



**SUSTAINABLE DEVELOPMENT
DIRECTORATE**

APPENDICES

ITEMS: 12.2.1 – 12.2.9

ORDINARY COUNCIL MEETING

To Be Held

Wednesday, 25th of August 2021
Commencing at 5.00pm

At

Shire of Dardanup
Administration Centre Eaton
1 Council Drive - EATON

This document is available in alternative formats such as:
~ Large Print
~ Electronic Format [disk or emailed]
Upon request.

RISK ASSESSMENT TOOL									
OVERALL RISK EVENT: Department of Local Government, Sport and Cultural Industries Grant Applications RISK THEME PROFILE: 10 - Management of Facilities, Venues and Events 13 - Project/Change Management RISK ASSESSMENT CONTEXT: Project									
CONSEQUENCE CATEGORY	RISK EVENT	PRIOR TO TREATMENT OR CONTROL			RISK ACTION PLAN (Treatment or controls proposed)	AFTER TREATMENT OR CONTROL			RESIDUAL RISK RATING
		CONSEQUENCE	LIKELIHOOD	INHERENT RISK RATING		CONSEQUENCE	LIKELIHOOD	RESIDUAL RISK RATING	
HEALTH	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
FINANCIAL IMPACT	Project exceeds the budget and funding allocation.	Moderate (3)	Possible (3)	Moderate (5 - 11)	Scope of works to be adjusted according to tendered prices to suit available funds or source additional funds	Moderate (3)	Unlikely (2)	Moderate (5 - 11)	
SERVICE INTERRUPTION	Facilities are not be constructed due to lack of grant funding.	Moderate (3)	Possible (3)	Moderate (5 - 11)	Application for eligible grant funding programs.	Not required.	Not required.	Not required.	Not required.
LEGAL AND COMPLIANCE	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
REPUTATIONAL	Negative public reaction if the new facilities cannot be constructed.	Moderate (3)	Possible (3)	Moderate (5 - 11)	Ensure design is as per intent of community consultation.	Not required.	Not required.	Not required.	Not required.
ENVIRONMENT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.

RISK ASSESSMENT TOOL									
OVERALL RISK EVENT:		Failure to act on Council resolution for a policy on caravan parks and camping grounds.							
RISK THEME PROFILE:		3 - Failure to Fulfil Compliance Requirements (Statutory, Regulatory)							
RISK ASSESSMENT CONTEXT:		Operational							
CONSEQUENCE CATEGORY	RISK EVENT	PRIOR TO TREATMENT OR CONTROL			RISK ACTION PLAN (Treatment or controls proposed)	AFTER TREATMENT OR CONTROL			RESIDUAL RISK RATING
		CONSEQUENCE	LIKELIHOOD	INHERENT RISK RATING		CONSEQUENCE	LIKELIHOOD	RESIDUAL RISK RATING	
HEALTH	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
FINANCIAL IMPACT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
SERVICE INTERRUPTION	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
LEGAL AND COMPLIANCE	Council resolution that has not been acted upon.	Insignificant (1)	Rare (1)	Low (1 - 4)	Not required.	Not required.	Not required.	Not required.	Not required.
REPUTATIONAL	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
ENVIRONMENT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.



PUBLIC HEALTH PLAN 2021 - 2025

A plan to protect, improve and promote public health and wellbeing amongst all residents of the Shire of Dardanup.

Contents

1. Introduction	3
2. Strategic Context	4
3. Vision and Priority Areas	6
4. The Social Determinants of Health	8
5. Our Community Profile	9
6. Our Health and Wellbeing Profile	10
7. Developing the Plan	11
8. Our Action Plan	12
9. Table of Actions: Sustainable Environment	13
10. Table of Actions: Connected Community	14
11. Table of Actions: Healthy Amenity	16



The Shire of Dardanup acknowledges the Noongar people as the traditional owners of the land upon which the Shire is situated. In doing this, we recognise and respect their continuing culture and contribution they make to the life of this region and pay our respects to their elders, past, present and emerging.

1. Introduction

Local governments act at the community level contributing to health and wellbeing in many ways including the provision of parks, running recreation facilities, holding community events, ensuring high levels of hygiene in food premises and many other actions that enable residents to actively participate and enjoy their local community.

There is evidence that shows our health and wellbeing is affected by a broad range of lifestyle factors including the quality and quantity of the food we eat; the amount of exercise we do; how much we drink; and whether we smoke. It is also affected by the natural, built, social and economic environments in which we live.

Walkable neighbourhoods, affordable appropriate housing, access to public transport, sport and recreational facilities, social opportunities to connect to others in the community, access to natural spaces, having a job, and being safe in our neighbourhoods are all determinants of health. The Shire of Dardanup (the Shire) recognises that working holistically to address all of these factors will have the greatest impact on health and wellbeing.

This Public Health Plan (the Plan) was developed in accordance with the Public Health Act 2016 which requires local governments to develop local public health plans. This Plan has a prevention focus, which advocates for an approach that encourages individuals to change their attitudes and lifestyles, and focusses on the environment in which they live and work to provide the skills and support needed to lead a healthier, happier and longer life.

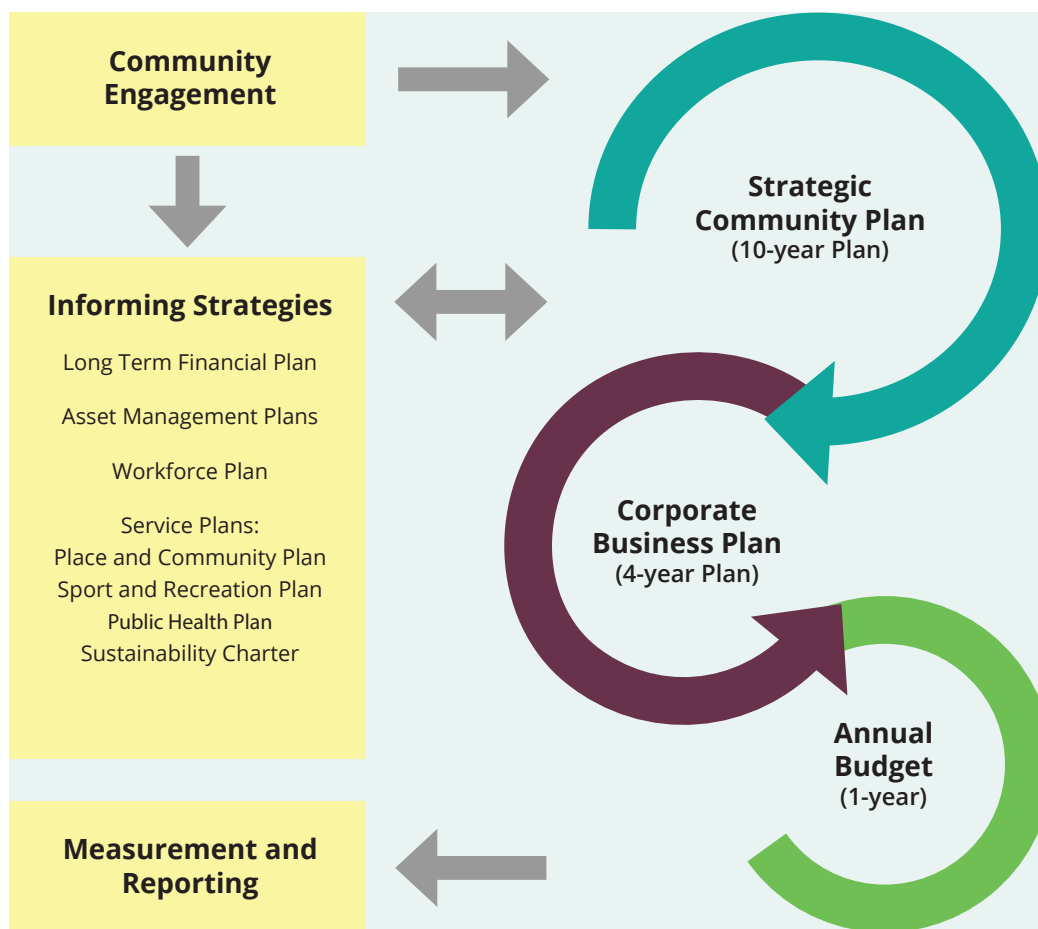
This plan does not address any clinical treatment of health issues, instead it focusses on aspects that the Shire can directly affect to improve health.



2. Strategic Context

The Integrated Planning Framework, introduced by the Western Australian State Government in 2012 requires each local government to have a Strategic Community Plan, a Corporate Business Plan and other informing strategies in place to ensure the future provision of services is sustainable.

This Plan forms part of the Shire’s suite of informing strategies as shown below:



Infographic: Elements of Integrated Planning and Reporting

Strategic Community Plan

The Strategic Community Plan is the highest level integrated strategic corporate planning document, setting out the long term vision of the community for the next 10 years. It will influence how the Shire uses its resources to deliver services to the community.

Corporate Business Plan

The Corporate Business Plan is a key component of the Shire’s Integrated Planning and Reporting Framework and is the organisation’s commitment

to activating the Shire’s Strategic Community Plan. The Corporate Business Plan maps the Shire’s key priorities, projects, services and actions over the next four years. It provides the detail for the first years of the Strategic Community Plan as well as detailing business as usual service delivery.

Informing Strategies and the Public Health Plan

Informing strategies inform both the Strategic Community Plan and the Corporate Business Plan and this Public Health Plan 2021-2025, is one of the informing strategies.

(Appendix ORD: 12.2.3A)

The Shire provides a range of services to the community, which may affect community health and wellbeing. Collectively, these services impact (directly or indirectly) on the health of residents. As a local government there is also statutory responsibility for public health protection under various legislation including the Public Health Act 2016, the Environmental Protection (Noise) Regulations 1997, the Food Act 2008 and a range of subsidiary legislation.

In addition to the more traditional environmental health roles, local government are now required by the Public Health Act 2016 to initiate a range of other activities, programmes, assets and services, intended to protect and promote the health of communities on behalf of their ratepayers (such as urban planning, parks and facilities, transport, social support and community inclusiveness and participation).

This new direction in planning for health calls for a more integrated approach to the provision of facilities, programmes and services to address not only environmental health, but chronic disease, mental health issues, communicable diseases and other issues common in our communities. The Public Health Plan integrates all of these requirements for the Shire to integrate, coordinate and facilitate across various stakeholders.



3. Vision and Priority Areas

The Shire's Strategic Community Plan 2020-2030 has the following vision: *Provide effective leadership in encouraging balanced growth and development of the Shire while recognising the diverse needs of the community.* The five key strategic objectives of the Strategic Community Plan are:



ENVIRONMENT

To achieve a balanced respect for our natural assets and built environment, while retaining our lifestyle values, community spirit and identity.



COMMUNITY

To create a safe, healthy and vibrant community which is inclusive and welcoming for all ages.



AMENITY

To provide and maintain facilities, assets and services that promote the Shire as an attractive and desirable place to live.

LEADERSHIP

To provide strong civic leadership representing the whole of the Shire which is supported by responsible and transparent corporate governance.

PROSPERITY

To promote and facilitate a diverse and resilient economy that supports a range of local employment opportunities.

Recently the Shire has produced the **Shire of Dardanup 2050 Vision**. This document aims to set out a future the community is proud of, passionate about being involved in and committed to achieving with a vision that: *In 2050 the Shire of Dardanup will be a healthy, self-sufficient and sustainable community that is connected and inclusive, and where our culture and innovation are celebrated.*

This vision sets out an aspirational future for how our community will develop, look and feel like and how we will ultimately live and reside within our communities. It identifies five guiding aspirations that will drive our fundamental ambitions and actions into a reimagined Shire of Dardanup of 2050:



SUSTAINABLE

In 2050, the Shire of Dardanup is a leading light in Western Australia for its commitment to sustainable living practices.



CONNECTED

In 2050, the Shire of Dardanup contains a multitude of vibrant community spaces and has well developed programs that bring people together, fostering positive community connection.



HEALTHY

In 2050, the health and well-being of the Shire of Dardanup Community has been cultivated and delivers a lifestyle of choice.

INNOVATION

In 2050, the Shire of Dardanup sits at the forefront of research, development and innovation in food production, energy and advanced manufacturing.

SELF-SUFFICIENT

In 2050, Shire of Dardanup residents will have access to ample supplies of locally produced foods and materials that would be purchased in preference to imported products.

It is within this context of both the Shire of Dardanup Community Strategic Plan 2020-2030 and the longer-term Shire of Dardanup 2050 Vision that the Plan has been developed to:

Protect, improve and promote public health and wellbeing amongst all residents of the Shire of Dardanup.

The priority areas for the Plan are:



SUSTAINABLE ENVIRONMENT



CONNECTED COMMUNITY



HEALTHY AMENITY





4. The Social Determinants of Health

Our health and wellbeing are significantly influenced by social and environmental factors, also known as the 'Social Determinants of Health'. The determinants are broad and include employment, education, housing, social support, access to health care and other services, transport, food security, community safety, and community connection. They also include personal factors such as the conditions in which a person is born, grows up, lives, works, and ages.

These variables all have an effect on a person's opportunity to be healthy, their sense of wellbeing, their risk of developing illness, and their life expectancy.

Shaping these determinants of health is a shared responsibility that is beyond the scope of any one agency or level of government. However, improving health outcomes starts with giving people more opportunities to make choices that support them to lead healthier, more active lives, regardless of their income, education or cultural background.

Through the development of this Plan, the Shire recognises that the greatest impact on health and wellbeing comes from working to address all of these factors using a holistic approach.

5. Our Community Profile

The social determinants of health demonstrate that public health is linked with many other aspects of a community's profile. The health and wellbeing of the population contributes to social interaction, and the vitality and productivity of the community. It enables participation in employment, industry, sports, volunteering, arts, culture and other activities that bring the community together. By contrast, poor health and wellbeing reduces this participation and brings with it the high cost of medical care and other community services.

Below is a snapshot of the Shire's community health and wellbeing. It gives us an overall picture of where we are at, and what areas we need to focus on to improve our health, now and into the future.

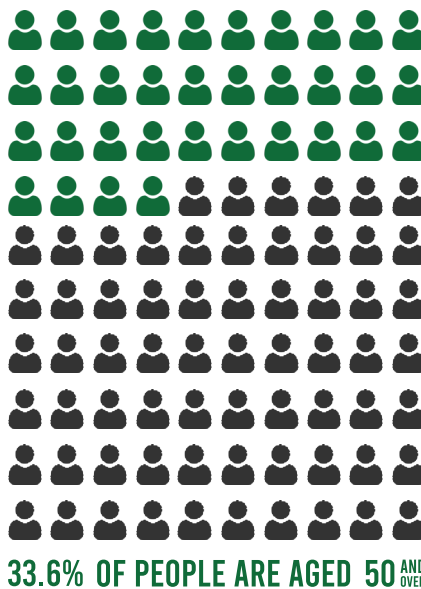
The Shire contains the main suburban areas of Eaton and Millbridge; the townsites of Burekup and Dardanup; substantial rural land along with industrial land.

TOTAL LAND AREA
525.8 KM²

14,969 PEOPLE
MEDIAN AGE **37**

44.5%
COUPLES WITH CHILDREN

23.5%
BORN OVERSEAS



Priority Population Groups

The Shire recognises there are population groups that may require some targeted support, or specific focus, as part of this Plan. They include:

- Aboriginal and Torres Strait Islander peoples – 1.8% of the population are Aboriginal and Torres Strait Islander.
- Seniors – 20.6% are aged 60 years and over.
- People living in low socioeconomic circumstances – 8.8% of households live with low income, and are welfare dependent with children.

97.8%
OF RESIDENCES HAVE A MOTOR VEHICLE

2.8% TAKE PUBLIC TRANSPORT TO WORK
1.5% WALK

21.6% RENT
78.2% FAMILY HOUSEHOLDS

93.1% OCCUPIED DWELLINGS ARE SEPARATE HOUSES

\$80,392
MEDIAN ANNUAL HOUSEHOLD INCOME

54.7% EMPLOYED FULL-TIME

32.2% EMPLOYED PART-TIME

6.9% UNEMPLOYED OR LOOKING FOR WORK

13.3% COMPLETED YEAR 12

29.1% HOLD A CERTIFICATE LEVEL III OR TERTIARY QUALIFICATION

20.3% HAVE DONE VOLUNTARY WORK

6. Our Health and Wellbeing Profile

Healthy behaviours play an important part of people leading longer and healthier lives. Many chronic diseases such as cardiovascular disease, type 2 diabetes, respiratory disease and some cancers are associated with risk factors such as being overweight or obese, having a poor diet, getting insufficient physical activity, smoking,

and consuming alcohol at harmful levels. These chronic diseases can have a profound impact on an individual's health and wellbeing. When thinking about public health and wellbeing in our community it is important to consider the following lifestyle factors:



20.6%

incidence rate of mental health problems.



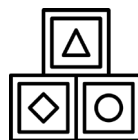
34%

are above a healthy weight.



39%

do less than 150 minutes of physical activity per week.



45%

of children are developmentally at risk with their language and cognitive skills.



26%

suffer from arthritis.



45%

do not eat enough fruit.

88%

do not eat enough vegetables.

There are opportunities to improve the health of the population by raising awareness and creating healthier environments across the community to make it easier, and more accessible, to choose healthy behaviors. Following analysis of the Shire's population health data, the following priority health issues have been identified which will be a focus for the Plan:

- **Physical activity;**
- **Healthy eating;**
- **Mental health and wellbeing;**
- **Youth initiatives;**
- **Early childhood development; and**
- **Environmental health.**

Further research of health data identified that the following health issues require particular attention and focus:

- **Screening** – as the incidence of cancer in our community is higher than the rest of Western Australia.
- **Vector Borne Disease** – the incidence of mosquito-borne disease in the population was 130 per 100,000 persons (higher than the state average);
- **Mental Health** – the general rate of mental health problems, including depression, stress and anxiety in our community is also higher than the state average.
- **Physical exercise and nutrition** – a higher incidence of sedentary leisure time, and lower rates of fruit and vegetable consumption than the rest of Western Australia.
- **Early childhood development** – There are a number of areas in which children in our community are considered developmentally vulnerable.

7. Developing the Plan

This Plan has been largely informed by community consultation undertaken previously as part of formulating the Shire's Strategic Community Plan, Vision 2050, Place and Community Plan and Sport and Recreation Plan. Additionally the Plan has been informed by ideas and feedback gathered from an online community survey and consultation with the Shire's Community Advisory Group, external and internal stakeholders.

The consultation and feedback identified the following themes for our community to live a healthy, happy and connected life. These themes (grouped under the priority areas) form the basis for the actions of the Plan and the long-term outcomes the Plan is seeking to achieve.

It is important to recognise there are many non-government organisations (in addition to the Department of Health and the West Australian Country Health Services) that have a role to support a healthy, happy and connected community. A number operate in the Bunbury region and they support priority population groups by advocating for, or delivery of programs on important health topics. They include the South West Cancer Services, Injury Matters, Live Lighter and the Cancer Council. These organisations have indicated their desire to work with the Shire on issues such as mental health and wellbeing, reducing obesity and promoting health and safety messages to the community.

Through the Plan the Shire will continue to provide the traditional health roles such as ensuring safe drinking water, managing food safety and control of mosquitoes. The Shire will also play a role in building the capacity and wellbeing of the community to ensure we are stronger, healthier and more self-reliant. Collaboration with stakeholder organisations will also form a key part of this Plan in order to increase our community's knowledge on health, and seek opportunities to provide the community with health and wellbeing programs, strategies or initiatives.



SUSTAINABLE ENVIRONMENT

*Sport and Recreation Initiatives
Environmental Preservation*



CONNECTED COMMUNITY

*Youth Initiatives
Mental Health Initiatives
Better Accessibility and
Connectedness*



HEALTHY AMENITY

*Community Safety
Better Health and Nutrition*

8. Our Action Plan

The Plan lists a number of actions under the 3 priority areas and also relates them directly to the outcomes of the Shire's Strategic Community Plan. The actions include specific projects, services, initiatives, facilities or programs aimed at minimizing public health risks, and promoting health and wellbeing. These actions may be delivered through the Shire's projects and programs or through partnerships with external stakeholder organisations and the community.

The Shire will work with the community and other stakeholders to achieve the outcomes of this Plan and will take on the following roles:

- Deliver:** to provide a service, program, event or initiative.
- Facilitate:** to make it easier to achieve.
- Partner:** to work directly with others.
- Advocate:** to voice support or actively promote.

The actions include a delivery timeframe and the Plan will be prioritised in stages of:

- Short:** 0 to 3 years
- Medium:** 3 to 5 years
- Long:** 5 years plus

The Plan will provide guidance for decision-making in terms of the annual budget and may be of assistance when seeking State and Federal Government funding opportunities for health related matters.





Priority Area: Sustainable Development

WHAT?	DELIVER	FACILITATE	PARTNER	ADVOCATE	WHEN?	WHO?	LONG-TERM OUTCOMES
Strategic Community Plan							
2.1 Enhanced, protected and responsibly manage our natural environment and public open spaces							
Incorporate Healthy Active by Design principles into natural areas and public open spaces.	X				Ongoing	Infrastructure Planning & Design	Environmental preservation
Provide diverse waste disposal and processing options including, recycling and FOGO, to minimise waste to landfill.	X				Ongoing	Infrastructure	Environmental preservation
Strategic Community Plan							
2.3 Land use provisions that reflect current and future needs.							
Ensure the local planning framework (including the local planning strategy, scheme and policies) are reviewed and updated in accordance with statutory requirements.	X				Short	Development Services	Environmental preservation Better accessibility & connectedness



Priority Area: Connected Community

WHAT?	DELIVER	FACILITATE	PARTNER	ADVOCATE	WHEN?	WHO?	LONG-TERM OUTCOMES
Strategic Community Plan							
3.2 An inclusive community that promotes active involvement in community life and a strong sense of community pride.							
Deliver and promote activities and programs that contribute to increased physical activity including local sports and fitness activities.	X			X	Ongoing	Sport & Recreation	Sport and recreation initiatives Better health and nutrition
Deliver and promote activities and programs that contribute to increased mental health and wellbeing including community groups and cultural activities.	X			X	Ongoing	Place & Community Engagement	Mental health initiatives Better health & nutrition
Build the capacity of local clubs and groups to deliver health and wellbeing activities.			X		Ongoing	Sport & Recreation	Sport and recreation initiatives Better health and nutrition
Contribute to the development of a collaborative <i>Greater Bunbury Youth Strategy</i> .			X		Medium	Place & Community Engagement	Youth initiatives

(Appendix ORD: 12.2.3A)

WHAT?	DELIVER	FACILITATE	PARTNER	ADVOCATE	WHEN?	WHO?	LONG-TERM OUTCOMES
Develop, support and implement events and programs that encourage inclusive cross-generational interactions.	X	X	X		Ongoing	Place & Community Engagement	Youth initiatives Better accessibility and connectedness
Contribute towards a welcome pack for new residents to provide key information on local services, programs and facilities.	X				Short	Place & Community Engagement	Better accessibility and connectedness
Strategic Community Plan							
5.1 An inter-connected community.							
Contribute towards the development of a <i>Transport Strategy</i> for the Shire.	X				Medium	Infrastructure	Better accessibility and connectedness
Support programs and events that promote active transport.	X			X	Ongoing	Place & Community Engagement	Better accessibility and connectedness



Priority Area: Healthy Amenity

WHAT?	DELIVER	FACILITATE	PARTNER	ADVOCATE	WHEN?	WHO?	LONG-TERM OUTCOMES
Strategic Community Plan							
3.5 Our community will be a healthy place to live.							
Encourage healthy food options at Shire events.	X				Ongoing	All of Shire	Better health and nutrition
Support a healthy and happy workplace for Shire staff with a focus on work life balance.	X				Ongoing	Governance & HR	Better health & nutrition
Partner with health advocacy organisations to deliver programs or initiatives that build the community's knowledge and capabilities on health, nutrition and wellbeing for example:							
<ul style="list-style-type: none"> Healthway Diabetes WA Heart Foundation Injury Matters Regional Men's Health 	X		X		Ongoing	Development Services	Mental health initiatives Better health and nutrition

(Appendix ORD: 12.2.3A)

WHAT?	DELIVER	FACILITATE	PARTNER	ADVOCATE	WHEN?	WHO?	LONG-TERM OUTCOMES
Strategic Community Plan							
3.5 Our community will be a healthy place to live.							
Partner with mental health advocacy organisations to deliver initiatives or increase awareness of services that address mental health including stress and depression for example:							
<ul style="list-style-type: none"> • Headspace • Mental Health Commission WA 	X	X			Ongoing	Development Services	Youth initiatives Mental health initiatives
Engage with the Cancer Council WA regional support service to improve community awareness of cancer prevention, screening and recovery services with a focus on:							
<ul style="list-style-type: none"> • Prostate Cancer – e.g. Movember • Breast Cancer – e.g. Pink Ribbon initiative • Skin Cancer – e.g. Sunsmart campaign 	X	X	X		Short	Development Services	Better health & nutrition
Reduce the risk of mosquito-borne disease by continued partnership in the Leschenault CLAG mosquito control program.	X		X		Ongoing	Development Services	Environmental preservation
Provide environmental health services in accordance with statutory requirements including:							
<ul style="list-style-type: none"> • public health • food safety • noise • drinking water • asbestos • environmental contamination 	X				Ongoing	Development Services	Environmental preservation Community safety Better health and nutrition

WHAT?	DELIVER	FACILITATE	PARTNER	ADVOCATE	WHEN?	WHO?	LONG-TERM OUTCOMES
Investigate the feasibility of implementing a voluntary 'food safety rating system' for food premises.	X		X		Short	Development Services	Better health & nutrition
Strategic Community Plan							
3.6 Our community will have access to adequate health, community and social services.							
Collaborate with other local governments to meet the outcomes of the <i>Greater Bunbury Early Years Strategy & Action Plan</i> .	X		X		Ongoing	Development Services	Youth initiatives Better health & nutrition
Collaborate with other local governments to meet the outcomes of the Greater Bunbury Age-Friendly Communities Strategy.	X		X		Ongoing	Development Services	Youth initiatives Better accessibility and connectedness
Increase the capacity of the community to recover from emergency events in terms of their health and wellbeing for example:							
<ul style="list-style-type: none"> I HEART DARDANUP. 	X	X	X		Ongoing	Development Services	Community safety



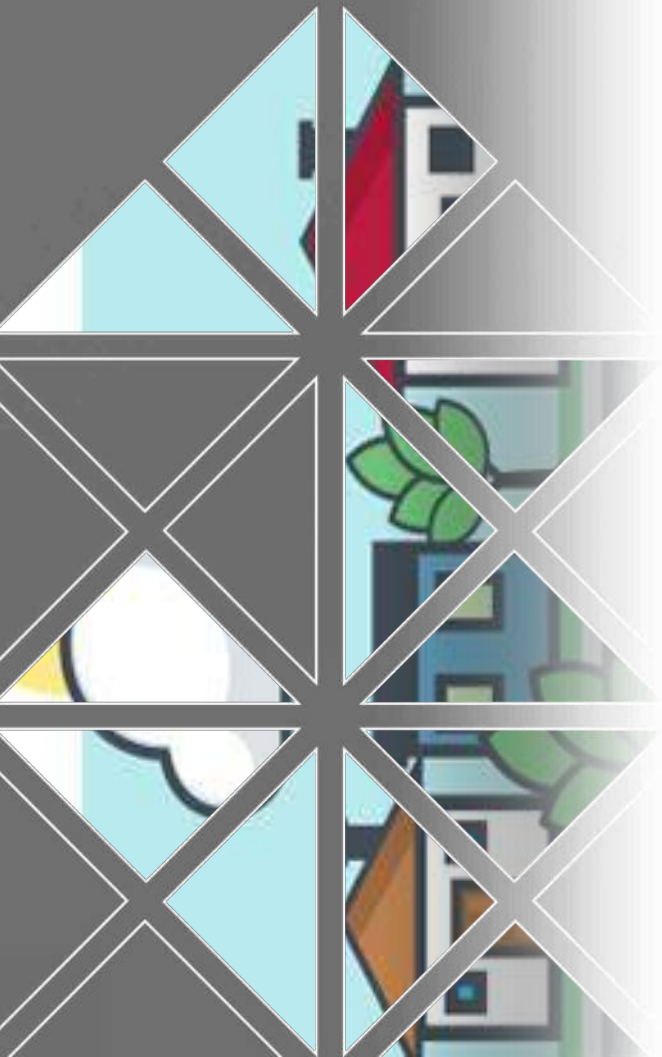
Administration Centre – Eaton
1 Council Drive | PO Box 7016
EATON WA 6232
Tel: 9724 0000
records@dardanup.wa.gov.au
www.dardanup.wa.gov.au

RISK ASSESSMENT TOOL**OVERALL RISK EVENT:** Adoption of the Shire of Dardanup Public Health Plan 2021 – 2025**RISK THEME PROFILE:**

3 - Failure to Fulfil Compliance Requirements (Statutory, Regulatory)

RISK ASSESSMENT CONTEXT: Strategic

CONSEQUENCE CATEGORY	RISK EVENT	PRIOR TO TREATMENT OR CONTROL			RISK ACTION PLAN (Treatment or controls proposed)	AFTER TREATMENT OR CONTROL		
		CONSEQUENCE	LIKELIHOOD	INHERENT RISK RATING		CONSEQUENCE	LIKELIHOOD	RESIDUAL RISK RATING
HEALTH	The health and wellbeing of the community not being duly considered, planned and addressed through a Public Health Plan.	Moderate (3)	Possible (3)	Moderate (5 - 11)	That Council adopt the Public Health Plan 2021 – 2025	Insignificant (1)	Unlikely (2)	Low (1 - 4)
FINANCIAL IMPACT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required	Not required.	Not required.	Not required.
SERVICE INTERRUPTION	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required	Not required.	Not required.	Not required.
LEGAL AND COMPLIANCE	The Shire fails to comply with Part 5 of the <i>Public Health Act 2016</i> . The Shire suffering loss to reputation from failing to comply with Part 5 of the <i>Public Health Act 2016</i> and failing to adequately plan for the public health of its community.	Major (4)	Likely (4)	High (12 - 19)	That Council adopt the Public Health Plan 2021 – 2025	Insignificant (1)	Unlikely (2)	Low (1 - 4)
REPUTATIONAL	The Shire suffering loss to reputation from failing to comply with Part 5 of the <i>Public Health Act 2016</i> and failing to adequately plan for the public health of its community.	Moderate (3)	Likely (4)	High (12 - 19)	That Council adopt the Public Health Plan 2021 – 2025	Insignificant (1)	Unlikely (2)	Low (1 - 4)
ENVIRONMENT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required	Not required.	Not required.	Not required.



MARKY[™]  Community Scorecard ©

Prepared for: Shire of Dardanup

Prepared by: CATALYSE[®] Pty Ltd ©

29 June 2021

Contents

Strategic overview	3
Approach	5
Overall performance	10
MARKYT® industry comparisons	17
MARKYT® community trends	22
MARKYT® community priorities	25
Familiarity with local services and facilities	29
Governance	41
Communication	60
Community development	68
Community wellbeing	80
Place	87
Economy	91
Planet	98
Overview of community variances	102
MARKYT® community priorities businesses and community organisations	104

(Appendix ORD: 12.2.4A)

Strategic overview

Vision



48

% agree

13% points above
Industry Average

Liveability



84

Performance Index Score

9 index points above
Industry Average

Governance



62

Performance Index Score

6 index points above
Industry Average

Rates Value



50

Performance Index Score

5 index points above
Industry Average

(Appendix ORD: 12.2.4A)

Strengths

- Place to live
- Eaton Recreation Centre
- Place to visit
- **Most improved**
- Playgrounds, parks and reserves
- Sport and recreation
- Place to live
- Festivals, events, art and culture

Relative to MARKY[™]T® Industry Standards

- Boat ramps
- Local town centres
- Planning and building

Priorities



- Safety and crime prevention
- Youth services and facilities
- Playgrounds, parks and reserves
- Growth and development
- Local roads
- Seniors' services and care
- Conservation and environment
- Footpaths, trails and cycleways
- Lighting of streets, public places
- Sport and recreation

Approach

Purpose



Department of
Local Government, Sport
and Cultural Industries

DLGSC's Integrated Planning and Reporting Framework requires local councils to review the **Strategic Community Plan** at least once every two years.

