25 Art, culture and creative activities
- 26 Festivals, markets and events
- 27 Town centre development and activation
- 28 Tourism and destination marketing
- 29 Volunteer support services
- 30 Safety and crime prevention
- 31 Health and community services
- 32 Housing
- 33 Aged care and accommodation
- 34 Main roads
- 35 Public transport
- 36 Environmental management
- 37 Climate action
- 38 Emergency management
- 39 Economic development and job creation
- 40 Education and life-long learning

Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Over the next 10 years, which areas would you mostly like the Shire of Dardanup to focus on improving? Base: All respondents, excludes no response (n = 15)

93

### COMMUNITY PRIORITIES (% of respondents)

Low (<10%)

High (>10%)

Excellent

↑

PERFORMANCE INDEX SCORE

Okay

↓

Terrible

OPTIMISE

CELEBRATE

KAIZEN

REVIEW

PRIORITISE

Note: small sample size

MARKYT  © 2025

- 1 Financial management
- 2 Communication (local issues, services)
- 3 Community engagement on local issues
- 4 Customer service
- 5 Local roads
- 6 Footpaths, trails and cycleways
- 7 Lighting of streets and public places
- 8 Community buildings, halls and toilets
- 9 Library services and facilities
- 10 Sport and recreation
- 11 Parks, playgrounds and reserves
- 12 Streetscapes, trees and verges
- 13 Marine facilities
- 14 Stormwater management and drainage
- 15 Planning services
- 16 Heritage services
- 17 Universal access and inclusion
- 18 Ranger services
- 19 Waste management
- 20 Environmental health services
- 21 Youth services and facilities
- 22 Family and children's services
- 23 Seniors' services and facilities
- 24 Reconciliation action
- 25 Art, culture and creative activities
- 26 Festivals, markets and events
- 27 Town centre development and activation
- 28 Tourism and destination marketing
- 29 Volunteer support services
- 30 Safety and crime prevention
- 31 Health and community services
- 32 Housing
- 33 Aged care and accommodation
- 34 Main roads
- 35 Public transport
- 36 Environmental management
- 37 Climate action
- 38 Emergency management
- 39 Economic development and job creation
- 40 Education and life-long learning

Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Over the next 10 years, which areas would you mostly like the Shire of Dardanup to focus on improving? Base: All respondents, excludes no response (n = 23)





[www.catalyse.com.au](http://www.catalyse.com.au)

Office 3, 996 Hay Street, Perth WA 6000

PO Box 8007, Cloisters Square WA 6850

Phone +618 9226 5674

Email: [info@catalyse.com.au](mailto:info@catalyse.com.au)

ABN 20 108 620 855

MARKYT 