MARKYT Community Scorecard

The Shire of Dardanup commissioned a MARKYT[®] Community Scorecard to:

- Support a review of the Strategic Community Plan (SCP)
- Assess performance against objectives and key performance indicators (KPIs) in the SCP
- Determine community priorities
- Benchmark performance



Strategic Community Plan

2020-2030

Internal Review



(Appendix ORD: 12.2.4A)

The Study

The Shire of Dardanup commissioned CATALYSE® to conduct an independent MARKYT® Community Scorecard.

All community members were invited to take part. Scorecard invitations were sent to all households and residential PO Boxes in the Shire of Dardanup using Australia Post's unaddressed mail services. Respondents could complete the scorecard in hard copy or online.

The Shire provided supporting promotions through various communication channels.

The scorecard was open from 17 May to 4 June 2021.

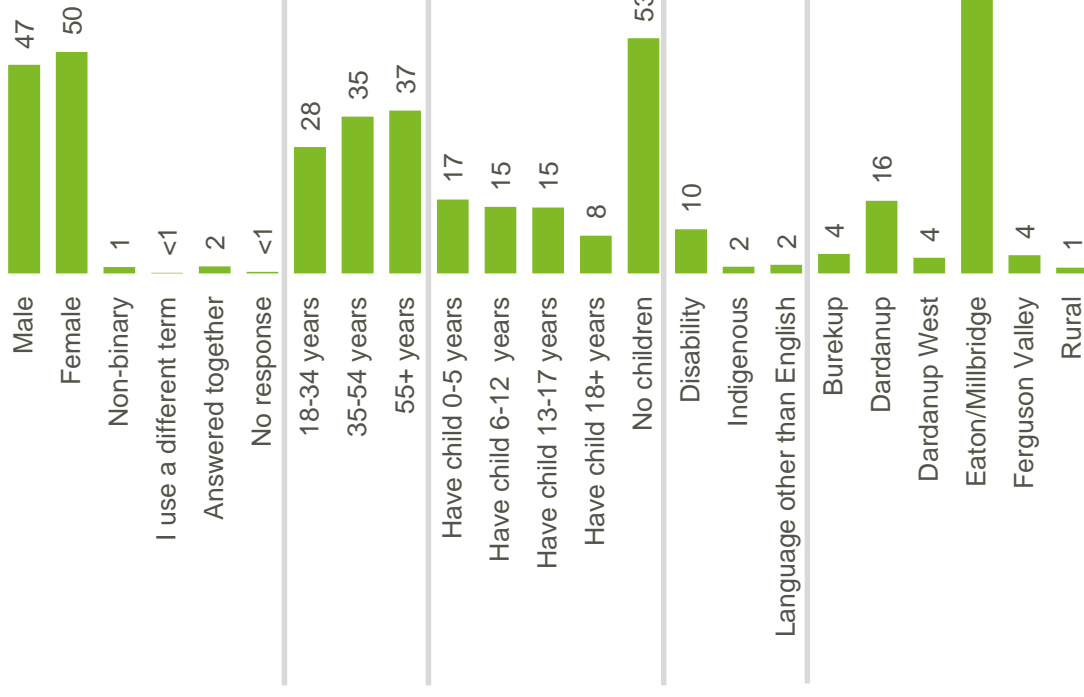
The scorecard was completed by **606 community members** with various connections to the Shire of Dardanup, including:

- 601 local residents
- 42 local business owners or managers
- 47 community organisation managers/committee members/

The main body of this report shows responses from residents. Resident responses were weighted by age and gender to match the ABS Census population profile.

Where sub-totals add to ±1% of the parts, this is due to rounding errors to zero decimal places.

% of residents (weighted)



CATALYSE® has conducted studies for close to 70 councils. When councils ask comparable questions, high and average scores are published to enable participating councils to recognise and learn from industry leaders. In this report, average and high scores are calculated from **WA Councils** that have completed a MARKYT® accredited study within the past three years.

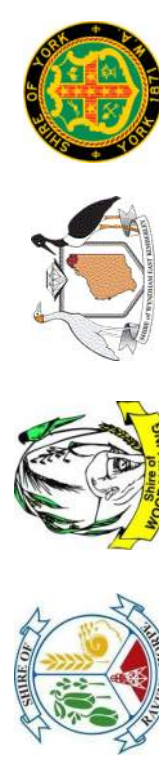
Metropolitan



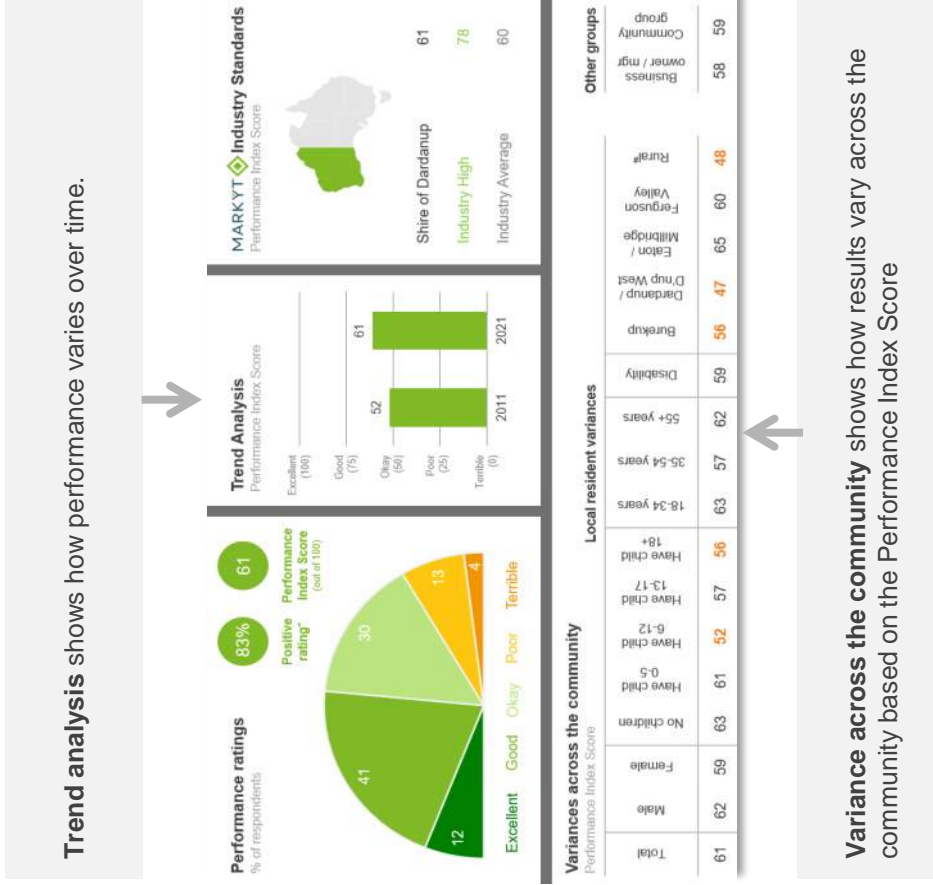
Regional



(Appendix ORD: 12 2.4A)



How to read the following charts



MARKYT® Industry Standards show how Council is performing compared to other councils.

Council Score is the Council's performance index score.

Industry High is the highest score achieved by councils in WA that have completed a comparable study with CATALYSE® over the past two years.

Industry Average is the average score among WA councils that have completed a comparable study with CATALYSE® over the past two years.

(Appendix ORD: 12.2.4A)

Overall Performance

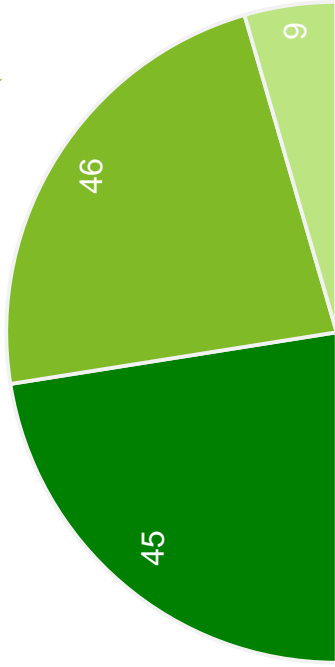
Performance ratings

% of respondents

100%

84

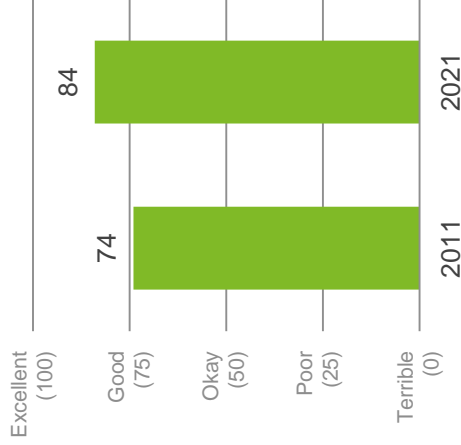
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

84

Industry High

93

Industry Average

75

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Other groups

Performance Index Score	Local resident variances	Other groups
84	Total	Business owner / mgr
83	Male	Community
85	Female	
84	No children	
87	Have child 0-5	
83	Have child 6-12	
84	Have child 13-17	
87	Have child 18+	
84	18-34 years	Dardanup / Burekup
83	35-54 years	Dardrup West
85	55+ years	Eaton / Millbridge
82	Disability	Ferguson Valley
91		Rural#
87		
89		

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 599).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Place to own or operate a business

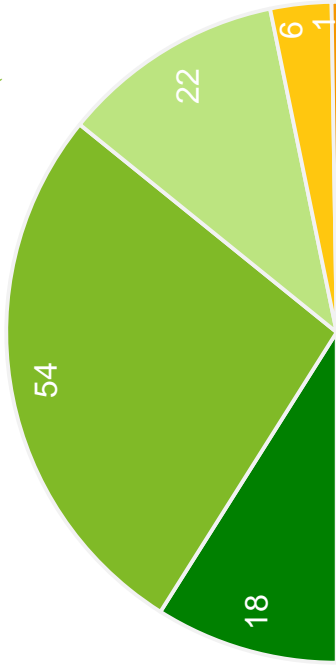
Performance ratings

% of respondents

94%

71

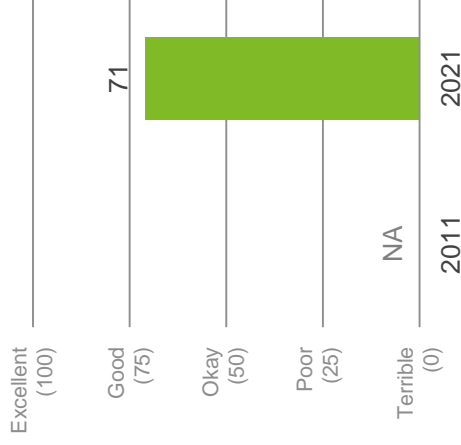
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

71

(Appendix ORD: 122.4A)

Industry High

Industry Average

69

Variances across the community

Performance Index Score

Local resident variances

Other groups

Performance Index Score	Male	Female	Total	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business owner / mgr	Community group
71	68	73	71	72	75	72	68	70	71	71	71	73	67	67	72	75	73	74	69

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 371).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Place to own or operate a business

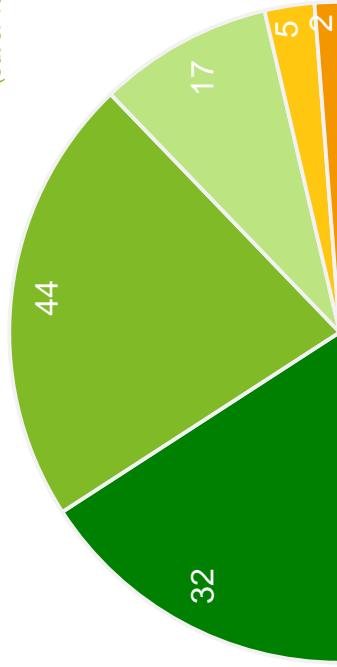
Base: local business owners and managers

Performance ratings

% of respondents



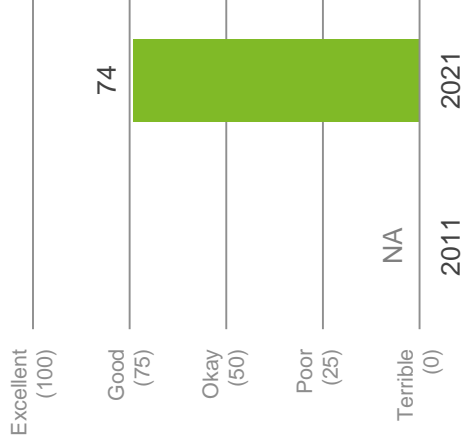
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

74

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Performance Index Score	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Other groups
Total	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	74
Business owner / mgr	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	74
Community	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	74

Q. How would you rate performance in the following areas?

Base: All business respondents, excludes 'unsure' and 'no response' (n = 41). * Positive Rating = excellent, good + okay

Small base size (<20 respondents)

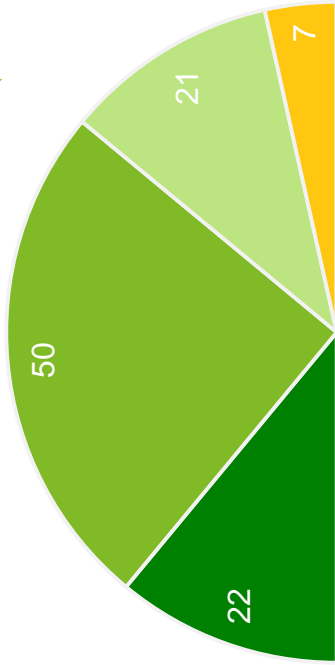
Place to visit

Performance ratings

% of respondents



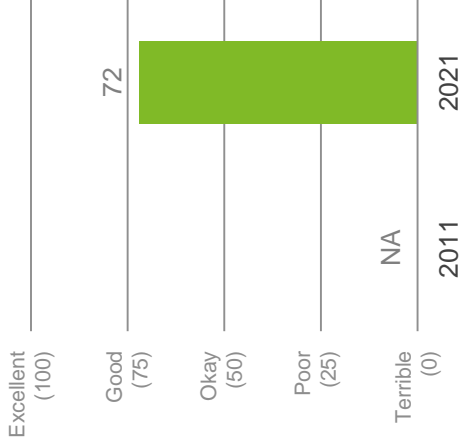
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

72

Industry High

85

Industry Average

65

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances		Other groups																															
Total	72	Male	67	Female	77	No children	72	Have child 0-5	73	Have child 6-12	74	Have child 13-17	74	Have child 18+	73	18-34 years	65	35-54 years	71	55+ years	78	Disability	77	Burekup	73	Dardanup / D'rup West	73	Eaton / Millbridge	70	Ferguson Valley	93	Rural#	85

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 564).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

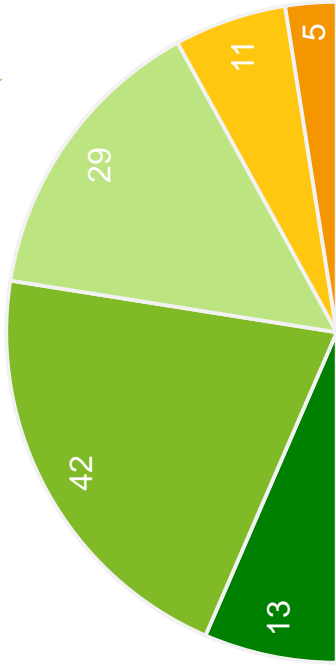
Shire of Dardanup as the organisation that governs the local area

Performance ratings

% of respondents



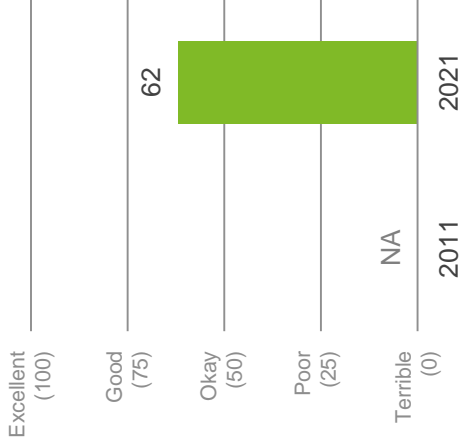
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

62

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances		Other groups																																																						
Total	62	Male	56	67	Female	64	No children	64	70	Have child 0-5	64	60	60	60	Have child 6-12	56	52	Have child 13-17	57	52	Have child 18+	60	57	18-34 years	60	57	35-54 years	60	60	55+ years	68	68	Disability	58	68	Burekup	58	58	Dardanup / D'rup West	49	49	Eaton / Millbridge	67	67	Ferguson Valley	46	46	Rural#	59	59	Business owner / mgr	54	54	Community group	56	56

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 576).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Value for money from Council rates

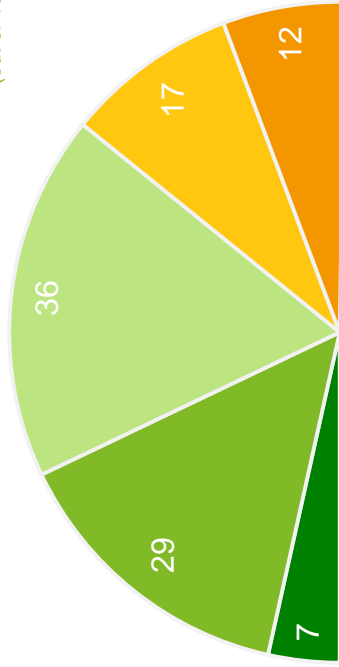
Performance ratings

% of respondents

72%

50

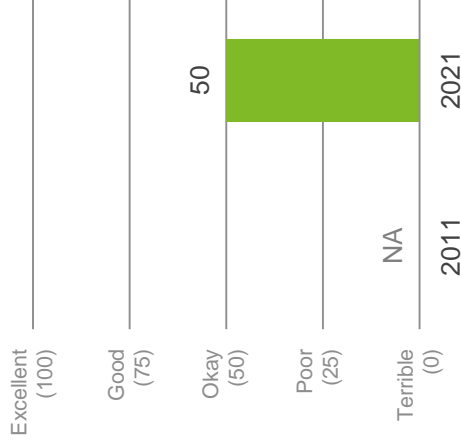
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

50

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups					
Total	50	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business owner / mgr	Community
Male	44	46	47	57	58	45	38	56	34	40	42	42
Female	56	54	49	43	38	53	49	43	38	38	42	42
No children	54	53	49	43	38	53	49	43	38	38	42	42
Have child 0-5	53	53	49	43	38	53	49	43	38	38	42	42
Have child 6-12	49	49	43	38	38	49	43	38	38	38	42	42
Have child 13-17	43	43	38	38	38	43	38	38	38	38	42	42
Have child 18+	38	38	38	38	38	38	38	38	38	38	42	42

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 557).


Small base size (<20 respondents)


* Positive Rating = excellent, good + okay

MARKYT  industry comparisons

Overall Performance | industry comparisons

The 'Overall Performance Index Score' is a combined measure of the Shire of Dardanup as a 'place to live' and as a 'governing organisation'. The Shire of Dardanup's overall performance index score is 73 out of 100, 7 index points above the industry standard for Western Australia.

MARKYT  **Industry Standards**
Performance Index Score



Shire of Dardanup **73**

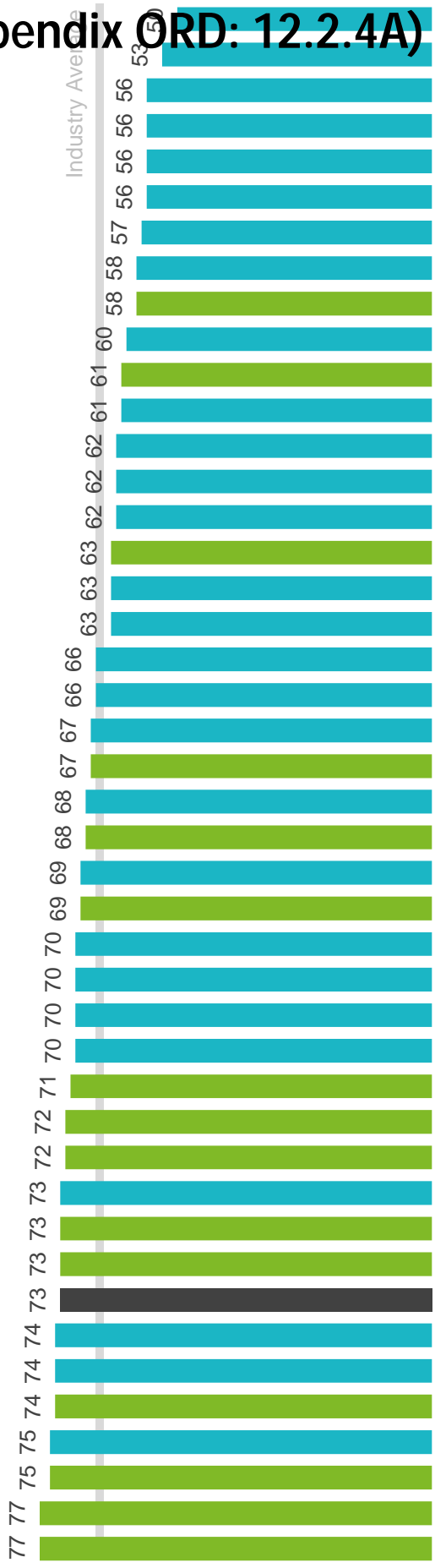
Industry High **77**

Industry Average **66**

Overall Performance Index Score

average of 'place to live' and 'governing organisation'

-  Shire of Dardanup
-  Metropolitan Councils
-  Regional Councils



(Appendix ORD: 12.2.4A)

How to read the MARKYT® Benchmark Matrix

The MARKYT® Benchmark Matrix (shown in detail overleaf) illustrates how the community rates performance on individual measures, compared to how other councils are being rated by their communities.

There are two dimensions. The vertical axis maps community perceptions of performance for individual measures. The horizontal axis maps performance relative to the MARKYT® Industry Standards.

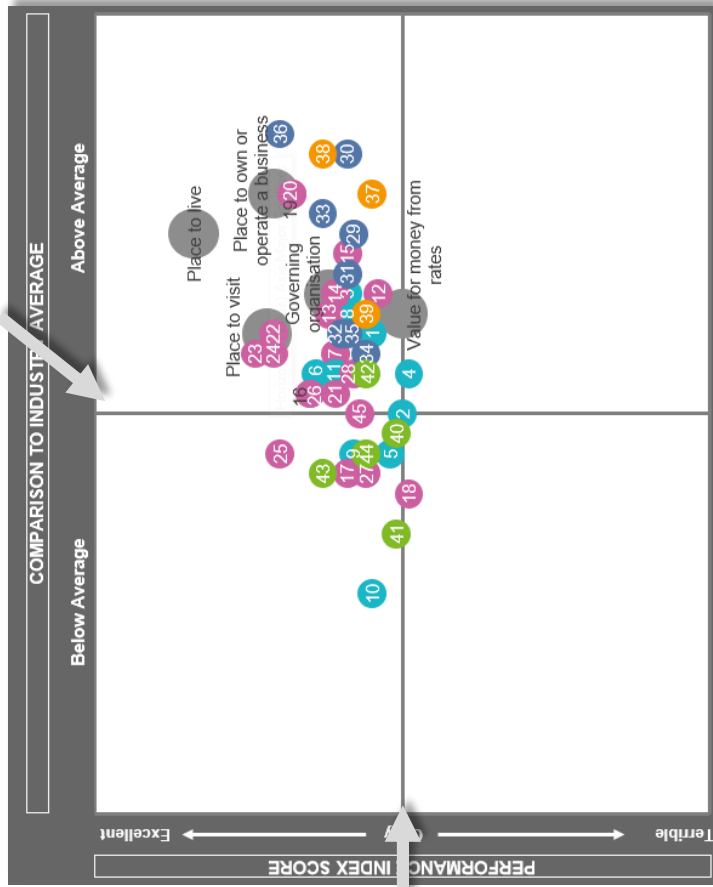
Councils aim to be on the right side of this line, with performance ABOVE the MARKYT® Industry Average.

Services are grouped in five areas:

- Governance
- Community
- Place
- Planet
- Economy

This line represents okay performance based on the MARKYT Performance Index Score. Higher performing service areas are placed above this line while lower performing areas are below it.

(Appendix ORD: 12.2.4A)

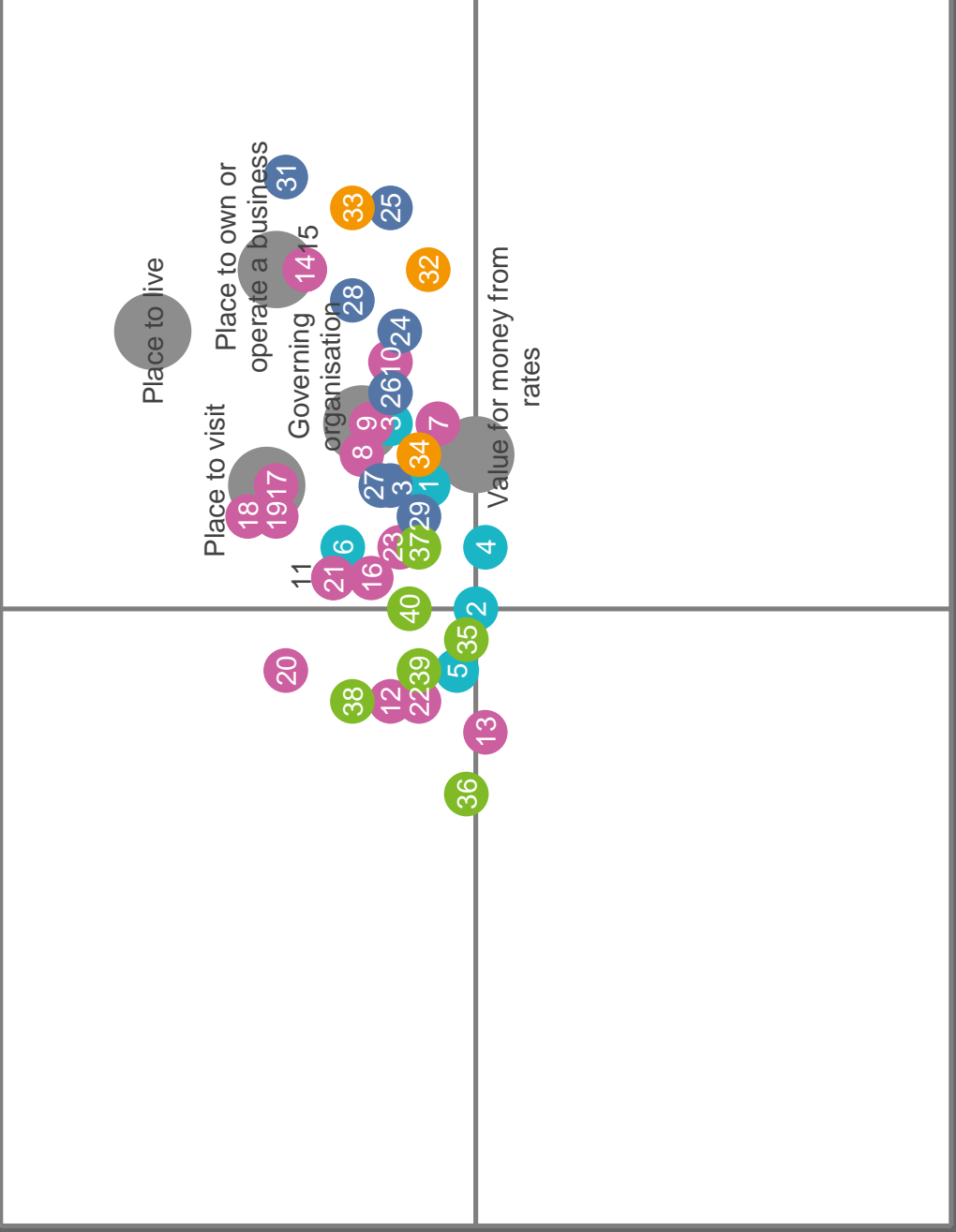


MARKYT Benchmark Matrix

COMPARISON TO INDUSTRY AVERAGE

Below Average

Above Average



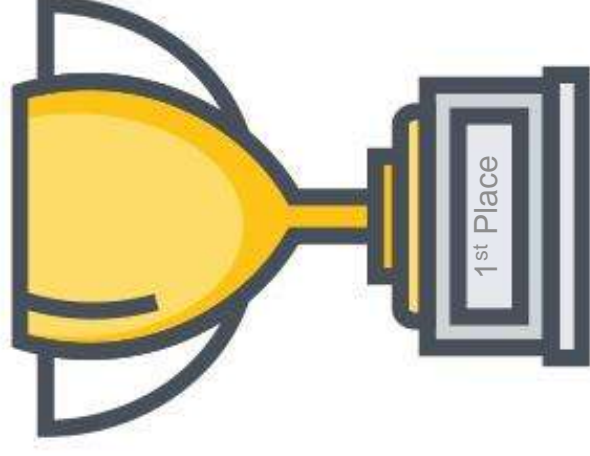
(Appendix ORD: 12.2.4A)

- 1 Council's leadership
- 2 Advocacy and lobbying
- 3 Change, innovation and technology
- 4 Consultation
- 5 Communication
- 6 Customer service
- 7 Youth services and facilities
- 8 Family / children services
- 9 Seniors' services and care
- 10 Disability access and inclusion
- 11 Respect for Aboriginal cultures
- 12 Volunteer recognition and support
- 13 Safety and crime prevention
- 14 Access to housing
- 15 Health and community services
- 16 Community buildings, halls, toilets
- 17 Sport and recreation
- 18 Eaton Recreation Centre
- 19 Playgrounds, parks and reserves
- 20 Library and information services
- 21 Festivals, events, art and culture
- 22 History and heritage
- 23 Animal management
- 24 Growth and development
- 25 Planning and building approvals
- 26 Local roads
- 27 Traffic management on local roads
- 28 Footpaths, trails and cycleways
- 29 Streetscapes and verges
- 30 Lighting of streets, public places
- 31 Boat ramps
- 32 Economic development and jobs
- 33 Local town centres
- 34 Education and training
- 35 Sustainability and climate change
- 36 Conservation and environment
- 37 River and waterways
- 38 Waste collection services
- 39 Food, health, noise, pest, pollution
- 40 Natural disaster management

Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response.

The Shire of Dardanup is leading the industry in 3 performance areas:

- Place to own or operate a business
- Access to housing that meets your needs
- Boat ramps



(Appendix ORD: 12.2.4A)

MARKYT  community trends

The MARKY™ Community Trends Window shows trends in performance over the past 10 years.

In the Shire of Dardanup’s Community Trends Window, detailed overleaf, most services are ideally located in Window 1. They are higher performing areas that continue to improve. The **stand-out improvers** are:

- Place to live
- Playgrounds, parks and reserves
- Sport and recreation facilities and services
- Local festivals, events, art and cultural activities
- Town centre development
- Community buildings, halls and toilets
- Library and information services

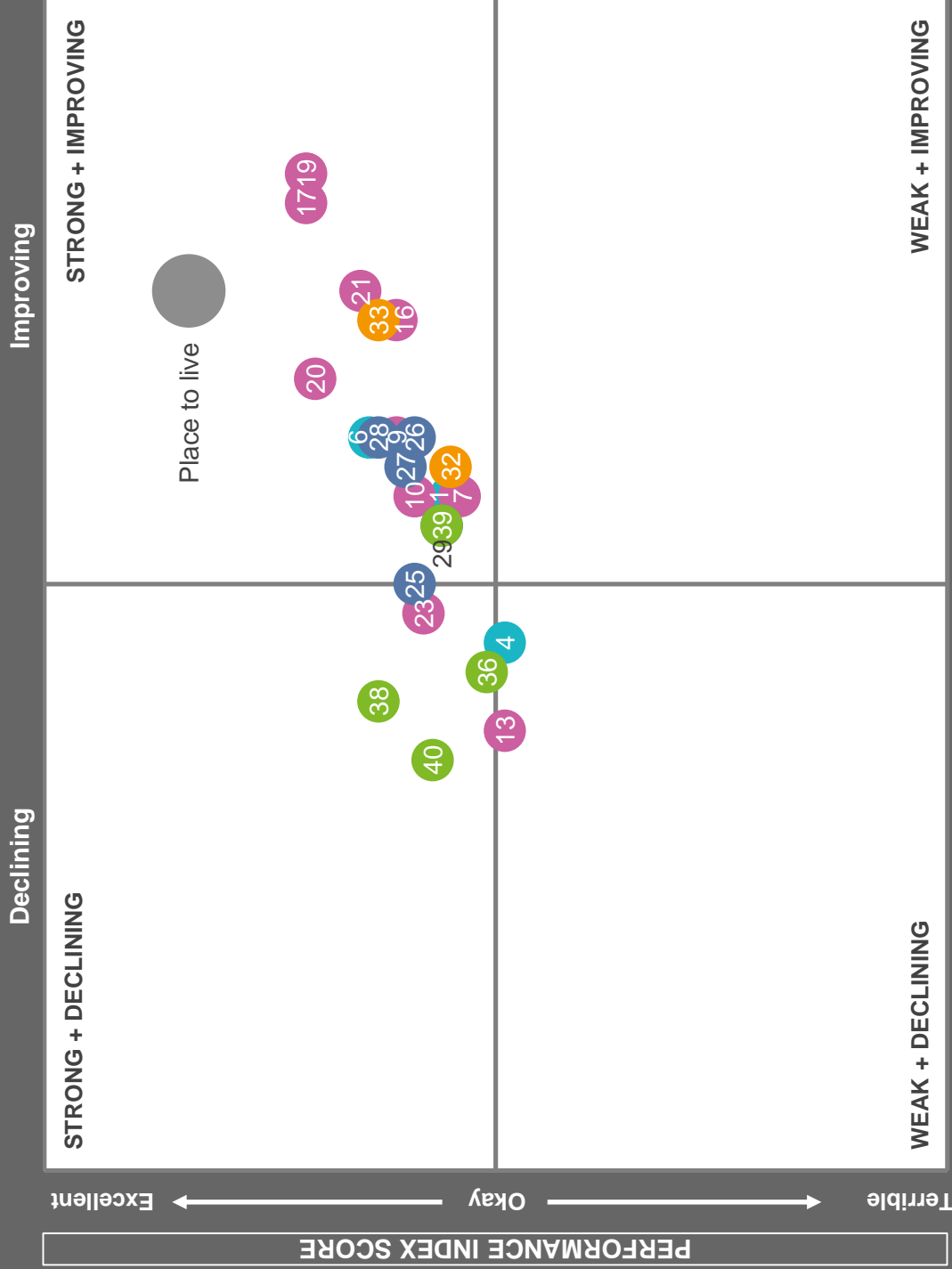
Windows 3 and 4 include performance areas in decline.

The **main concerns** are:

- Natural disaster management
- Safety and crime prevention
- Waste collection services
- Conservation and environmental management



COMPARISON TO PREVIOUS STUDY (2011)

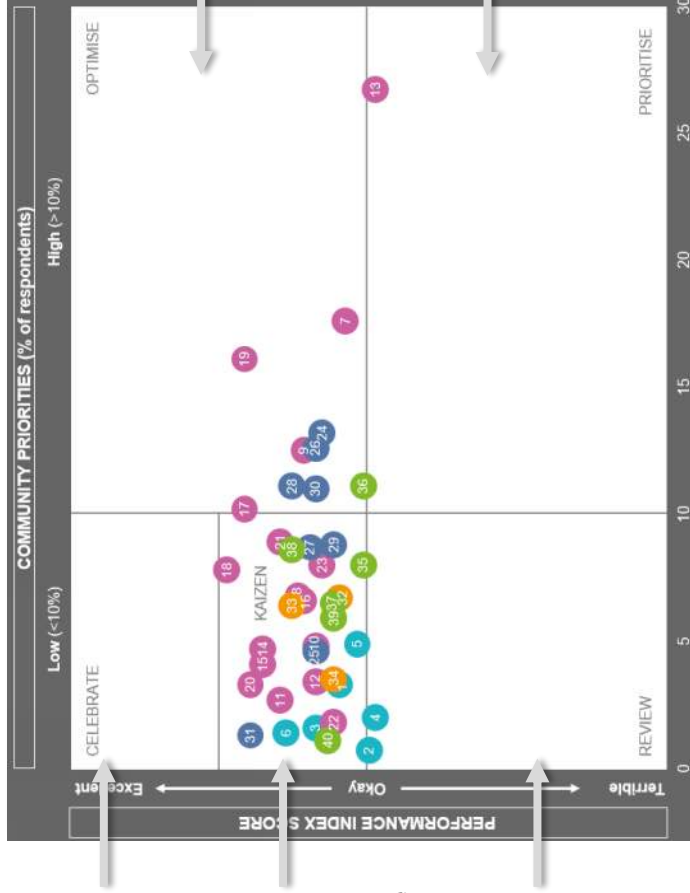


Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. Performance areas in grey have no historical trend data.

(Appendix ORD: 12.2.4A)

MARKYT  community priorities

The MARKYT® Community Priorities chart maps priorities against performance in all service areas.



CELEBRATE the Shire's highest performing areas.

KAIZEN: consider ways to continuously improve services with average ratings between okay and good to strive for service excellence

REVIEW lower performing areas.

OPTIMISE higher performing services where the community would like enhancements to better meet their needs.

PRIORITISE lower performing services where the community would like the Shire to focus its attention.

Services are grouped in five areas:

- People
- Place
- Planet
- Prosperity
- Governance

MARKYT Community Priorities

COMMUNITY PRIORITIES (% of respondents)

- 1 Council's leadership
- 2 Advocacy and lobbying
- 3 Change, innovation and technology
- 4 Consultation
- 5 Communication
- 6 Customer service
- 7 Youth services and facilities
- 8 Family / children services
- 9 Seniors' services and care
- 10 Disability access and inclusion
- 11 Respect for Aboriginal cultures
- 12 Volunteer recognition and support
- 13 Safety and crime prevention
- 14 Access to housing
- 15 Health and community services
- 16 Community buildings, halls, toilets
- 17 Sport and recreation
- 18 Eaton Recreation Centre
- 19 Playgrounds, parks and reserves
- 20 Library and information services
- 21 Festivals, events, art and culture
- 22 History and heritage
- 23 Animal management
- 24 Growth and development
- 25 Planning and building approvals
- 26 Local roads
- 27 Traffic management on local roads
- 28 Footpaths, trails and cycleways
- 29 Streetscapes and verges
- 30 Lighting of streets, public places
- 31 Boat ramps
- 32 Economic development and jobs
- 33 Local town centres
- 34 Education and training
- 35 Sustainability and climate change
- 36 Conservation and environment
- 37 River and waterways
- 38 Waste collection services
- 39 Food, health, noise, pest, pollution
- 40 Natural disaster management



Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Which areas would you most like the Council to focus on improving? Base: All respondents, excludes no response (n = 580)

Community

Theme

Priority Community safety and crime prevention

Word cloud (top 100 words)

STREETHOUSES BEHAVIOUR EVERYWHERE TROUBLE TEENAGERS
 CENTRE LIGHTING DETER WATCH CAMERAS DOWN
 ALWAYS YOUTH ADULTS SERVICE AREA SOMEONE
 CRIMINAL FACILITIES FAIR ACTIVITIES LEAVING STEALING PROBLEM
 MAYBE YOUNG RESOURCES MORE TOWNSHIP CRIMES LOCALS PUBLIC
 ESPECIALLY BETTER NEED MAINTAIN COMMITTED LIKE
 WORK SAFETY EATON PATROLS CCTV
 CENTRES POLICE RESPONSE BREAK
 ILLEGIBLE STOP CAMERA CARS
 NEEDS TIMES ISSUES RELATED PLACES
 HOONS OCCASIONAL OFFENDERS CAR AUSTRALIND INCREASED
 MANY PRESENCE CRIME AREAS
 NEIGHBOURHOOD ENSURE BUNBURY GREATER GANGS
 GOOD LOCAL COMMUNITY STATION
 INCREASE ENOUGH DRIVING RESPECT SUPPORT
 PEOPLE OUT PETTY SECURITY AROUND
 SHOPPING GROWTH RANGERS DRUG STREETS
 MANAGEMENT PROGRAMS POLICING ASSIST
 LOWER

Community Voices

Sample of comments from MARKYT® VoiceBank

Discouraging the youth gangs that cause trouble in the local area. More Police presence at Eaton Fair.

A police station in the Eaton area is warranted.

Crime management. More police patrols/better lighting.

Crime needs to be addressed and increase local police and rangers.

Crime preventions within the Dardanup area - possibly CCTV camera?

I think community safety and crime prevention is a major problem everywhere, maybe more Police presence.

Strong police presence and community group vigilance needed.

24 Hr police station with M-fri service and people for reporting issues.

Ensure street lighting is adequate and well maintained to deter criminal activity. Work with the community to develop neighbourhood watch schemes.

Local police station/presence to better support local community. Faster response criminal activities presence deter youth. Local police station to assist with local crime more promptly.

(Appendix ORD: 12.2.4A)

Theme
Community

Priority

Playgrounds, parks and reserves

Word cloud (top 100 words)

FENCED INCLUDE PLACES MAINTAIN DEVELOPMENT
 FORESHORE RESERVE BIGGER FAMILIES PEOPLE
 DARDANUP BUILD SAFE PUBLIC TOILETS TOILET SCHOOL
 CENTRE WALK YEAR PUT BBQ BOAT BRIDGE LOTS
 KEEP OLDS PLAY KIDS BBQ'S BENCH SHADE SMALL
 EATON ETC BIG VERGES MILLBRIDGE
 GOING OPEN WATER LOFTHOUSE
 IMPROVEMENT ACCESS MORE FACILITIES OVER
 TREES SKATE LAKE AGES GOOD GREAT WINTER FAMILY IMPROVE
 NEW EQUIPMENT LITTLE
 PLEASE PARKS LOT INSTEAD
 YOUNG ENJOY PARK COMMUNITY
 TODDLER LIVE PLAYGROUND AREA CONTINUE LOCAL
 NEEDS RAMP SEATS FIX NICE AREAS
 UPGRADE HELP UNDER NEAR
 RESERVES NEED CHILDREN STREET BETTER DRAINAGE
 SWINGS GENERAL OUTDATED PLACE AROUND MILBRIDGE SPACE CARRAMAR UPGRADES

Community Voices

Sample of comments from MARKYT® VoiceBank

Fencing around playgrounds and more shade.

Millbridge - we live over the bridge - would love to see more nature play space. The teepee park is great, but small. Let's build on that!!

More benches please it's a lovely place to live.

Build and upgrade children parks and develop better and more reserves. Fix reticulation on verges and parks in Millbridge.

More playgrounds in the Millbridge area, best suited for under 5 year olds.

More toddler (0-3) playground equipment.

Not many playable facilities in the parks in local areas.

Playground in Dardanup West; there is a growing number of young families in the area and a playground will help be a place to meet and take kids.

Playgrounds, parks and reserves - places to walk, attractive gardens, area for kids to play, families to sit and enjoy and toilets.

Public toilets/facilities at parks just general and continue beautifying.

(Appendix ORD: 12.2.4A)

Theme
Place

Priority

Managing responsible growth and development

Word cloud (top 100 words)

PARKING FUTURE PUBLIC LIMITED TIP RIVER SURE
 IMPROVED ALONG INFRASTRUCTURE DUMP MONEY
 MANY EXPANSION BLOCKS DEVELOPING RURAL
 BALANCE TRANSPARENT DEPENDENCE GENERATIONS SUBURBS
 AGGRESSIVELY COUNCILLORS SYMPATHETICALLY
 PEOPLE OPPORTUNITY COMPLETELY ACCOUNTABLE TOWN NOTHING
 CONDITIONS EATON RD DARDANUP
 PLEASE RESPONSIBLE REPERCUSSIONS
 WASTE GROWTH RESPONSIBLE NEEDS
 OVER ROAD NEIGHBOURHOODS NATURAL CHARLOTTE
 DEVELOPMENT BANKSIA
 TOURISM
 GREEN CONNECTIONS BUSINESSES ENCOURAGEMENT
 FAIR INSUFFICIENT AREA SHIRE RESPONSIBLE WITHOUT
 CONSISTANT
 SHOPS INTERACTIVE ENVIRONMENT NEED STIMULATING
 RESTAURANTS HOUSING RATES SUSTAINABILITY FERGUSON
 FUNDAMENTAL APPROPRIATE PLACE EXHIBITIONS MORE
 MUCH NEW ST RESIDENTIAL THROUGHFUL DONNYBROOK FACILITIES
 BEING LAND DONT STOP MAKE PLANNING
 WATER BETTER DEVELOPERS ENSURE DEVELOPED DEVELOPMENTS
 GOOD LIVE

Community Voices

Sample of comments from MARKYT® VoiceBank

Encouragement of business growth and development in Dardanup reducing reliance on travel to Eaton and Bunbury.

Keeping a balance on how much development goes on and not let the area become over run with houses and busy rd.

Develop the area. N/W of the Eaton Treendale Bridge around the Collie River.

We need to do growth and development responsible so we don't get to over crowded and lose our natural environment and open spaces.

Before the Shire approves buildings in Dardanup, they need to ensure that adequate water, power and sewerage services are available.

Growth & development without exceeding current rates income

The advocacy of Ferguson as a tourist area must be done in a planned and transparent manner. I fear that as tourism increases our shire rates will be increased further - if we as landowners choose not to be part of the tourism industry I fear we will be penalised regardless by increased rates.

Dump the dump. A major demand to stop the dumping of toxins at the Shire tip area "dump the dump".

Ensure new suburb is developed sympathetically.

(Appendix ORD: 12.2.4A)

Theme Priority

Place Building and maintaining local roads

Word cloud (top 100 words)

COMING DISGRACE KEEP SPENT GLENHUON
 HOLES INTERSECTION ESPECIALLY DOWDELLS SERIOUS
 GRAVEL IMPROVEMENTS IMMEDIATELY ROUNDABOUT
 IMPROVEMENT BUSINESS' INTERSECTIONS EDGES
 DRAIN FERGUSON LOOK DETERIORATING POOR HUON
 NARROW TRAFFIC LOCAL CYCLISTS MONEY
 STREET SPEED ROADS DRIVE ONTO VEHICLES
 ATTENTION IMPROVE TERRIBLE OVER LESS NEAR ADEQUATELY
 RURAL NEED ROAD LOTS SHIRE SCHOOL
 HWY PUT BAD EATONRD MORE POT RESURFACING
 PEDESTRIANS LINE IDENTIFICATION SIGN SLOW WEST OLD USE HALE
 LIMIT IDENTIFICATION SIGN SLOW WEST OLD USE HALE
 COMMUNICATION SEAL RECONDITIONING BETTER DANGEROUS
 DEVELOPMENT CONNECTIONS OUT AREAS FORREST
 REGULARLY MAINTENANCE MAIN SPEEDING POTHOLES ALWAYS
 GRADED MAYBE HEADING GLEN PLACE REGION
 LANE

Community Voices

Sample of comments from MARKYT® VoiceBank

Local roads need reconditioning notably Hale Rd and Mahogany Place in Eaton.

Please put a roundabout Eaton Drive and Glenhoun Blv.

Roads need to be up kept all year not just when elections are coming up.

Some local roads need resurfacing and patching of bitumen. Some footpaths need maintenance too.

A lot of cyclists on Ferguson Rd. The road is windy and no place for cyclists or over taking.

Improve local roads + seal more gravel roads.

More traffic because of Cleanaway trucks and others to the Dardanup tip as well as increasing road cyclists. Difficult to manage on poor side roads like Dowdells line.

Some of the roads carry large volumes of traffic. These are showing signs of distress, wear and tear + potholes, street sweeping is a must to prevent verge deteriorating.

The Glen Huon Road onto Eaton Drive needs to be made safer; can be hazardous at times.

(Appendix ORD: 12.2.4A)

Theme Community

Priority

Services and care available for seniors

Word cloud (top 100 words)



Community Voices

Sample of comments from MARKYT® VoiceBank

More activities for seniors and more available transport for them to and from places. A lot of seniors are isolated and need to access essential services and events.

More activities for seniors living in the area.

More availability to information on seniors' services and care that is offered in the Shire.

More ratepayers funding to be used in senior and aged care services instead of spending more on children's playgrounds & equipment that are often rarely in use.

The elderly deserve respect and care; they have paid their taxes all their lives and deserve to be treated well and have good facilities and services and things to do interesting places to go to.

Aging population need more facilities.

Improve the facilities including parking for the senior citizen's area.

Many seniors live in the town of Dardanup, but we all have to travel to Bunbury or Eaton for services. Can the Shire have a meeting once a month to talk with seniors to find out what they need, also provide information.

Theme
Planet

Priority
Conservation and environmental management

Word cloud (top 100 words)

INCREASE UNDERGROUND LISTEN INTERGENERATIONAL DUMP ENVIRONMENT ROAD MANY STOP LOOK PUT RECYCLE DOWN RD DARDANUP RED MAJOR DISGRACE WATER ENVIRONMENTAL WEEDS GOOD ILLEGIBLE CONSERVATION LAND ISSUES TOWN CLOSE ALONG FOOD BEING POLLUTING OPEN GETTING WAYS AREAS SUSTAINABLE ENV PLEASE BIN SHIRE COMMUNITY PROTECTION EFFECTS TREES RUBBISH WASTE WASTE NEAR USE NOXIOUS MGT FURTHER MANAGEMENT NEEDS TIP YEARS HOUSES ALLOWED CLEANAWAY ENOUGH BUILDING FUTURE PROTECT SPRAYING PEOPLE

Community Voices

Sample of comments from MARKYT® VoiceBank

Conservation and environmental management. Keep as much of the natural landscape as we can. Untouched and maintained.

Get rid of the dump at Dardanup.

Rubbish - Cleanaway waste disposal site. An absolute disgrace that Shire has allowed this to happen.

The Shire needs to listen to the community about Cleanaway rubbish tip. Stop taking Perth and Busselton's rubbish. The long term effects on the environment will impact the region for many years to come.

There are signs dotted around Dardanup Townsite and outer areas advertising "Dump the Dump". Please stop sending other towns rubbish to us and polluting our town!.... And underground water!

Areas where wildlife are living to receive more protection from development. These areas of remnant habitat and paddocks need to be reserved.

Sort out the mess you allowed with the waste.

Tip should be for local waste only, better recycling, retain trees, control weeds, more parkland, protect waterways...

Don't increase the size of the Dardanup tip, don't use our tip for the whole of the South West.

(Appendix ORD: 12.2.4A)

Theme
Place

Priority

Footpaths, trails and cycleways

Word cloud (top 100 words)

WALKWAYS THROUGH VEHICLES ENCOURAGE EXERCISE-COMMUNITY
 EXISTING WALKING MILLBRIDGE WAY MAKE CROSSINGS
ROADS ROAD OVER BRIDGE
 CYCLEWAY LINK CREEK TREES NON WATSON
 BETTER MAKING BROKEN WIDEN END MILLARS
 ALONG **PATHS** OFTEN **FOOTPATH** CIRCUIT
 CYCLISTS GREAT **AREAS** **CYCLEWAYS** SHIRE WALK
 RURAL **AREAS** **CYCLEWAYS** ^{MT} WALK
 SAFE GROUND **NEED** **MORE** POORLY STREETS
 DANGEROUS AREA **NEED** **MORE** LIGHTS LIKE
 NETWORK **FOOTPATHS** MAINTAINED
 PATHWAYS **BIKE** **CYCLE** VEHICLE **TRAILS** COMMITMENTS
 NEEDED TOWN EITHER ALWAYS EVERY BUNBURY
 NEEDS **DARDANUP** WALKWAY **ACCESS** GOOD
 MAINTAIN PEOPLE LOT REPAIR WAYS OLDER OLD DEVELOPED
 LOTS OCCASIONALLY USE **WEST** **EATON**
KEEP TOWNSITE **PATH** **WEST** **EATON**
 STREET BUSSELTON ADDITIONAL **BIKES** AROUND
 EXISTENT RESERVE DEVELOP PROVIDE CONNECT

Community Voices

Sample of comments from MARKYT® VoiceBank

Footpaths: Poorly maintained or non-existent.

Make real commitments to addressing the dominance of motor vehicles. Provide footpaths on all streets, create cycleways (best practice) across the Shire.

More cycleways needed In various areas to keep people and bikes off the roads.

We need more areas developed for bike trails, walking trails etc.

It is a scary feeling to use footpaths between certain streets after dark. Can flood lights be installed at each end of the footpaths? Make them more user friendly. Plant some ground covers etc.

More cycle paths in rural areas. Footpath maintenance and inspection.

The building of footpaths and cycleways to keep them off narrow roads. In rural West Dardanup.

Footpaths are non-existent in older parts of Eaton.

Footpaths, trails and cycleways require immediate repair especially in Eaton. Additional cycleways are required.

(Appendix ORD: 12.2.4A)

Theme Place

Priority

Lighting of streets and public places

Word cloud (top 100 words)

DESPITE
 DISABLED
 EXISTENT
 ILLEGIBLE
 CHECKING
 BRIGHTER
 LIGHT
 MAINTENANCE
 DANGEROUS
 ESTABLISHED
 HAMILTON
 BELIEVE
 HAZARDOUS
 FOOTPATH
 CAMFIELD
 BREAKINS
 WALKING
 ESPECIALLY
 CHARLOTTE
 WALK-WAY
 UNDERGROUND
 DISCOURAGE
 PEOPLE
 UPGRADE
 ORANGE
 SOMEONE
 COLLIE
 CHECK
 CUDLISS
 EXERCISE
 THOROUGHFARES
 PARKS
 DRIVE
 WATSON
 ISSUES
 DOING
 CRACKS
 NEEDED
 UNWELCOME
 READING
 PUT
 LIGHTS
 DURING
 THROUGH
 NEEDLES
 BROKEN
 MILLBRIDGE
 PARK
 ELDERLY
 NEED
 ALONG
 WORKING
 ENOUGH
 IMPROVE
 CRIME
 BETTER
 SHIRE
 STREETS
 VISIBILITY
 FOOTPATHS
 THE SAND
 AROUND
 MONTHS
 LOFTHOUSE
 WALK
 REPRESENTATION
 UNDERGROUND
 TOWNSHIP
 CORNERS
 DARK
 ISDELL
 BULBS
 PATHWAYS
 POOR
 SAFETY
 NIGHT
 MAJOR
 EATON
 MILLERS
 EXISTING
 SECURITY
 GARDENS

Community Voices

Sample of comments from MARKYT® VoiceBank

Fix the lighting issues (or lack of lighting) along the Millers Creek walk path. There are a lot of people who use this path and during hours of low/no light it is quite dangerous. There are a lot of honky nuts that fall and cracks in the path which are quite hazardous when the lights don't work.

Upgrade the street lights and footpaths.

Improve and fix lighting along footpaths. Brighter for people walking as it gives a sense of security.

Lighting - less crime more visibility.

More street lights in right places.

Street lighting I can't believe how long lights are not fixed.

Lighting of our streets in Dardanup township is not good. Our streets need more lighting on street corners especially on major roads and in the township.

More lighting and pathways in side streets to enable elderly and disabled to exercise more.

Fix all the broken lights on Eaton Drive; continually dark.

(Appendix ORD: 12.2.4A)

Word cloud (top 100 words)



Community Voices

Sample of comments from MARKYT® VoiceBank

More of this! Currently very minimal done in this area. No support for local clubs from council. Better sporting grounds needed in Dardanup and Eaton.

Sporting areas look tired & underserviced.

Better sporting grounds and pavilions.

Give all major sporting facilities equal financial assistance.

Updating + modernising both structural and contents of facilities e.g. junior footy club, family centre hasn't changed for over 30 years; looking tired.

While having a lot of facilities, we do not have a public swimming pool. Put the path through the Eaton part of swampy area near Old Coast Rd and Charterhouse St.

Dardanup is a growing township. We would love to develop the Wells Recreation Centre. A pool would be fantastic set up similar to Harvey Pool.

Need a swimming pool.

Upgrade Wells Rec ground and Pratt Road Sports grounds.

Familiarity with local services and facilities

Familiarity with local services and facilities

Higher levels of familiarity

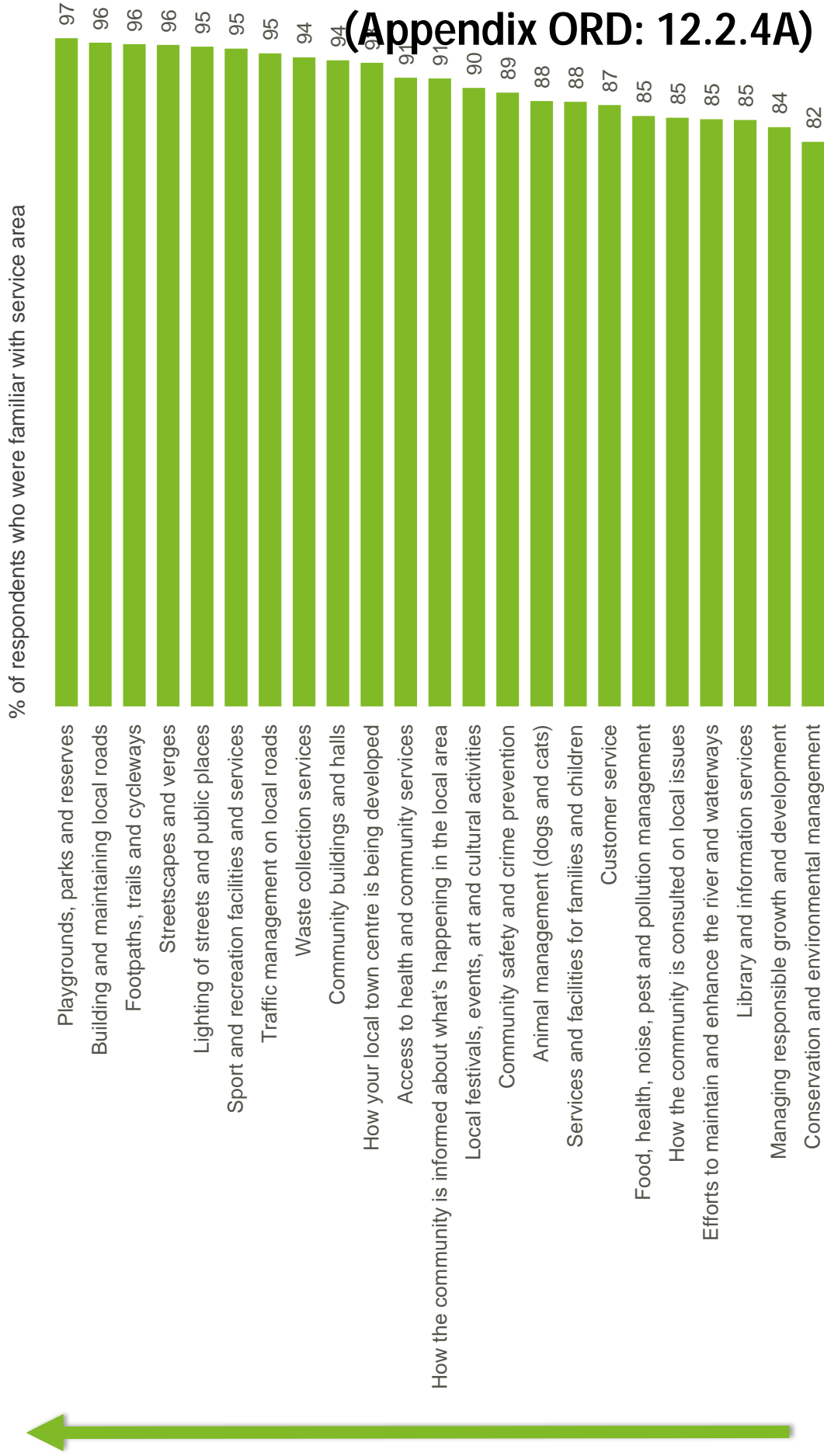


Chart shows proportion of respondents who were familiar enough with the service area to rate performance.

Familiarity with local services and facilities

Lower levels of familiarity

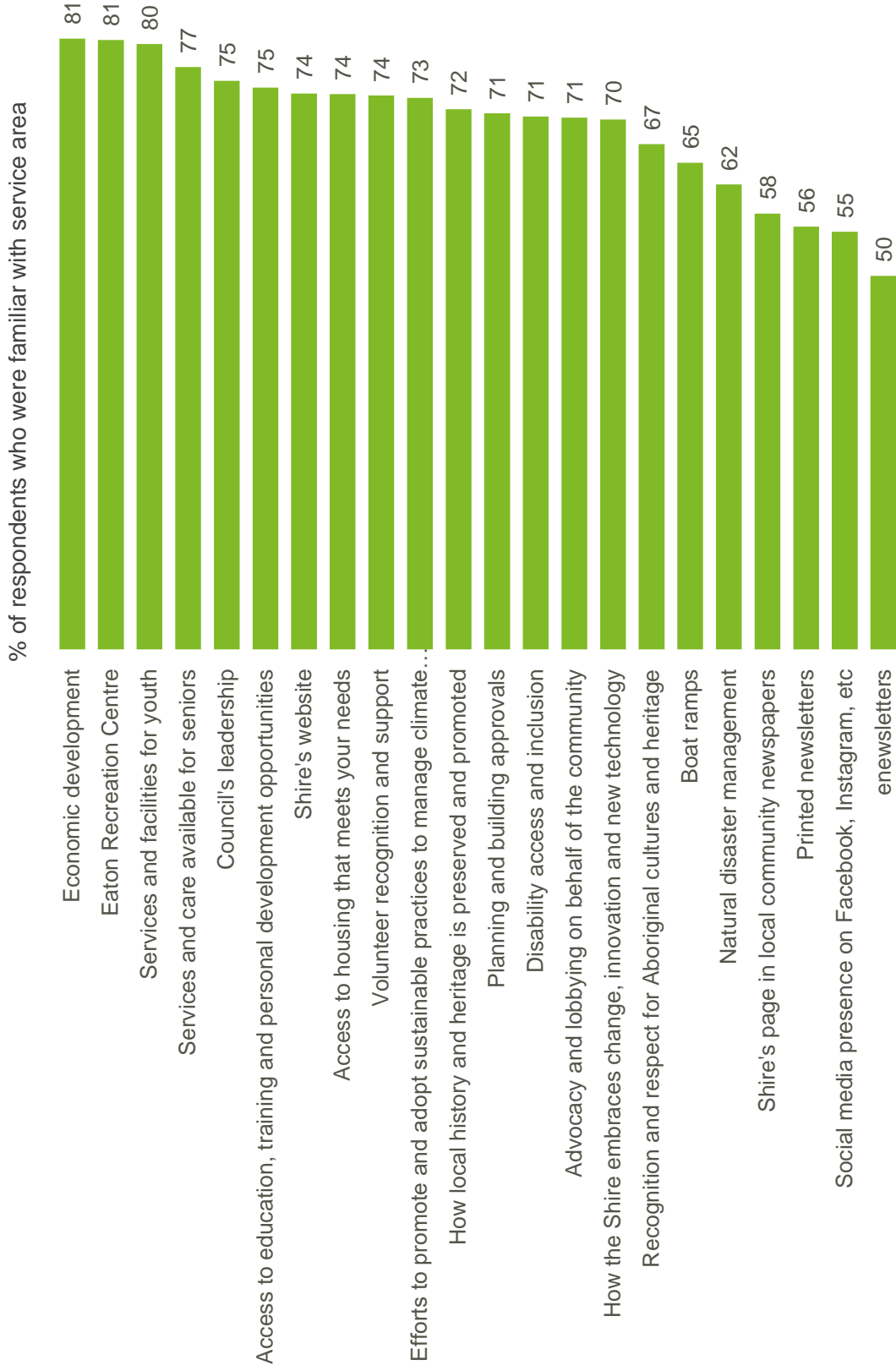


Chart shows proportion of respondents who were familiar enough with the service area to rate performance.

Governance

Council's leadership

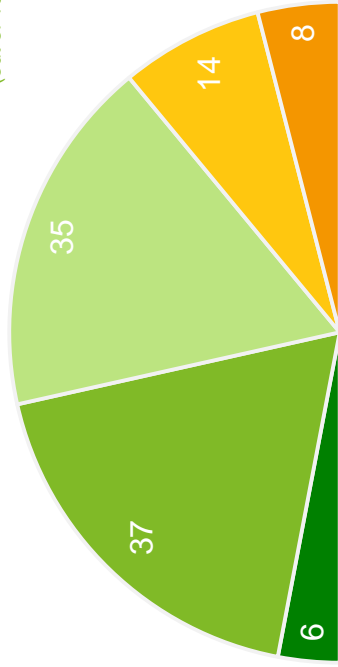
Performance ratings

% of respondents

78%

55

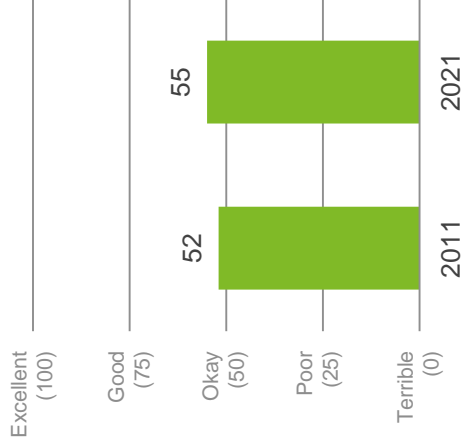
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

55

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances		Other groups																																	
Total	55	Male	59	Female	55	No children	63	Have child 0-5	53	Have child 6-12	50	Have child 13-17	49	Have child 18+	50	18-34 years	50	35-54 years	51	55+ years	61	Disability	59	Burekup	50	Dardanup / D'rup West	40	Eaton / Millbridge	60	Ferguson Valley	46	Rural#	48	Business owner / mgr	46

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 453).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

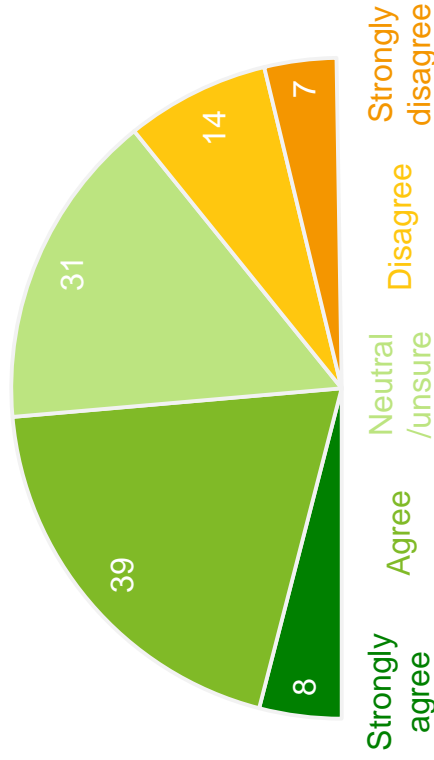
The Shire of Dardanup has developed and communicated a clear vision for the area

Level of agreement

% of respondents

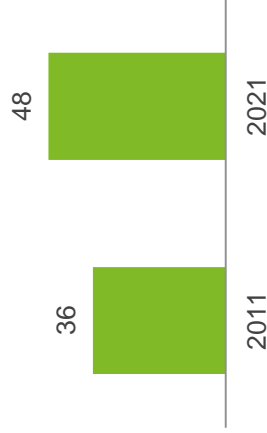
48%*

Total Agree



Trend Analysis

% agree



MARKYT Industry Standards

% agree



Shire of Dardanup 48

Industry High 55

Industry Average 36

(Appendix ORD: 122.4A)

Variations across the community

% agree

	Local resident variances						Other groups												
	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business owner / mgr	Community group
	48	42	53	51	51	40	39	36	45	41	56	52	45	30	54	27	50	36	36

Q. How strongly do you agree or disagree with the following statements?

Base: All respondents, excludes 'no response' (n = 595). # Small base size (<20 respondents)

*Where sub-totals add to ±1% of the parts, this is due to rounding errors to zero decimal places.

Advocacy and lobbying on behalf of the community to influence decisions, support local causes, etc

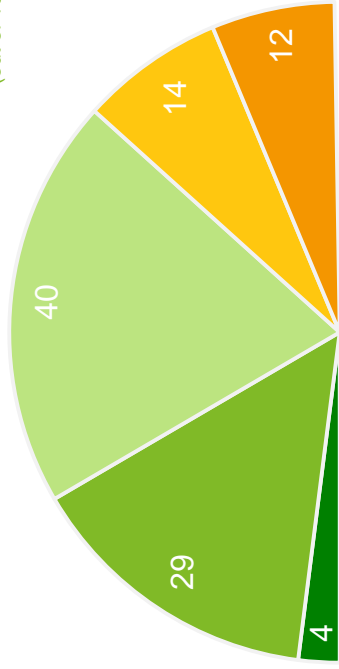
Performance ratings

% of respondents

73%

50

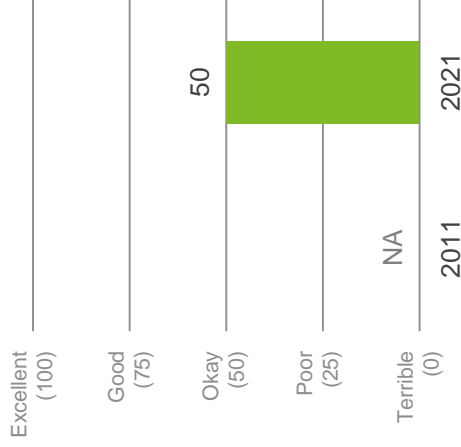
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

50

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Performance Index Score		Local resident variances					Other groups																														
Total	50	Male	45	Female	55	No children	50	Have child 0-5	59	Have child 6-12	49	Have child 13-17	48	Have child 18+	40	18-34 years	46	35-54 years	46	55+ years	56	Disability	54	Burekup	48	Dardanup / D'rup West	37	Eaton / Millbridge	56	Ferguson Valley	39	Rural#	47	Business owner / mgr	40	Community group	50

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 424).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

How the community is consulted on local issues

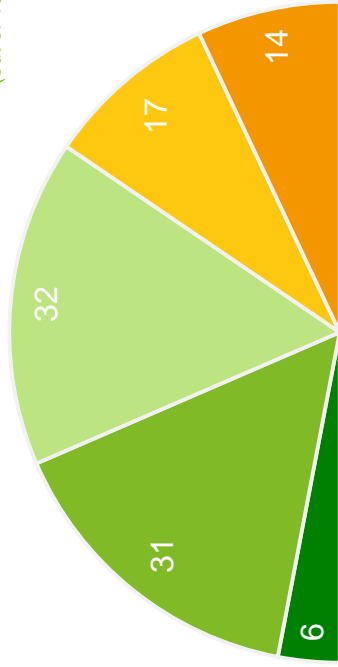
Performance ratings

% of respondents

69%

49

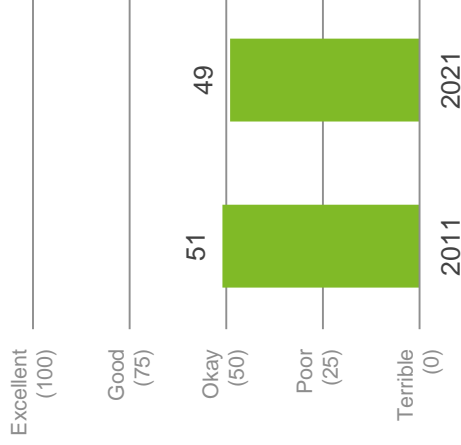
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

49

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Other groups

Performance Index Score	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business owner / mgr	Community group
49	44	54	50	55	44	49	43	47	47	47	54	54	45	34	55	40	41	40	49

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 512).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

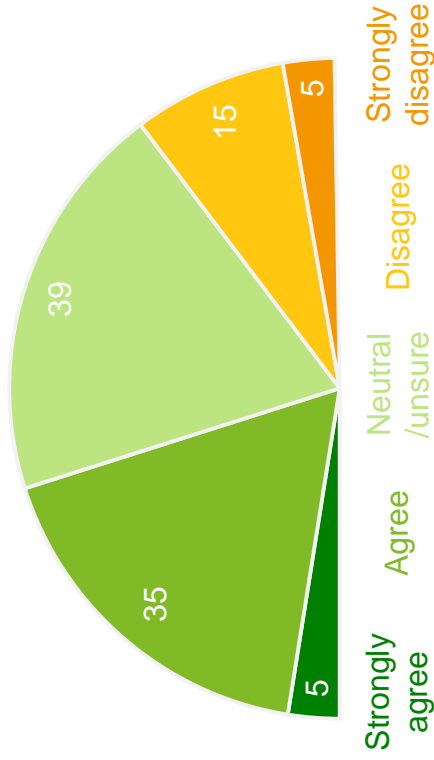
Elected Members (the President and Councillors) have a good understanding of community needs

Level of agreement

% of respondents

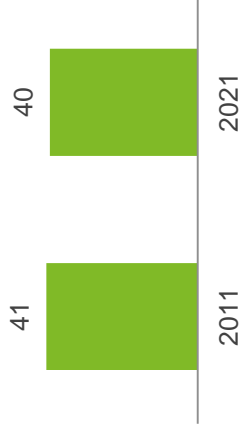
40%

Total Agree



Trend Analysis

% agree



MARKYT  Industry Standards
% agree



Shire of Dardanup

40

Industry High

44

Industry Average

33

(Appendix ORD: 122.4A)

Variances across the community

% agree

Local resident variances

Other groups

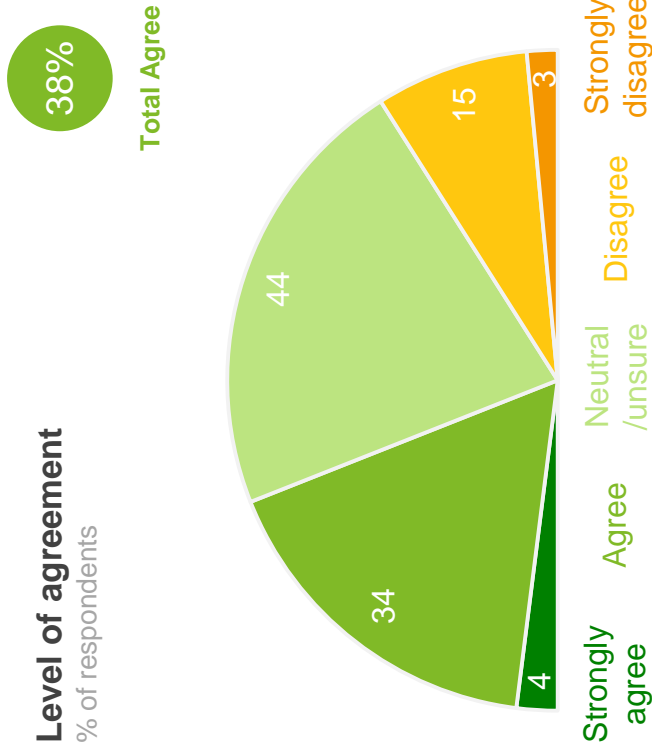
Category	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#
Other groups	31	Business owner / mgr	31	Community group	31	31	31	31	31	31	31	31	31	31	31	31	31
Local resident variances	40	34	46	46	46	39	25	28	39	30	51	45	32	25	46	24	42

Q. How strongly do you agree or disagree with the following statements?

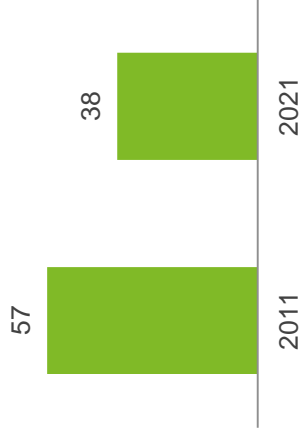
Base: All respondents, excludes 'no response' (n = 595). # Small base size (<20 respondents)

Staff have a good understanding of community needs

Level of agreement % of respondents



Trend Analysis % agree



MARKYT Industry Standards % agree



Shire of Dardanup 38
Industry High 44
 Industry Average 35

(Appendix ORD: 122.4A)

Variations across the community

% agree

	Local resident variances						Other groups												
	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business owner / mgr	Community group
	38	31	44	43	45	38	25	19	34	32	48	41	43	27	42	24	35	29	35

Q. How strongly do you agree or disagree with the following statements?

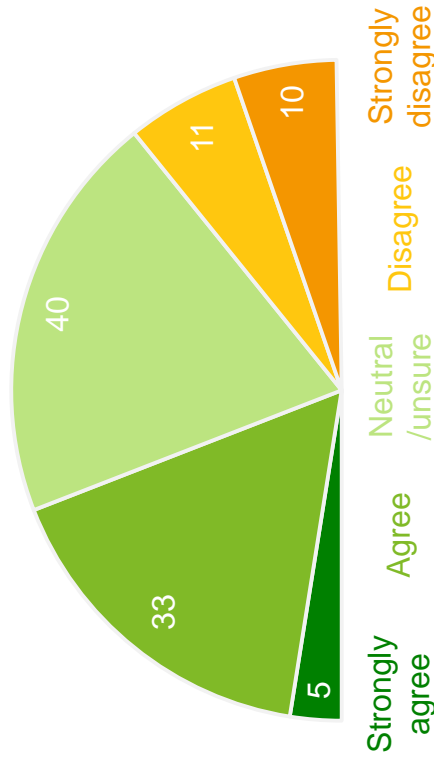
Base: All respondents, excludes 'no response' (n = 589). # Small base size (<20 respondents)

The Shire listens to and respects community views

Level of agreement % of respondents

38%

Total Agree



Trend Analysis % agree



MARKYT Industry Standards % agree



Shire of Dardanup 38
Industry High 5
 Industry Average 30

(Appendix ORD: 122.4A)

Variations across the community

% agree

Local resident variances

Other groups

Category	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#
Other groups	29	Business owner / mgr	Community	Local resident variances	38	32	43	42	46	46	38	38	30	25	43	29	35

Q. How strongly do you agree or disagree with the following statements?

Base: All respondents, excludes 'no response' (n = 593). # Small base size (<20 respondents)

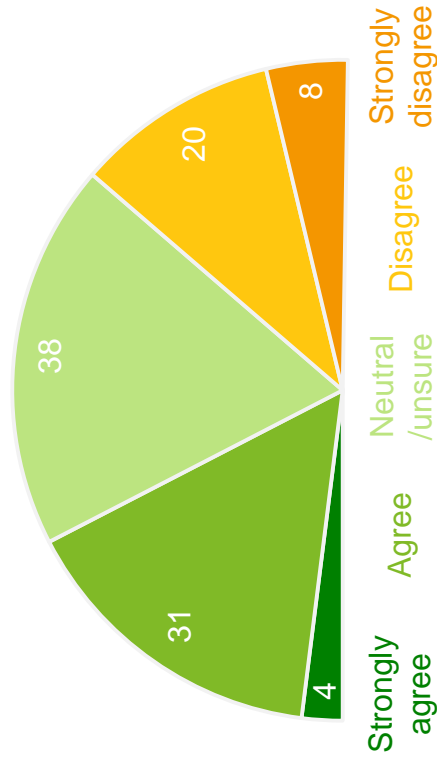
The Shire clearly explains reasons for decisions and how residents' view are taken into account

Level of agreement

% of respondents

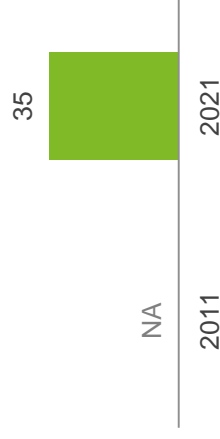
35%

Total Agree



Trend Analysis

% agree



MARKYT Industry Standards

% agree



Shire of Dardanup
Industry High
 Industry Average

35

44

28

(Appendix ORD: 122.4A)

Variances across the community

% agree

% agree

Local resident variances

Other groups

Category	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#
Total	27	41	38	43	23	19	16	37	23	44	38	30	22	40	13	35
Business owner / mgr																
Community																

Q. How strongly do you agree or disagree with the following statements?

Base: All respondents, excludes 'no response' (n = 591). # Small base size (<20 respondents)

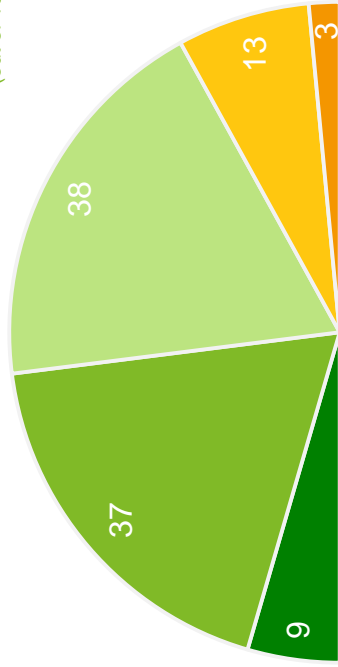
How the Shire embraces change, innovation and new technology

Performance ratings

% of respondents



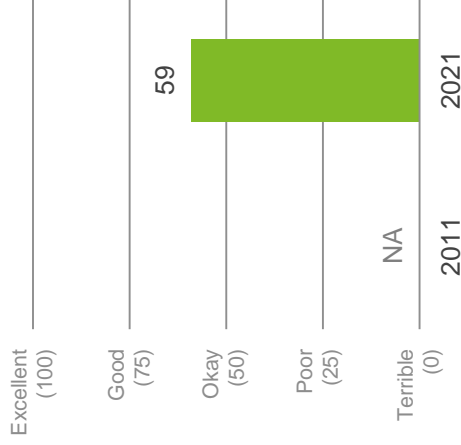
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

59

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances		Other groups					
Total	59	Male	55	Female	63	Business owner / mgr	52
18-34 years	58	No children	62	Have child 0-5	61	Eaton / Millbridge	62
35-54 years	54	Have child 6-12	55	Have child 13-17	56	Ferguson Valley	47
55+ years	65	Have child 18+	50	Disability	62	Rural#	53
Dardanup / Burekup	60	Dardanup / West	51	Other groups	59	Community	59

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 423).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Customer service

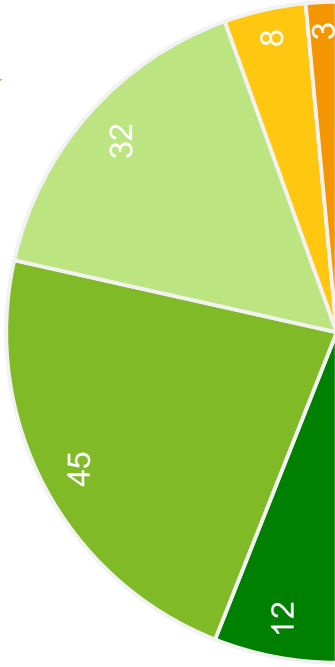
Performance ratings

% of respondents

89%

64

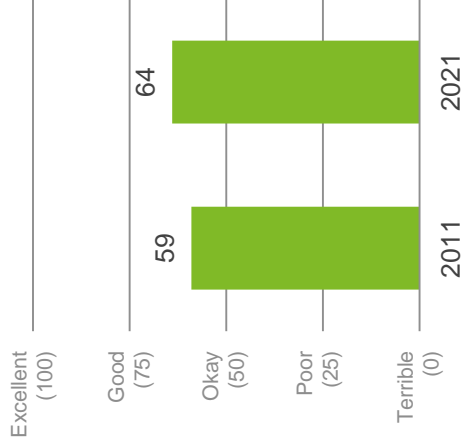
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

64

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Other groups

Performance Index Score	Male	Female	Total	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / Millbridge	Eaton / Ferguson Valley	Rural#	
64	63	64	64	68	66	58	62	49	67	59	66	62	56	59	66	65	51

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 523).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Communication

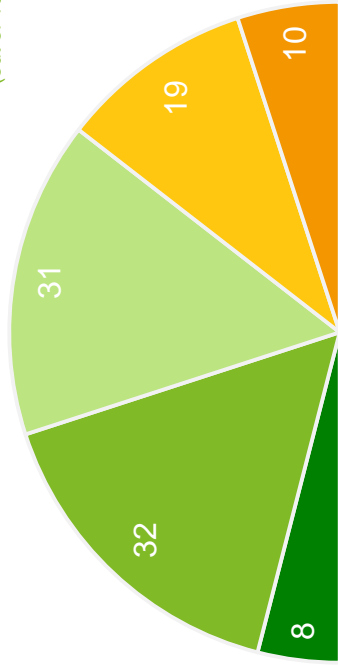
How the community is informed about what's happening in the local area

Performance ratings

% of respondents



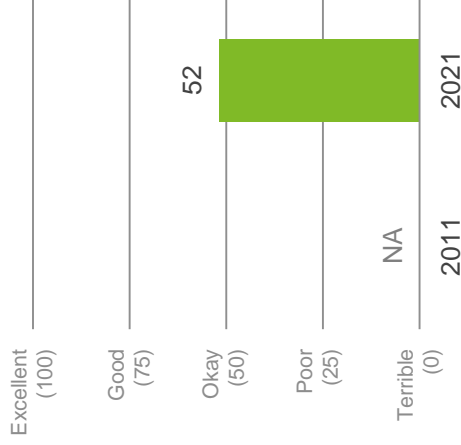
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

52

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Performance Index Score	Male	Female	Total	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#
52	49	55	54	55	47	54	45	51	50	56	57	47	38	58	43	43	44

Other groups

Business owner / mgr
Community group

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 546).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

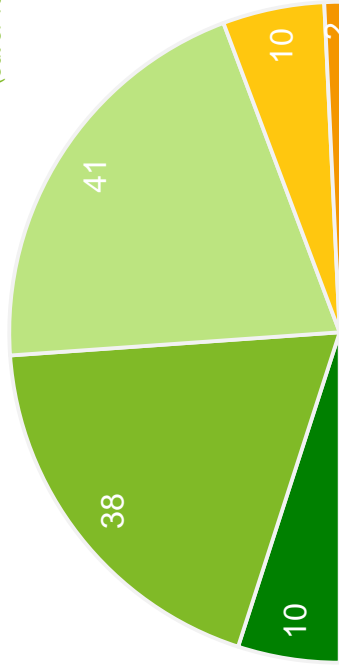
Performance ratings

% of respondents

89%

61

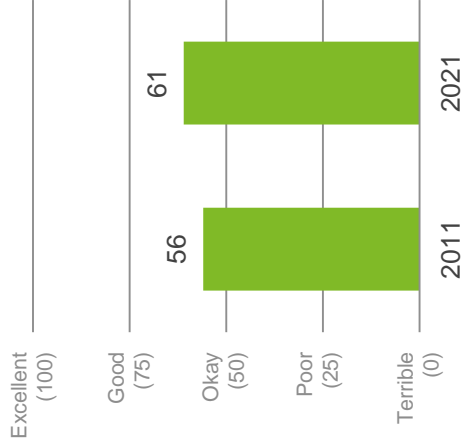
Positive Performance Index Score rating* (out of 100)



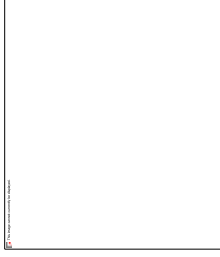
Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT  **Industry Standards**
Performance Index Score



Shire of Dardanup 61

Industry High

Industry Average 58

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Other groups

Performance Index Score	Local resident variances	Other groups
61	Total	Business owner / mgr
61	Male	Community
61	Female	
63	No children	
62	Have child 0-5	
56	Have child 6-12	
57	Have child 13-17	
52	Have child 18+	
62	18-34 years	
58	35-54 years	
64	55+ years	
63	Disability	
50	Burekup	
55	Dardanup / D'rup West	
65	Eaton / Millbridge	
48	Ferguson Valley	
59	Rural#	

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 443).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Social media presence on Facebook, Instagram, etc

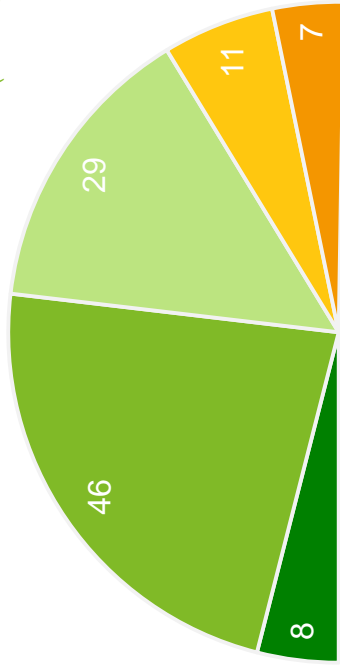
Performance ratings

% of respondents

83%

59

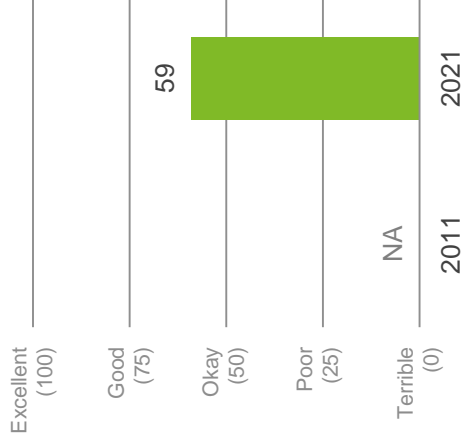
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

59

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Performance Index Score	Male	Female	Total	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#
59	55	63	59	56	65	60	62	48	63	56	59	59	61	58	60	49	50

Other groups

Performance Index Score	Business owner / mgr	Community
53	53	59

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 333).

Small base size (<20 respondents)

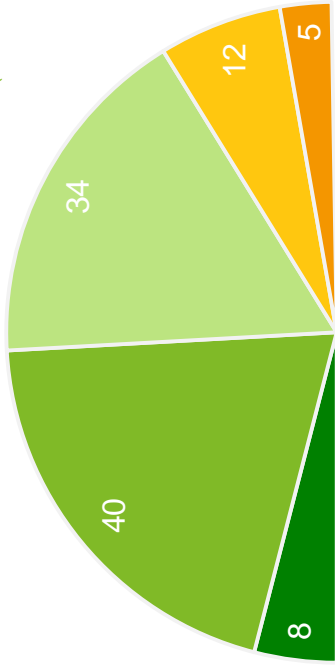
* Positive Rating = excellent, good + okay

Performance ratings

% of respondents



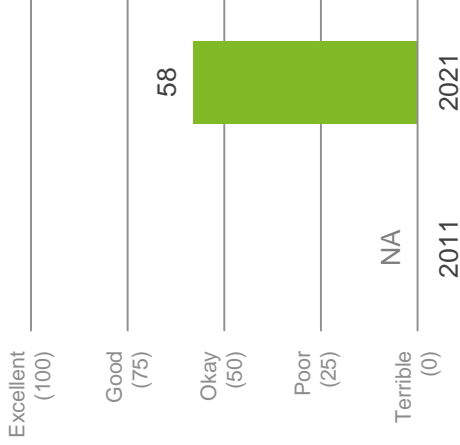
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

58

Industry High

60

Industry Average

60

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

Performance Index Score	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / Millbridge	Eaton / Ferguson Valley	Rural#
58	58	56	60	62	56	53	57	54	60	55	61	58	49	53	61	63

Local resident variances

Other groups

Other groups	Performance Index Score
Business owner / mgr	55
Community group	55

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 298).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

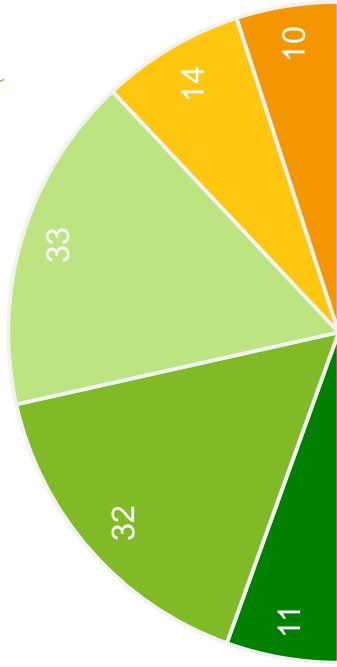
Performance ratings

% of respondents

76%

55

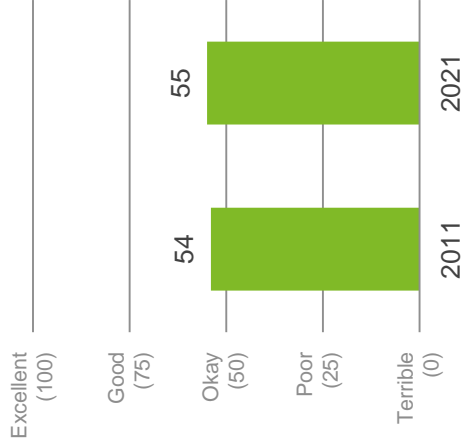
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

55

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances		Other groups																																			
Total	55	Male	56	Female	56	No children	57	Have child 0-5	58	Have child 6-12	45	Have child 13-17	56	Have child 18+	47	18-34 years	61	35-54 years	48	55+ years	58	Disability	60	Burekup	39	Dardanup / Millbridge	66	Eaton / Ferguson Valley	54	Millbridge	54	Ferguson Valley	41	Rural#	58	Business owner / mgr	47

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 337).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Shire's page in local community newspapers

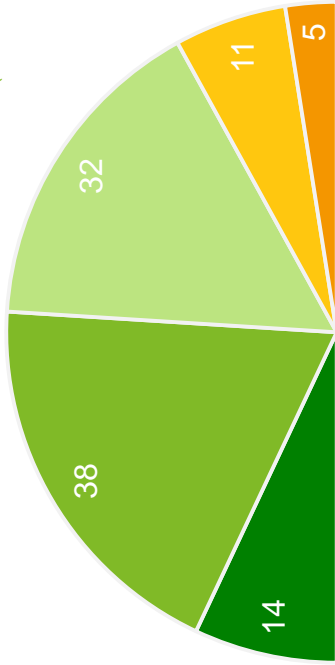
Performance ratings

% of respondents

84%

61

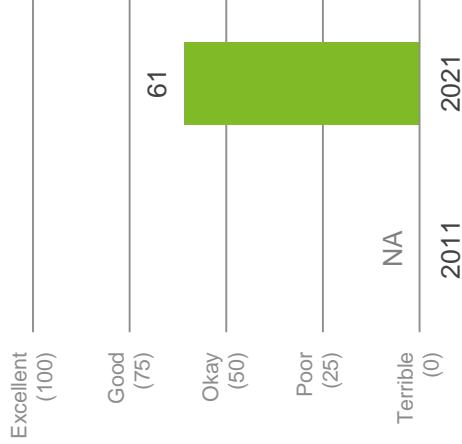
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

61

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Performance Index Score	Male	Female	Total	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / Millbridge / Eaton / Ferguson Valley Rural#	Other groups	
61	59	64	61	63	68	48	59	45	68	55	62	60	45	59	63	45

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 348).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Community Development

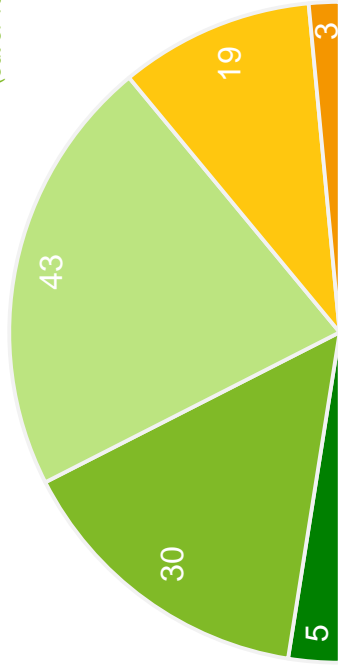
Services and facilities for youth

Performance ratings

% of respondents



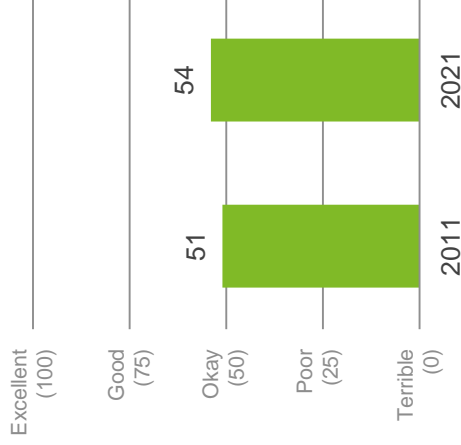
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

54

Industry High

63

Industry Average

48

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Other groups

Performance Index Score	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business owner / mgr	Community group
54	54	57	51	57	53	48	47	53	54	52	56	53	54	49	55	63	42	57	48

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 483).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Services and facilities for families and children

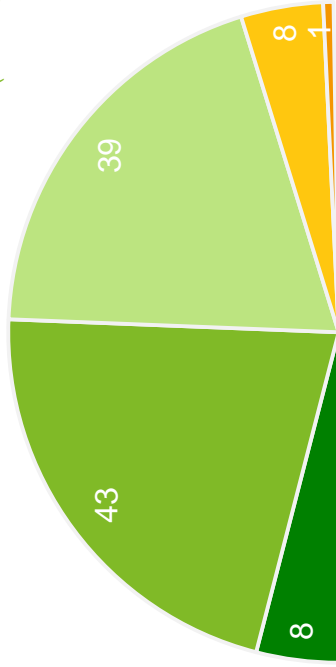
Performance ratings

% of respondents

90%

62

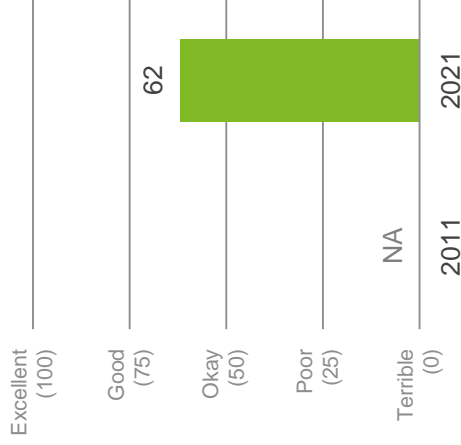
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

62

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Performance Index Score	Male	Female	Total	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#
62	64	61	62	64	62	58	59	59	60	62	64	63	62	52	65	65	52

Other groups

Business owner / mgr	63
Community group	59

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 526).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

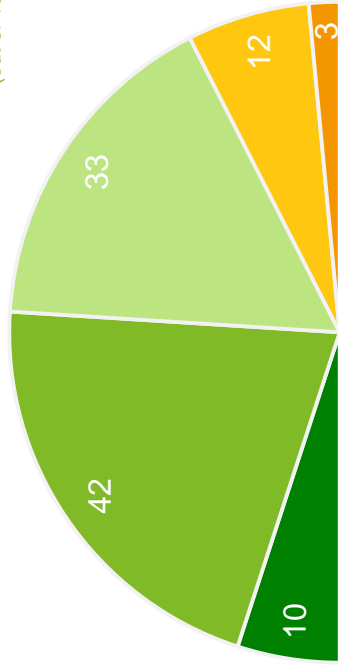
Services and care available for seniors

Performance ratings

% of respondents



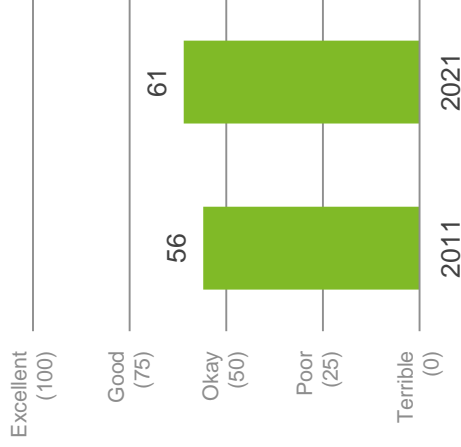
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

61

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances		Other groups									
Performance Index Score	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business owner / mgr	Community group
Total	61	63	60	59	66	59	58	64	63	64	59
Male	63	60	59	66	59	51	64	71	48	59	59
Female	60	63	64	63	57	51	64	71	48	59	59
No children	59	63	64	63	57	51	64	71	48	59	59
Have child 0-5	66	63	64	63	57	51	64	71	48	59	59
Have child 6-12	58	63	64	63	57	51	64	71	48	59	59
Have child 13-17	64	63	64	63	57	51	64	71	48	59	59
Have child 18+	63	63	64	63	57	51	64	71	48	59	59

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 464).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

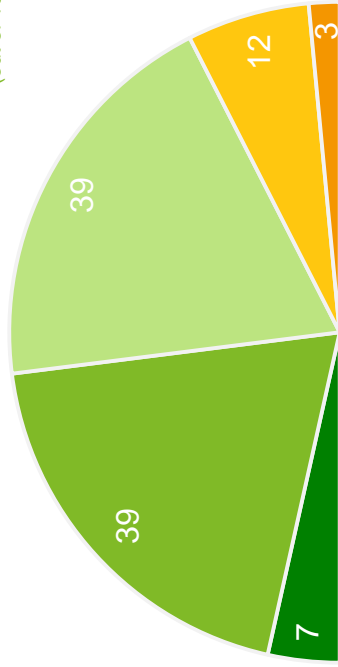
Disability access and inclusion

Performance ratings

% of respondents



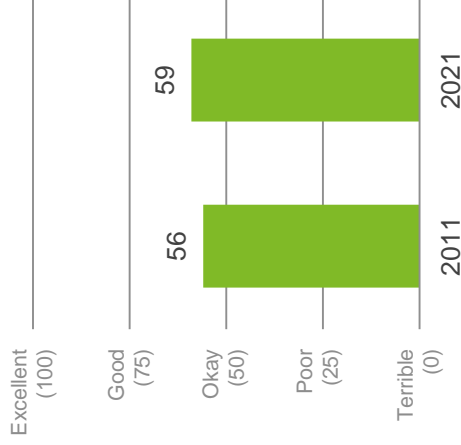
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

59

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups																												
Total	59	Male	61	Female	56	No children	58	Have child 0-5	65	Have child 6-12	55	Have child 13-17	59	Have child 18+	61	18-34 years	63	35-54 years	59	55+ years	56	Disability	51	Burekup	49	Dardanup / D'rup West	51	Eaton / Millbridge	61	Ferguson Valley	68	Rural#	45	Business owner / mgr	62

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 425).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

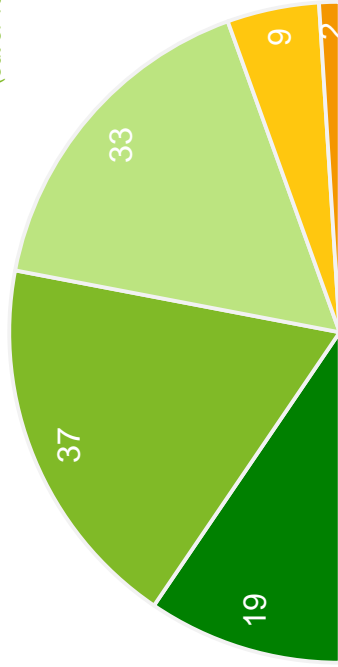
Recognition and respect for Aboriginal cultures and heritage

Performance ratings

% of respondents



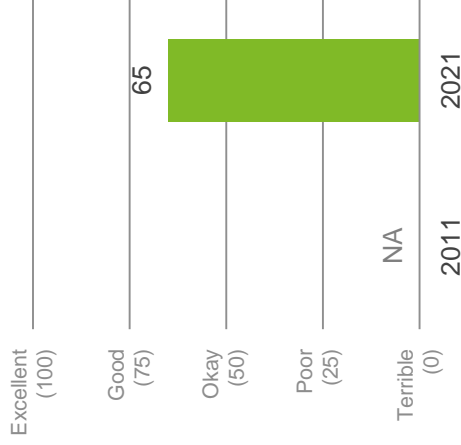
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

65

74

65

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances		Other groups																															
Total	65	Male	72	Female	59	No children	65	Have child 0-5	70	Have child 6-12	58	Have child 13-17	65	Have child 18+	64	18-34 years	73	35-54 years	62	55+ years	62	Disability	58	Burekup	56	Dardanup / D'rup West	65	Eaton / Millbridge	66	Ferguson Valley	74	Rural#	55

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 403).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Volunteer recognition and support

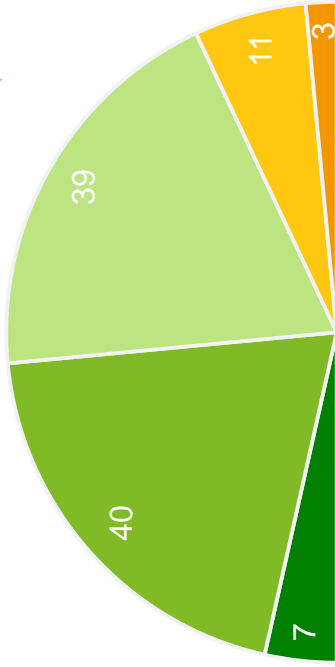
Performance ratings

% of respondents

86%

59

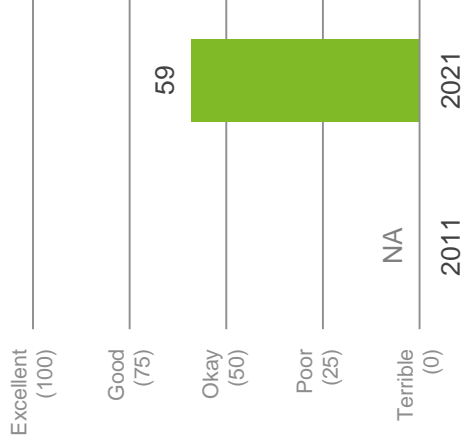
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

59

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances		Other groups																																			
Total	59	Male	59	Female	60	No children	60	Have child 0-5	60	Have child 6-12	56	Have child 13-17	56	Have child 18+	61	18-34 years	53	35-54 years	59	55+ years	64	Disability	60	Burekup	63	Dardanup / D'rup West	52	Eaton / Millbridge	60	Ferguson Valley	75	Rural#	60	Business owner / mgr	68	Community group	69

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 442).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Community Wellbeing

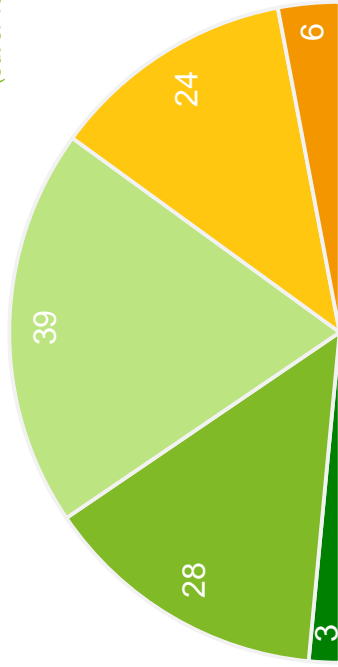
Community safety and crime prevention

Performance ratings

% of respondents



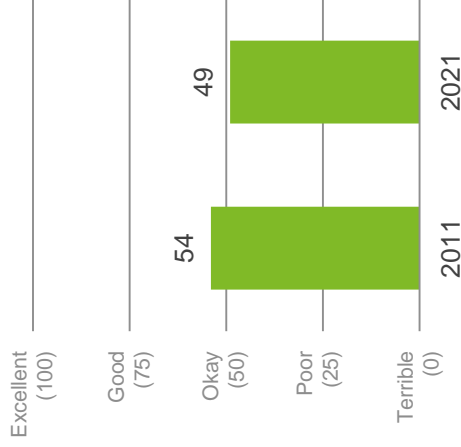
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

49

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Other groups		Local resident variances						
Business owner / mgr	56	Dardanup / Burekup	46	46	46	49	46	46
Community	59	Disability	46	49	49	49	49	49
Eaton / Millbridge	50	18-34 years	46	46	46	46	46	46
Ferguson Valley	65	35-54 years	46	49	49	49	49	49
Rural#	52	55+ years	46	49	49	49	49	49
Total	49	Have child 18+	49	49	49	49	49	49
Male	46	Have child 13-17	46	46	46	46	46	46
Female	53	Have child 6-12	46	46	46	46	46	46
No children	49	Have child 0-5	46	46	46	46	46	46
Have child	57	Have no child	46	46	46	46	46	46

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 534).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

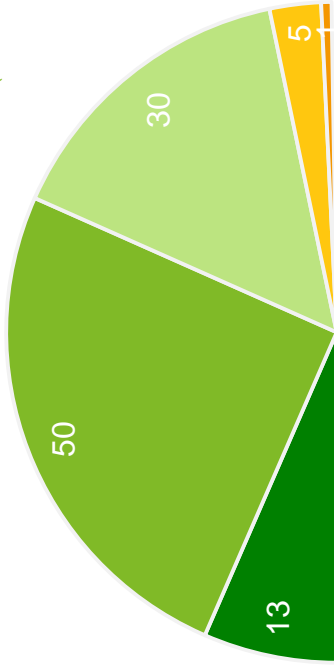
Access to housing that meets your needs

Performance ratings

% of respondents



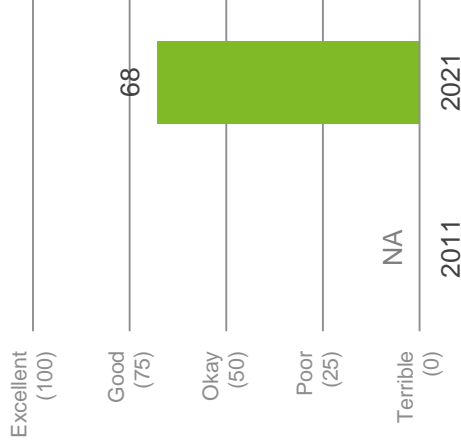
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

68

Industry High

Industry Average

59

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances		Other groups																																	
Total	68	Male	68	Female	68	No children	68	Have child 0-5	73	Have child 6-12	66	Have child 13-17	64	Have child 18+	68	18-34 years	73	35-54 years	66	55+ years	64	Disability	61	Burekup	70	Dardanup / D'rup West	63	Eaton / Millbridge	69	Ferguson Valley	76	Rural#	59	Business owner / mgr	60

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 443).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Access to health and community services

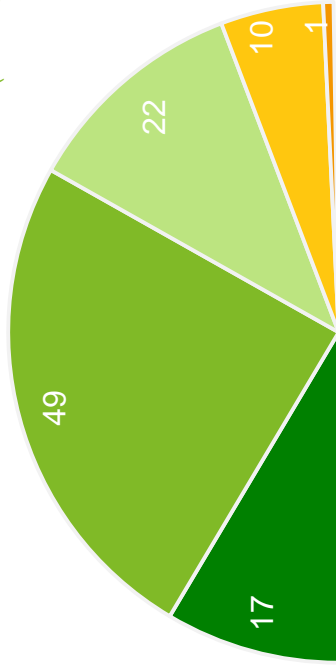
Performance ratings

% of respondents

88%

68

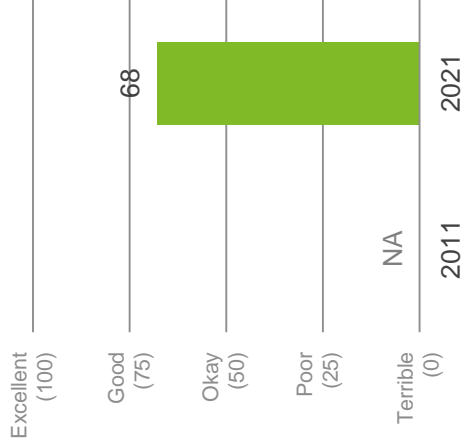
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

68

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances		Other groups																																	
Total	68	Male	68	Female	68	No children	67	Have child 0-5	75	Have child 6-12	64	Have child 13-17	63	Have child 18+	62	18-34 years	69	35-54 years	66	55+ years	68	Disability	67	Burekup	59	Dardanup / D'rup West	48	Eaton / Millbridge	73	Ferguson Valley	64	Rural#	54	Business owner / mgr	62

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 547).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

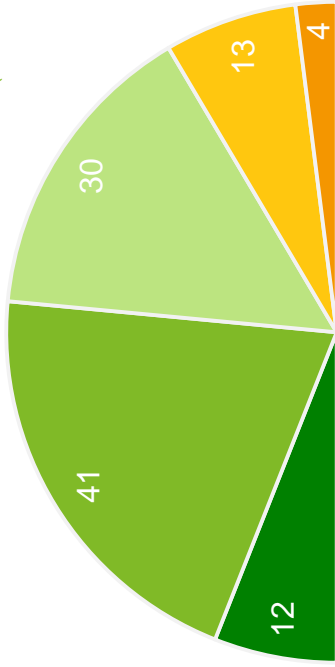
Community buildings and halls

Performance ratings

% of respondents



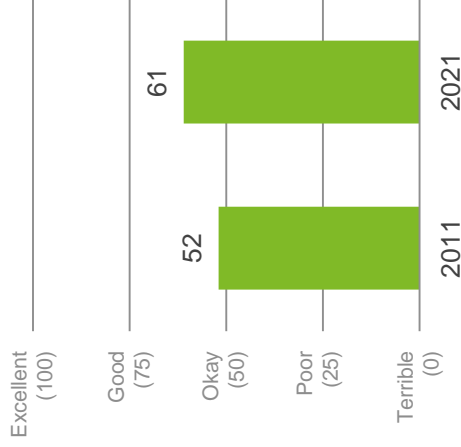
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

61

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Performance Index Score	Male	Female	Total	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#
61	62	59	61	63	61	52	57	56	63	57	62	59	56	47	65	60	48

Other groups

Business owner / mgr	58
Community group	60

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 562).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

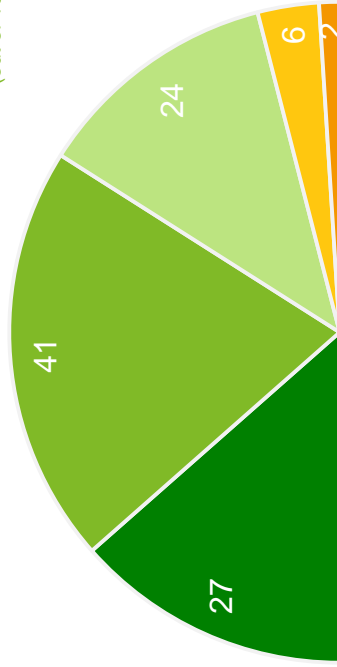
Sport and recreation facilities and services

Performance ratings

% of respondents



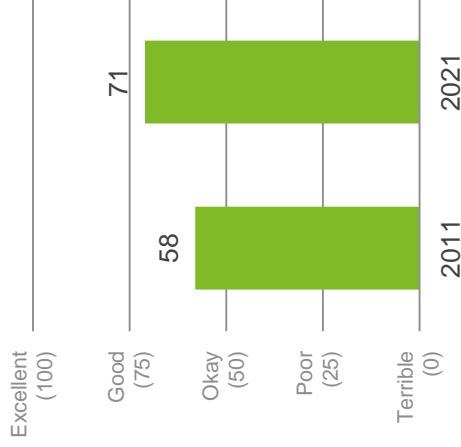
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

71

87

67

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Performance Index Score		Local resident variances					Other groups																														
Total	71	Male	75	Female	69	No children	73	Have child 0-5	73	Have child 6-12	62	Have child 13-17	63	Have child 18+	64	18-34 years	76	35-54 years	68	55+ years	72	Disability	70	Burekup	58	Dardanup / D'rup West	58	Eaton / Millbridge	76	Ferguson Valley	65	Rural#	65	Business owner / mgr	65	Community group	71

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 572).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

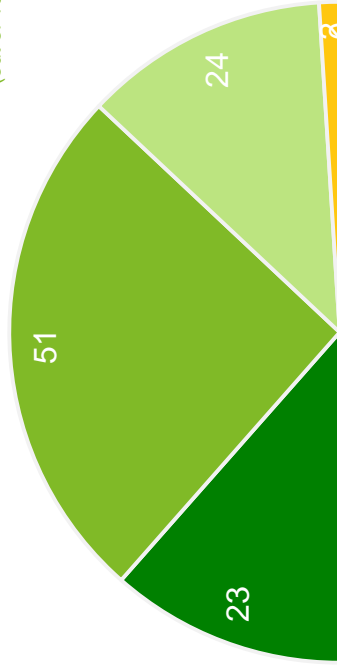
Eaton Recreation Centre

Performance ratings

% of respondents



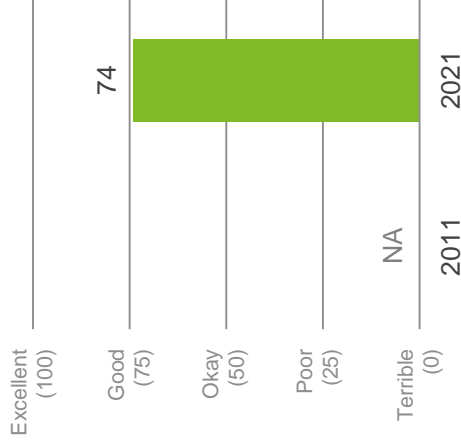
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

74

Industry High

83

Industry Average

79

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups							
Total	74	73	74	74	76	70	70	72	75	70	70	74	78	75
Male	73	74	74	76	70	70	70	72	75	70	70	74	78	75
Female	74	74	74	76	70	70	70	72	75	70	70	74	78	75
No children	74	74	74	76	70	70	70	72	75	70	70	74	78	75
Have child 0-5	76	76	76	76	70	70	70	72	75	70	70	74	78	75
Have child 6-12	70	70	70	70	70	70	70	72	75	70	70	74	78	75
Have child 13-17	66	66	66	66	66	66	66	66	66	66	66	66	66	66
Have child 18+	71	71	71	71	71	71	71	71	71	71	71	71	71	71
18-34 years	73	73	73	73	73	73	73	73	73	73	73	73	73	73
35-54 years	72	72	72	72	72	72	72	72	72	72	72	72	72	72
55+ years	75	75	75	75	75	75	75	75	75	75	75	75	75	75
Disability	69	69	69	69	69	69	69	69	69	69	69	69	69	69
Burekup	70	70	70	70	70	70	70	70	70	70	70	70	70	70
Dardanup / D'rup West	70	70	70	70	70	70	70	70	70	70	70	70	70	70
Eaton / Millbridge	74	74	74	74	74	74	74	74	74	74	74	74	74	74
Ferguson Valley	83	83	83	83	83	83	83	83	83	83	83	83	83	83
Rural#	78	78	78	78	78	78	78	78	78	78	78	78	78	78
Business owner / mgr	75	75	75	75	75	75	75	75	75	75	75	75	75	75
Community group	74	74	74	74	74	74	74	74	74	74	74	74	74	74

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 486).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

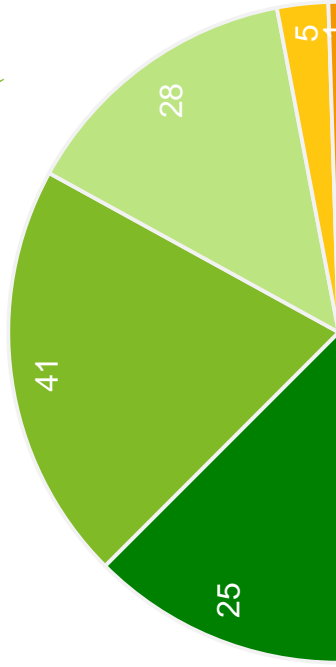
Playgrounds, parks and reserves

Performance ratings

% of respondents



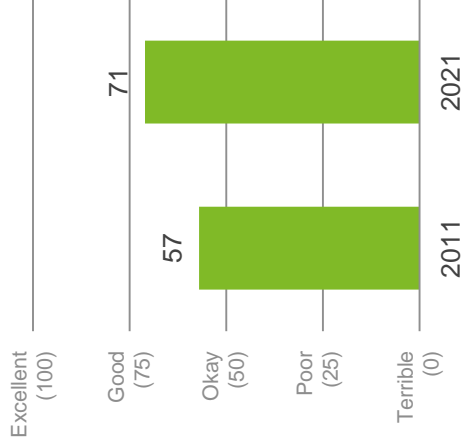
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

71

Industry High

81

Industry Average

68

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups				
Total	71	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / Millbridge	Eaton / Ferguson Valley	Rural#	Business owner / mgr	Community group
Male	70	73	67	73	70	65	59	72	63	71	71
Female	71	73	67	73	70	65	59	72	63	71	71
No children	73	73	67	73	70	65	59	72	63	71	71
Have child 0-5	63	73	67	73	70	65	59	72	63	71	71
Have child 6-12	65	73	67	73	70	65	59	72	63	71	71
Have child 13-17	68	73	67	73	70	65	59	72	63	71	71
Have child 18+	68	73	67	73	70	65	59	72	63	71	71

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 581).

Small base size (<20 respondents)

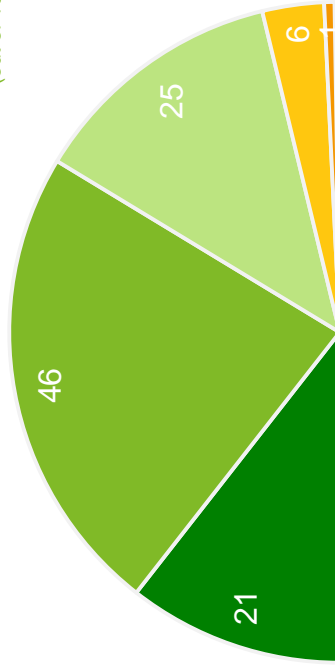
* Positive Rating = excellent, good + okay

Performance ratings

% of respondents



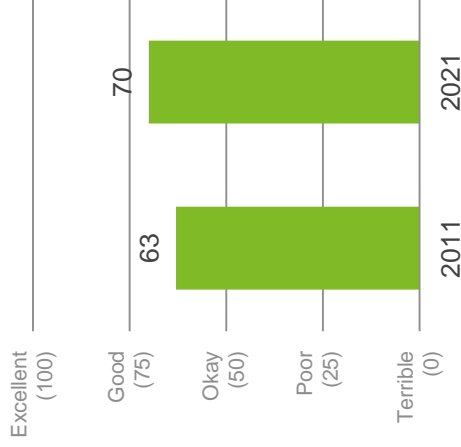
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

70
8
70

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups																														
Total	70	Male	68	Female	71	No children	73	Have child 0-5	74	Have child 6-12	64	Have child 13-17	63	Have child 18+	68	18-34 years	69	35-54 years	69	55+ years	73	Disability	69	Burekup	65	Dardanup / D'rup West	64	Eaton / Millbridge	72	Ferguson Valley	76	Rural#	72	Business owner / mgr	70	Community	70

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 510).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Local festivals, events, art and cultural activities

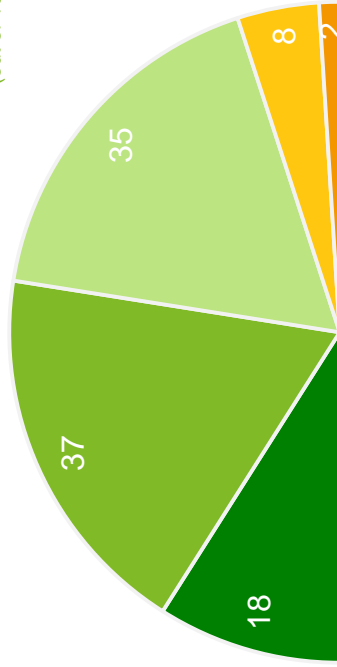
Performance ratings

% of respondents

90%

65

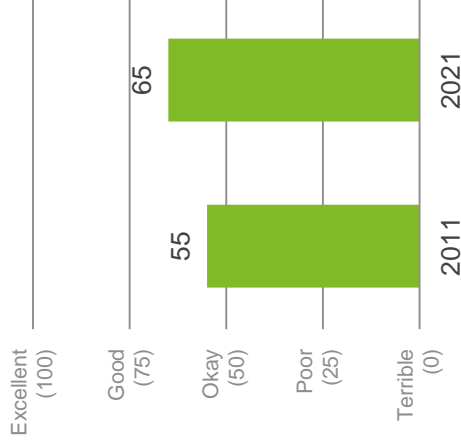
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

65

73

65

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups				
Total	65	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / Millbridge	Eaton / Ferguson Valley	Rural#	Business owner / mgr	Community group
Male	61	66	64	66	65	66	65	65	73	74	65
Female	69	66	64	66	65	66	65	65	73	74	65
No children	65	66	64	66	65	66	65	65	73	74	65
Have child 0-5	73	66	64	66	65	66	65	65	73	74	65
Have child 6-12	62	66	64	66	65	66	65	65	73	74	65
Have child 13-17	60	66	64	66	65	66	65	65	73	74	65
Have child 18+	63	66	64	66	65	66	65	65	73	74	65

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 538).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

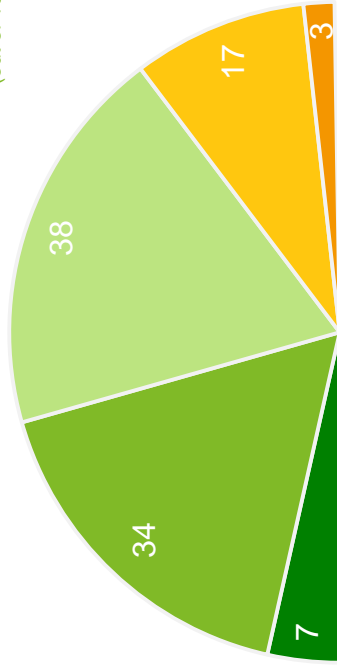
How local history and heritage is preserved and promoted

Performance ratings

% of respondents



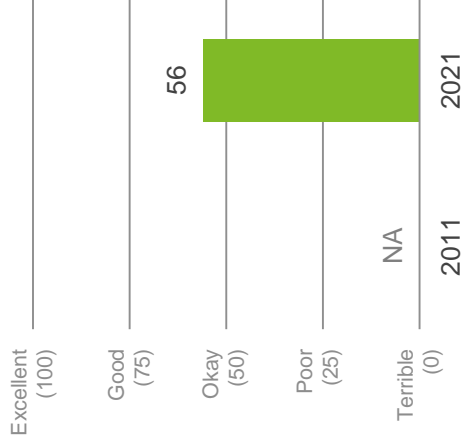
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

56

71

59

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups																														
Total	56	Male	54	Female	58	No children	58	Have child 0-5	58	Have child 6-12	48	Have child 13-17	51	Have child 18+	57	18-34 years	56	35-54 years	54	55+ years	58	Disability	56	Burekup	45	Dardanup / D'ruup West	59	Eaton / Millbridge	55	Ferguson Valley	71	Rural#	58	Business owner / mgr	59	Community group	59

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 431).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

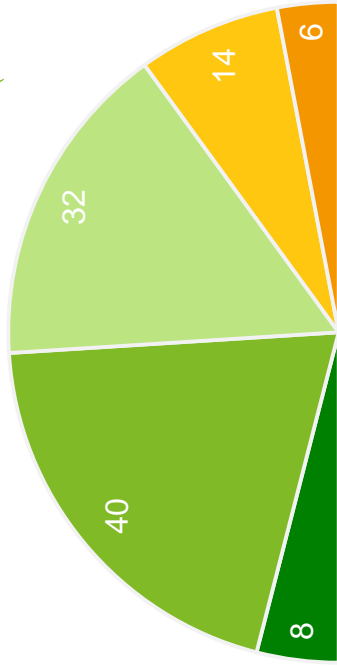
Animal management (dogs and cats)

Performance ratings

% of respondents



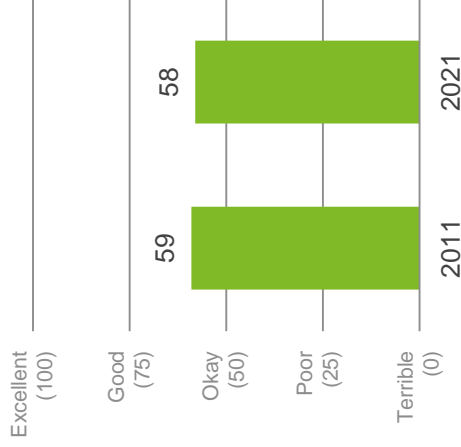
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

58

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

Performance Index Score		Local resident variances					Other groups												
Total	58	No children	57	18-34 years	63	Dardanup / Burekup	64	Drup West	56	Eaton / Millbridge	58	Ferguson Valley	48	Rural#	58	Business owner / mgr	60	Community group	60
Male	55	Have child 0-5	60	35-54 years	53	Disability	56	Dardanup / Burekup	56	Dardanup / Burekup	56	Dardanup / Burekup	56	Dardanup / Burekup	56	Dardanup / Burekup	56	Dardanup / Burekup	56
Female	61	Have child 6-12	56	55+ years	59	55+ years	59	55+ years	59	55+ years	59	55+ years	59	55+ years	59	55+ years	59	55+ years	59
		Have child 13-17	53	18-34 years	63	18-34 years	63	18-34 years	63	18-34 years	63	18-34 years	63	18-34 years	63	18-34 years	63	18-34 years	63
		Have child 18+	53	35-54 years	53	35-54 years	53	35-54 years	53	35-54 years	53	35-54 years	53	35-54 years	53	35-54 years	53	35-54 years	53

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 527).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Place

Managing responsible growth and development

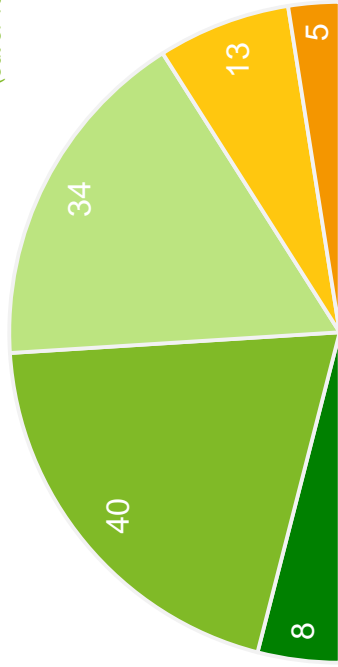
Performance ratings

% of respondents

82%

58

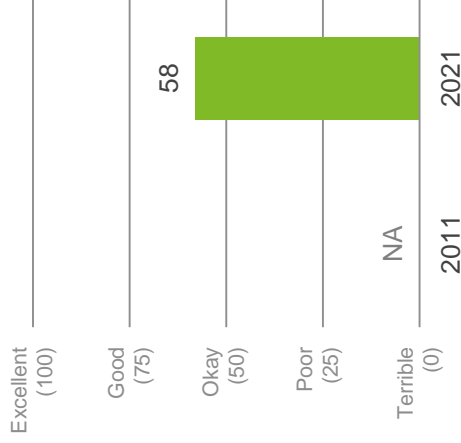
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

58

Industry High

55

Industry Average

49

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Performance Index Score	Male	Female	Total	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	
58	55	61	58	59	70	58	55	49	58	55	62	61	47	41	65	40	52	45

Other groups

Performance Index Score	Business owner / mgr	Community
45	45	45

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 504).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

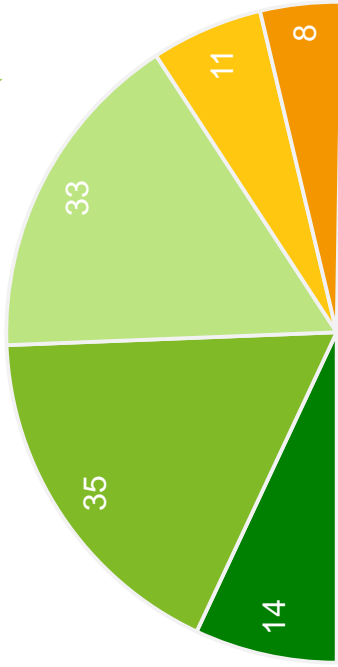
Planning and building approvals

Performance ratings

% of respondents



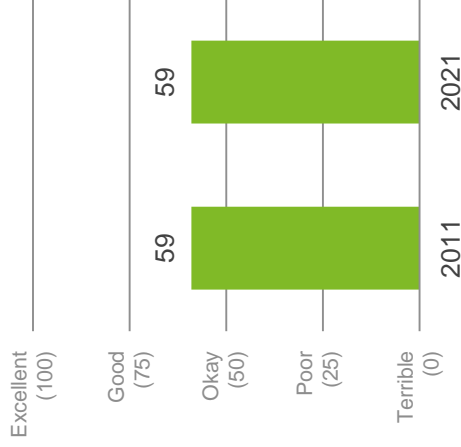
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

59

60

46

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Other groups

Performance Index Score	Male	Female	Total	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business owner / mgr	Community group
59	56	62	59	59	70	54	58	51	57	57	61	66	55	45	65	44	45	51	46

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 428).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Building and maintaining local roads

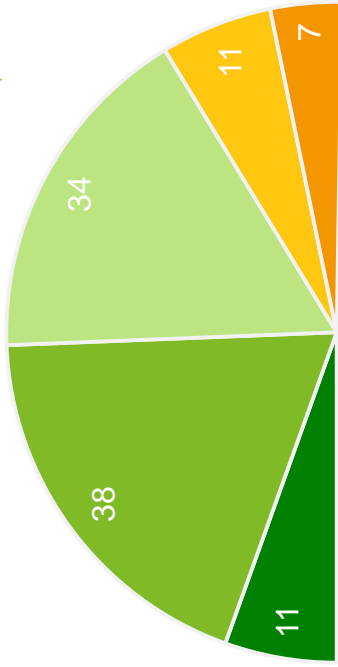
Performance ratings

% of respondents

83%

59

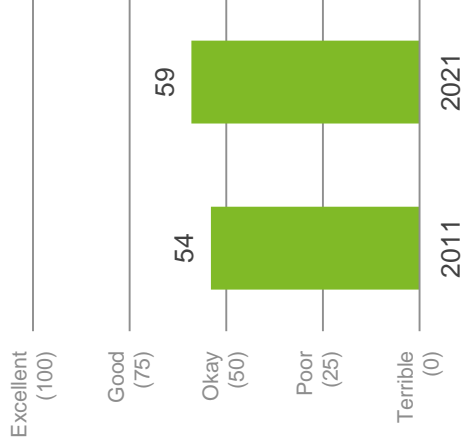
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

59

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Performance Index Score	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / Millbridge / Eaton / Ferguson Valley Rural#	Other groups
59	59	55	62	61	65	55	53	50	61	55	61	63	45	43	46

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 577).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Traffic management on local roads

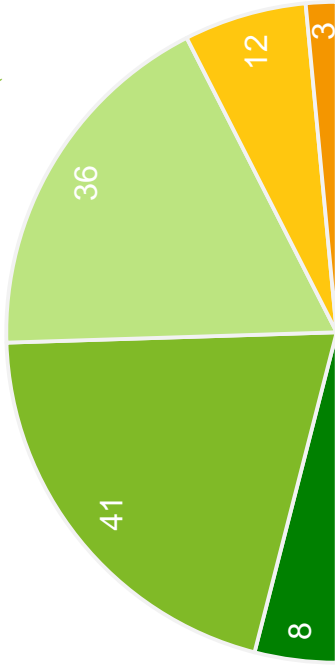
Performance ratings

% of respondents

85%

60

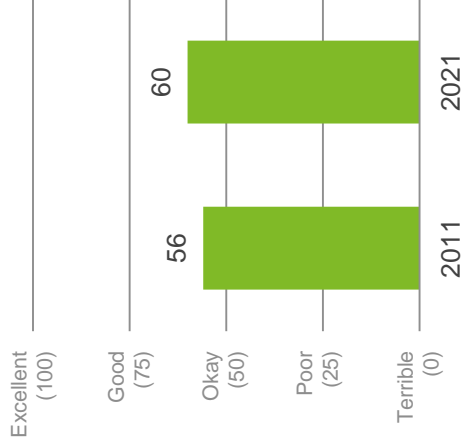
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

60

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Performance Index Score		Local resident variances					Other groups					
Total	60	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business owner / mgr	Community
		68	54	60	60	50	53	63	51	52	51	58
		61	57	54	60	50	53	63	51	52	51	58
Male	58	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Female					
Female	61	61	68	57	52	54						

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 568).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Footpaths, trails and cycleways

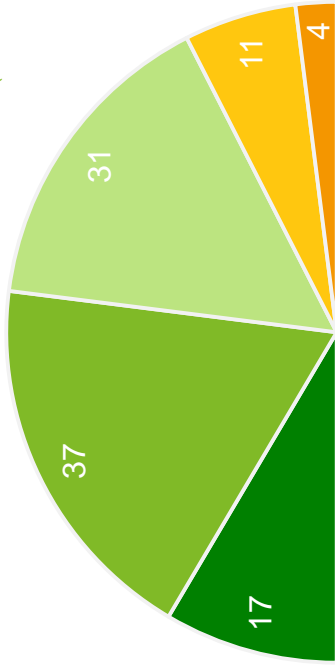
Performance ratings

% of respondents

85%

63

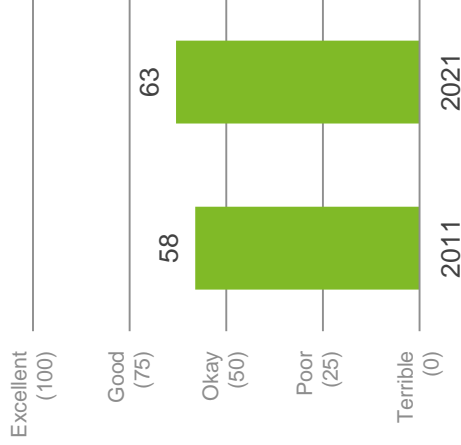
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

63

Industry High

Industry Average

59

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Performance Index Score	Male	Female	Total
Excellent	62	63	63
Good	64	64	64
Okay	67	67	67
Poor	60	60	60
Terrible	56	56	56
	53	53	53

Local resident variances

Local resident variances	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'nup West	Eaton / Millbridge	Ferguson Valley	Rural#
Excellent	69	58	62	64	48	46	69	53	54
Good	69	58	62	64	48	46	69	53	54
Okay	69	58	62	64	48	46	69	53	54
Poor	69	58	62	64	48	46	69	53	54
Terrible	69	58	62	64	48	46	69	53	54

Other groups

Other groups	Business owner / mgr	Community
Excellent	53	53
Good	53	53
Okay	53	53
Poor	53	53
Terrible	53	53

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 576).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

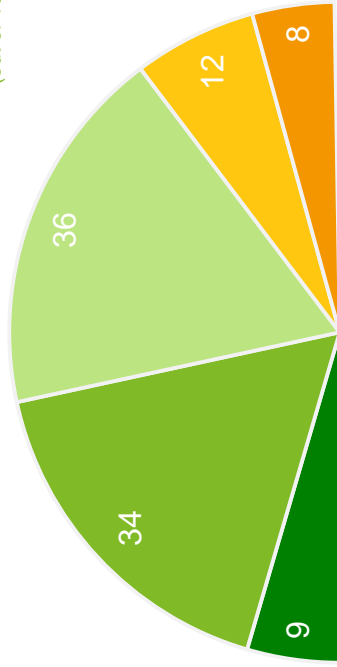
Streetscapes and verges

Performance ratings

% of respondents



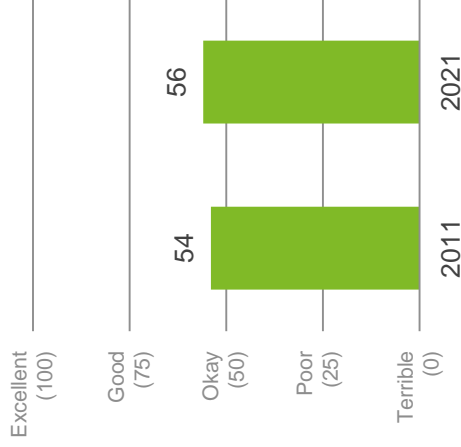
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

56

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances		Other groups																																	
Total	56	Male	51	Female	61	No children	54	Have child 0-5	57	Have child 6-12	63	Have child 13-17	59	Have child 18+	59	18-34 years	50	35-54 years	57	55+ years	59	Disability	55	Burekup	54	Dardanup / D'rup West	42	Eaton / Millbridge	60	Ferguson Valley	63	Rural#	48	Business owner / mgr	61

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 575).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

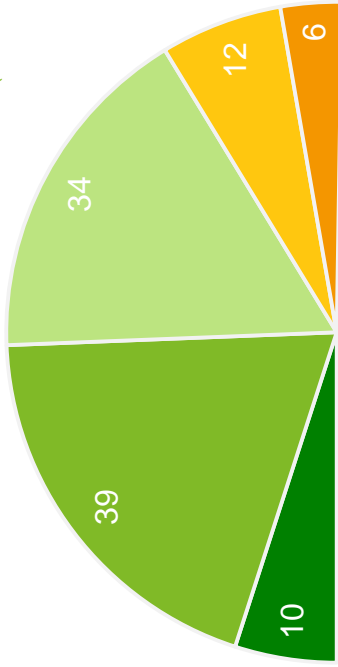
Lighting of streets and public places

Performance ratings

% of respondents



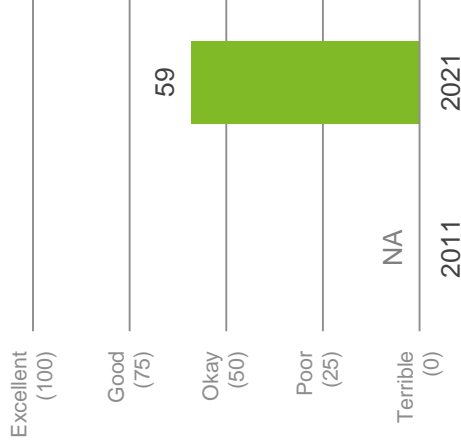
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

59

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups																										
Total	59	Male	56	Female	61	No children	59	Have child 0-5	64	Have child 6-12	59	Have child 13-17	56	Have child 18+	60	18-34 years	56	35-54 years	58	55+ years	62	Disability	55	Burekup	57	Dardanup / D'rup West	54	Eaton / Millbridge	60	Ferguson Valley	66	Rural#	46

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 574).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

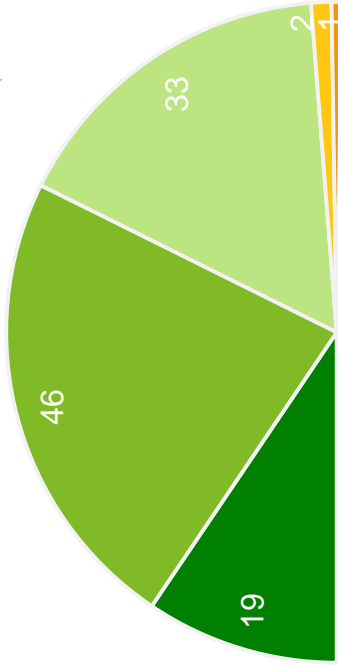
Boat ramps

Performance ratings

% of respondents



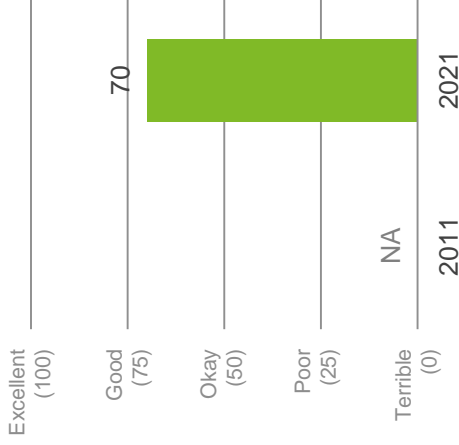
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

70

Industry High

75

Industry Average

56

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups																										
Total	70	Male	67	Female	74	No children	73	Have child 0-5	73	Have child 6-12	68	Have child 13-17	65	Have child 18+	66	18-34 years	70	35-54 years	68	55+ years	72	Disability	72	Burekup	69	Dardanup / D'rup West	61	Eaton / Millbridge	71	Ferguson Valley	81	Rural#	75

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 388).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Economy

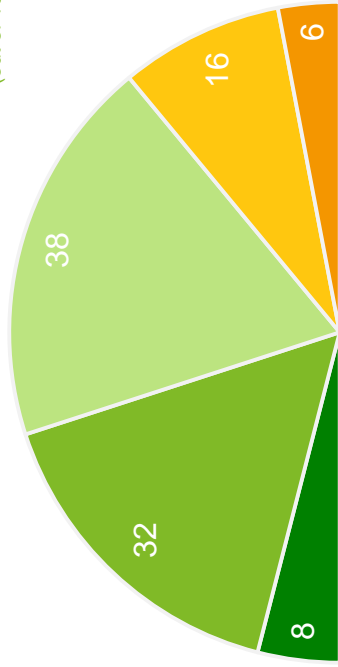
Economic development (efforts to attract investors, attract and retain businesses, grow tourism and create job opportunities)

Performance ratings

% of respondents



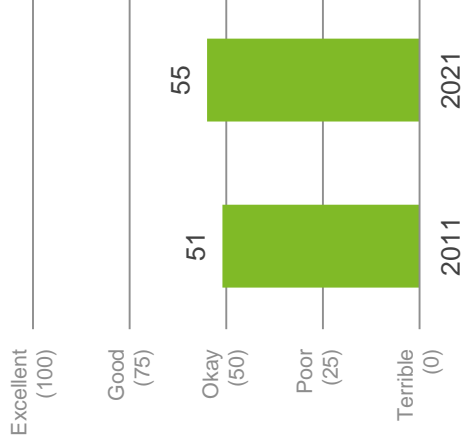
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

55

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups																												
Total	55	Male	51	Female	60	No children	54	Have child 0-5	63	Have child 6-12	56	Have child 13-17	54	Have child 18+	49	18-34 years	54	35-54 years	53	55+ years	58	Disability	61	Burekup	48	Dardanup / D'rup West	45	Eaton / Millbridge	60	Ferguson Valley	35	Rural#	50	Business owner / mgr	45

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 487).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

How your local town centre is being developed

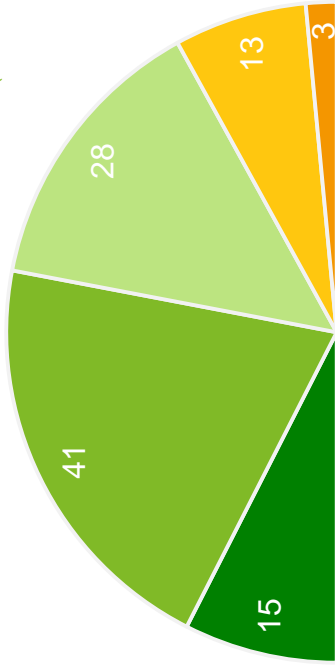
Performance ratings

% of respondents

84%

63

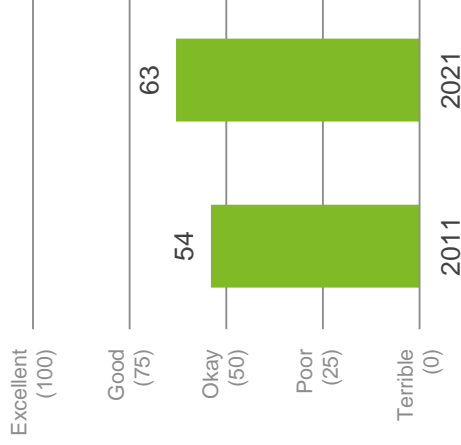
Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

63

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Performance Index Score	Local resident variances						Other groups											
	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	
63	61	64	64	64	69	60	59	61	66	61	62	63	54	48	68	55	45	52

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 560).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Access to education, training and personal development opportunities

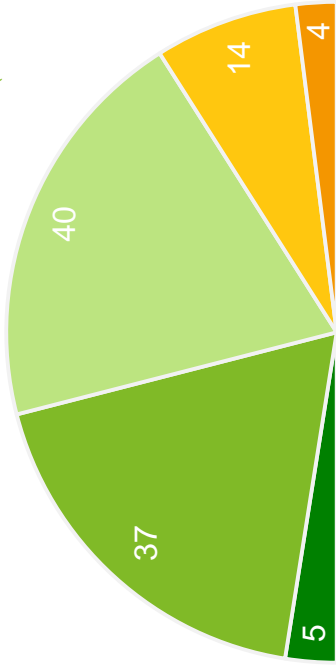
Performance ratings

% of respondents

82%

56

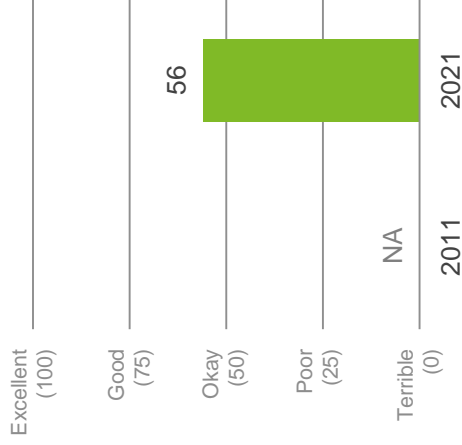
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

56

(Appendix ORD: 122.4A)

57

Variances across the community

Performance Index Score

Local resident variances

Other groups

Performance Index Score	Male	Female	Total	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	
56	55	57	56	57	61	50	55	49	55	53	60	57	55	50	58	53	57	54

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 448).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Planet

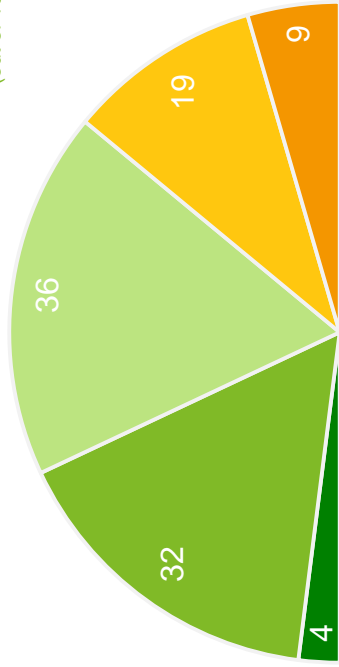
Efforts to promote and adopt sustainable practices to manage climate change

Performance ratings

% of respondents



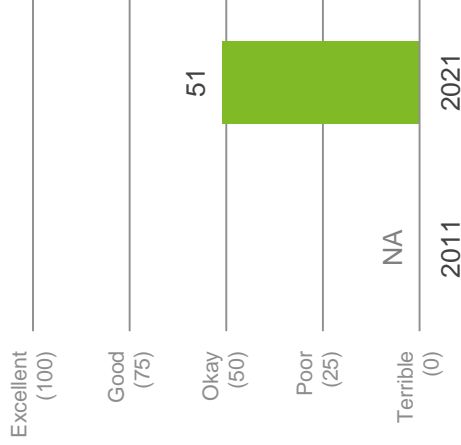
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

51

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Other groups

Performance Index Score	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'ruup West	Eaton / Millbridge	Ferguson Valley	Rural#
51	49	52	49	61	47	51	57	48	51	54	52	38	39	56	53	44	39

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 440).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

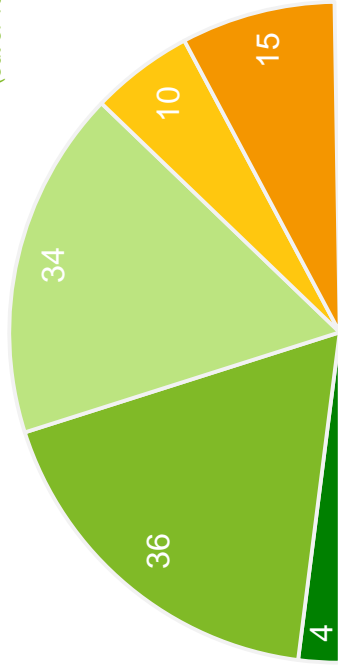
Conservation and environmental management

Performance ratings

% of respondents



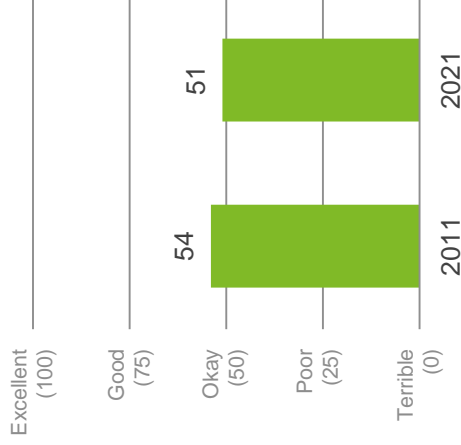
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

51
74
51

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	
Other groups	51	49	53	50	63	50	51	51	48	50	54	50	42	31	58	47	42	41

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 491).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Efforts to maintain and enhance the river and waterways

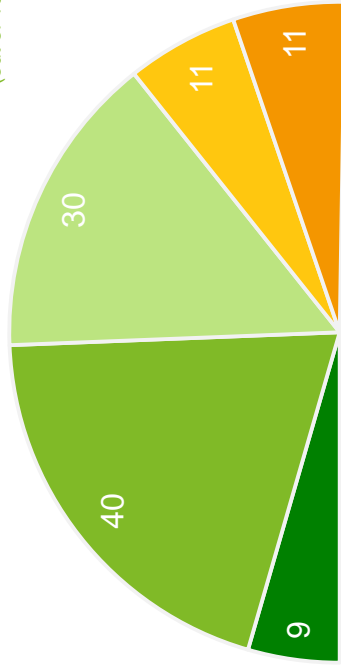
Performance ratings

% of respondents

79%

56

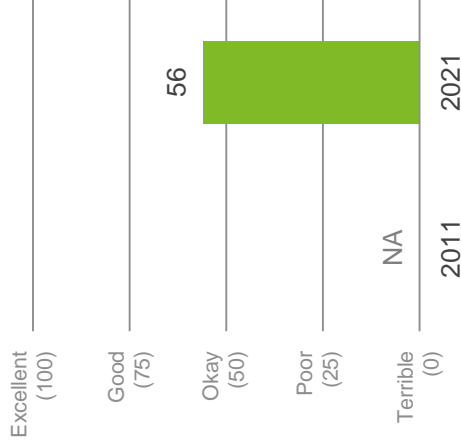
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

56

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups																												
Total	56	Male	51	Female	61	No children	56	Have child 0-5	66	Have child 6-12	56	Have child 13-17	60	Have child 18+	56	18-34 years	53	35-54 years	55	55+ years	60	Disability	63	Burekup	48	Dardanup / D'rup West	40	Eaton / Millbridge	61	Ferguson Valley	52	Rural#	44	Business owner / mgr	53

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 511).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Waste collection services

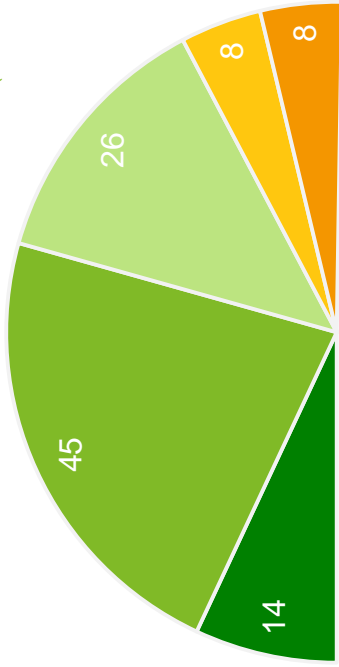
Performance ratings

% of respondents

85%

63

Positive Performance Index Score rating* (out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

63

Industry High

85

Industry Average

65

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

Local resident variances

Other groups

Performance Index Score	Male	Female	Total	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business owner / mgr	Community
63	60	64	63	65	69	61	60	54	61	59	67	66	57	51	69	19	35	49	63

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 565).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

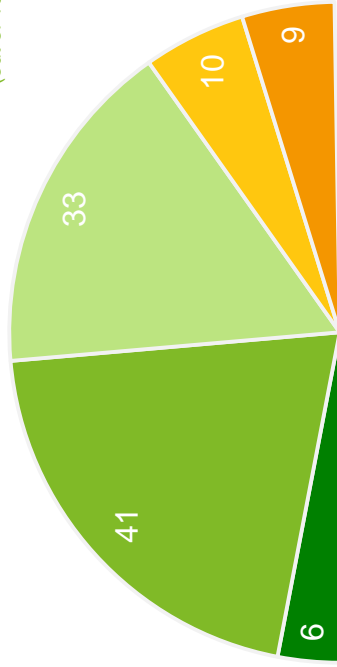
Food, health, noise, pest and pollution management

Performance ratings

% of respondents



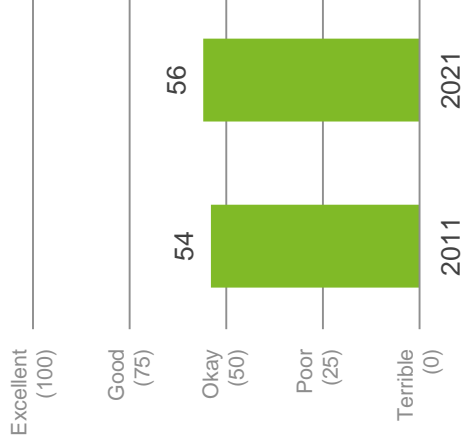
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

56

(Appendix ORD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups					
Total	56	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business owner / mgr	Community
		62	54	54	57	52	38	63	38	34	45	56

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 514).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

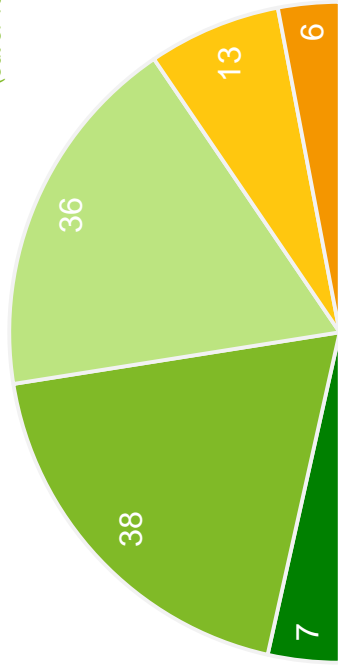
Natural disaster management (education, prevention and relief for fire, floods, etc)

Performance ratings

% of respondents



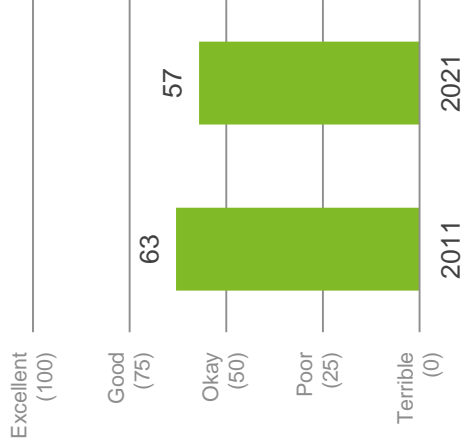
Positive Performance Index Score rating*
(out of 100)



Excellent Good Okay Poor Terrible

Trend Analysis

Performance Index Score



MARKYT Industry Standards

Performance Index Score



Shire of Dardanup

Industry High

Industry Average

57

63

59

(Appendix OPD: 122.4A)

Variances across the community

Performance Index Score

		Local resident variances					Other groups																														
Total	57	Male	53	Female	60	No children	56	Have child 0-5	67	Have child 6-12	53	Have child 13-17	54	Have child 18+	56	18-34 years	55	35-54 years	57	55+ years	59	Disability	55	Burekup	58	Dardanup / D'rup West	50	Eaton / Millbridge	59	Ferguson Valley	63	Rural#	52	Business owner / mgr	56	Community group	59

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 371).

Small base size (<20 respondents)

* Positive Rating = excellent, good + okay

Overview of Community Variances

Summary of community variances

Overall, governance and communication

	Local resident variances										Other groups							
	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business
Place to live	84	83	85	84	87	84	87	84	83	85	82	91	87	82	93	89	91	89
Place to own or operate a business	71	68	73	72	75	68	70	71	71	71	73	67	67	72	75	73	74	70
Place to visit	72	67	77	72	73	74	73	65	71	78	77	73	73	70	93	85	85	79
Governing organisation	62	56	67	64	70	60	52	57	60	68	68	58	49	67	46	59	54	67
Value for money from rates	50	44	56	54	49	43	38	46	47	57	58	45	38	56	34	40	42	48
Council's leadership	55	50	59	55	63	53	49	50	51	61	59	50	40	60	46	48	46	1
Advocacy and lobbying	50	45	55	50	59	49	40	46	46	56	54	48	37	56	39	47	40	68
Embracing change and innovation	59	55	63	62	61	55	50	58	54	65	62	60	51	62	47	53	52	68
Consultation	49	44	54	50	55	44	43	47	47	54	54	45	34	55	40	41	40	82
Communication	52	49	55	54	55	47	45	51	50	56	57	47	38	58	43	43	44	56
Customer service	64	63	64	68	66	58	49	67	59	66	62	56	59	66	51	65	51	68
Shire's website	61	61	61	63	62	56	52	62	58	64	63	50	55	65	48	59	53	64
Social media presence	59	55	63	56	60	62	48	63	56	59	59	61	58	60	49	50	53	60
enewsletters	58	56	60	62	56	53	54	60	55	61	58	49	53	61	47	63	55	62
Printed newsletters	55	56	56	57	58	45	47	61	48	58	60	39	66	54	41	58	47	50
Page in community newspapers	61	59	64	63	68	48	45	68	55	62	60	45	59	63	50	54	45	65

(Appendix ORD: 12.2.4A)

Summary of community variances

Community development and wellbeing

Local resident variances

	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability
Youth services and facilities	54	57	51	57	53	48	47	53	54	52	56	53
Family and children services	62	64	61	64	62	58	59	59	60	62	64	63
Seniors' services and care	61	63	60	59	66	58	64	63	65	61	59	57
Disability access and inclusion	59	61	56	58	65	55	59	61	63	59	56	51
Respect for Aboriginal cultures	65	72	59	65	70	58	65	64	73	62	62	58
Volunteer recognition and support	59	59	60	60	60	56	56	61	53	59	64	60
Safety and crime prevention	49	46	53	49	57	48	43	48	46	49	53	49
Housing	68	68	68	68	73	66	64	68	73	66	64	61
Health and community services	68	68	68	67	75	64	63	62	69	66	68	67
Community buildings, halls, toilets	61	62	59	63	61	52	57	56	63	57	62	59
Sport and recreation	71	75	69	73	73	62	63	64	76	68	72	70
Eaton Recreation Centre	74	73	74	74	76	70	66	71	73	72	75	69
Playgrounds, parks and reserves	71	70	71	73	63	65	68	68	73	67	73	70
Library and information services	70	68	71	73	74	64	63	68	69	69	73	69
Festivals, events, art and culture	65	61	69	65	73	62	60	63	66	64	66	65
History and heritage	56	54	58	58	58	48	51	57	56	54	58	56
Animal management	58	55	61	57	60	56	53	53	63	53	59	56

Other groups

	Burekup	Dardanup / D'rup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business	Community group
Youth services and facilities	54	49	55	63	42	57	52
Family and children services	62	52	65	65	52	63	59
Seniors' services and care	50	51	64	71	48	59	63
Disability access and inclusion	49	51	61	68	45	62	58
Respect for Aboriginal cultures	56	65	66	74	55	63	58
Volunteer recognition and support	63	52	60	75	60	68	63
Safety and crime prevention	46	46	50	65	52	56	55
Housing	70	63	69	76	59	60	63
Health and community services	59	48	73	64	54	62	65
Community buildings, halls, toilets	56	47	65	60	48	58	60
Sport and recreation	58	58	76	65	65	65	64
Eaton Recreation Centre	70	70	74	83	78	75	74
Playgrounds, parks and reserves	65	59	75	72	63	71	69
Library and information services	65	64	72	76	72	70	73
Festivals, events, art and culture	66	65	65	78	73	74	68
History and heritage	45	59	55	71	58	59	55
Animal management	64	56	58	48	58	60	66

(Appendix ORD: 12.2.4A)

Summary of community variances

Place, economy and planet

	Local resident variances										Other groups								
	Total	Male	Female	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	18-34 years	35-54 years	55+ years	Disability	Burekup	Dardanp / D'nup West	Eaton / Millbridge	Ferguson Valley	Rural#	Business	Community group
Growth and development	58	55	61	59	70	58	55	49	58	55	62	61	47	41	65	40	52	45	59
Planning and building	59	56	62	59	70	54	58	51	57	57	61	66	55	45	65	44	45	51	55
Local roads	59	55	62	61	65	55	53	50	61	55	61	63	45	43	65	50	46	46	62
Traffic management	60	58	61	61	68	57	52	54	68	54	60	60	50	53	63	51	52	51	58
Footpaths, trails and cycleways	63	62	63	64	67	60	56	53	69	58	62	64	48	46	69	53	54	53	63
Streetscapes and verges	56	51	61	54	57	63	59	59	50	57	59	55	54	42	60	63	48	61	60
Lighting of streets, public places	59	56	61	59	64	59	56	60	56	58	62	55	57	54	60	66	46	61	58
Boat ramps	70	67	74	73	73	68	65	66	70	68	72	72	69	61	71	81	75	71	73
Economic development	55	51	60	54	63	56	54	49	54	53	58	61	48	45	60	35	50	45	55
Local town centres	63	61	64	64	69	60	59	61	66	61	62	63	54	48	68	55	45	52	60
Education and training	56	55	57	57	61	50	55	49	55	53	60	57	55	50	58	53	57	54	58
Sustainability and climate change	51	49	52	49	61	47	51	57	48	51	54	52	38	39	56	53	44	39	49
Conservation and environment	51	49	53	50	63	50	51	51	48	50	54	50	42	31	58	47	42	41	48
River and waterways	56	51	61	56	66	56	60	56	53	55	60	63	48	40	61	52	44	53	57
Waste collection services	63	60	64	65	69	61	60	54	61	59	67	66	57	51	69	19	35	49	55
Food, health, noise, pest, pollution	56	56	56	55	68	56	59	50	62	54	54	57	52	38	63	38	34	45	53
Natural disaster management	57	53	60	56	67	53	54	56	55	57	59	55	58	50	59	63	52	56	61

(Appendix ORD: 12.2.4A)

MARKYT  community priorities

Businesses and Community Organisations

Base: Local business owners and managers

COMMUNITY PRIORITIES (% of respondents)



(Appendix ORD: 12.2.4A)

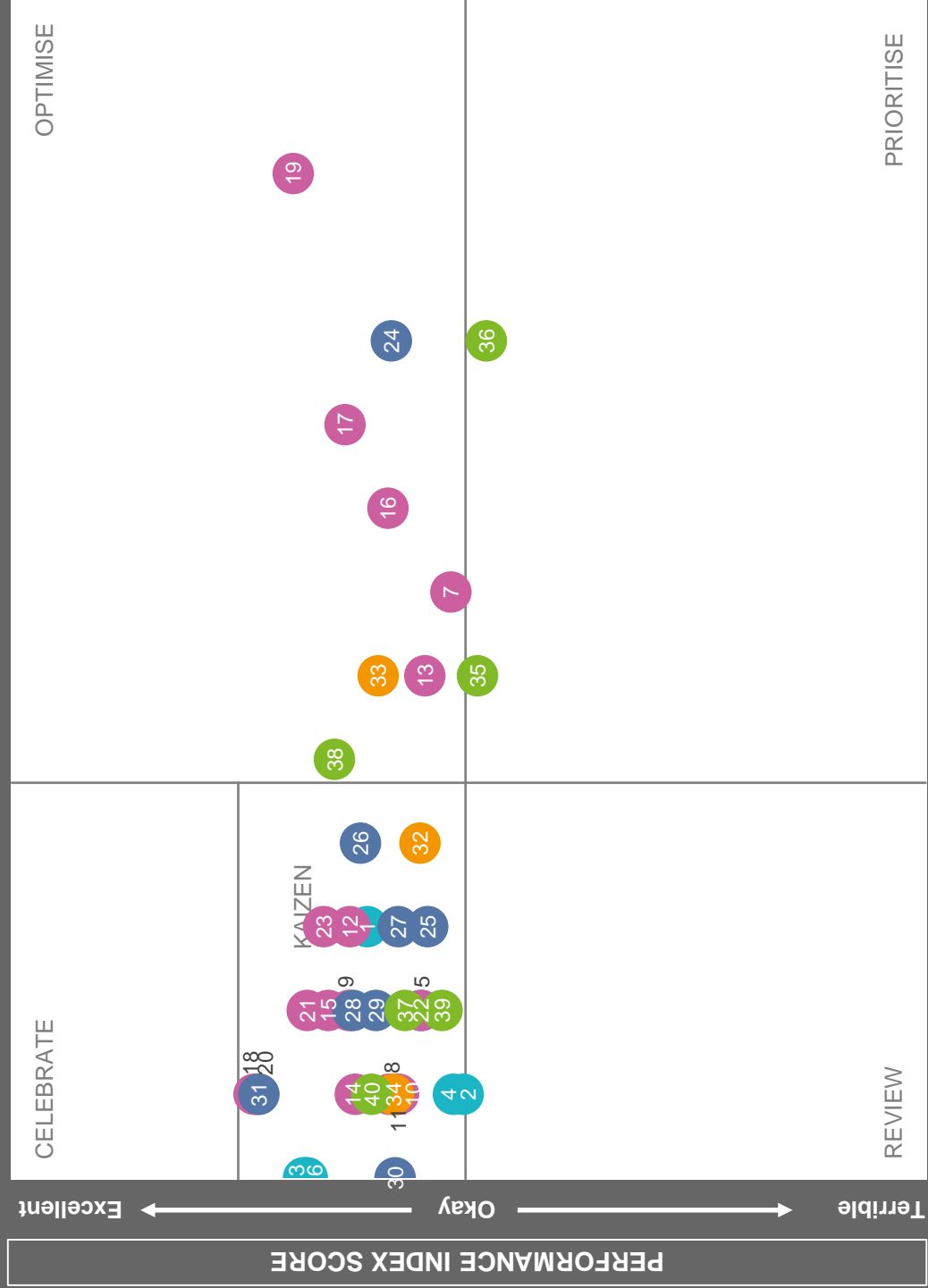
Q. How would you rate performance in the following areas? Base: excludes unsure and no response. (n=varies)

Q. Which areas would you most like the Council to focus on improving? Base: excludes no response (n = 42)

Base: Manager or committee member of a local community organisation, club or group

COMMUNITY PRIORITIES (% of respondents)

- 1 Council's leadership
- 2 Advocacy and lobbying
- 3 Change, innovation and technology
- 4 Consultation
- 5 Communication
- 6 Customer service
- 7 Youth services and facilities
- 8 Family / children services
- 9 Seniors' services and care
- 10 Disability access and inclusion
- 11 Respect for Aboriginal cultures
- 12 Volunteer recognition and support
- 13 Safety and crime prevention
- 14 Access to housing
- 15 Health and community services
- 16 Community buildings, halls, toilets
- 17 Sport and recreation
- 18 Eaton Recreation Centre
- 19 Playgrounds, parks and reserves
- 20 Library and information services
- 21 Festivals, events, art and culture
- 22 History and heritage
- 23 Animal management
- 24 Growth and development
- 25 Planning and building approvals
- 26 Local roads
- 27 Traffic management on local roads
- 28 Footpaths, trails and cycleways
- 29 Streetscapes and verges
- 30 Lighting of streets, public places
- 31 Boat ramps
- 32 Economic development and jobs
- 33 Local town centres
- 34 Education and training
- 35 Sustainability and climate change
- 36 Conservation and environment
- 37 River and waterways
- 38 Waste collection services
- 39 Food, health, noise, pest, pollution
- 40 Natural disaster management

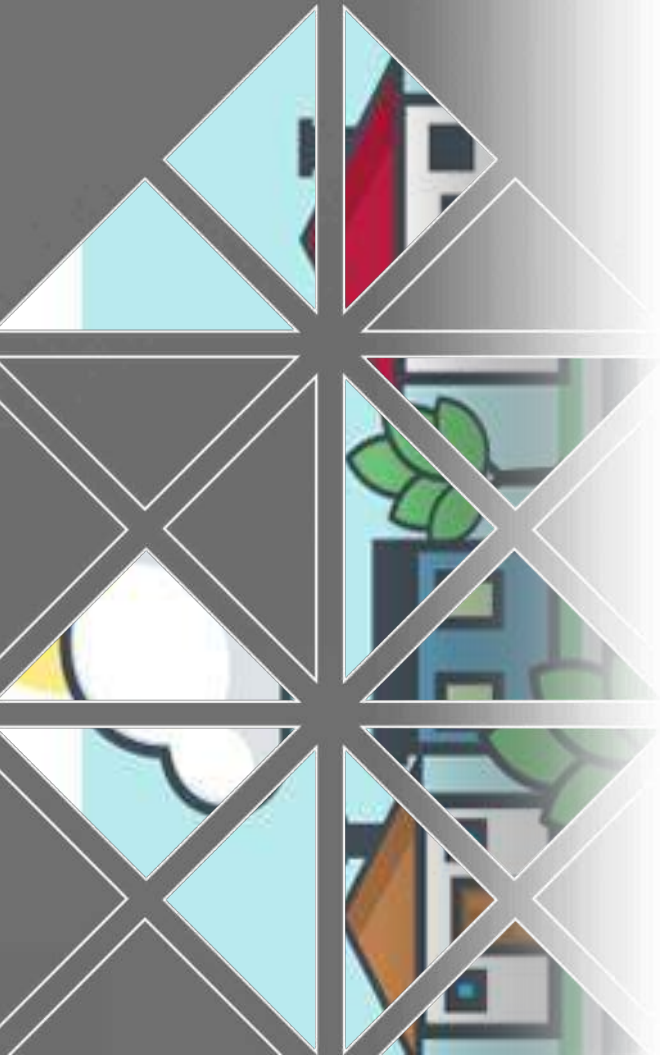


Q. How would you rate performance in the following areas? Base: excludes unsure and no response. (n=varies)
 Q. Which areas would you most like the Council to focus on improving? Base: excludes no response (n = 47)



MARKYT

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RISK ASSESSMENT TOOL

OVERALL RISK EVENT: MARKYT Community Scorecard

4 - Document Management Processes
6 - Engagement Practices

RISK ASSESSMENT CONTEXT: Strategic

CONSEQUENCE CATEGORY	RISK EVENT	PRIOR TO TREATMENT OR CONTROL			RISK ACTION PLAN (Treatment or controls proposed)	AFTER TREATMENT OR CONTROL		
		CONSEQUENCE	LIKELIHOOD	INHERENT RISK RATING		CONSEQUENCE	LIKELIHOOD	RESIDUAL RISK RATING
HEALTH	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.
FINANCIAL IMPACT	Failure to include budget to complete 2022/23 community satisfaction survey per Corporate Business Plan.	Minor (2)	Unlikely (2)	Low (1 - 4)	Not required.	Not required.	Not required.	Not required.
SERVICE INTERRUPTION	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.
LEGAL AND COMPLIANCE	Consultation insufficient to comply with requirements for Strategic Community Plan Review.	Moderate (3)	Rare (1)	Low (1 - 4)	Not required.	Not required.	Not required.	Not required.
REPUTATIONAL	Failure to respond to areas of concern identified by community.	Minor (2)	Unlikely (2)	Low (1 - 4)	Not required.	Not required.	Not required.	Not required.
ENVIRONMENT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.

RISK ASSESSMENT TOOL									
OVERALL RISK EVENT:		Eaton Recreation Centre (ERC) Business Implementation Plan Update							
RISK THEME PROFILE:		10 - Management of Facilities, Venues and Events							
RISK ASSESSMENT CONTEXT:		Operational							
CONSEQUENCE CATEGORY	RISK EVENT	PRIOR TO TREATMENT OR CONTROL			RISK ACTION PLAN (Treatment or controls proposed)	AFTER TREATMENT OR CONTROL			RESIDUAL RISK RATING
		CONSEQUENCE	LIKELIHOOD	INHERENT RISK RATING		CONSEQUENCE	LIKELIHOOD	RESIDUAL RISK RATING	
HEALTH	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
FINANCIAL IMPACT	A previous review of the operational overheads, asset management plans were updated to reflect the cost apportionment would have on whole of budget impacts compared to previous budgets with budgets continuing to be monitored at present.	Moderate (3)	Possible (3)	Moderate (5 - 11)	Not required.	Not required.	Not required.	Not required.	Not required.
SERVICE INTERRUPTION	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
LEGAL AND COMPLIANCE	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
REPUTATIONAL	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
ENVIRONMENT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.

Eaton Recreation Centre

Operational Plan 2021/22

Vision

“Provide a diverse and affordable range of sport and recreational opportunities to all members of the community to enable an active, healthy, safe and friendly social environment”.

Objectives

- 1.0 Promote the Eaton Recreation Centre as a high performance recreation centre in the Bunbury Geographie region.
- 2.0 Improve the financial sustainability of the Eaton Recreation Centre.
- 3.0 Develop and maintain positive relationships with existing and new stakeholders to ensure ongoing and increased facility usage.
- 4.0 Engage with existing members and target new members through promotion of the Eaton Recreation Centre’s programs and services.

Fitness Centre			
Task	Objective	Details	Responsible Officer
		Timeframe	
Promote ERC Teenfit Memberships.	1.0	Promote ERC Youth Memberships/Teen Fitness Classes via relationship building with surrounding primary and high schools and local sporting clubs.	Team Leader Gym.
	3.0	Attend six (6) primary and high schools and provide presentation/demonstrations of ERC teen fit classes.	
	4.0	Organise 'Come and Try' Week for Youth Membership/Teen Fitness Classes.	
Deliver five (5) Gym Challenges in 2021/22.	3.0	'Tour de ERC' Challenge.	July 2021.
	4.0	'Record Breakers' Challenge.	November 2021.
		Community Wellbeing Challenge.	October 2021.
		Body Transformation Challenge. Challenge the Trainers.	February/March 2022. May/June 2022.
Deliver three (3) Myzone Challenges in 2021/22.	3.0	WA Leisure Centre Myzone Challenge.	September 2021.
	4.0	Myzone Zombie Challenge.	January 2022.
	2.0	Myzone Matching Challenge.	May 2022
Promote Myzone Program to Existing and New Members.	1.0	'Try before you buy' Myzone Experience.	January 2022.
	3.0	Continued promotion of the Myzone Leaderboard and regular engagement with Myzone users.	Ongoing.
	4.0	PT and Small Group PT via members and engaging with local sporting clubs and corporate organisations.	
Promotion of Key Focus Areas.	1.0	PT and Small Group PT via members and engaging with local sporting clubs and corporate organisations.	Ongoing.
	2.0	Celebrate member achievements.	Ongoing.
	3.0		
	4.0		
Devise and Deliver Three (3) Sports Specific Training Programs for Local Sporting Clubs/Businesses.	1.0	Pre-season/In Season training programs or small group sessions i.e. boxing, kick boxing, circuits.	Team Leader Gym.
	2.0	Target local sporting clubs and corporate organisations.	
	3.0		
	4.0		

Deliver Member Workshop Evening.	1.0	Guest speakers to present on topics to benefit ERC members i.e. health, nutrition, mental well-being etc.	October 2021.	Team Leader Gym/Team Leader Memberships.
	3.0	Promote ERC programs and services i.e. challenges, programs and services.		
		ERC Trainers present to engage with members and offer services i.e. programing, PT etc.		
		Workshop also to focus on staff and member engagement.		

Memberships				
Task	Objective	Details	Timeframe	Responsible Officer
Deliver four (4) Membership Promotions in 2021/22.	1.0	ERC Winter Membership Promotion - New members within the month of July go into a prize draw (sportspower voucher, google home devise etc).	July 2021.	Team Leader Memberships.
	2.0	November No Sign Up Fee Promotion - No sign up fees for the month of November.	November 2021.	
		February Frenzy Promotion - \$16 for a month membership (includes 14 x day free trial).	February 2022.	
	4.0	Refer a Friend Promotion - Any new member, referred by an existing member, who take out a twelve (12) month membership provides existing member with one (1) month free membership extension.	May 2022.	
Promote and Secure Four (4) Corporate Memberships.	1.0	Target, promote and secure four (4) corporate memberships - Key organisations: Tronox, Worsley, South 32, WA Health Dept, WA Police Dept, WA Fire Dept, Synergy, WA Education Dept.	Ongoing.	Team Leader Memberships.
	2.0			
	3.0			
	4.0			
Promote FIFO Memberships.	1.0	Target and promote FIFO Memberships to FIFO organisations - BHP, SIMPEC, Rio Tinto.	Ongoing.	Team Leader Memberships.
	2.0			
	4.0			
Set Monthly Membership Sales Targets.	2.0	Monthly membership sales targets that reflect previous years sales, active promotions and industry trends.	Ongoing.	Team Leader Memberships.

Implement Membership Retention Plan (Member Journey)	1.0	Review Membership Retention Plan and implement plan to create 'member journey' with the focus on increasing and retaining members.	Ongoing.	Manager Recreation Centre/Team Leader Memberships.
	2.0			
	3.0			

Sports and Facilities				
Task	Objective	Details	Timeframe	Responsible Officer
Deliver ERC Social Sporting Competitions.	1.0	Organise and administer social sporting competitions throughout 2021/22 - <i>Badminton.</i> - <i>Basketball.</i> - <i>Netball.</i>	Ongoing.	Team Leader Sports and Venue.
	2.0			
	3.0			
	4.0			
Deliver two (2) New Social Sporting competitions.	1.0	Investigate and implement two (2) new social sporting competitions - <i>Bocce.</i> - <i>Pickleball.</i>	June 2022.	Team Leader Sports and Venue.
	2.0			
	3.0			
	4.0			
Devise and Advertise ERC Café Catering Menu.	1.0	Devise and advertise catering menu that can be offered to key stakeholders such as Slammers and Jets for game days as well as external hirers of ERC facilities i.e. school carnivals, expo's, sports carnivals etc.	October 2021.	Team Leader Sports and Venue/Customer Service Supervisor.
	2.0			
Collate Social Sporting Competition Attendances.	1.0	Collate and monitor social competition attendances (daily/weekly/monthly) to assist with future planning of social sporting competitions.	Ongoing.	Team Leader Sports and Venue.

Group Fitness				
Task	Objective	Details	Timeframe	Responsible Officer
Deliver a Wide Variety of Group Fitness Classes.	1.0	Group Fitness classes that cater for various levels and demographics <i>Seniors, youth, high intensity, strength and conditioning, balance.</i> Administer six (6) beginner RPM/Cycle Classes.	Ongoing.	Team Leader Group Fitness.
	3.0			
	4.0			
Collate Group Fitness Class Attendances.	1.0	Collate and monitor group fitness class attendances (daily/weekly/monthly) to assist with future planning of classes and timetables.	Ongoing.	Team Leader Group Fitness.
	2.0			
Review Group Fitness Timetable.	1.0	Review group fitness timetable every six (6) months and alter/change classes where applicable based on attendance statistics and industry trends. Objectives of reviewing group fitness classes is to ensure that classes are fresh, enjoyable and challenging whilst maintaining and increasing attendance figures.	August 2021.	Team Leader Group Fitness.
	2.0		February 2022.	
	3.0			
	4.0			
Deliver four (4) Group Fitness Launches.	1.0	Promote group fitness launches and new choreography with objective of increasing regular class attendance figures.	T.B.C.	Team Leader Group Fitness.
	2.0			
	3.0			
Investigate demand for post natal/'mums and bubs' group fitness classes at ERC.	1.0	Report collated to outline potential demand for post-natal/mums and bubs group fitness classes to be incorporated into future ERC Group Fitness Timetable.	March 2022.	Team Leader Group Fitness.
	2.0			
	3.0			
	4.0			

Children Services				
Task	Objective	Details	Timeframe	Responsible Officer
Deliver ERC Creche Program.	1.0	Devise and deliver monthly creche programs that attract existing and new children.	Ongoing.	Team Leader Children Services.
	2.0			
	3.0			
	4.0			
Deliver ERC Vacation Care Program.	1.0	Devise and deliver vacation care program during school holidays that attract existing and new children.	July 2021.	Team Leader Children Services.
	2.0		October 2021.	
	3.0		January 2022.	
	4.0		April 2022.	
Collate Creche Attendances.	1.0	Collate and monitor creche attendances (daily/weekly/monthly) to assist with with future planning of creche program.	Ongoing.	Team Leader Children Services.
	2.0			
Collate Vacation Care Attendances.	1.0	Collate and monitor vacation care attendances (daily/weekly/monthly) to assist with with future planning of creche program.	Ongoing.	Team Leader Children Services.
	2.0			
Investigate Opportunity for Children Services Facilities to be Hired for external Usage.	1.0	Investigate as to whether there would be a demand for children services facilities (creche and outside play area) to be hired for the purpose of birthday parties.	November 2021.	Team Leader Children Services.
	2.0			

Manage Recreation Centre			
Task	Objective	Details	Responsible Officer
Secure Two (2) Sponsors for ERC Programs/Promotions.	1.0	Secure two (2) local businesses to sponsor ERC Programs/Member Promotions i.e. 'Sportspower', 'Eaton Tavern'.	Manager Recreation Centre.
	2.0	Sponsors can provide monetary value vouchers for their business that we can provide as prizes for social sporting competitors as well as member promotions.	
	3.0	Incentive for sponsors will be that agreed upon signage can be erected in the ERC Stadium, business logo promoted on ERC Social Media posts in reference to program/promotion and business logo included in ERC Monthly Member Newsletter.	
Secure Working Relationship with Local Allied Health Organisations.	1.0	Investigate and devise a list of key local allied health organisations to build a working relationship with ERC.	Manager Recreation Centre.
	2.0	Engage with up to three (3) key allied health organisations to form a working relationship with ERC.	Manager Recreation Centre.
	3.0	Key outcomes with working relationship would be referral of ERC programs and services via allied health organisations with ERC providing promotion of allied health organisations via our marketing platforms (social media, newsletter). The objective is to promote the ERC programs and services to a wider demographic.	Manager Recreation Centre.
Devise and Administer ERC Marketing Plan.	1.0	Key focus on social media and engagement with members and stakeholders.	Manager Recreation Centre/Marketing and Promotions Officer.
Investigate Opportunities to Update ERC Website.	1.0	Create project scope that outlines requirements, objectives and cost. Updating ERC website should include aligning website with ERC brand and modernise website to improve user experience.	Manager Recreation Centre/Manager Information Services.

(Appendix ORD: 12.2.5B)

Review ERC Software System.	1.0	Review existing ERC software system (Links) and outline pro's and cons	September 2021.	Manager Recreation Centre/Manager Information Services.
		Create project scope that outlines requirements, objectives and cost of new system.		
	2.0	Investigate other recreation centre software systems and compatibility with ERC (Envibe, Perfect Mind).		
Create ERC Members Monthly Newsletter.	1.0	Create monthly newsletter to be emailed to members with content that contains up-coming programs, services, challenges, projects, events and celebrates members achievements.	July 2021.	Manager Recreation Centre/Marketing and Promotions Officer.
	3.0			
	4.0			
Devise ERC Reference Group	1.0	Quarterly meetings with key ERC stakeholders e.g. SW Slammers, ECU SW Jets, Eaton Community College, Eaton Netball Association, Eaton Basketball Association to discuss matters relating to ERC and facility usage.	November 2021.	Manager Recreation Centre.
	3.0			
	4.0			
Investigate Opportunities for ERC to be Hired for Key Events.	1.0	Investigate for ERC to be hired to host key events such as career expo's, road show demonstrations (Sytech), indoor cinema nights.	December 2021.	Manager Recreation Centre.
	2.0			
	3.0			
Devise an ERC Fundraising Calendar.	1.0	Devise a calendar for the 2021/22 financial year of charities that the ERC would like to raise funds for i.e. October – Breast Cancer Awareness.	August 2021	ERC Leadership Team.
	1.0	Issue survey to ERC members and the community to ascertain current level of service/programs/facilities and collate information for future services/programs/facilities at ERC.	August 2021	ERC Leadership Team.
Issue Survey to ERC Members/Community	1.0		August 2021	ERC Leadership Team.
	3.0			
	4.0			

Eaton Recreation Centre Operational Plan 2021/22 Key Performance Indicators							
Tasks	KPI's	Tracking by Quarters				Lead Officer	Supporting Officer
		Qtr 1	Qtr 2	Qtr 3	Qtr 4		
Promote ERC Youth Membership and Teen Fit Classes via relationship building with surrounding primary and high schools and local sporting clubs.	Attend six (6) primary/high schools and provide presentation/demonstration of ERC teen fit classes. All six (6) school presentations completed by Quarter 2.					Team Leader Gym	Manager Recreation Centre
	Increase ERC Teen Fit Class daily attendance numbers by (current daily attendance is 6): Quarter 2: 12 Daily Class Attendee's Quarter 4: 20 Daily Class Attendee's						
Deliver a wide variety of health and fitness challenges across the ERC.	Challenge in each Quarter: Challenge One in Quarter 1. Challenge Two in Quarter 2. Challenge Three in Quarter 3. Challenge Four in Quarter 4.					Team Leader Gym	Manager Recreation Centre
	Three (3) Myzone Challenges: Challenge One in Quarter 1. Challenge Two in Quarter 2. Challenge Three in Quarter 4.						
	Three (3) sports specific programs. All programs delivered by Quarter 3.					Team Leader Gym	Manager Recreation Centre

(Appendix ORD: 12.2.5B)

Devise and deliver sports specific training programs via small group PT.	Increase the number of ERC PT and SGPT Sessions: (current average of 27 a month) Quarter 1: 32 a month. Quarter 2: 37 a month. Quarter 3: 42 a month. Quarter 4: 47 a month.					
Increase member /stakeholder engagement.	Deliver one (1) member Workshop Evening by Quarter 2.				Team Leader Gym/Team Leader Membership	Manager Recreation Centre
	Devise ERC Reference Group with meetings occurring in: Quarter 1. Quarter 2. Quarter 3. Quarter 4.				Manager Recreation Centre	Team Leader Sports and Venue
Deliver ERC Membership Promotions in 2021/22.	Deliver four (4) membership promotions in: Quarter 1. Quarter 2. Quarter 3. Quarter 4.				Team Leader Memberships	Manager Recreation Centre
Promote ERC Corporate and FIFO Memberships.	Four (4) organisations signed up for ERC Corporate Memberships by Quarter 4. Three (3) FIFO organisations promoting ERC FIFO Memberships by Quarter 4.				Manager Recreation Centre	Team Leader Memberships
					Manager Recreation Centre	Team Leader Memberships

(Appendix ORD: 12.2.5B)

Set Monthly Membership Sales Targets.	Monthly Targets TBC but Total Membership Number Targets by Quarters: Quarter 1: 805. Quarter 2: 820. Quarter 3: 835. Quarter 4: 850.							Team Leader Memberships	Manager Recreation Centre
Deliver ERC Social Sporting Competitions.	Three (3) social sporting competitions each Quarter. Deliver two (2) new social sporting competitions by Quarter 4.							Team Leader Sports and Venue	Manager Recreation Centre
Increase ERC Meeting Room Usage.	An additional two (2) regular on going hirers of the ERC meeting room by Quarter 3.							Team Leader Sports and Venue	Manager Recreation Centre
Administer ERC Group Fitness Launches.	Deliver four (4) ERC Group Fitness Launches: Launch One: Quarter 1. Launch Two: Quarter 2. Launch Three: Quarter 3. Launch Four: Quarter 4.							Team Leader Group Fitness	Manager Recreation Centre
Increase Usage in ERC Children Services facilities out with ERC operations.	Two (2) external organisations to hire Children Services Facilities by Quarter 3.							Team Leader Children Services	Manager Recreation Centre
Secure sponsorship for ERC Programs and Promotions.	Two (2) sponsorship agreements by Quarter 2.							Manager Recreation Centre	Manager Place and Community Engagement

(Appendix ORD: 12.2.5B)

Engage with Local Allied Health Organisations.	Three (3) allied health organisations promoting ERC Services and Programs by Quarter 3.							Manager Recreation Centre	Team Leader Gym/Team Leader Membership
Deliver ERC Shot Clocks Project.	Project complete by Quarter 4.							Manager Recreation Centre	Team Leader Sports and Venue
Upgrade Les Mills Virtual Kiosk.	Upgrade complete by Quarter 2.							Team Leader Group Fitness	Manager Recreation Centre

RISK ASSESSMENT TOOL									
OVERALL RISK EVENT:		State Election Commitment Grant Funding							
RISK THEME PROFILE:		10 - Management of Facilities, Venues and Events							
RISK ASSESSMENT CONTEXT:		Project							
CONSEQUENCE CATEGORY	RISK EVENT	PRIOR TO TREATMENT OR CONTROL			RISK ACTION PLAN (Treatment or controls proposed)	AFTER TREATMENT OR CONTROL			RESIDUAL RISK RATING
		CONSEQUENCE	LIKELIHOOD	INHERENT RISK RATING		CONSEQUENCE	LIKELIHOOD		
HEALTH	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required	Not required.	Not required.	Not required.	Not required.
FINANCIAL IMPACT	Over expenditure of funded projects.	Moderate (3)	Possible (3)	Moderate (5 - 11)	Not required	Not required.	Not required.	Not required.	Not required.
SERVICE INTERRUPTION	Failure to accept income and expenditure will result in reduced level of service to community.	Moderate (3)	Unlikely (2)	Moderate (5 - 11)	Not required.	Not required.	Not required.	Not required.	Not required.
LEGAL AND COMPLIANCE	Inability to meet terms of grant agreement.	Moderate (3)	Rare (1)	Low (1 - 4)	Not required.	Not required.	Not required.	Not required.	Not required.
REPUTATIONAL	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
ENVIRONMENT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required	Not required.	Not required.	Not required.	Not required.

RISK ASSESSMENT TOOL

OVERALL RISK EVENT: Tronox Sponsorship

RISK THEME PROFILE:

10 - Management of Facilities, Venues and Events

RISK ASSESSMENT CONTEXT: Project

CONSEQUENCE CATEGORY	RISK EVENT	PRIOR TO TREATMENT OR CONTROL			RISK ACTION PLAN (Treatment or controls proposed)	AFTER TREATMENT OR CONTROL		
		CONSEQUENCE	LIKELIHOOD	INHERENT RISK RATING		CONSEQUENCE	LIKELIHOOD	RESIDUAL RISK RATING
HEALTH	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.
FINANCIAL IMPACT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.
SERVICE INTERRUPTION	Failure to accept income and expenditure will result in reduced scale of event.	Minor (2)	Unlikely (2)	Low (1 - 4)	Not required.	Not required.	Not required.	Not required.
LEGAL AND COMPLIANCE	Inability to meet terms of sponsorship.	Moderate (3)	Rare (1)	Low (1 - 4)	Not required.	Not required.	Not required.	Not required.
REPUTATIONAL	Community perception of alignment to sponsor that is involved in mining and processing.	Moderate (3)	Unlikely (2)	Moderate (5 - 11)	Not required.	Not required.	Not required.	Not required.
ENVIRONMENT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.



Department of
**Primary Industries and
Regional Development**

Training Grant Guidelines

Animal Welfare in Emergencies Grant Program

Acknowledgements

We acknowledge and respect the Aboriginal people of the many traditional lands and language groups of Western Australia and recognise them as the original custodians of the land. We honour the wisdom of Elders past and present whose knowledge has ensured the continuation of Aboriginal culture and traditional practices. We wish to acknowledge the strength of the continuing culture and offer our respects to Aboriginal communities today.

(Appendix ORD: 12.2.8A)

Local Government Animal Welfare in Emergencies Training Grant

Contents

Acknowledgements	2
Training Grant for Local Government Animal Welfare in Emergencies Field Staff	4
What is the Training Grants?	4
Background on the Local Government Animal Welfare in Emergencies Grant Program....	4
What is available in the Training Grant?	4
Key dates	5
How to apply?	5
Application Criteria.....	5
Who can apply?	5
Eligibility	5
Ineligible applicants	5
Assessments.....	5
How will applications be assessed?	6
Assessment criteria and weighting	6
What happens when applications close?	6
What is the notification process?	6
Terms and conditions	7
Acknowledging the WA Government's support	7
Privacy.....	7
Reporting Requirements	7
Additional information and Enquiries	7

Training Grant for Local Government Animal Welfare in Emergencies Field Staff

What is the Training Grants?

The Animal Welfare in Emergencies Grant Program is funded by the Department of Primary Industries and Regional Development (DPIRD) to promote Preparedness, Response and Recovery capacity building for animal welfare in emergencies in Local Governments.

The Training Grant as part of Animal Welfare in Emergencies Grant Program supports capacity building in Local Government, by providing funding for officers to attend training at the Muresk Institute to enhance their skills and knowledge in safely dealing with animals during an emergency.

The Muresk Institute provides training, research and knowledge on modern agriculture and delivers a number of accredited training course at their Northam campus.

Experience has shown that Local Governments officers often engage in animal welfare activities in an emergency. The three-day course is tailored to Local Governments and their role in emergencies and incorporates compliance with animal welfare regulations, low stress livestock and fauna handling, and theory and practical training in wildlife rescue.

Background on the Local Government Animal Welfare in Emergencies Grant Program

Research indicates that the human-animal bond plays a critical role in an animal owners' compliance with emergency response directions, such as evacuating and preparation activities, and can lead to risk-taking behaviour causing dangerous or fatal consequences. The grant program seeks to improve the animal's chances of survival and recovery, and to increase the safety and resilience of communities, through preparedness activities.

The Grant Program aims to support the [State Support Plan-Animal Welfare in Emergencies \(2019\)](#) which:

- defines the roles and responsibilities for animal welfare in response to, and to recover from, emergencies for all hazards
- provides a framework for the coordination between government agencies, nongovernment agencies, industry, the community and owners or carers of animals.

What is available in the Training Grant?

Eligible applicants can apply for the Training Grant to cover the cost of the Muresk Institute training for Local Governments Officers, as well as food and accommodation. Local Governments will be responsible for any travel costs.

Three opportunities are available to attend the training course, with 45 positions in total available. Applicants will need to indicate in their application their preferred course date. Each course will be limited to 15 people per course.

Links to the Muresk Institute's Training Course brochure and course outline are available on the [WALGA website](#), as well as details about accommodation.

(Appendix ORD: 12.2.8A)

Local Government Animal Welfare in Emergencies Training Grant

Key dates

Applications open	Thursday, 24 June
Applications close	Friday, 23 July
Successful applicants notified	August
Training – Course 1	Wednesday, 1 September to Friday, 3 September
Training – Course 2	Wednesday, 20 October to Friday, 22 October
Training – Course 3	Monday, 25 October to Wednesday, 27 October

How to apply?

Application forms are available on the WALGA website. Completed applications must be submitted to the WALGA Resilient Communities team at em@walga.asn.au by **5pm on Friday, 23 July**. Incomplete or late applications will not be considered.

Application Criteria

Who can apply?

The grants are available to Local Governments in Western Australia only.

Eligibility

To be eligible for a grant, the application must be made by a Local Government and their representatives in Western Australia.

Local Government staff who have a direct or indirect role in safeguarding animal welfare in emergencies are encouraged to apply to attend the training. This includes, but is not limited to: Emergency Management Officers, Community Safety Officers, Local Government appointed Community Emergency Services Managers and Rangers.

There is no limit on the number of applicants from any one Local Government.

Ineligible applicants

Applications from organisations, groups or individuals who are not representative of a Local Government are ineligible for the grant. This includes:

- State Government departments or agencies
- Registered businesses
- Not-for-profit organisations
- Community groups
- Individuals.

Assessments

Applications will be assessed by a panel consisting of representatives from WALGA and DPIRD based on the criteria set out below.

How will applications be assessed?

Assessment criteria and weighting

Applications MUST address ALL the following criteria:

Criteria	Value	Description
Demonstrated need	40%	The extent to which there is an identified need for the Local Government to receive training by demonstrating: <ul style="list-style-type: none">• A history of incidents involving animal welfare• Assessed level of risk
Capacity building	20%	The extent to which the training builds capacity of the Local Government to respond to an animal welfare incident during an emergency
Relevance	20%	The extent to which the training will enhance and strengthen work already being undertaken by the Local Government
Leadership	20%	The extent to which the training will translate to knowledge development and capacity building across the sector

What happens when applications close?

What is the notification process?

Applicants will be notified in writing after the assessment process is complete. Final decisions may be subject to further review if places become available at a later date.

Unsuccessful applicants can ask for feedback on their application.

Successful applicants will be informed by:

- Formal Letter via email
- Announcement on WALGA website.

If your application is successful you will receive a formal letter indicating which course dates you have been successful in securing and advising of the next steps.

Successful applicants will be required to pay for the training package at a cost of \$3,135 (incl. GST) and then seek reimbursement. Successful applicants will need to provide the following documents no later than one month after the completion of the training to support reimbursement:

- a copy of the tax invoice
- a copy of the certificate of participation.

(Appendix ORD: 12.2.8A)

Local Government Animal Welfare in Emergencies Training Grant

Unsuccessful applicants will be informed by:

- Formal email

Terms and conditions

Prior to attending training, successful applicants will be required to sign a written agreement obliging them to attend the training course.

Acknowledging the WA Government's support

All communications relating to the Grant Program must display the DPIRD logo. The DPIRD logo must be applied to all material to acknowledge the support provided.

A guide for the correct application of logos can be viewed within the [Common Badging Guidelines and State Coat of Arms rules of depiction](#).

In the instance that a logo acknowledgement cannot be included, the following statement can be applied.

“The Animal Welfare in Emergencies Grant program is delivered by the [*insert Local Government*] with support from the Department of Primary Industries and Regional Development.”

Privacy

Any personal information about your or a third party in your application will be collected by WALGA for the purposes of administering your grant application and informing the WA State Government of successful applications.

Reporting Requirements

You will need to provide a report on completion of the training. Reporting will be completed by email to the Resilient Communities team at WALGA. The report should include:

- Feedback on the training and grant program
- Provide any photos for media use

Additional information and Enquiries

Additional information is available at the grant page on [WALGA's website](#) or by emailing [WALGA Resilient Communities Team](#).

Western Australian Local Government Association (WALGA)

Suzan Lees
Senior Policy Advisor, Emergency
Management

Phone: 9213 2064

Email: em@walga.asn.au

Department of Primary Industries and Regional Development (DPIRD)

Brett Hopley
Emergency Preparedness Coordinator,
Incident and Emergency Management

Phone: 0438 377 320

Email: Brett.Hopley@dpiird.wa.gov.au

(Appendix ORD: 12.2.8B)

RISK ASSESSMENT TOOL	
OVERALL RISK EVENT:	Failure to comply with the conditions of the Animal Welfare in Emergencies - Training Grant Guidelines and Letter of Offer
RISK THEME PROFILE:	
8 - Errors, Omissions and Delays	
RISK ASSESSMENT CONTEXT:	Operational

CONSEQUENCE CATEGORY	RISK EVENT	PRIOR TO TREATMENT OR CONTROL			RISK ACTION PLAN (Treatment or controls proposed)	AFTER TREATMENT OR CONTROL		
		CONSEQUENCE	LIKELIHOOD	INHERENT RISK RATING		CONSEQUENCE	LIKELIHOOD	RESIDUAL RISK RATING
HEALTH	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.
FINANCIAL IMPACT	Failure to comply with the conditions of the Animal Welfare in Emergencies - Training Grant Guidelines and Letter of Offer will cause payment of grant funding to be declined resulting in financial losses.	Minor (2)	Unlikely (2)	Low (1 - 4)	Not required	Not required.	Not required.	Not required.
SERVICE INTERRUPTION	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.
LEGAL AND COMPLIANCE	Failure to comply with the conditions of the Animal Welfare in Emergencies - Training Grant Guidelines and Letter of Offer will cause the termination of the agreement for default.	Catastrophic (5)	Rare (1)	Moderate (5 - 11)	Not required.	Not required.	Not required.	Not required.
REPUTATIONAL	Failure to comply with the conditions of the Animal Welfare in Emergencies - Training Grant Guidelines and Letter of Offer will cause the grantor to decline future grant applications made by the Shire.	Minor (2)	Rare (1)	Low (1 - 4)	Not required.	Not required.	Not required.	Not required.
ENVIRONMENT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.

(Appendix ORD: 12.2.9A)



PO Box 1006
Bunbury WA 6231
coastalrowingwa@gmail.com
ABN 29 430 192 0412

30 January 2021

Cecilia Muller
Planning Principal Officer
Shire of Dardanup
PO Box 7016
Eaton WA 6232

Dear Cecilia
REQUEST FOR 90 DAY EXTENSION: COMMUNITY ART

Thanks to you and the team for meeting with Lynette and I today. By way of apology, we have misunderstood our Community Art requirements. We thought the Shire wanted to install community art on our container, which we totally supported. We now understand that we are expected to develop the art, fund, and install it. Which, of course, we will do. However, I would like to set expectations at this time. We do not have a budget for community art and a small annual revenue stream of \$1,600 for our entire club. Thus, our community art proposal will be significantly more modest in design compared to the full graphic images that were provided as exemplars.

There are also some logistical issues that will prevent thoughtful, appropriate art being installed at the time of the shipping container's delivery. First, is the fact that the container is in Fremantle in a controlled commercial facility. We will not have access to the container until it is delivered to Eaton Foreshore. Second, is the container is being professionally painted this week to the Shire's colour specifications. The paint will need to cure before the application of any additional medium. This curing will ensure there is no premature flaking or degeneration of the art. Third are concerns about damage

Sponsored By



(Appendix ORD: 12.2.9A)

that might occur to artwork in transit. The preference is to install the art *in situ*. Fourth, we do not have the artwork designed.

With regards to the artwork, we now understand that the Shire wishes us to provide you, Cecilia, with artwork for approval. We would like to make a high quality proposal and this will involve several steps.

- a. A decision about thematically what the artwork should conceptually represent. Since we have been asked, we are eager to embrace developing that theme. We have heritage, environmental, sporting, and cultural experience with regards to Eaton Foreshore and our operating areas of Leschenault Estuary, Vittoria Bay, and the Collie River. These experiences and knowledge are important to us and to the community. We need time to formulate an artistic concept.
- b. We need to engage an artist or artists to develop that theme and to whom we will need to provide conceptual guidance. We would like to explore a variety of artists, their work, and the avenues and methods for bringing the concept to presentation stage. We anticipate a draft and review process of our own before we are able to make a thoughtful submission to you.
- c. We need to find the proper medium and preparation methodology. There are technical requirements to ensure any artwork retains its image when installed on the container's new industrial standard paint. There may be preparatory requirements such as priming or sandblasting to ensure good adherence. We need time to determine what these issues are and resolve them.
- d. We will need additional funding. The Shire has generously suggested a \$500 grant might be available. We are planning to need to raise the difference between the approved design and that \$500.

Thus, we are requesting 90 days to complete the above tasks, including obtaining your approval and identifying additional funding.

Lastly, we understand there are some issues related to irrigation water staining and the landscaping. Our current working specification is artwork installed on 1.2m from the top of the container on sides that are visible to the viewing public. I look forward to hearing from you about the final container location, since that will determine the visible sides and art design requirements, and have forwarded a separate letter with background information about why the current proposed location is preferable.

Please let me know if you have any questions or concerns about the request.

Kind regards

Nancy Churchill
Deputy Chairperson

6 August 2021

Cecilia Muller
Planning Principal Officer
Shire of Dardanup
PO Box 7016
Eaton WA 6232

Dear Cecilia

SEA CONTAINER: PREFERRED FLOOD MITIGATION STRATEGY

We are providing professional advice with regards to the issue raised by the Department of Water. The issue raised was the potential damage of a floating container in flood conditions. The Department also incidentally suggested that tethering be considered.

In the first instance, if 40 foot sea container is air and water tight, there is the possibility for it to float. Assuming 1:100 year flood conditions, waters at Eaton Foreshore would reach 2.4m AHD (above sea level). The container is being located on a site that is 1m AHD. See red box on attached Flood Plain Map. (This provides good flood protection since early flood waters will see lower ground.)

In the event of flood waters rising higher than 1m AHD in the park, and assuming they reached 3.4m AHD, it is conceivable that the sea container may float. The issue with the tethering suggestion is the size of the ballast needed for the tether would be 67 tonnes. This equates to a concrete ballast of 27.92 cubic metres, or approximately 3m x 3m x 3m. Clearly, this is impractical. It is also unnecessary.

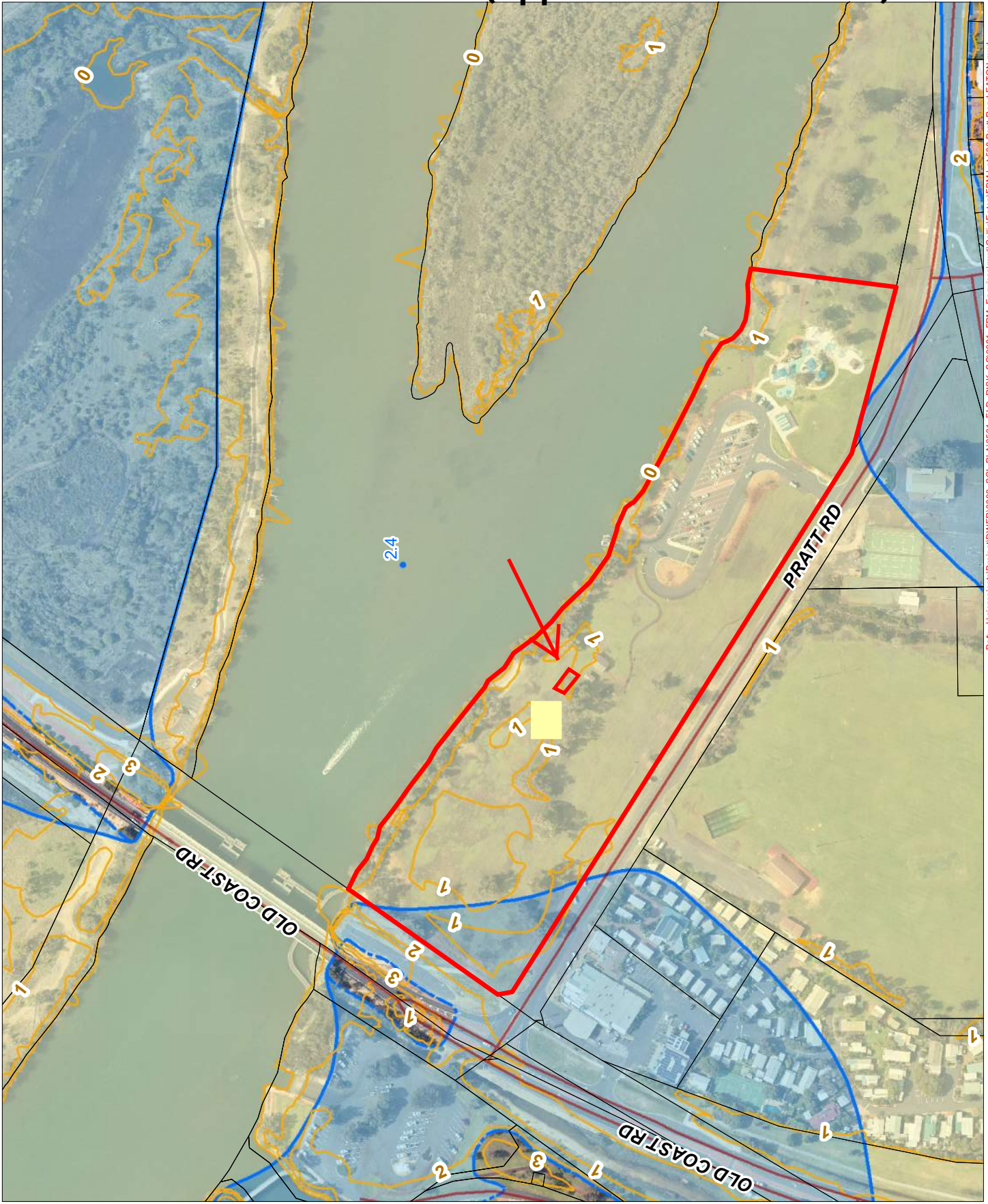
The preferred solution is to equalize the pressure. In short, ensure the sea container is not air and watertight. We recommend a flood management procedure that requires opening the container doors sufficiently to allow water in and air to escape. The filled container will not float. Thus, no tethering is required.

The specific operational procedure recommended is: if a flood of 1m AHD is predicted or if water rises to the concrete pads on the container, that the doors should be opened, a wedge placed between the doors to prevent closing, and the doors secured by lock or lock and chain. This recommendation has been peer reviewed with concurrence.

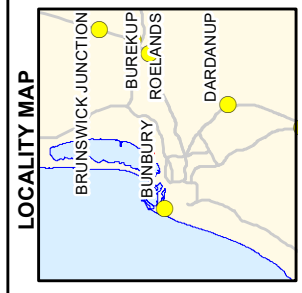
If you have any questions, please contact me directly.

Kind regards

Nancy Churchill
Director



**Lot 500 Pratt Road
EATON**



Legend

- Sea container
- Lot 500 Pratt Road Eaton
- FPM Flood Level Points (in AHD)
- Floodway limit
- Extent of 1 in 100 (1% AEP) flooding
- Floodway
- Flood fringe
- in LGAR Contours (in AHD)
- Roads
- Cadastral

Datum and Projection Information:
 Vertical Datum: AHD71
 Horizontal Datum: GDA94
 Projection: MGA Zone 50
 Spheroid: GRS80

Project Information:
 Client: Damien Wong
 Map Author: Renee Dixon
 Task ID: B1305
 Compilation Date: 2/07/2021
 Edition: Version 1

SOURCES

The Department of Water and Environmental Regulation acknowledges the following datasets and their custodians in the production of this map:

- Bureau - Landgate - 09/02/2010
- Road Centlines DLI - Landgate - 01/02/2016
- Spatial Database (SCDB) - Landgate - 01/05/2017
- Bureau Townships from Ordnance - Landgate 16

Department of Water and Environmental Regulation

This map is a product of the Department of Water and Environmental Regulation and was printed on 2/07/2021. This map was produced with the intent that it be used for display purposes at the scale of 1:5,000. When printing at A4, the user must ensure that the map is printed at the correct scale. The department accepts no responsibility for any inaccuracies and persons relying on this data do so at their own risk.

(Appendix ORD: 12.2.9C)



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30 January 2021

Cecilia Muller
Planning Principal Officer
Shire of Dardanup
PO Box 7016
Eaton WA 6232

Dear Cecilia
LOCATION OF SHIPPING CONTAINER

I am following up our site visit of today to discuss locations for the shipping container. On 15 June I met with Luke and Nigel on site and we discussed the various siting options at the locations. The standards were to select a location that (a) minimised the visual impact, (b) did not interfere with infrastructure (reticulation, power, etc.) or create safety issues, and (c) minimised the impact of our operations. We considered a number of sites and explored how best to meet those requirements.

The spot selected was the preferred location. It is adjacent to an established stand of trees. Nigel expected to be able to install infill planting that would result in the container site being screened from the caravan park and other businesses across the street. The orientation of the container is such that the current gazebo and grills infrastructure effectively shields viewers at the boat ramp parking lot from its view. The added benefit is that the container provides a windbreak for that same infrastructure, improving the amenity there. Another advantage of this location is that there is no reticulation, and there is no grass. This location is on a slightly raised topography (1m+) which significantly reduces flood hazard in this generally low lying area.

Sponsored By



(Appendix ORD: 12.2.9C)

The alternate location which you and I visited today has several problems. First is that it is located under major trees limbs which will present hazards not only for container delivery but which may damage the top of the container in inclement weather. These large limbs would need to be removed. Second was that it is closer and more visible to the caravan park, other local businesses, Pratt Road and Old Coast Road. It is less vegetated. To create a visual barrier, the amount of landscaping required would need to be substantial. There appears to be reticulation in the area. Lastly, this second site is lower topographically and will be prone to minor flooding as well as presenting an increased hazard during substantial floods.

The preference is for the original site but, of course, we are grateful for the opportunity to locate wherever the Shire decides. If you could provide us with that location soonest, we would like to do some non-invasive site preparation and delivery logistics with Qube to ensure the delivery goes smoothly.

Kind regards

Nancy Churchill
Deputy Chairperson

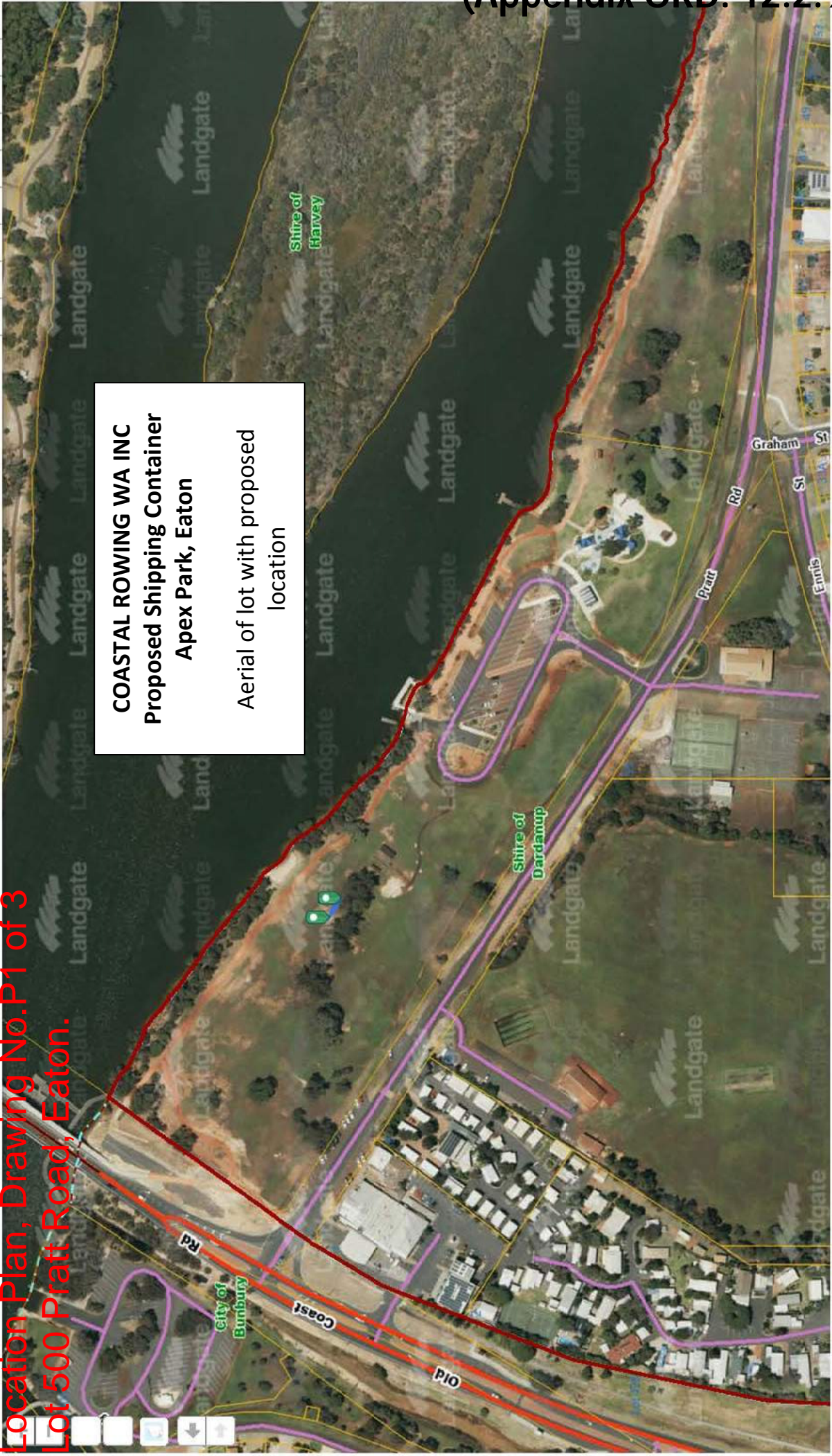
RISK ASSESSMENT TOOL									
OVERALL RISK EVENT: Reconsideration of conditions - Approval for Sea Container – Coastal Rowing WA Inc. – Eaton Foreshore									
RISK THEME PROFILE:									
10 - Management of Facilities, Venues and Events									
RISK ASSESSMENT CONTEXT: Operational									
CONSEQUENCE CATEGORY	RISK EVENT	PRIOR TO TREATMENT OR CONTROL			RISK ACTION PLAN (Treatment or controls proposed)	AFTER TREATMENT OR CONTROL			RESIDUAL RISK RATING
		CONSEQUENCE	LIKELIHOOD	INHERENT RISK RATING		CONSEQUENCE	LIKELIHOOD		
HEALTH	Not supporting access to an activity that benefits health and well-being of the community	Moderate (3)	Rare (1)	Low (1 - 4)	Not required.	Not required.	Not required.	Not required.	Not required.
FINANCIAL IMPACT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
SERVICE INTERRUPTION	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
LEGAL AND COMPLIANCE	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.
REPUTATIONAL	Not supporting a community group to deliver activation at the Eaton foreshore to provide access to the community for new type of physical activity.	Minor (2)	Unlikely (2)	Low (1 - 4)	Not required.	Not required.	Not required.	Not required.	Not required.
ENVIRONMENT	No risk event identified for this category.	Not Required - No Risk Identified	N/A	N/A	Not required.	Not required.	Not required.	Not required.	Not required.

DA for sea container

Location Plan, Drawing No.P1 of 3
Lot 500 Pratt Road, Eaton.

COASTAL ROWING WA INC
Proposed Shipping Container
Apex Park, Eaton

Aerial of lot with proposed location



-33.310454 115.690524 Degrees

Figure 2

(Appendix ORD: 12.2.9E)

DA for rusea container
Site Plan, Drawing No.P2 of 3
Lot 500 Pratt Road, Eaton.

COASTAL ROWING WA INC
Proposed Shipping Container
Apex Park, Eaton

To scale closeup of proposed location



Figure 4

0 3 6m
-33.310960 115.698958 Degrees

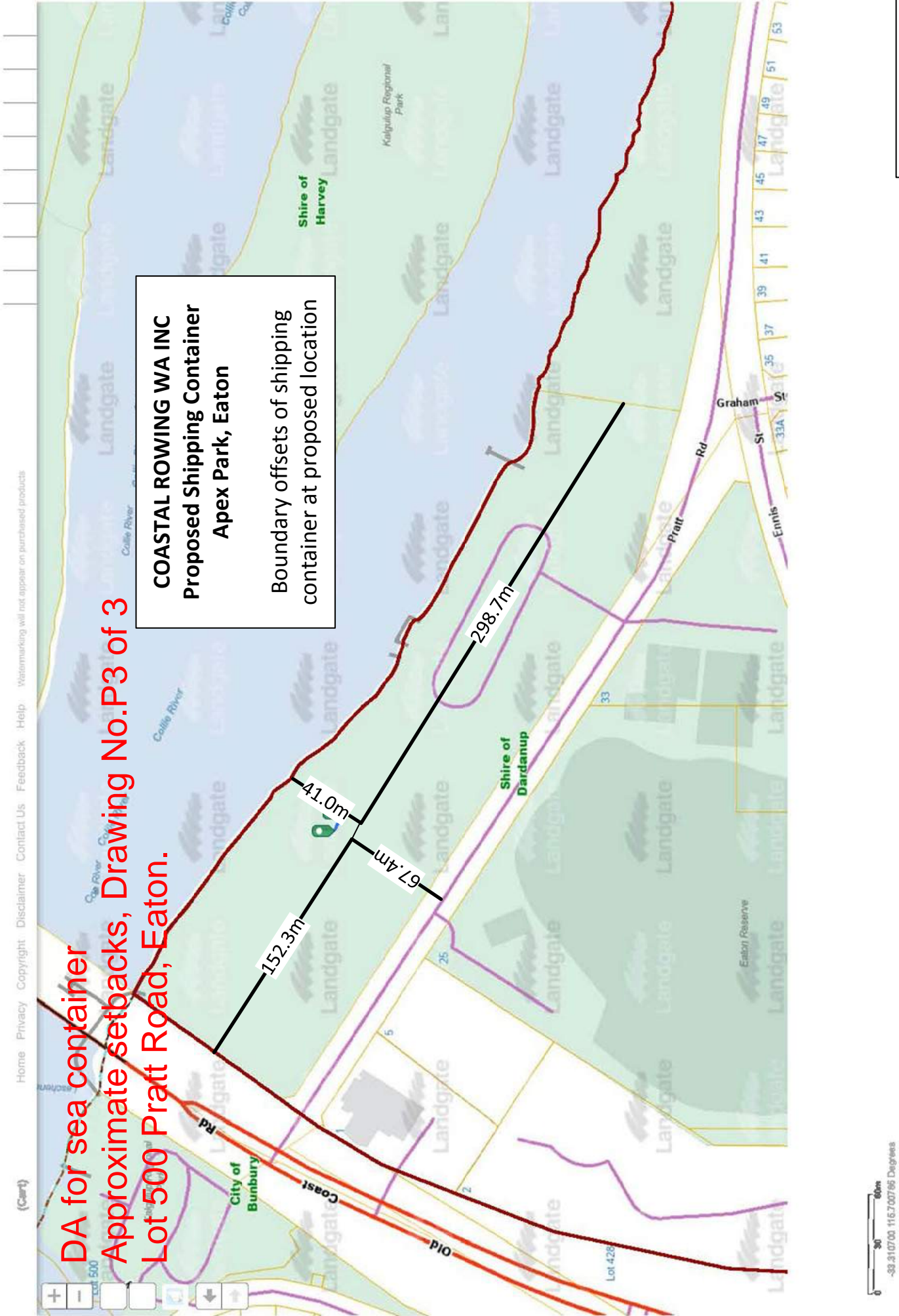


Figure 5

